



# City of Lawrence

"We Have  
Tomorrow —  
Bright Before  
Us, Like A  
Flame."

Langston Hughes

**The Flame | June 2017**

## Moving? Call Ahead for Utility Service Requests

The month of July is peak season for the city's Utility Billing division. This is the time of year when the city sees a dramatic increase in transfers, disconnects and new service installs since many student leases take effect or terminate at the end of this month. Last year, the city received 11,524 calls for service in July and August. The use of online service requests reduced our call volume by 5,000 calls in 2016. The city can process 500 requests for service a day during peak season, however, with so many requests the calendar can fill up very fast! Visit our website at [www.lawrenceks.org/utility-billing](http://www.lawrenceks.org/utility-billing). We're here to help!

### How to Access Your Utility Account & Request Service Changes



**Go online.** Your account information is available online anytime from any internet-enabled device. Go to [www.lawrenceks.org/utility-billing/](http://www.lawrenceks.org/utility-billing/) to register your account and get started.



**Automatic Payments.** The city offers an auto bill pay for customers to have your bill paid automatically from your bank account on the due date. There is no additional charge for the auto pay program.



**Restore Your Service.** Need to get your utility service restored? Use our online form at [www.lawrenceks.org/utility-billing/restore](http://www.lawrenceks.org/utility-billing/restore).



**Pay Online.** Pay your bill online using a credit card or eCheck anytime at <https://ipn.paymentus.com/cp/clks>. Online payments take up to 3 business days to post to your account.



**Manage your account.** Manage your utility account by using our online forms at [www.lawrenceks.org/utility-billing/service\\_request](http://www.lawrenceks.org/utility-billing/service_request), to stop or transfer your service. Make sure to submit forms 5 days in advance.



**Call Us.** You can obtain and manage information about your account by calling (785) 832-7878. Have your account information handy.



### What about my carts?

Please do not take the city trash or recycling carts with you when you move. Carts belong to the address to which they were originally delivered.

## Pack It Up, Pass It On

*When you move out, don't throw it out!*



Planning a move? Whether you're moving during the peak move-out season in July and August, or later this year, plan ahead and reduce the amount of items you set at the curb for trash disposal. By staying mindful of reuse, recycling, and reduction options through the packing process, you can keep usable items out of the landfill. Here are a few helpful tips:

**REDUCE** the amount of waste generated by using reusable or recyclable padding like towels or newspaper to pack your boxes instead of purchasing Styrofoam peanuts or plastic wrap.

**DONATE** gently used clothing and household goods to local charities or hold a moving sale. Donate non-perishable food to local food banks, pantries and shelters.

**RECYCLE** obsolete electronic equipment, cardboard boxes, newspaper, plastic bags and all other recyclable materials. Visit [www.LawrenceRecycles.org](http://www.LawrenceRecycles.org) for local options.

**PROPERLY DISPOSE** of paint, automotive products, household cleaners, pesticides and other potentially hazardous chemicals at the City of Lawrence/Douglas County Household Hazardous Waste Facility. Call (785) 832-3030 to schedule a drop-off appointment.

**SCHEDULE A PICK-UP** for bulky items no longer usable, such as couches, appliances and automobile tires by filling out the online form available at [www.lawrenceks.org/swm](http://www.lawrenceks.org/swm) or calling (785) 832-3032.





## The Lawrence-Douglas County Health Department urges residents to take precautions against mosquitoes when outdoors

Mosquitoes can cause bites that are not only itchy and annoying, but that can potentially spread disease, like the Zika and West Nile viruses.

To protect your family from mosquito bites:

- Use insect repellent containing DEET and follow all directions and precautions on the label. Use just enough to cover exposed skin and/or on clothing. Parents should apply this product to their children, ages 2 months and older, avoiding hands, eyes and mouth. After returning indoors, wash treated skin with soap and water. Wash treated clothing before wearing again. Do not spray in enclosed areas.
- Make sure doors and windows have tight-fitting screens. Repair or replace screens that have holes. Try to keep doors and windows shut, especially at night.
- Get rid of mosquito breeding sites by emptying standing water from flower pots, buckets and barrels. Change the water in outdoor pet dishes and replace the water in bird baths weekly. Drill holes in tire swings so water drains out. Keep children's wading pools empty and on their sides when they aren't being used.

## 2017 Outdoor Sculpture Exhibit

New pieces on display in downtown & west Lawrence

Visit [www.lawrenceks.org/cmo/arts-and-culture](http://www.lawrenceks.org/cmo/arts-and-culture) for a listing of locations and artist information.



*Billow*  
by Jacob Burmood



*The Collection*  
by Alicia Kelly

*Nutrition Sculpture*  
by Will Vannerson



## Lawrence is a **firework-free** zone

### Same Great City - Only Safer!

Lawrence allows limited use of fireworks in the city but prohibits the sale and handling of fireworks. Some novelty items are exempted from the city's ordinance including party poppers, snappers, snakes/glow worms, sparklers, toy caps, and toy smoke devices.

More information here: [www.lawrenceks.org/fireworks](http://www.lawrenceks.org/fireworks)

## RECYCLING REMINDER



## What are the top 5 contaminants found in recycling carts?



During the latest single-stream recycling composition audit at the Hamm Material Recovery Facility (MRF) we were educated about the Top 5 Contaminants or "No Items" that are making their way into Lawrence's blue recycling carts. Please do not place these items in recycling carts.

1. NO Plastic Bags. Plastic bags wrap around the sorting equipment and halt operations at the MRF. Plastic bags and plastic film can be recycled at many Lawrence grocery stores.
2. NO Small Items. Metal & plastic items that are 2 inches or smaller, such as pill bottles, bottle caps, and nails, do not make it through the sorting equipment at the MRF. These items can be collected over time and taken to the 12<sup>th</sup> & Haskell Recycle Center, which will accept smaller plastic and metal items for recycling.
3. NO Rope Items. String or rope-like materials, such as garden hoses and metal or plastic wires, are not accepted. These materials wrap around the sorting equipment at the MRF and disrupt operations.
4. NO Nested Materials. Recyclable items should be placed loosely in the recycling cart and not bagged or boxed.
5. NO Sharps. Sharps, such as needles and syringes, are dangerous for City and MRF employees. These items should not be placed in the recycling cart and should instead be sealed in a puncture-proof container and thrown in the trash cart.