In the wake of the COVID-19 outbreak, CVS Health announced several steps to support Aetna members. Effective immediately, Aetna members will have access to the following resources:

1. Aetna will waive copays for all diagnostic testing related to COVID-19
2. Aetna will offer $0 copays for Teladoc visits for any reason – for the next 90 days
3. Members who are diagnosed will receive a care package that will include over-the-counter medications to help relieve symptoms
4. Aetna will proactively reach out to members who are most at-risk for COVID-19
5. Aetna is extending its Medicare Advantage virtual evaluation and monitoring visit benefit for all members


View the program flier here.

If you have questions, please contact Aetna at (855) 7885785 or www.aetna.com