

2019 City of Lawrence Community Survey

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2020

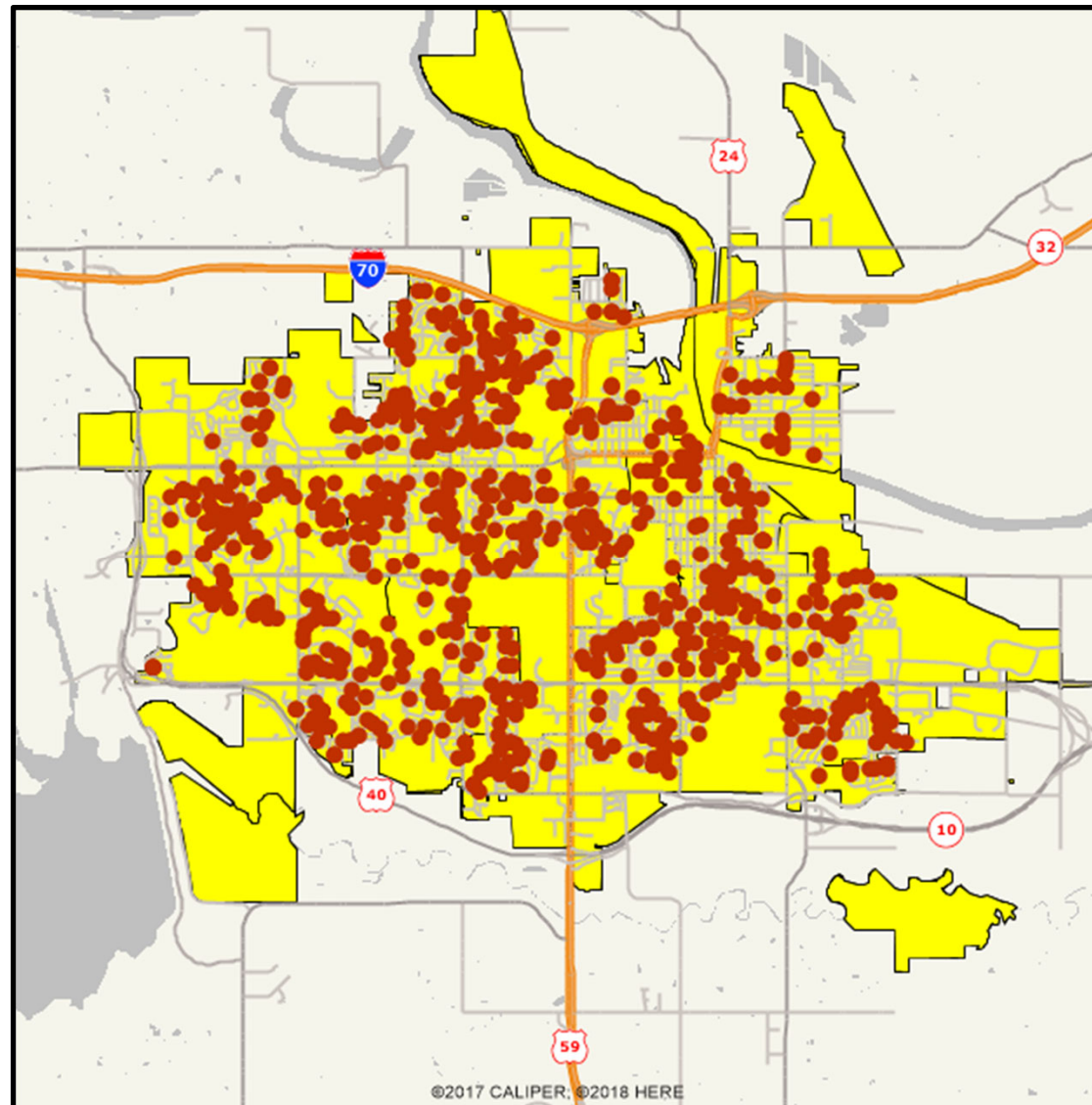
Submitted to the City of Lawrence

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

February 2020



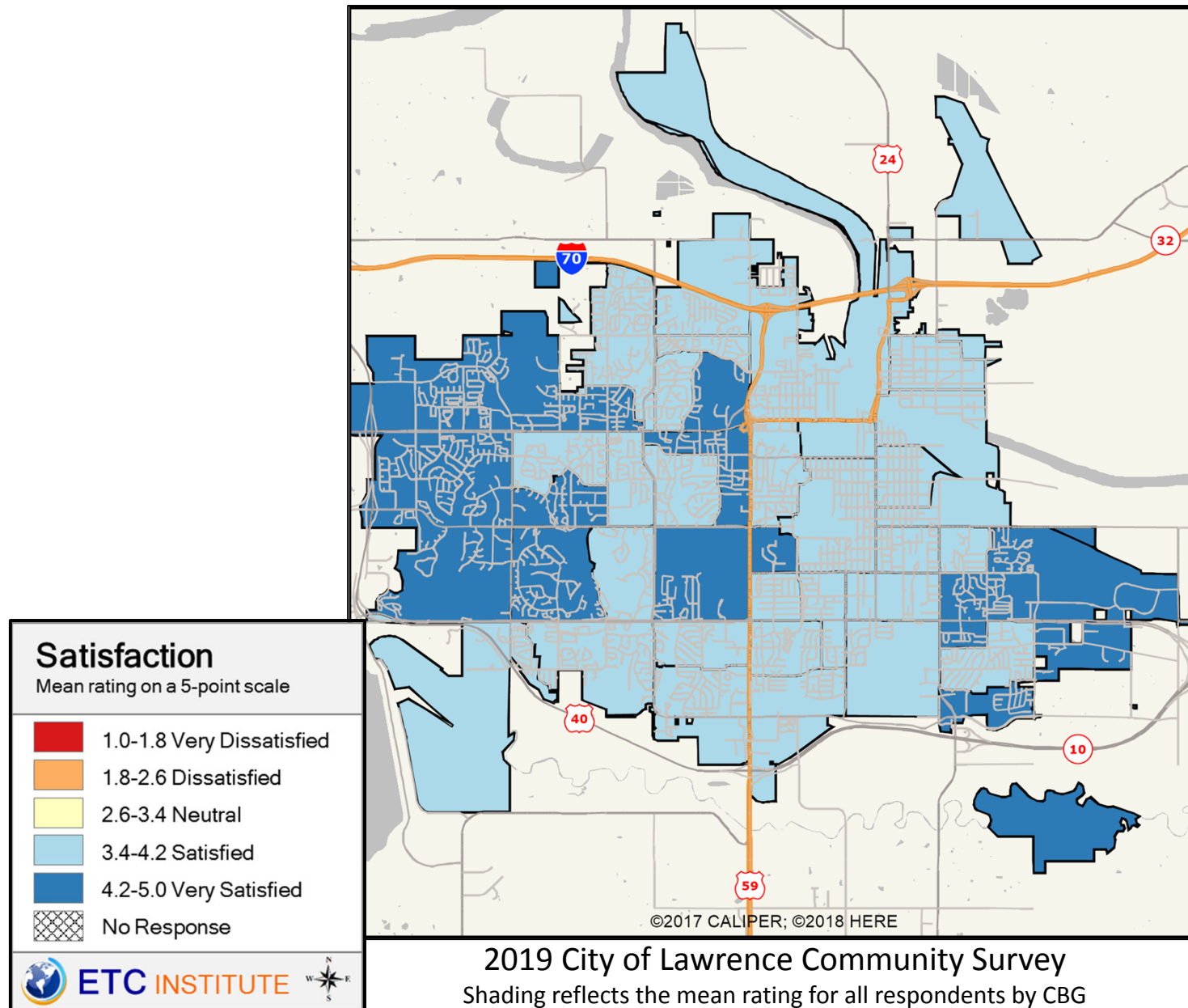
Location of All Survey Respondents



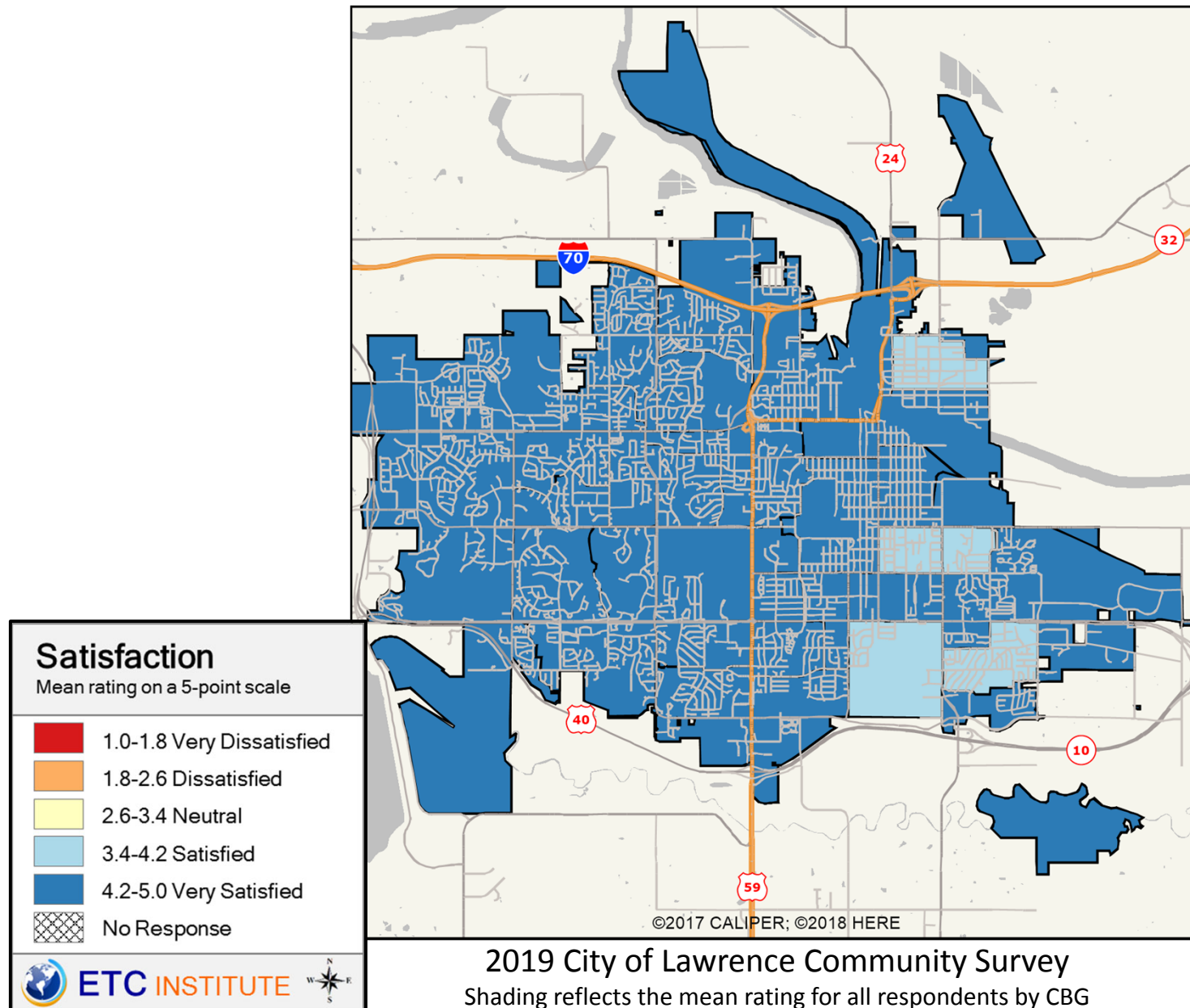
2019 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (Census Block Group)

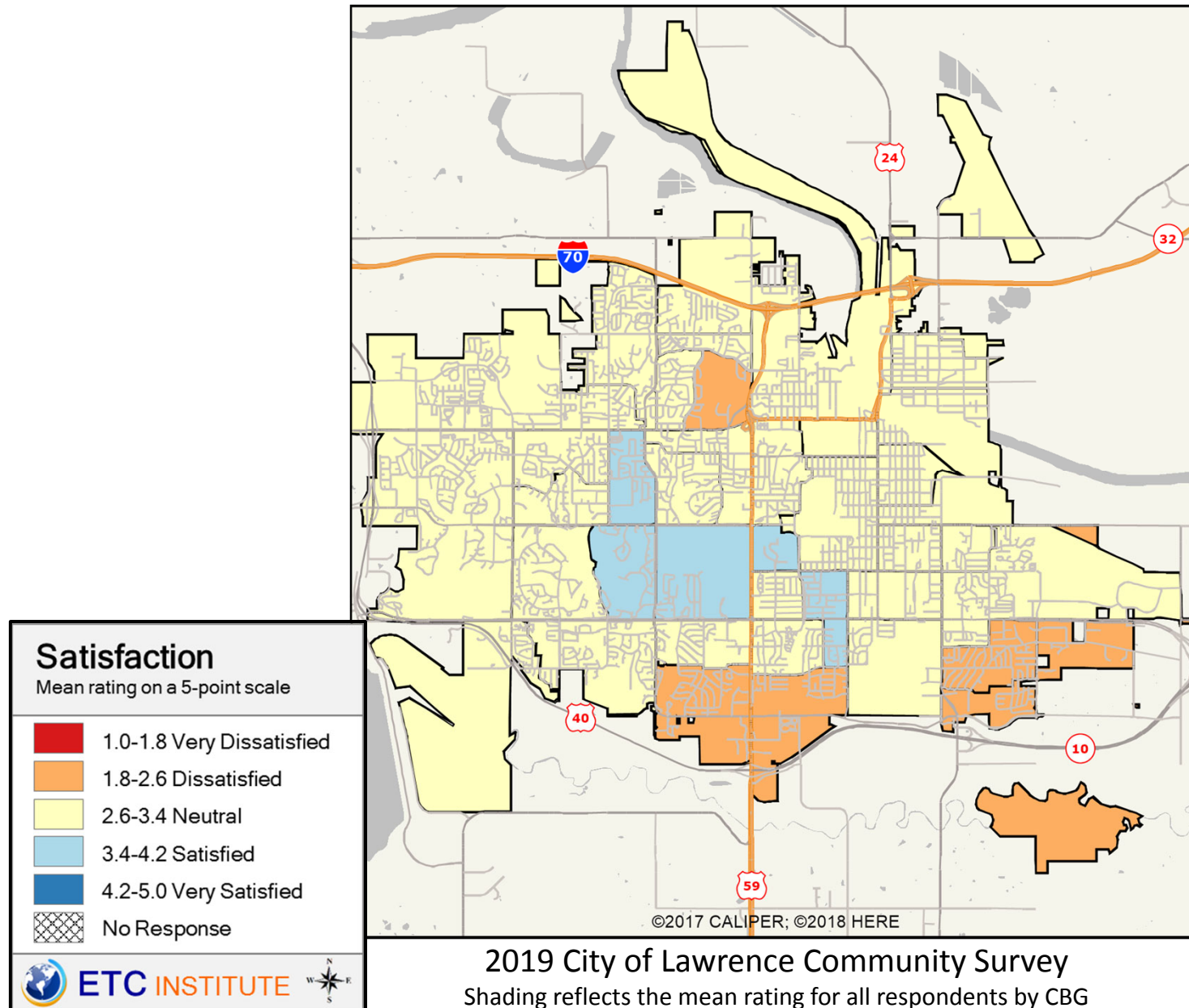
Q1.1. Overall quality of police services



