



AT&T Fiber Frequently Asked Questions (FAQs)

Questions regarding the service:

What is AT&T Fiber?

AT&T Fiber is a premium, ultra-fast internet platform. AT&T's 100% fiber optic cable network delivers internet starting with a 1000Mbps connection. You'll get a lot more done with a lot less waiting! AT&T Fiber delivers a reliable, fast internet connection so you can stay online to do the things you love. Plus, AT&T Internet 1000 subscribers get our latest Wi-Fi technology with expanded coverage to maintain faster Wi-Fi speeds throughout your entire home and support for your devices.

How is this new AT&T Fiber Network better?

It uses cutting edge, 100% fiber technology. The fiber optic cables in AT&T's network send higher volumes of information over much longer distances than the current copper cables you're probably used to. This allows for the data that makes up your favorite websites, streamed videos, and online games to travel to your devices at ultra-fast speeds on a reliable connection.

How fast is the speed?

AT&T's 100% fiber optic cable network delivers internet starting with a 1000Mbps connection.

When can I get AT&T fiber service to my home?

Our crews are working as fast and efficiently as possible to make the service available. The timing depends on many case-by-case factors, like neighborhood size and terrain—making it difficult to accurately estimate. Plus, our construction teams are working hard to minimize disruptions as we expand.

Where can I find out more information about AT&T Fiber?

For questions about AT&T Fiber, please visit www.att.com/fiberFAQs.

Questions regarding the construction:

How long will this construction last?

- Once permits are acquired, construction will normally last two to three months from the day cable placement starts until service is available.



What is a utility easement?

A utility easement is an area in which the municipality or a utility has the legal right to access and use the area to construct new or maintain existing utility infrastructure. Utility easements can be located adjacent to right-of-way, but typically are located along property boundaries. Typical utility easements are 10 – 20 feet in width

What is the right-of-way?

In general, right-of-way is an area in which a municipality has the legal right to access and use the area for the benefit of the public. Typically, this would be for transportation purposes (i.e. roads, sidewalks, etc.) and depending on the area it may extend approximately 10 – 15 feet behind the edge of the street or curb. For specific questions regarding right-of-way on your property, please contact the City of Lawrence.

Who do I contact with questions or concerns about AT&T Fiber construction work?

Please contact the AT&T construction hotline at 785.354.9522.