

COMING SOON!



City of Lawrence

NEW UTILITY BILLING SYSTEM



Utility customers can look forward to a new and improved billing system this fall! The new system will provide a new look and feel to the utility bill, along with improved self-service options through an enhanced online customer portal that will allow customers to:

Make or schedule online payments



View detailed payment history

View water usage data



View or print bills

Modify contact information



The next steps for our customers:

1

In the next few months, everyone will receive either a letter or an email with a new account number and a new customer number.

2

To take advantage of the online services, all customers will need to register for the new online customer portal using their new account number and customer number.

More information on how to register will be coming soon. If you have any questions, please contact the Utility Billing office at:
utilitybilling@lawrenceks.org | 785-832-7878