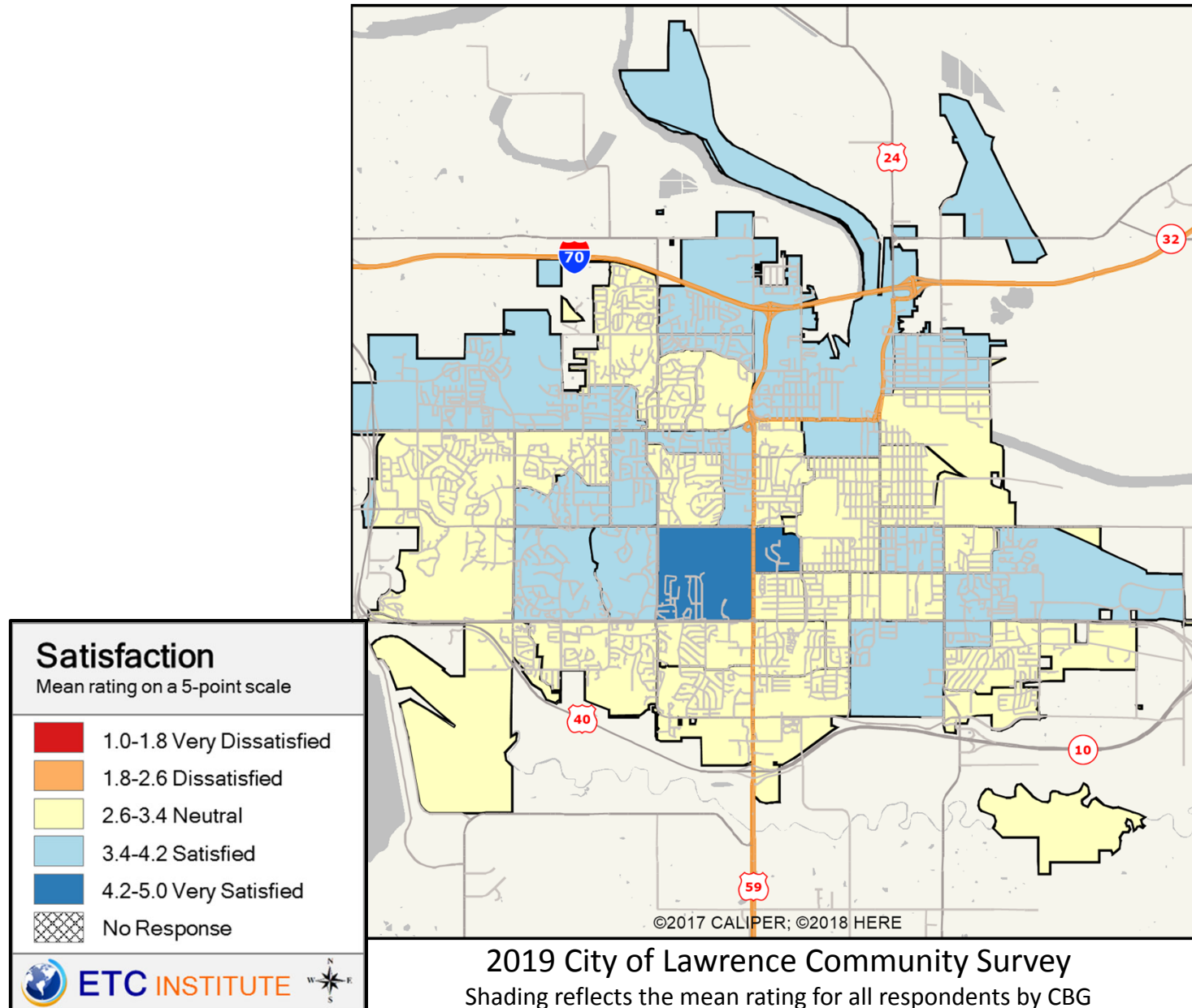
Q1.2. Overall quality of fire and emergency medical services



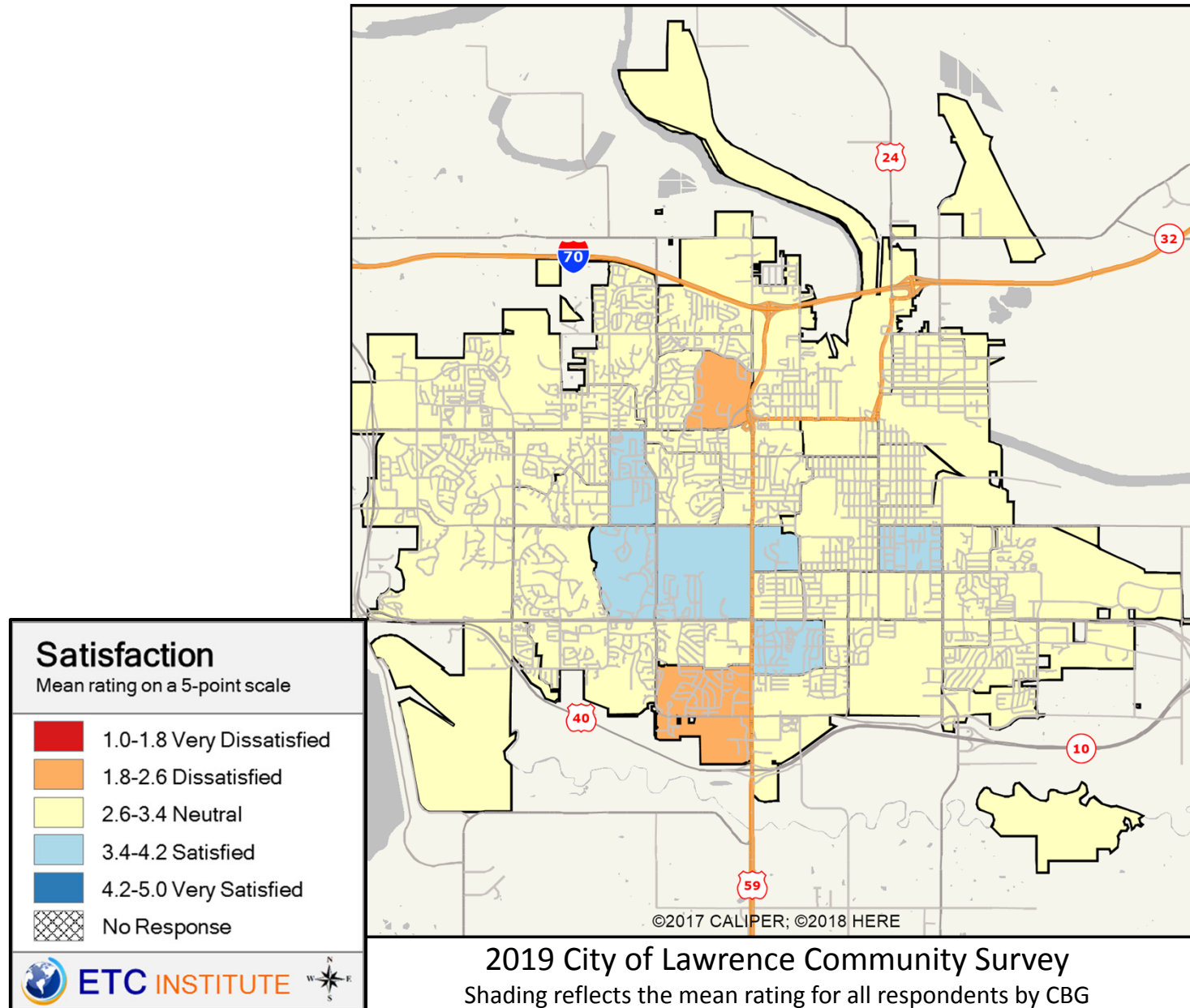
Q1.3. Overall maintenance of City streets and utilities



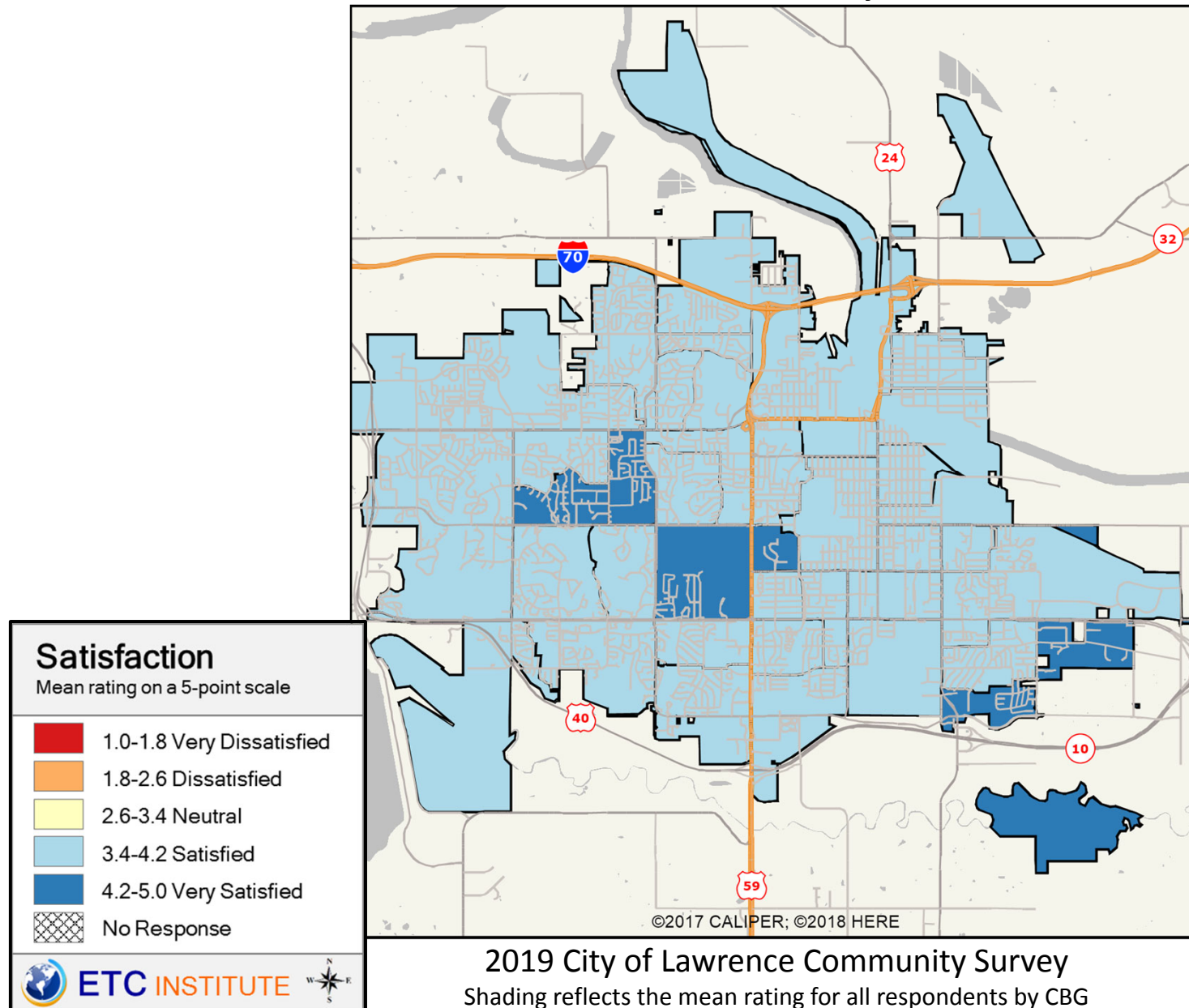
Q1.4. Overall effectiveness of City communication with the public



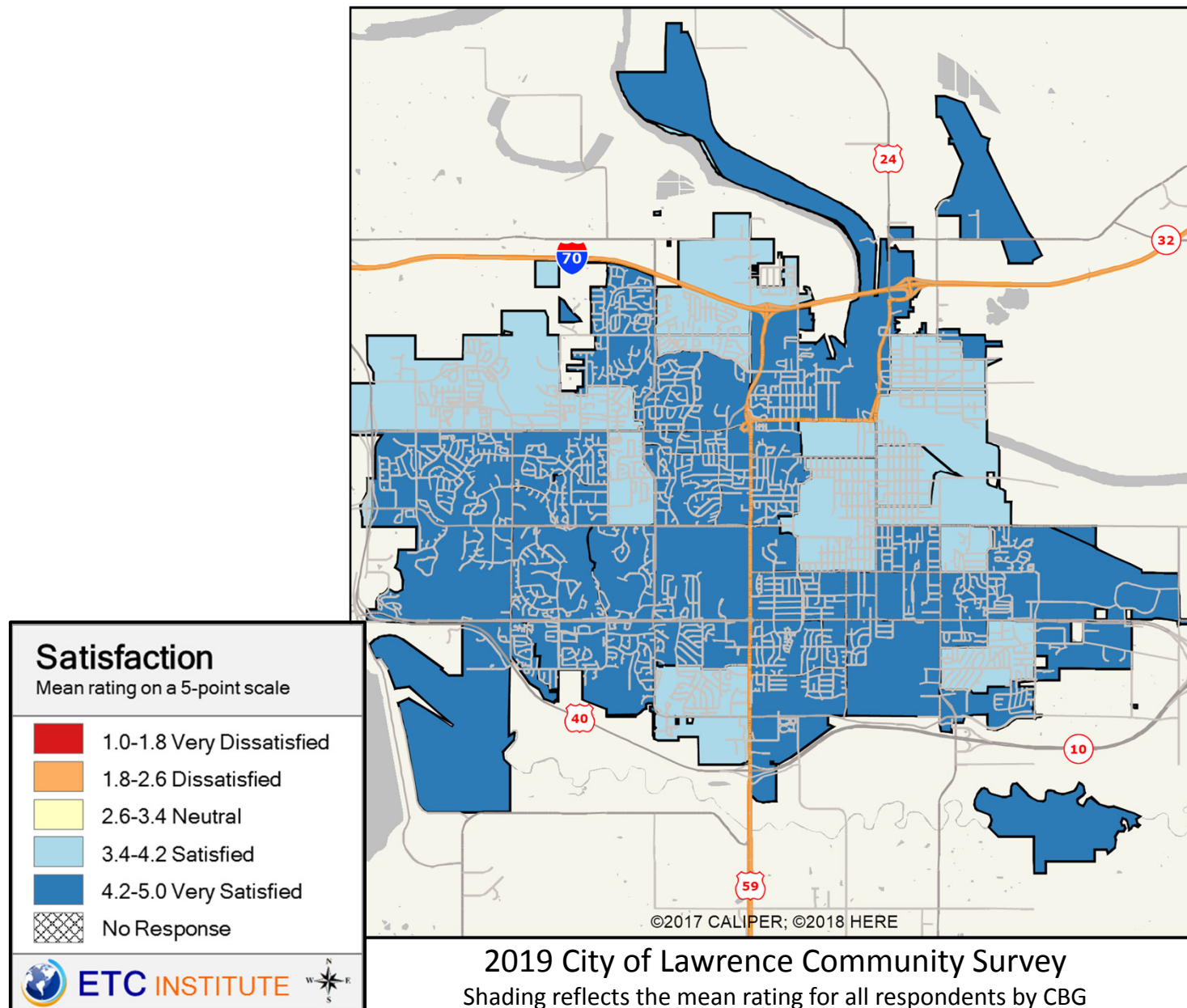
Q1.5. Overall flow of motor vehicle traffic and congestion management on streets in the City



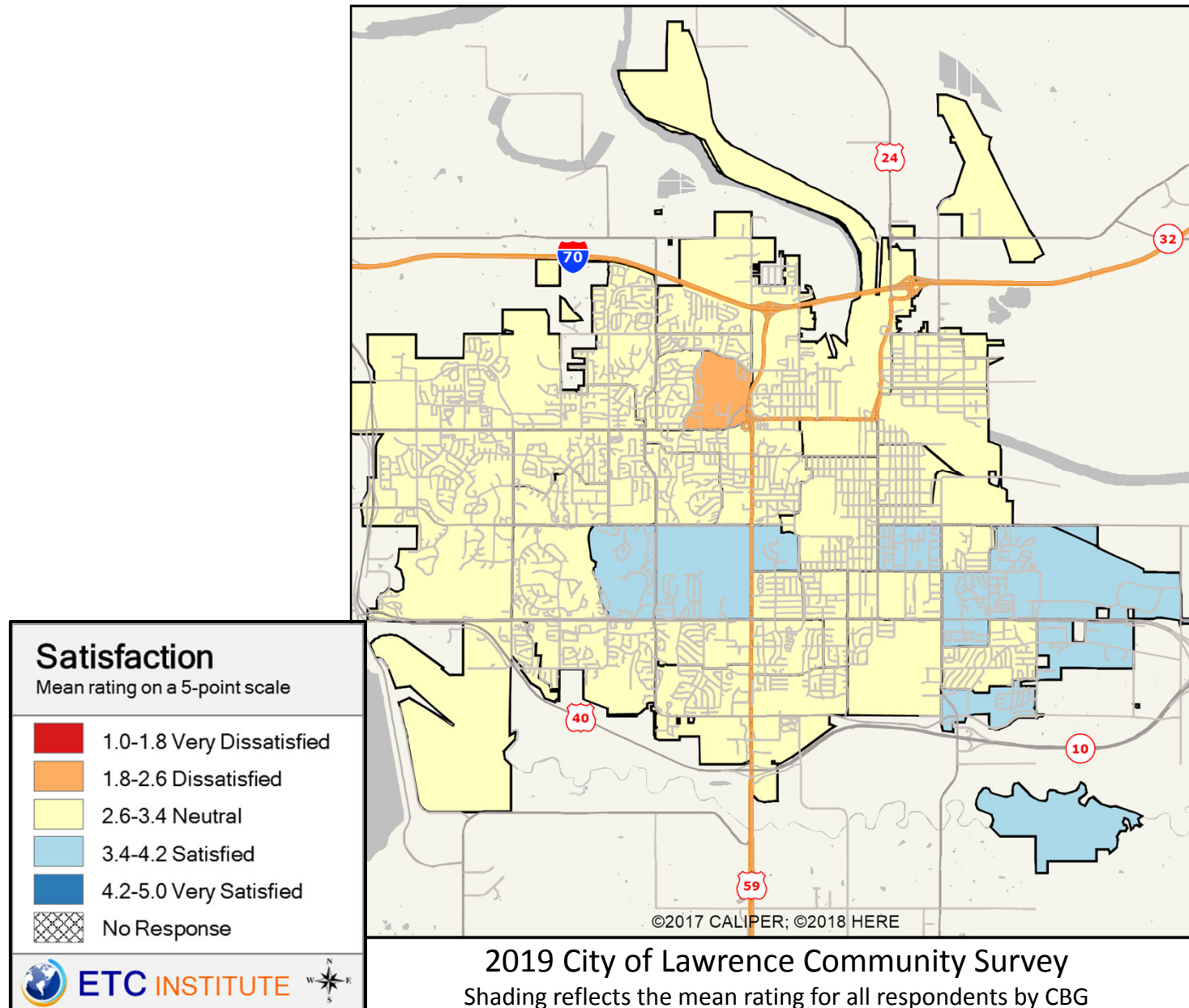
Q1.6. Overall quality of City water and wastewater utility services



