



410.100.P Animal Policy

Purpose

The purpose of this policy is to establish guidelines for animals on buses.

Scope

Service animals are allowed on buses at no charge. Service animals must be under the control of their handler at all times.

Only service animals and small pets in latched carriers that fit on a passenger's lap or under the seat are allowed on buses. Riders must board and exit the bus with all their items in a single trip without delaying the vehicle, including pet carriers.

Under Department of Transportation (DOT) Americans with Disabilities Act (ADA) regulations at 49 C.F.R. Section 37.3, "service animal" is defined as "any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability, including, but not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair, or fetching dropped items." DOT ADA regulation 49 C.F.R. Section 37.167(d) requires transit entities to permit service animals to accompany individuals with disabilities in vehicles and facilities.

A transit provider may ask if an animal is a service animal or ask what tasks the animal has been trained to perform, but cannot require special ID cards for the animal or ask about the person's disability. A service animal may not be excluded unless the animal is out of control and the animal's owner does not take effective action to control it or the animal poses a direct threat to the health or safety of others.

Approval and Version Control

5/07/2026

[Director of Transit]

Date

NAME	DATE	Changes to the previous version
Felice Lavergne, Director of Transit	5/07/2026	Policy Revised.
Adam Weigel, Director of Transit	6/24/2024	Policy created and approved.