



410.100.P Pet/Animal Policy

Purpose

The purpose of this policy is to establish guidelines for allowing animals on buses.

Scope

Service animals are allowed on buses at no charge. Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Examples of work or tasks include guiding people who are blind, alerting people who are deaf, pulling wheelchairs, fetching dropped items, and providing physical support. Service animals must be under the control of their handler at all times.

Pets are not allowed on buses unless they are well-behaved, do not block other passengers from access to seating, and are not disruptive to other passengers. If a pet is disruptive, the driver may ask the passenger to remove the pet from the bus.

Under Department of Transportation (DOT) Americans with Disabilities Act (ADA) regulations at 49 C.F.R. Section 37.167(d), transit providers are required to permit service animals to accompany individuals with disabilities in vehicles and facilities. Service animals are animals that are individually trained to perform tasks for people with disabilities, such as guiding people who are blind, alerting people who are deaf, pulling wheelchairs, alerting and protecting a person who is having a seizure, or performing other special tasks.

A transit provider may ask if an animal is a service animal or ask what tasks the animal has been trained to perform, but cannot require special ID cards for the animal or ask about the person's disability. A service animal may not be excluded unless the animal is out of control and the animal's owner does not take effective action to control it or the animal poses a direct threat to the health or safety of others.

Approval and Version Control

[Director of Transit]

6/24/2024

Date

NAME	DATE	Changes to the previous version
Adam Weigel, Director of Transit	6/24/2024	Policy created and approved.