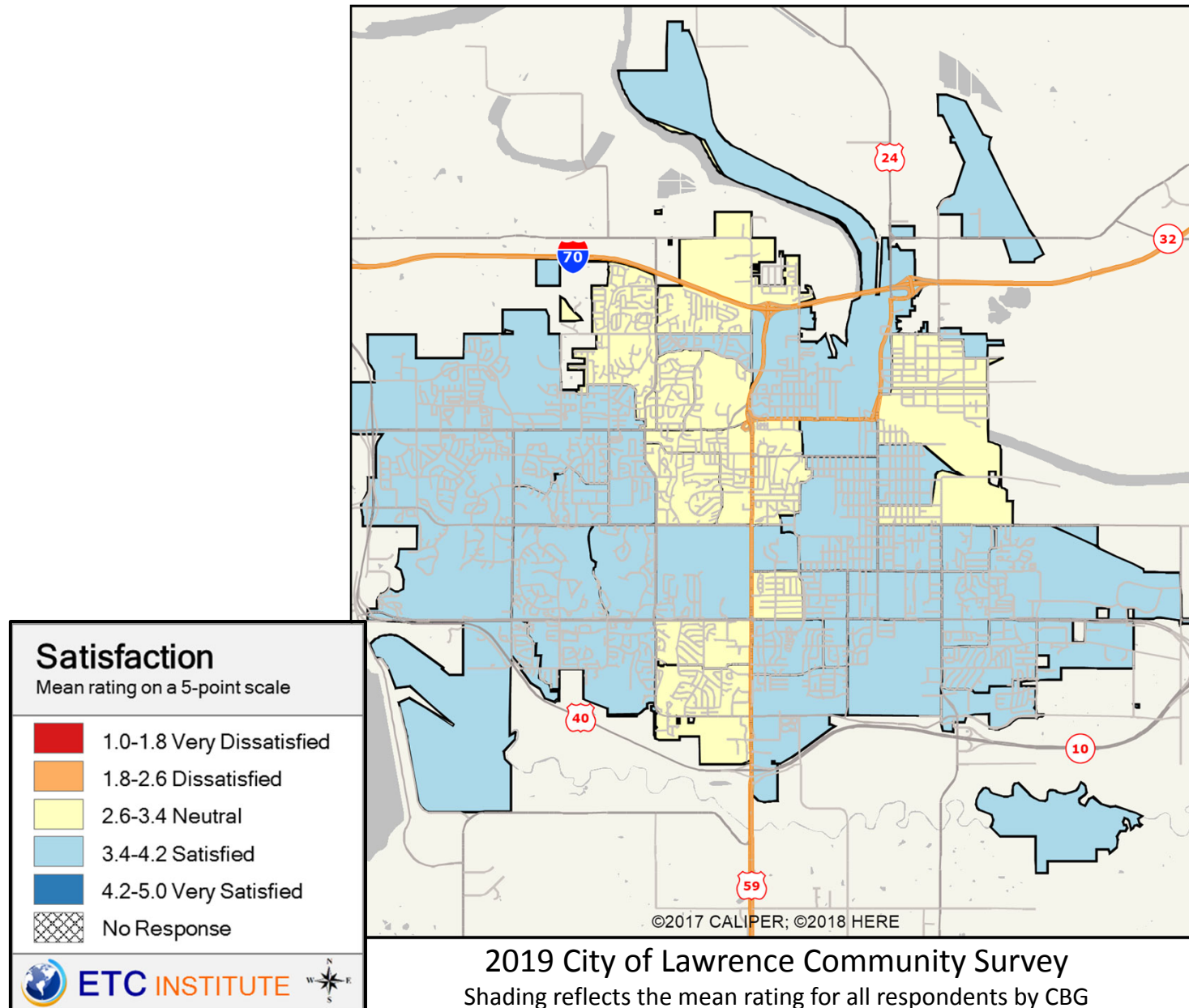
Q1.7. Overall quality of City trash and yardwaste services



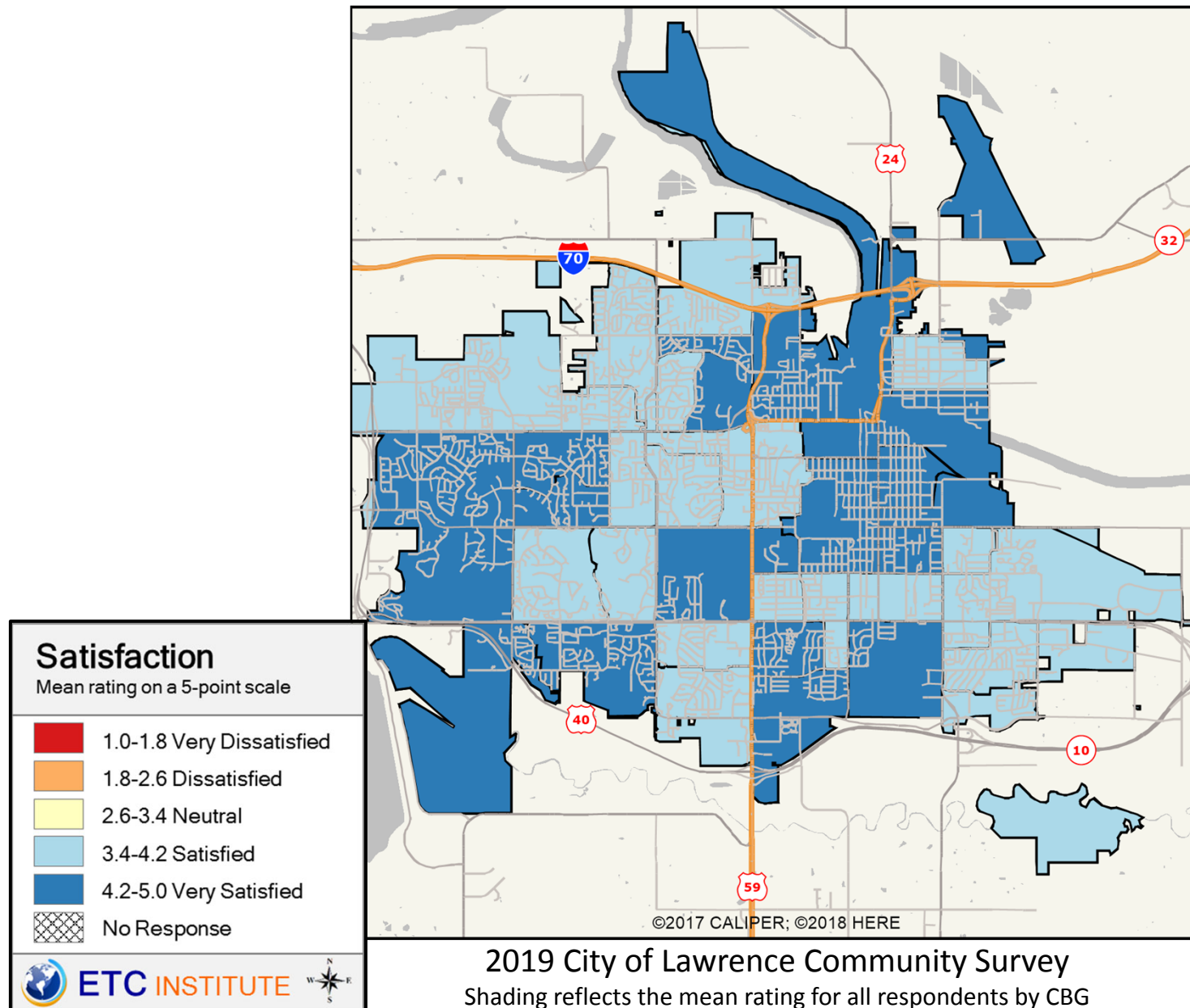
Q1.8. Overall quality of planning and code enforcement



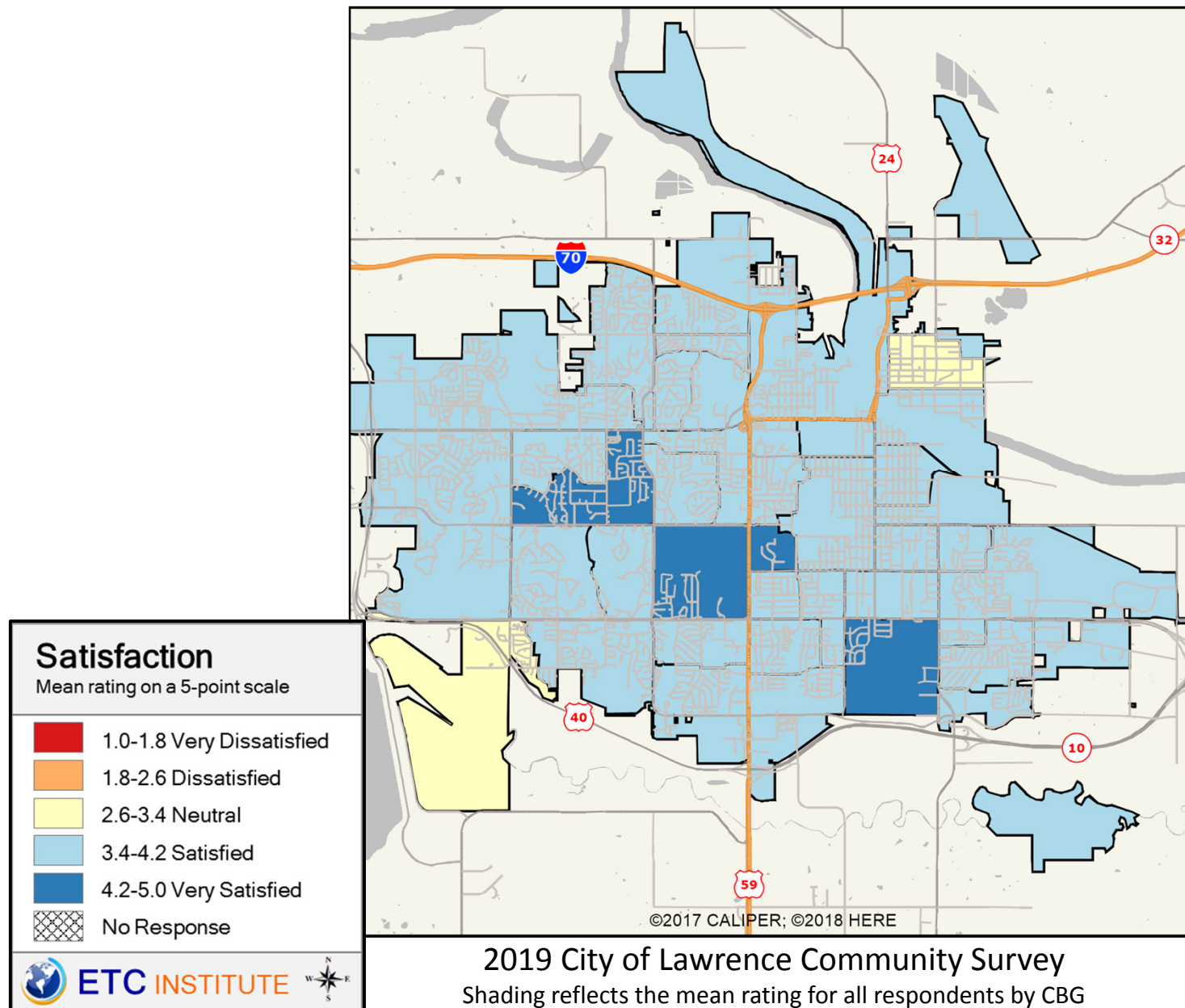
Q1.9. Overall quality of the City public transportation



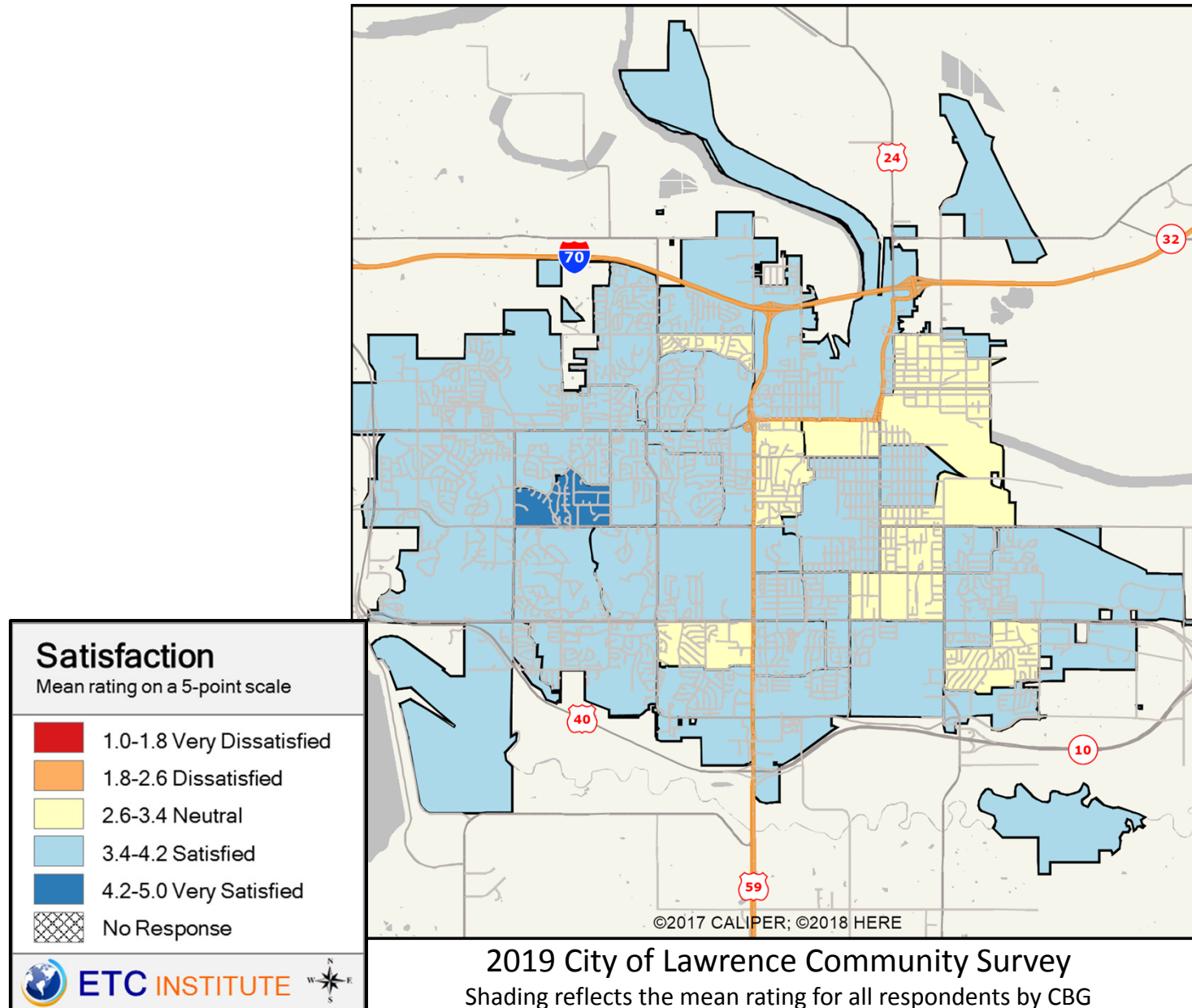
Q1.10. Overall quality of the City parks and recreation system



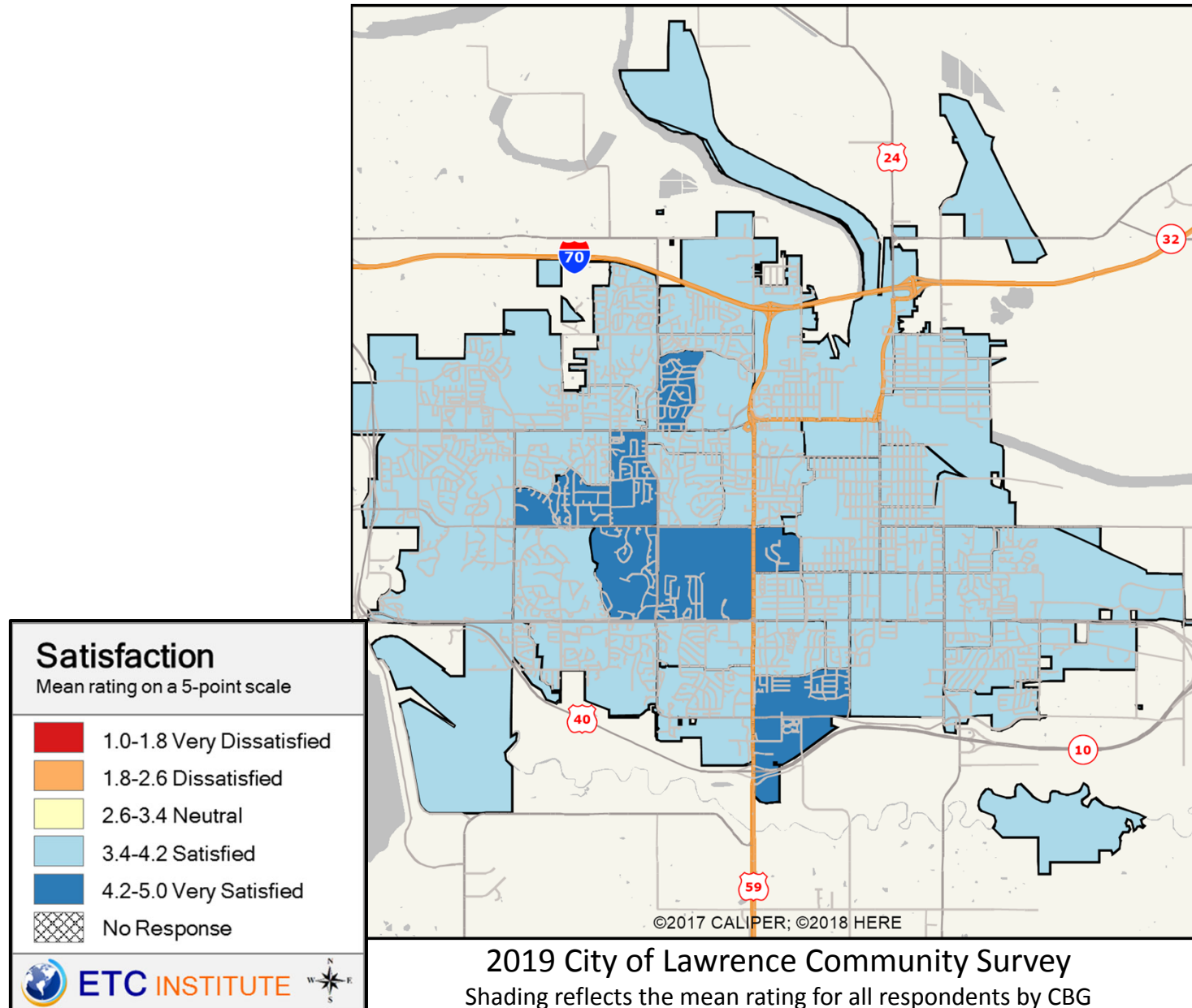
Q1.11. Overall quality of customer service by City staff



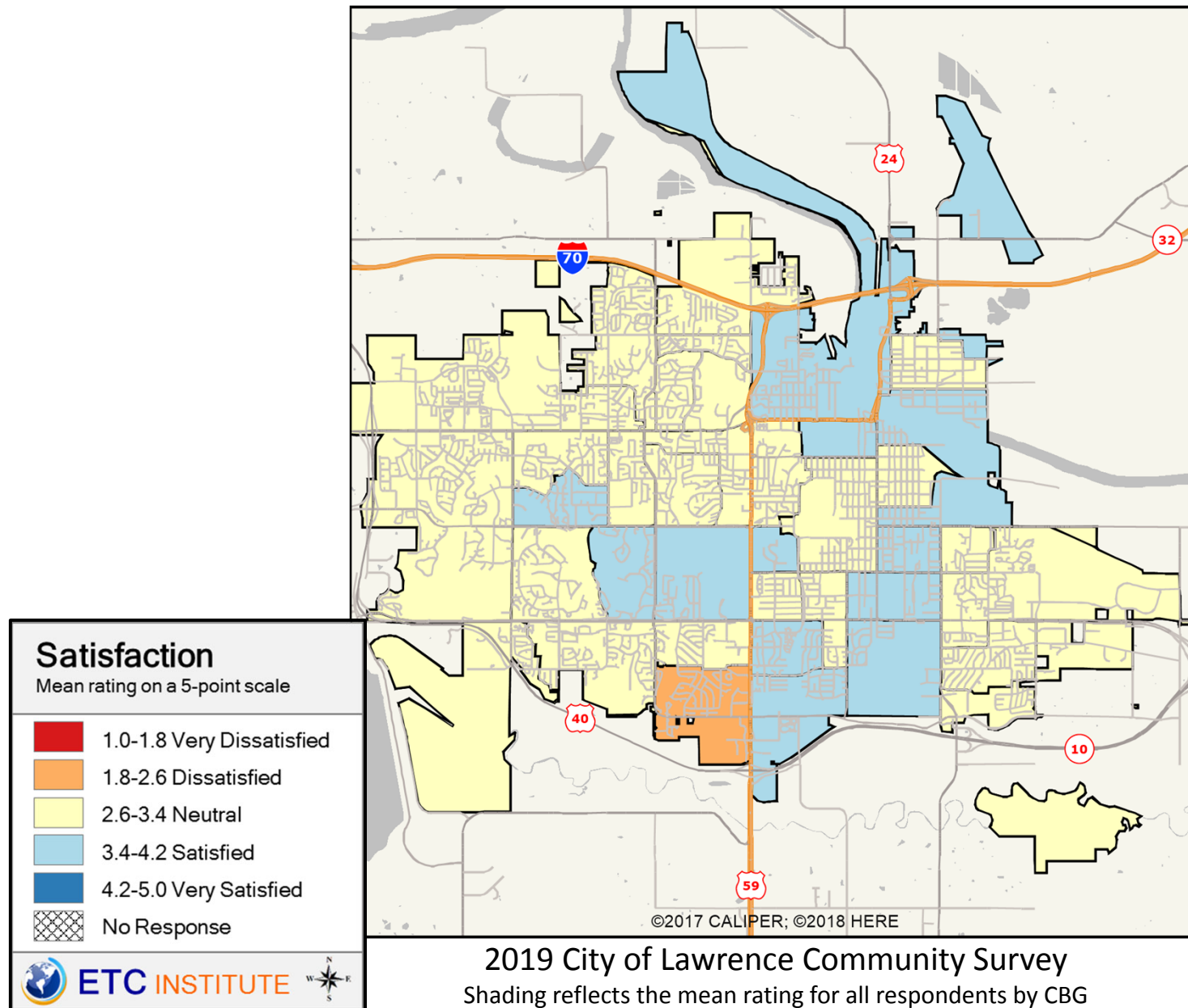
Q1.12. Overall quality of the City stormwater runoff/stormwater management system



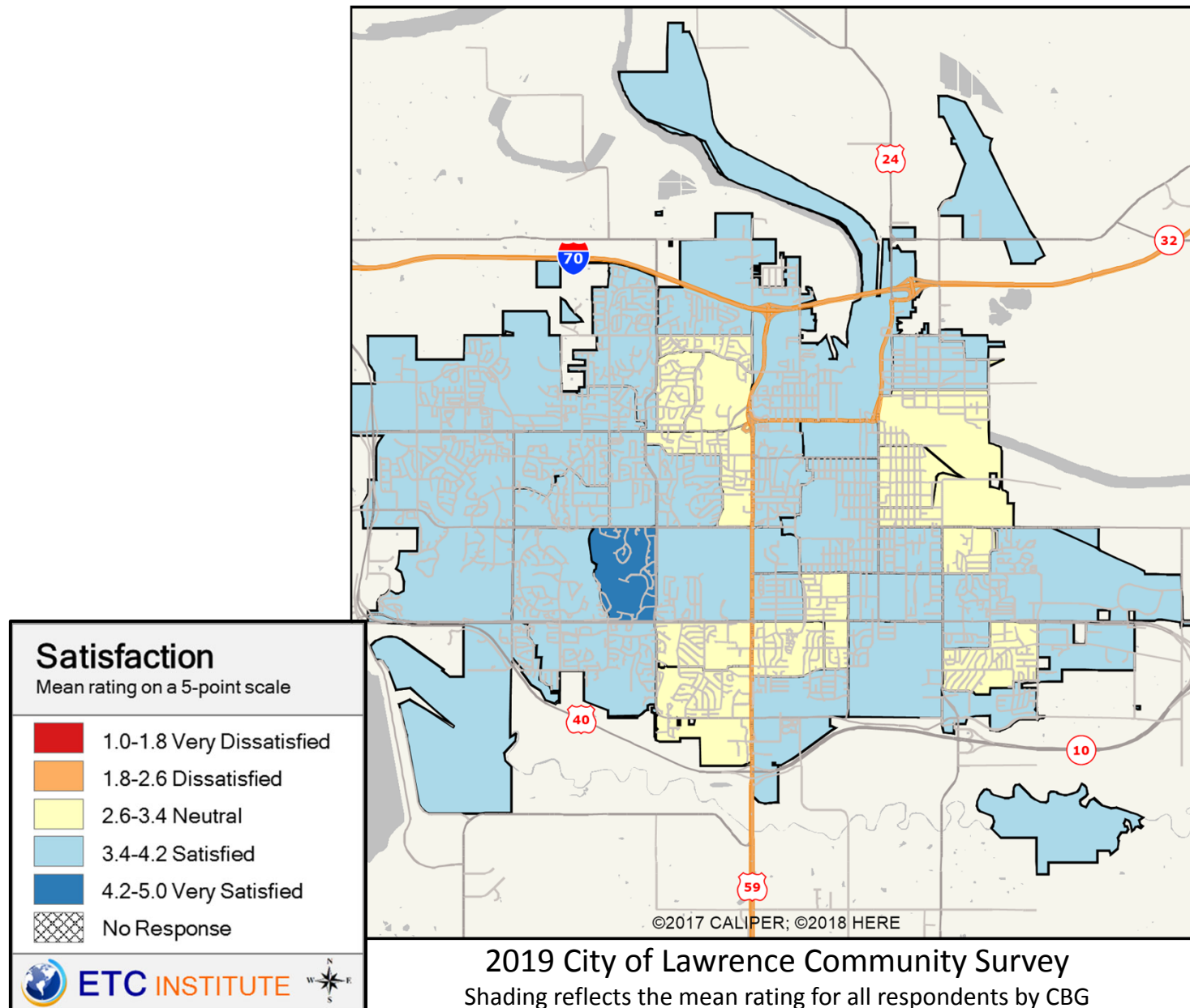
Q2.1. The appearance and cleanliness of Downtown Lawrence



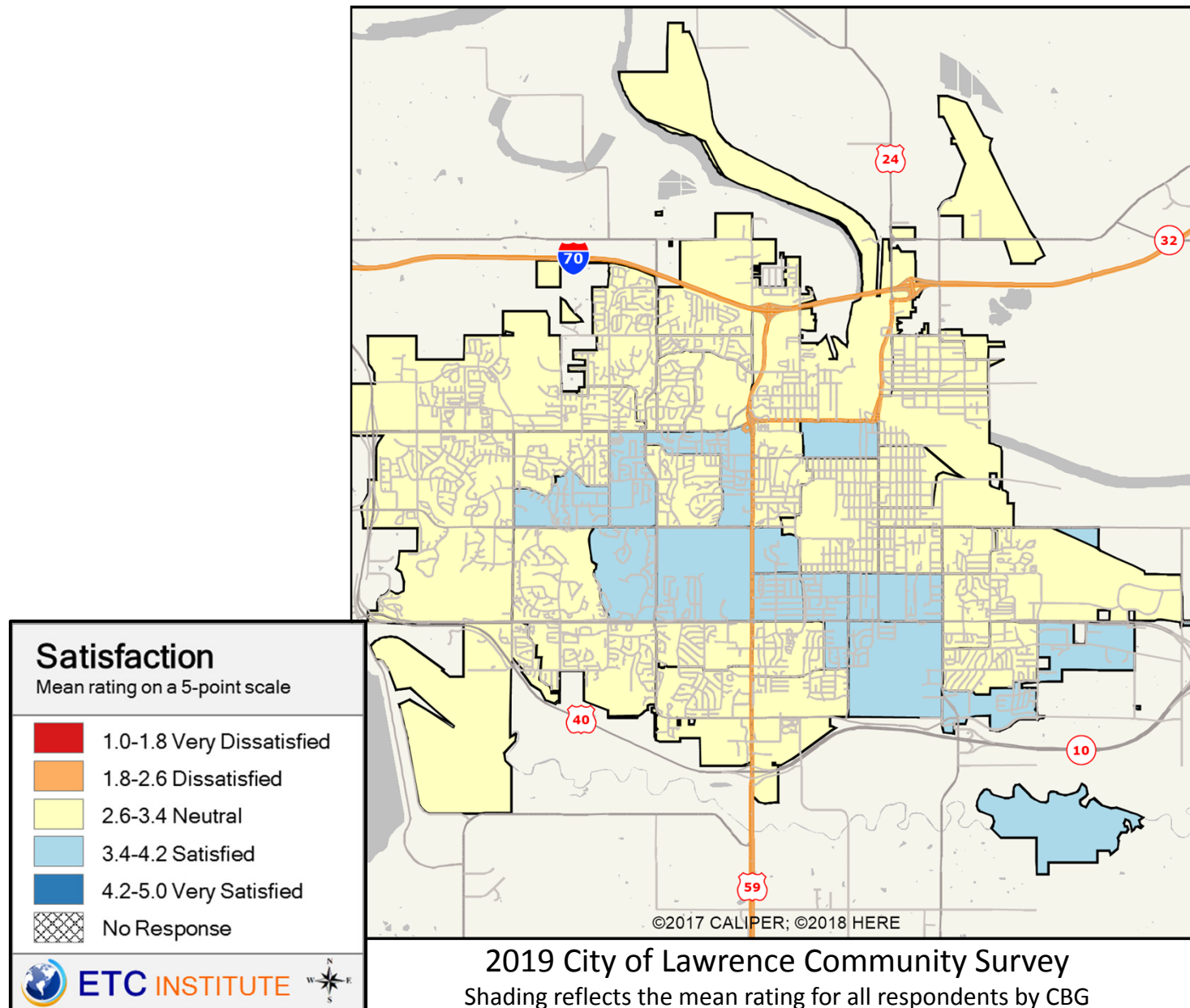
Q2.2. The availability of vehicle parking



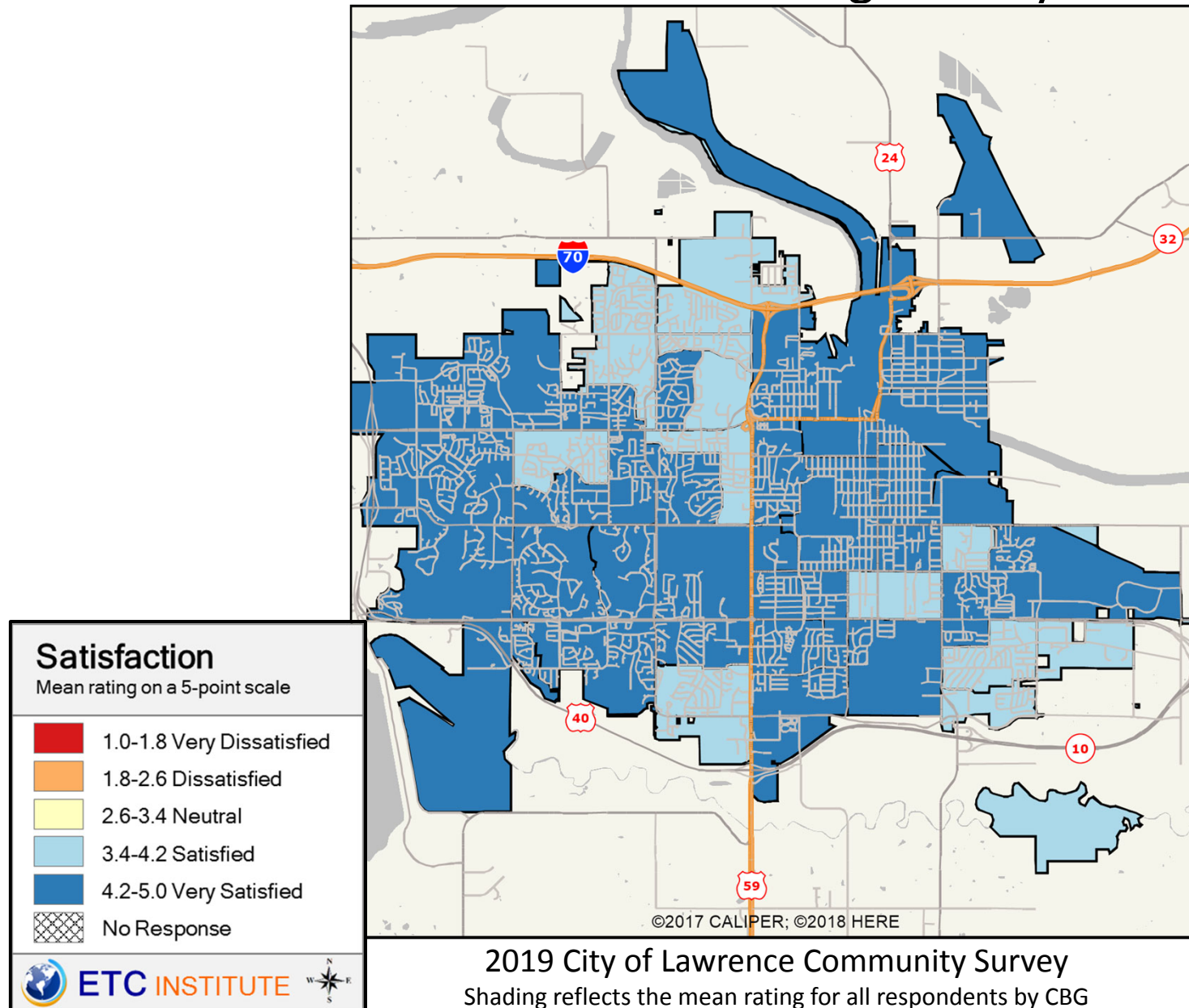
Q2.3. The availability of bicycle parking



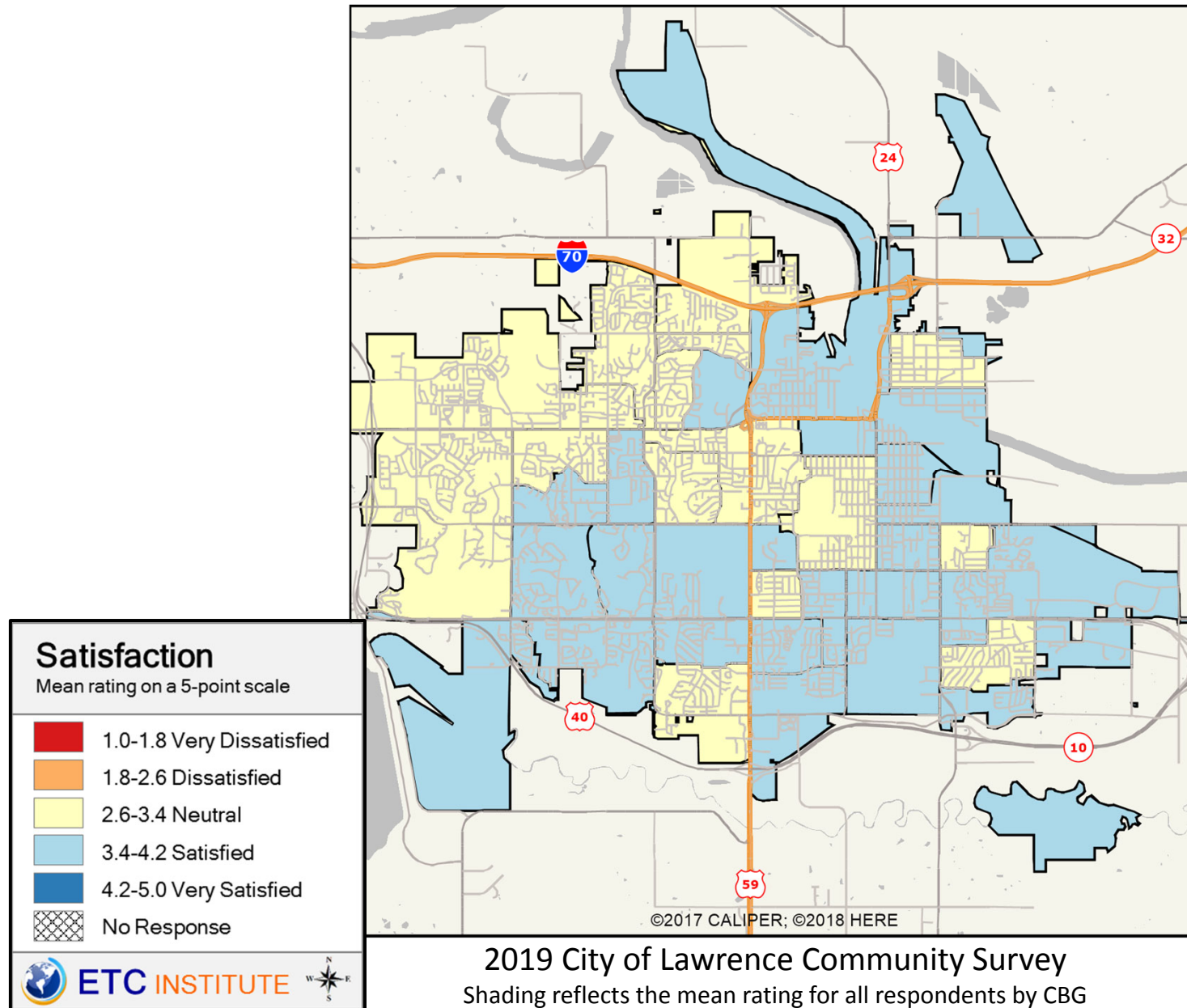
Q2.4. The types of retail and entertainment establishments available



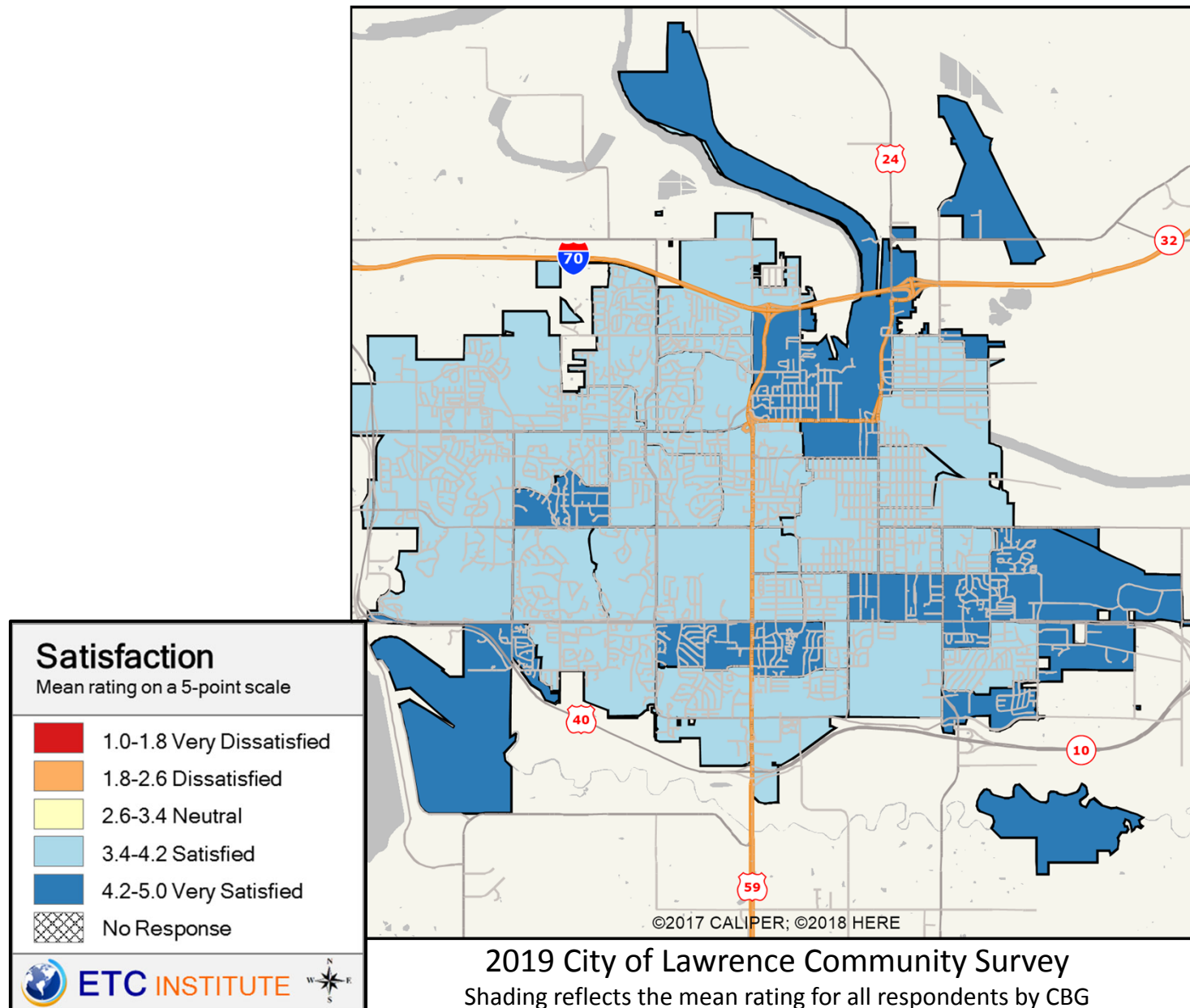
Q2.5. How safe you feel in Downtown Lawrence during the day



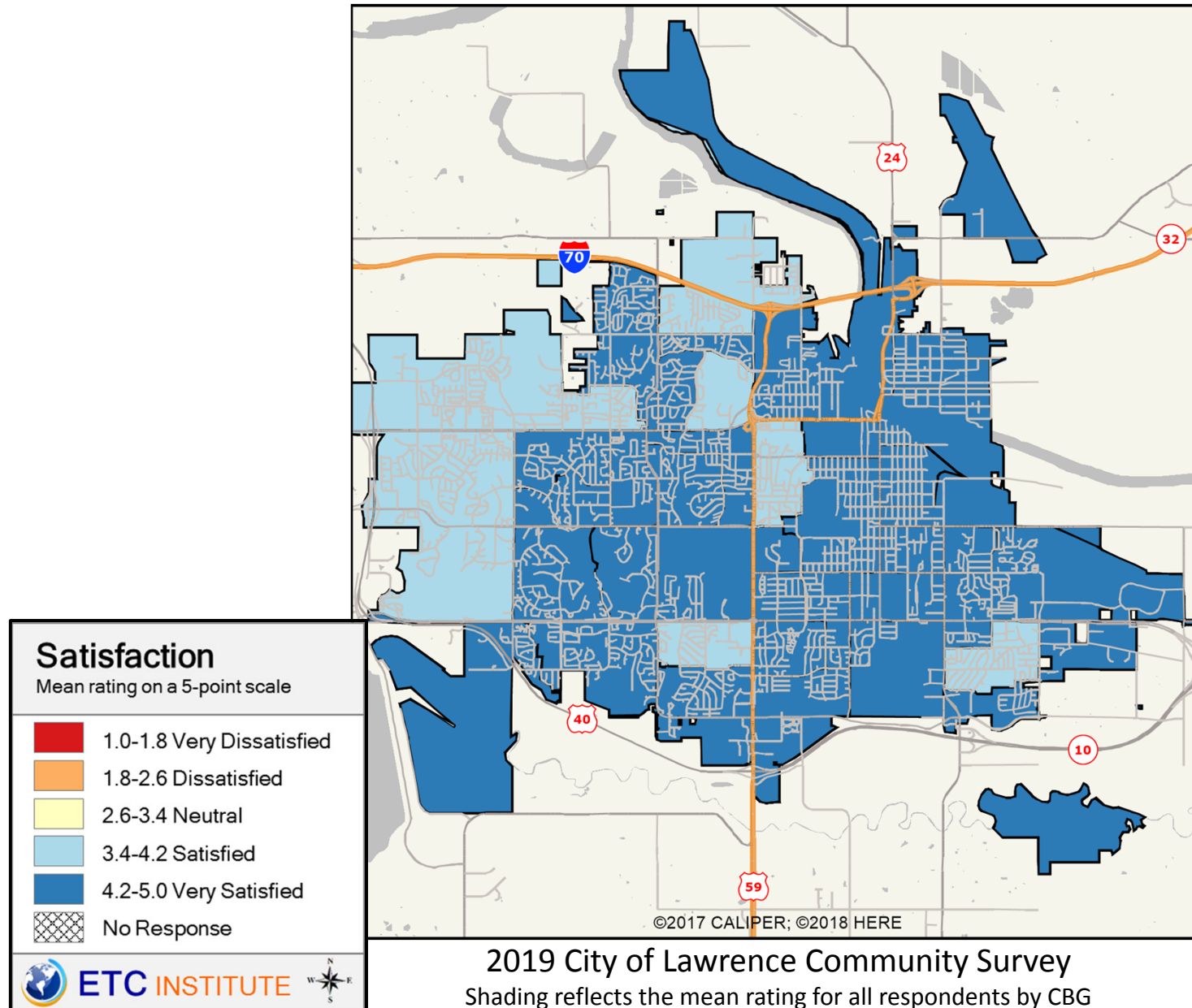
Q2.6. How safe you feel in Downtown Lawrence after dark



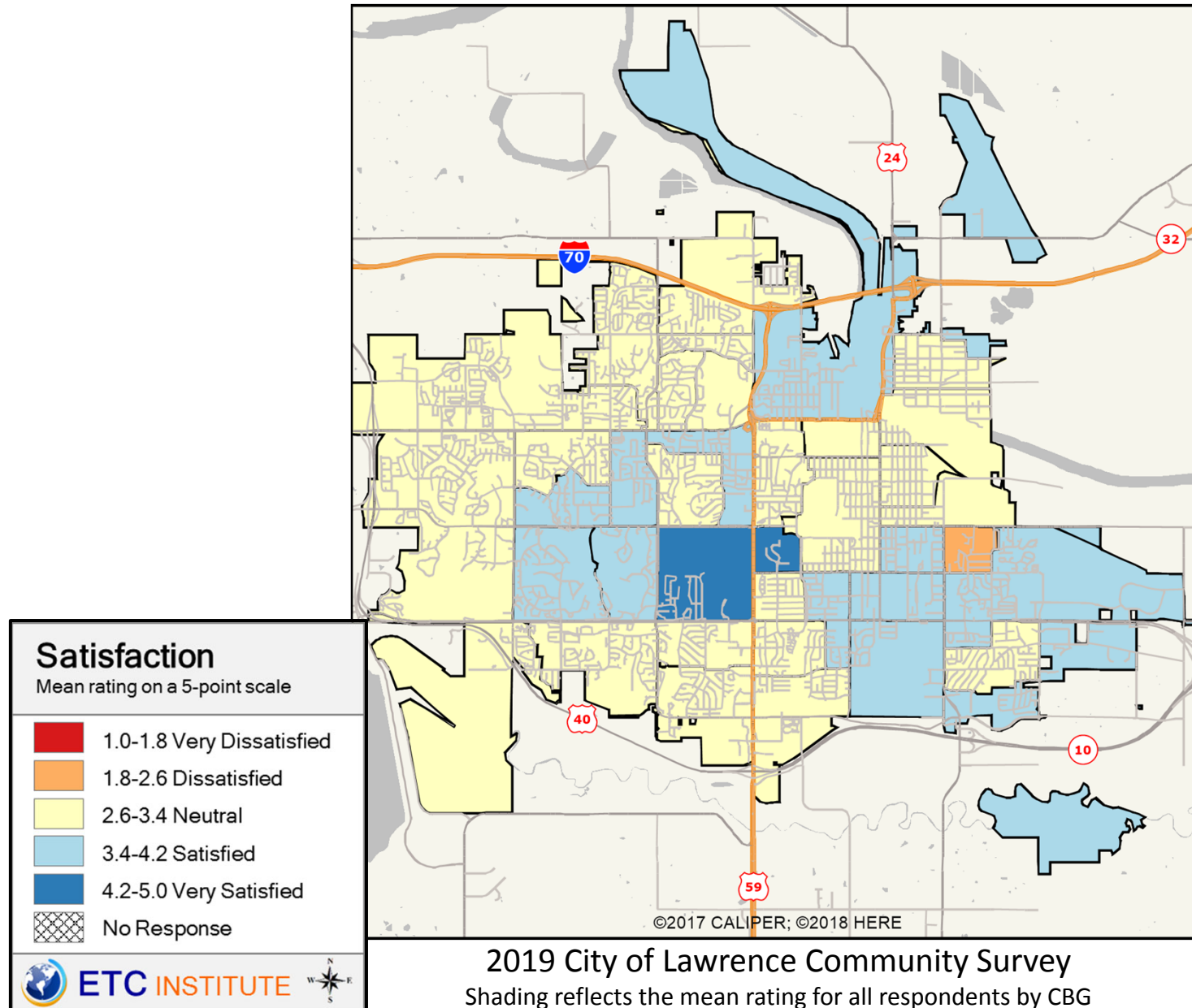
Q2.7. Downtown Lawrence special events and parades



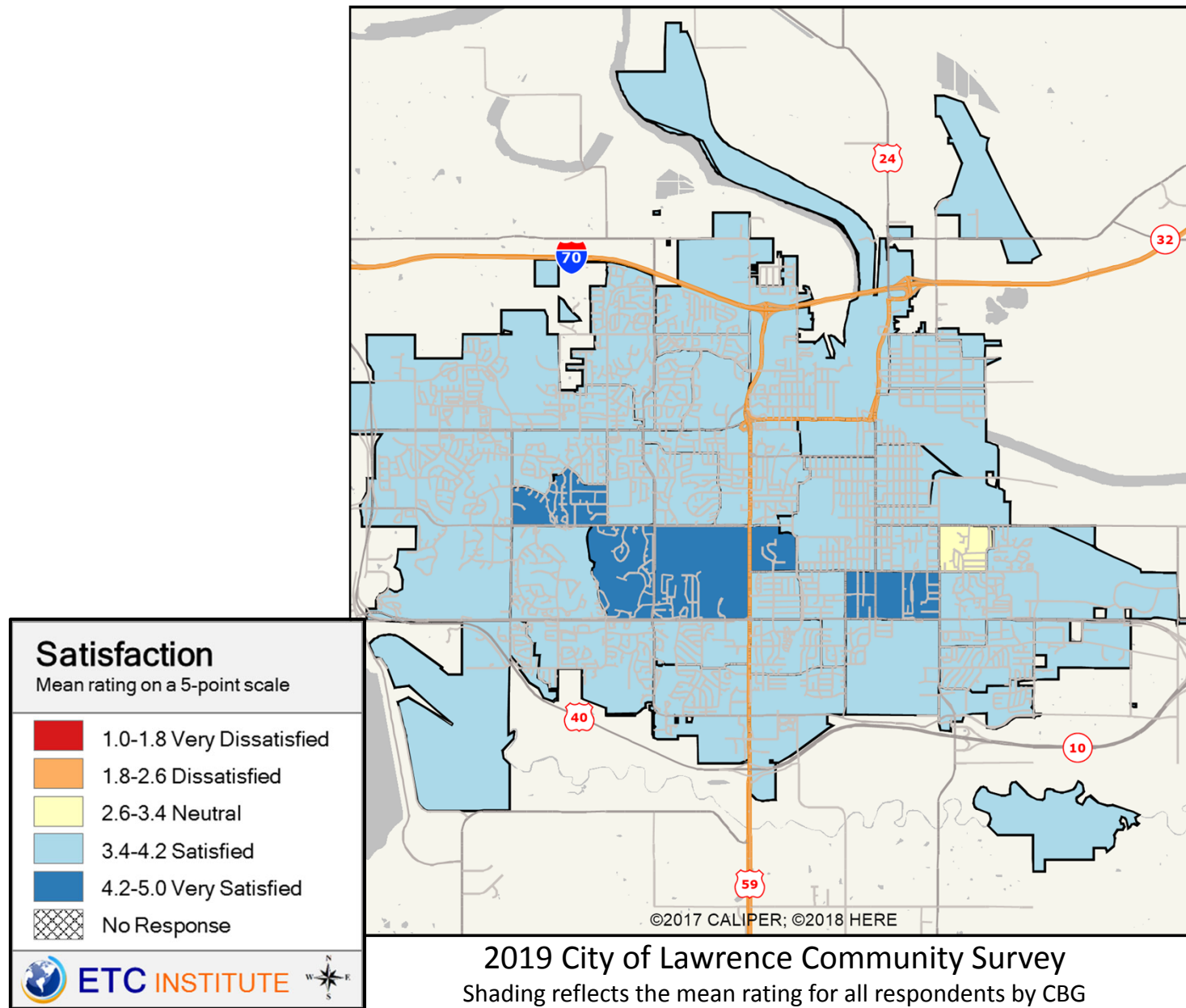
Q2.8. Beautification of Downtown Lawrence flowers trees art



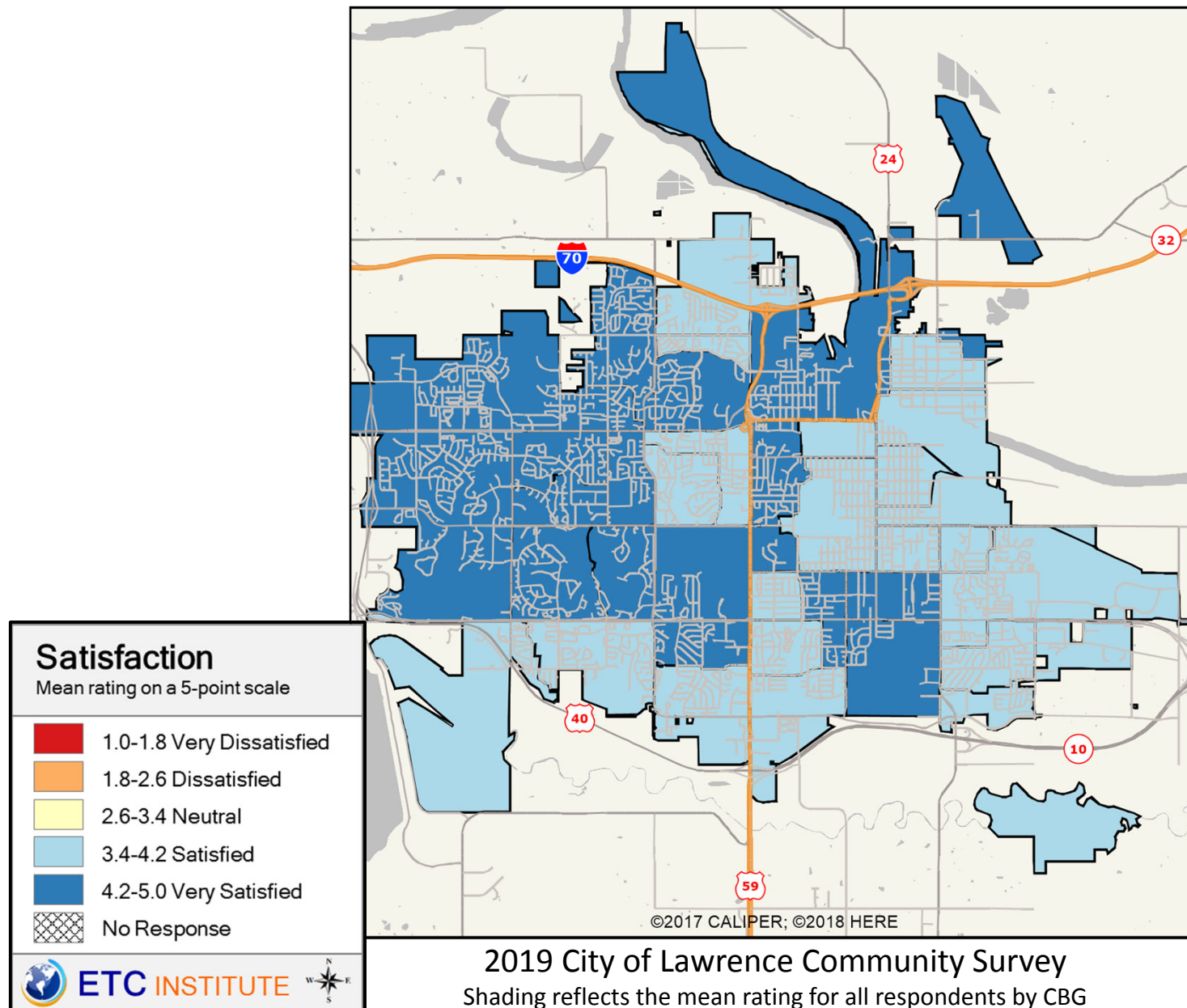
Q3.1. Overall value that you receive for your City tax dollars and fees



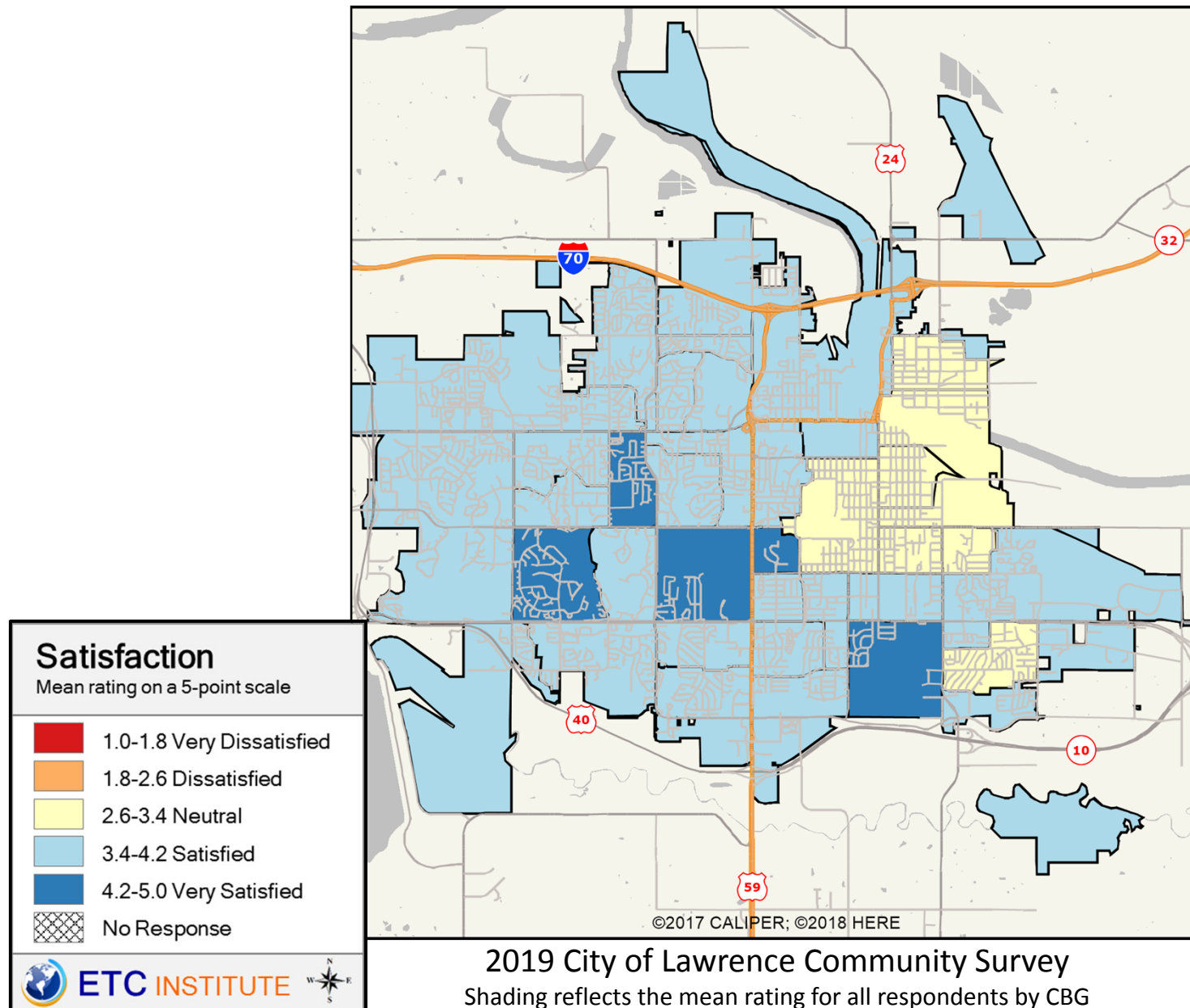
Q3.2. Overall image of the City



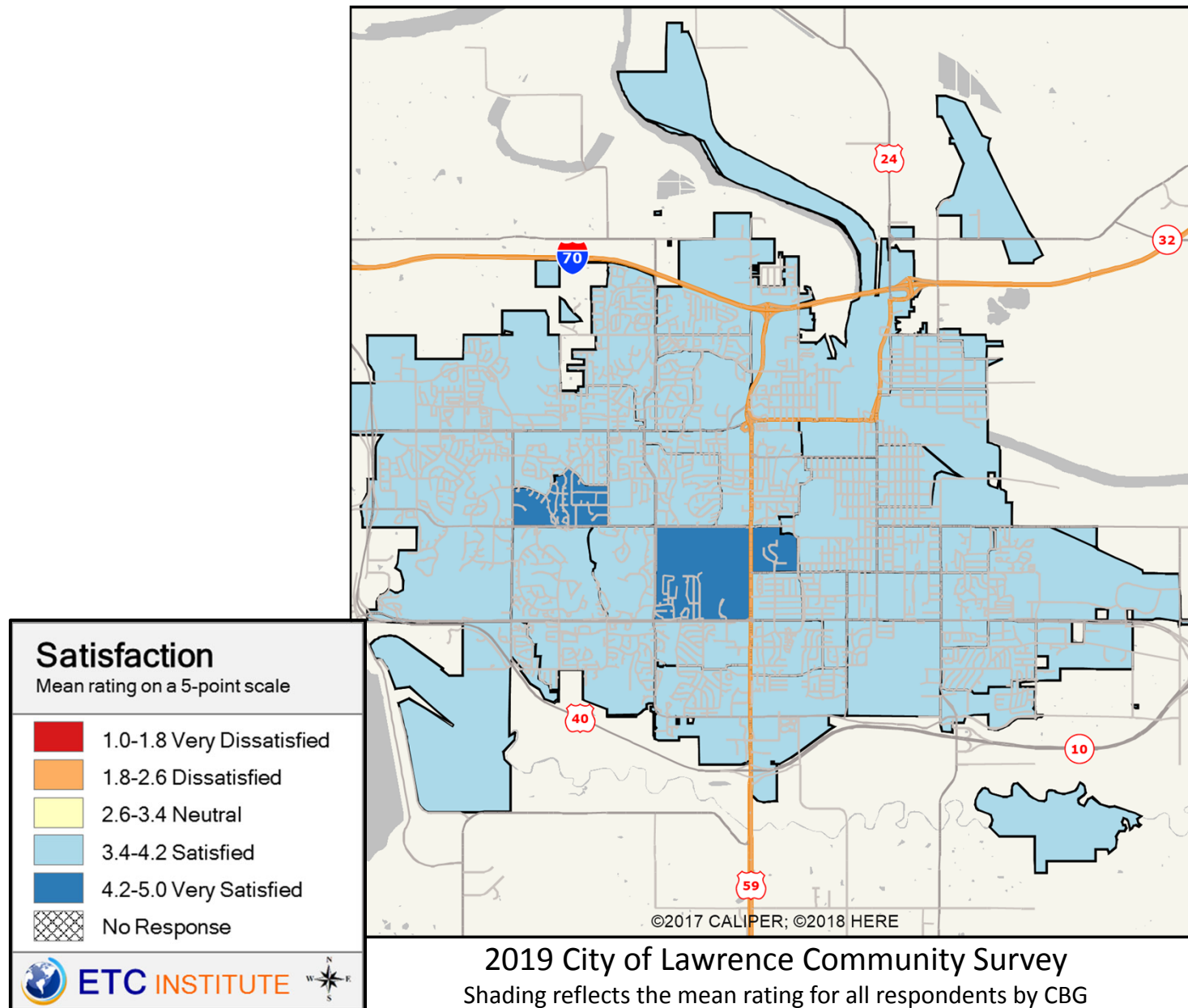
Q3.3. Livability of your neighborhood



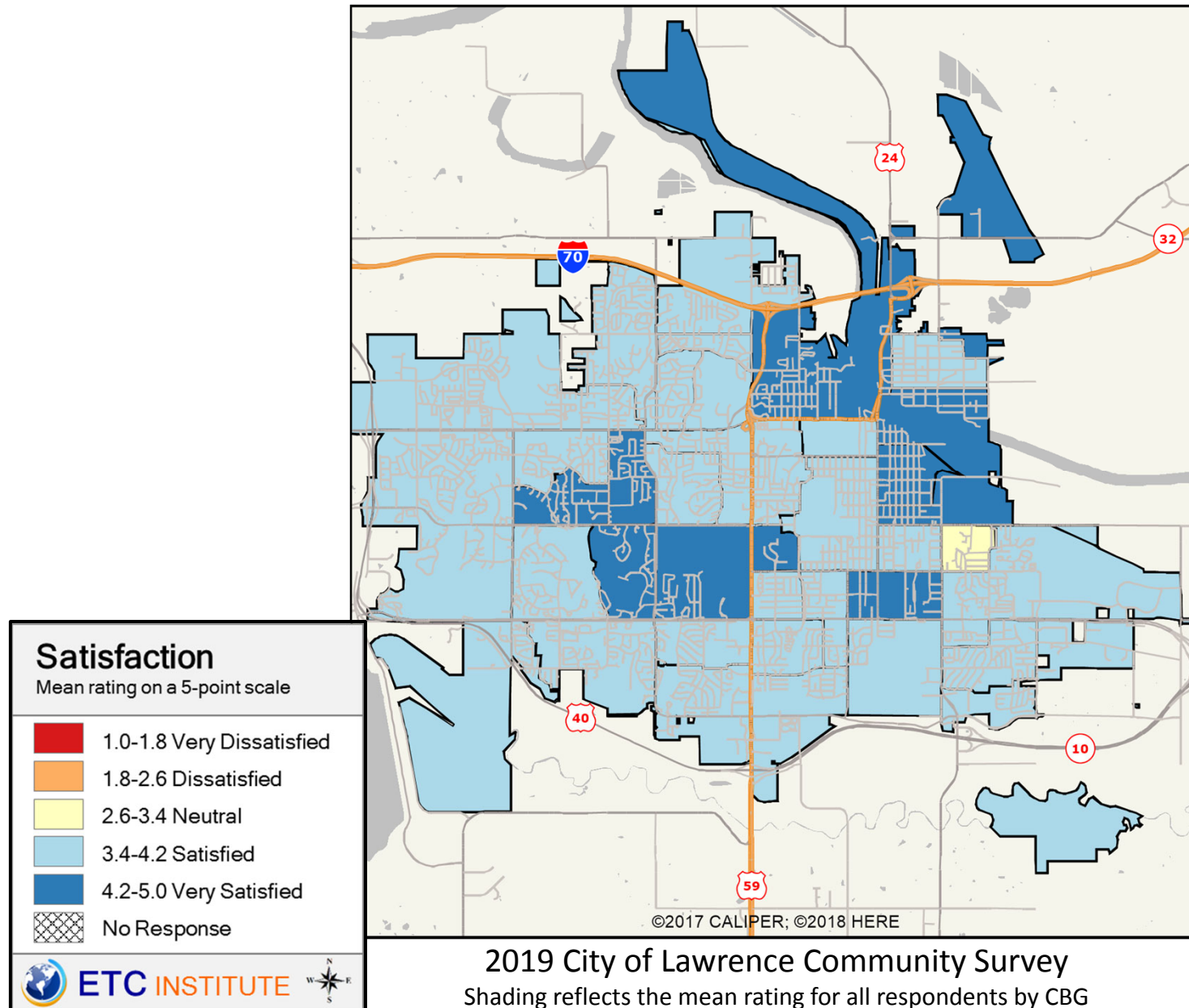
Q3.4. Upkeep of your neighborhood



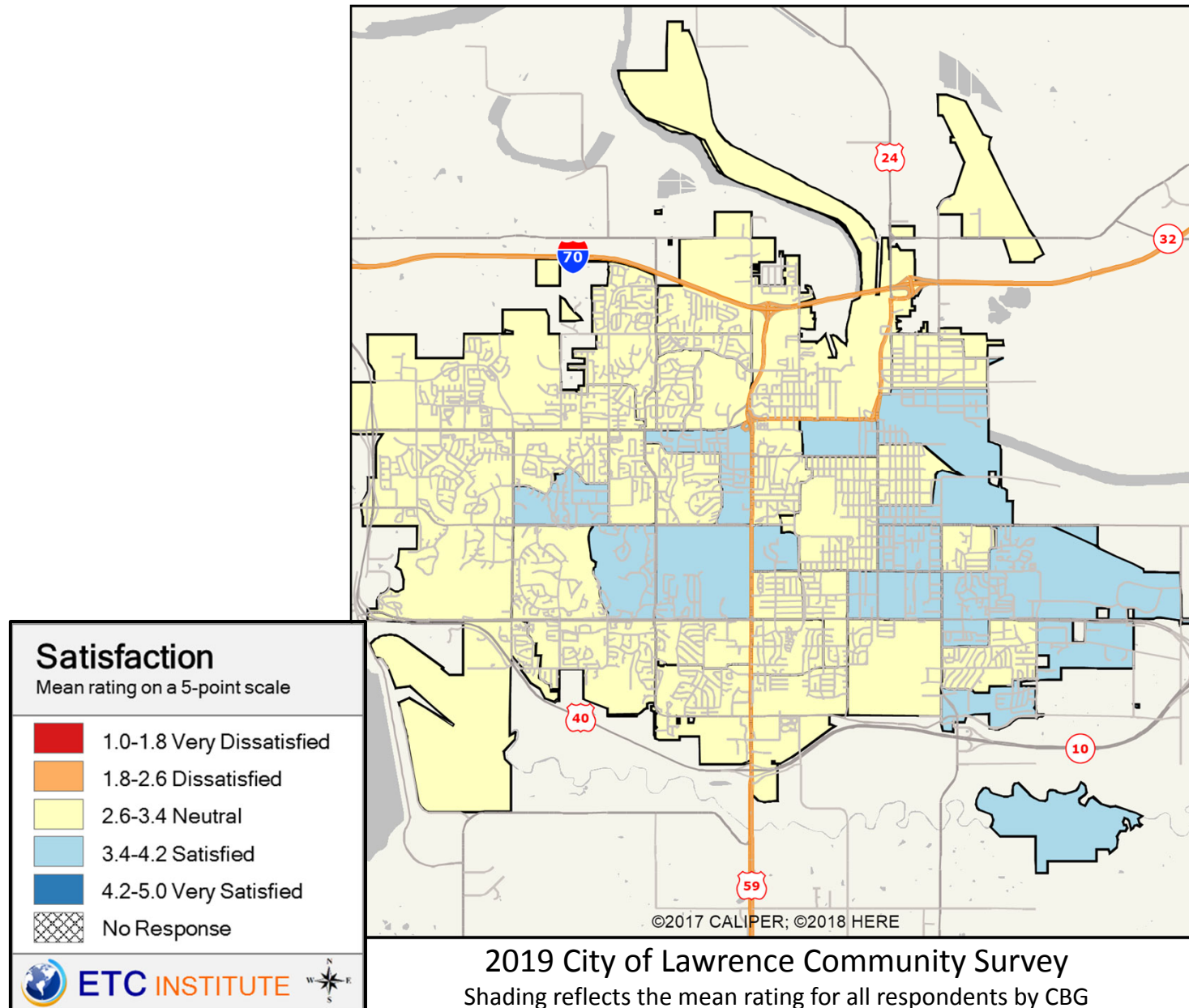
Q3.5. Overall quality of City services



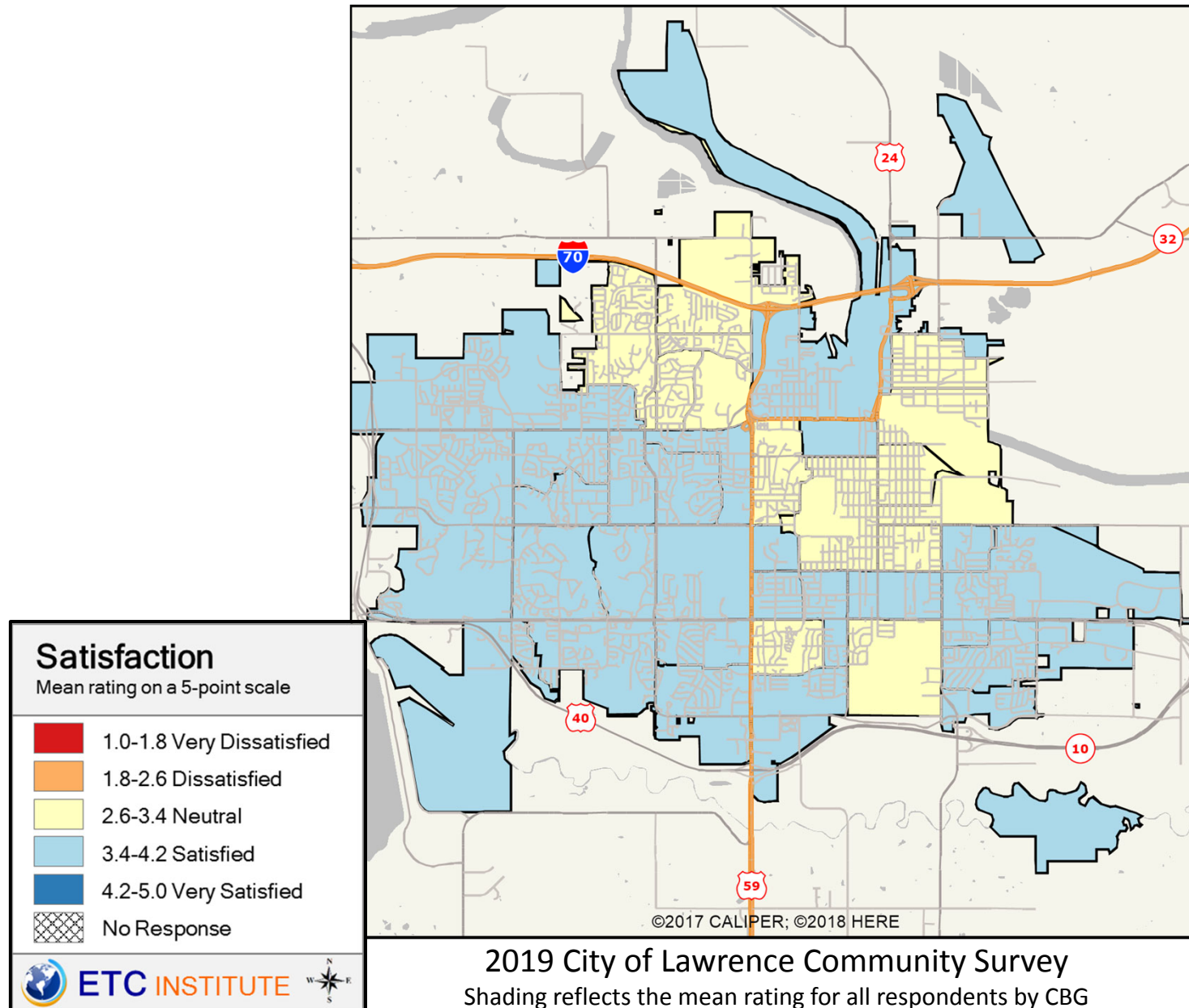
Q3.6. Overall quality of life in the City



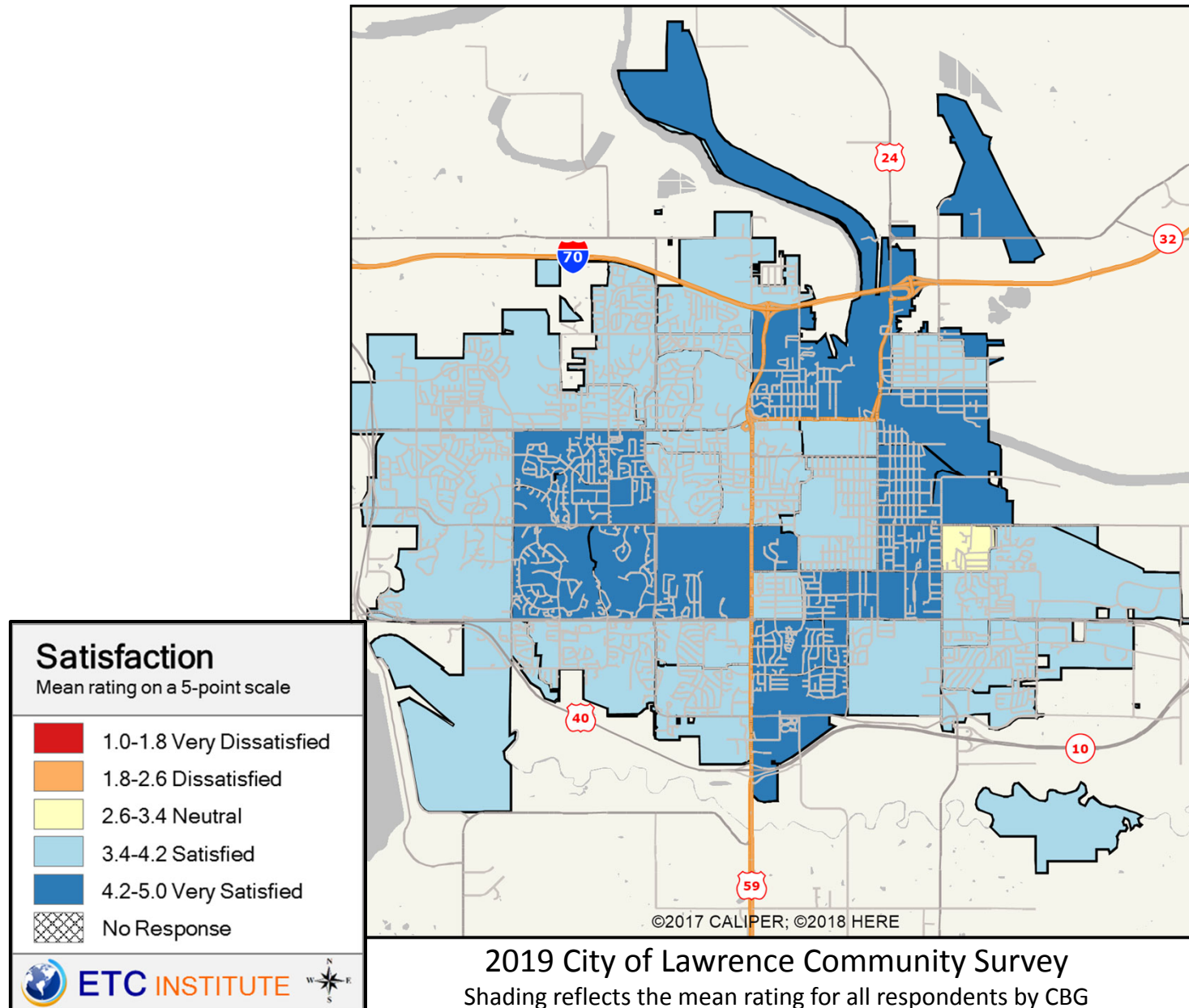
Q3.7. Enforcement of City codes and ordinances



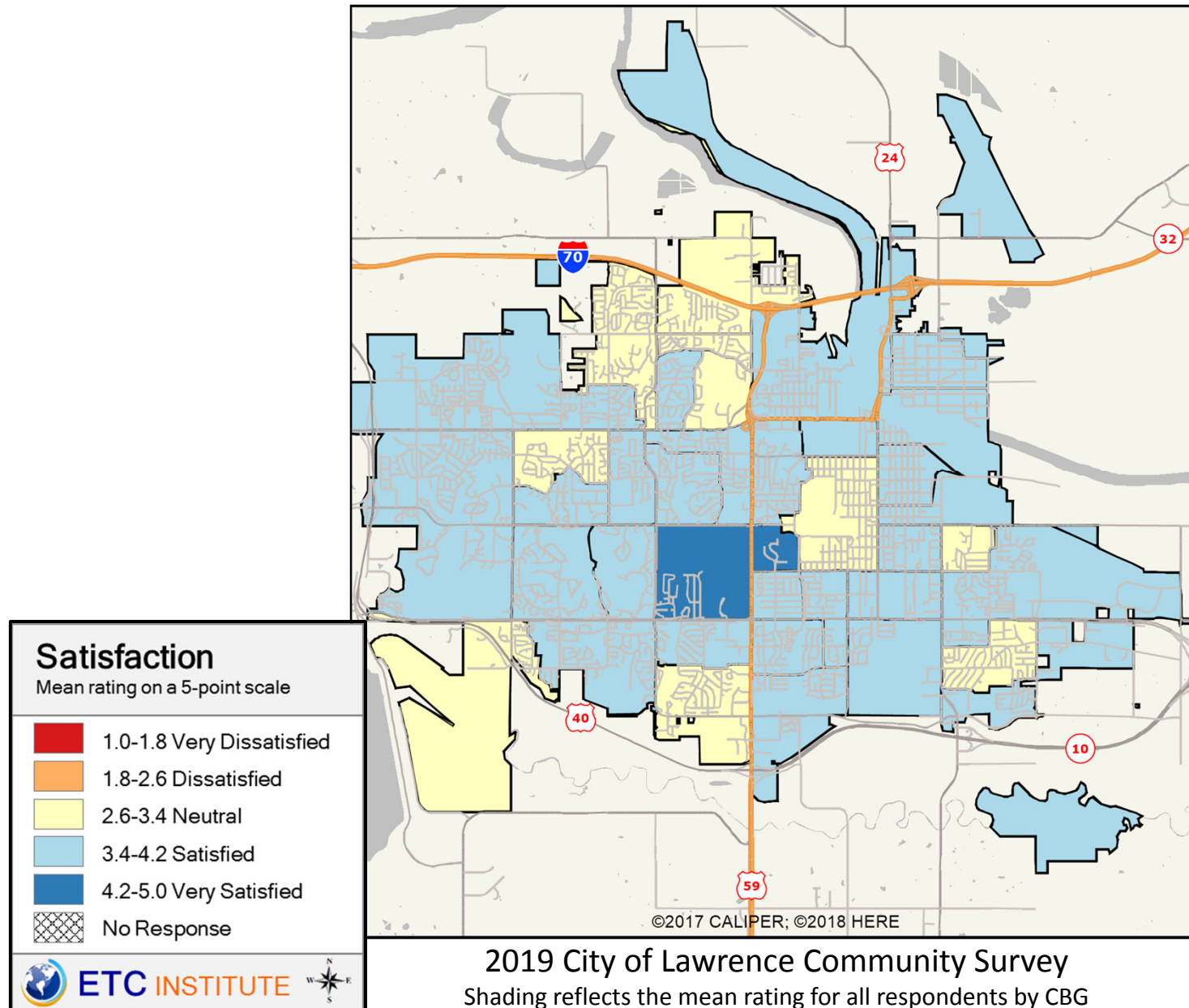
Q3.8. City efforts to promote diversity in the community



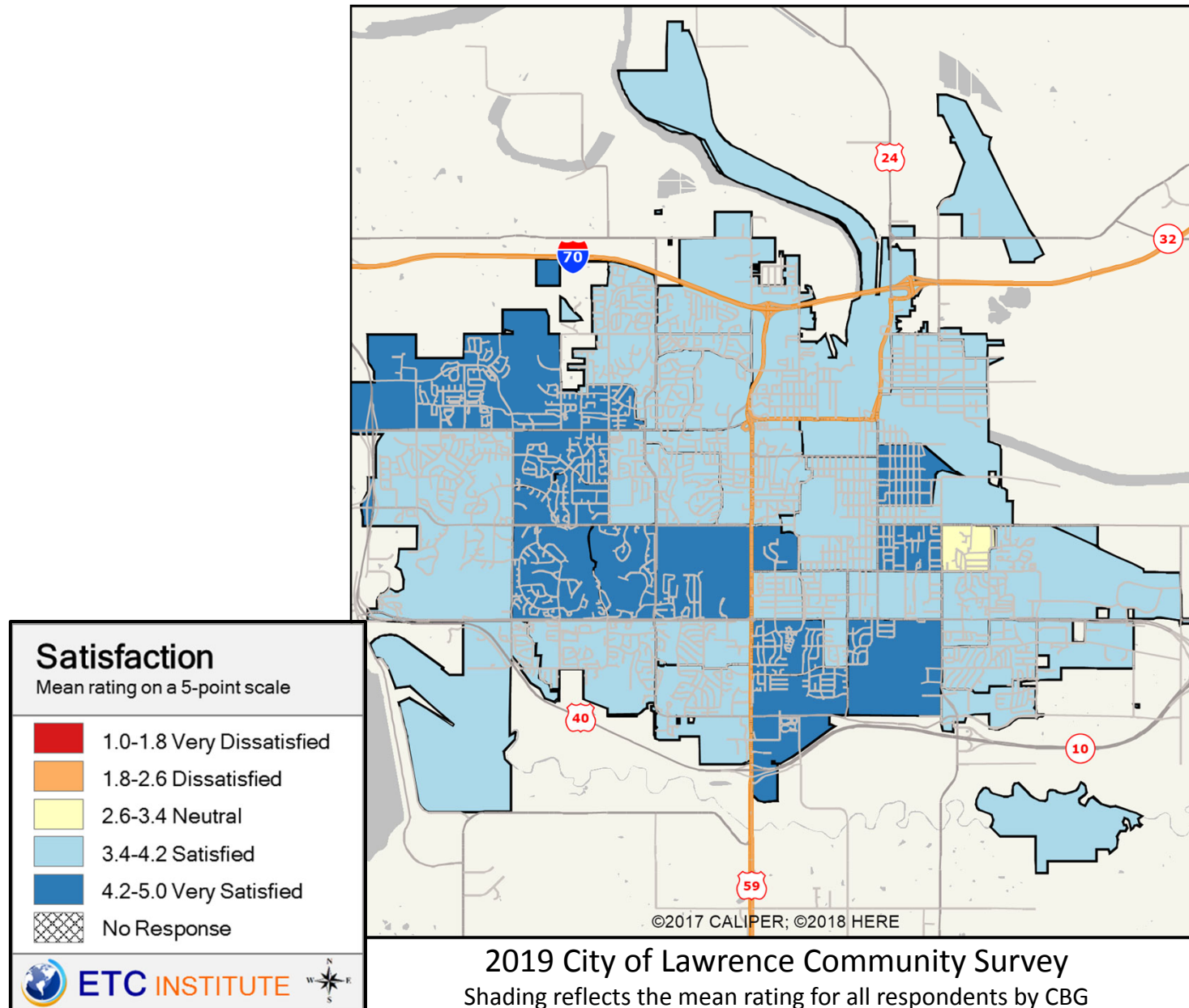
Q3.9. The City as a place to live



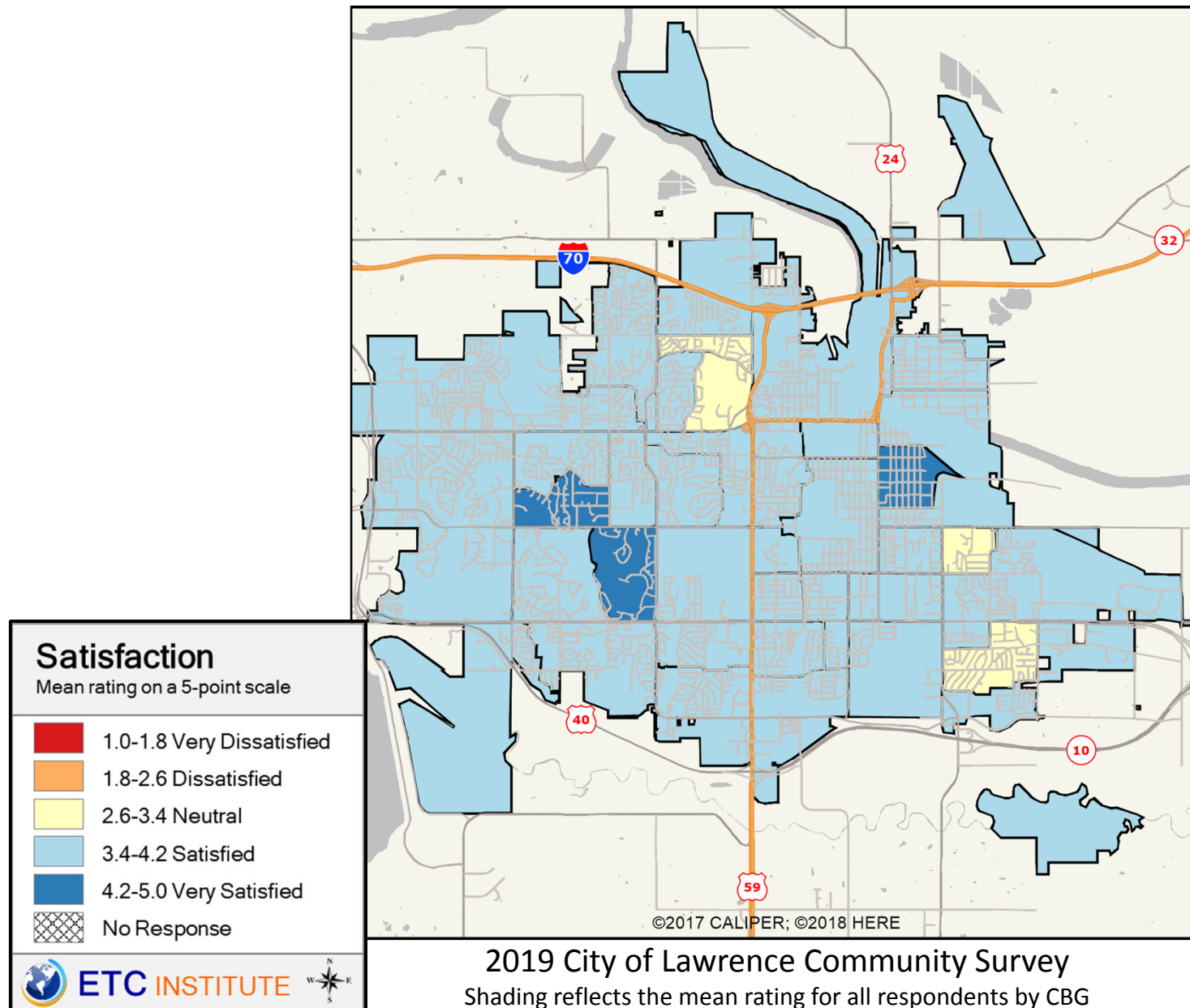
Q3.10. The City as a place to work



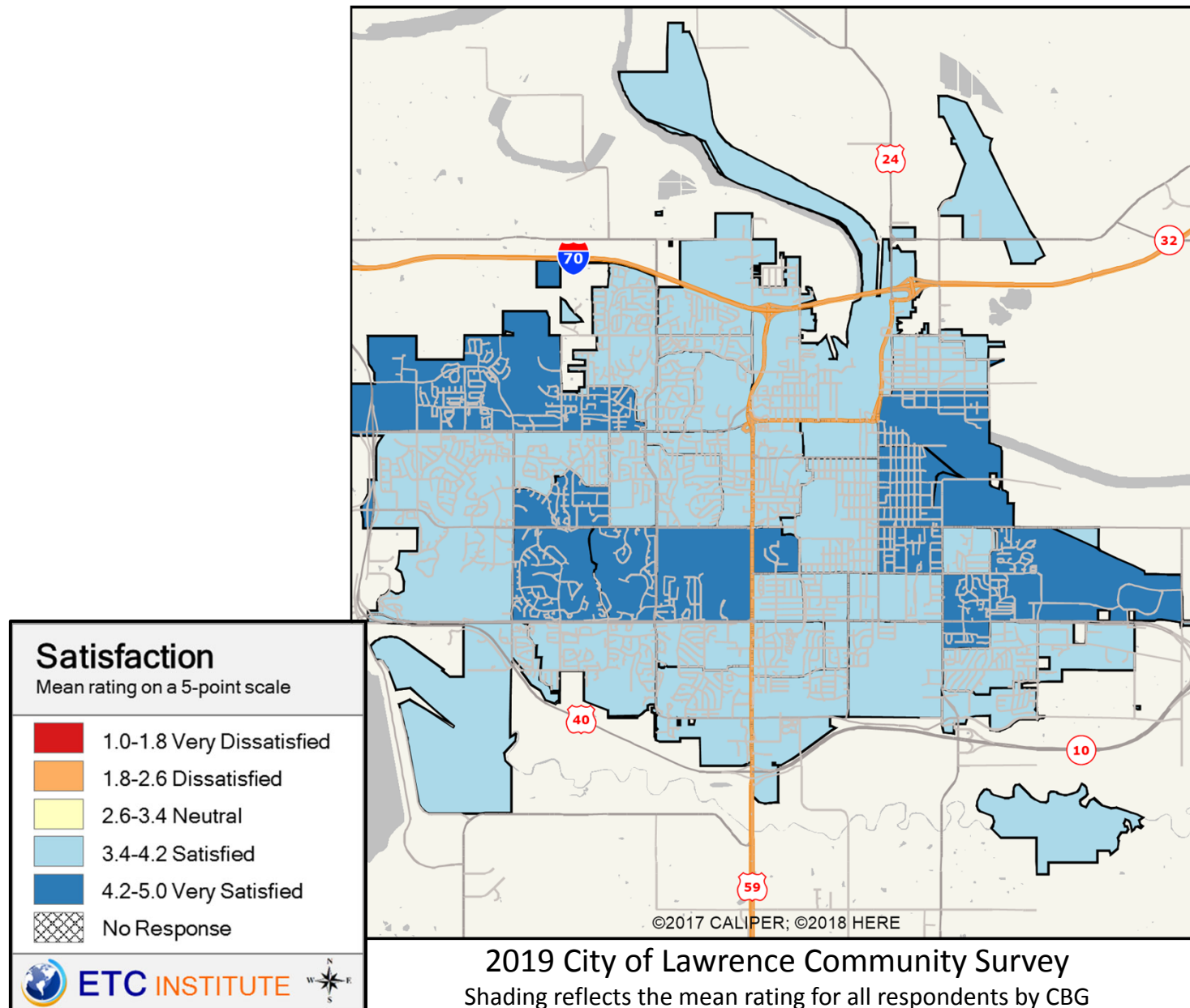
Q3.11. The City as a place to raise children



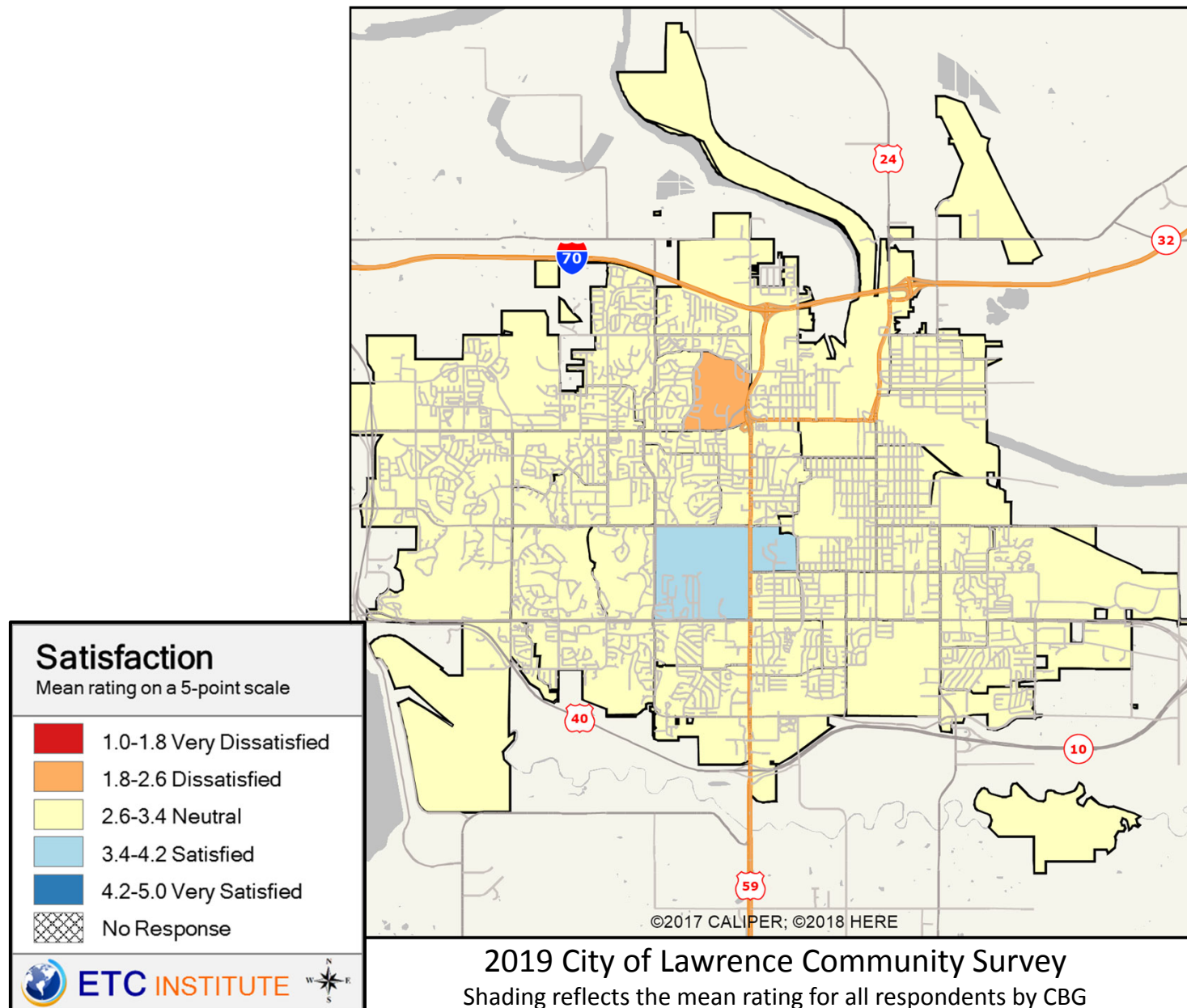
Q3.12. The City as a place to retire



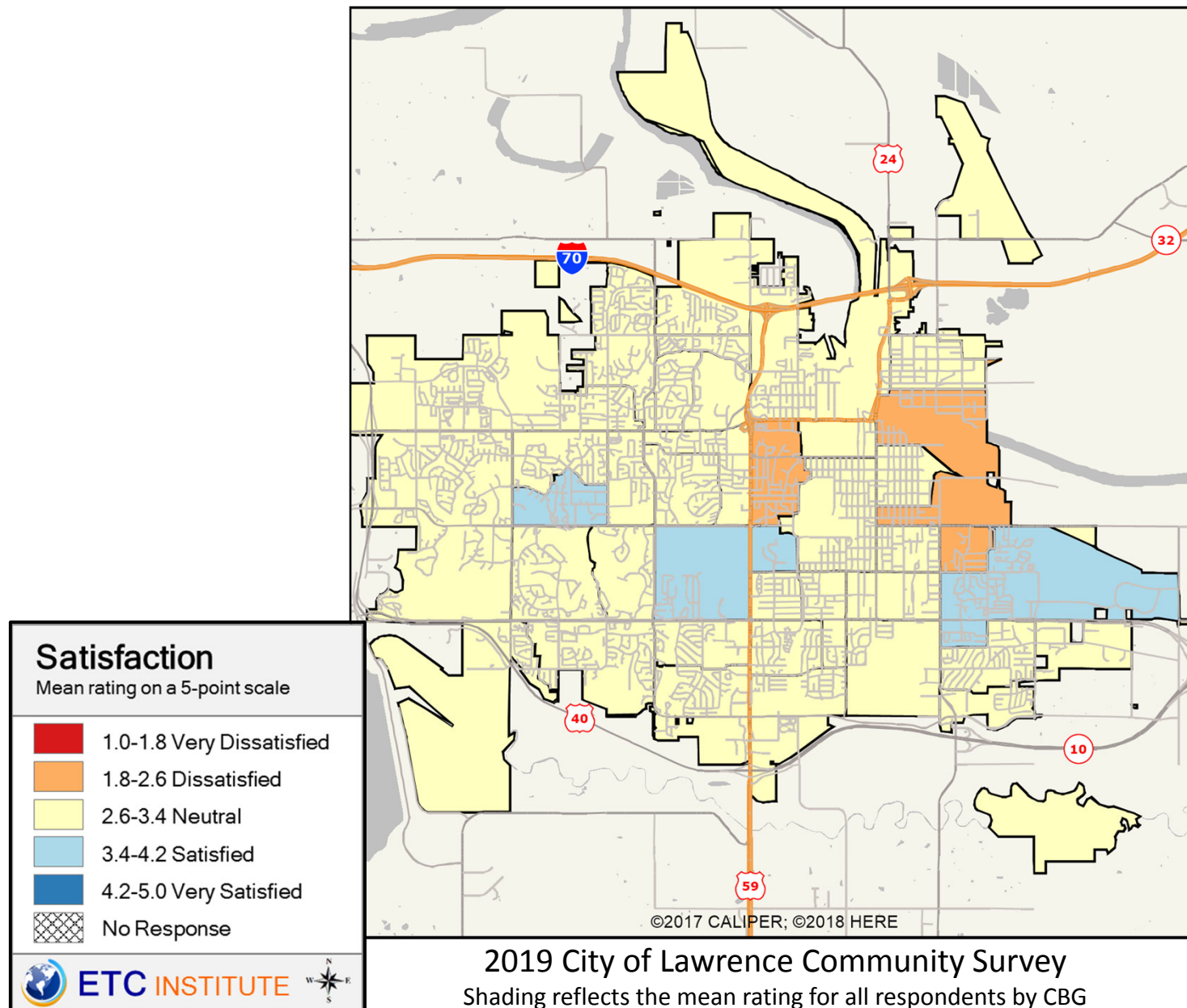
Q3.13. The City as a place where I feel welcome



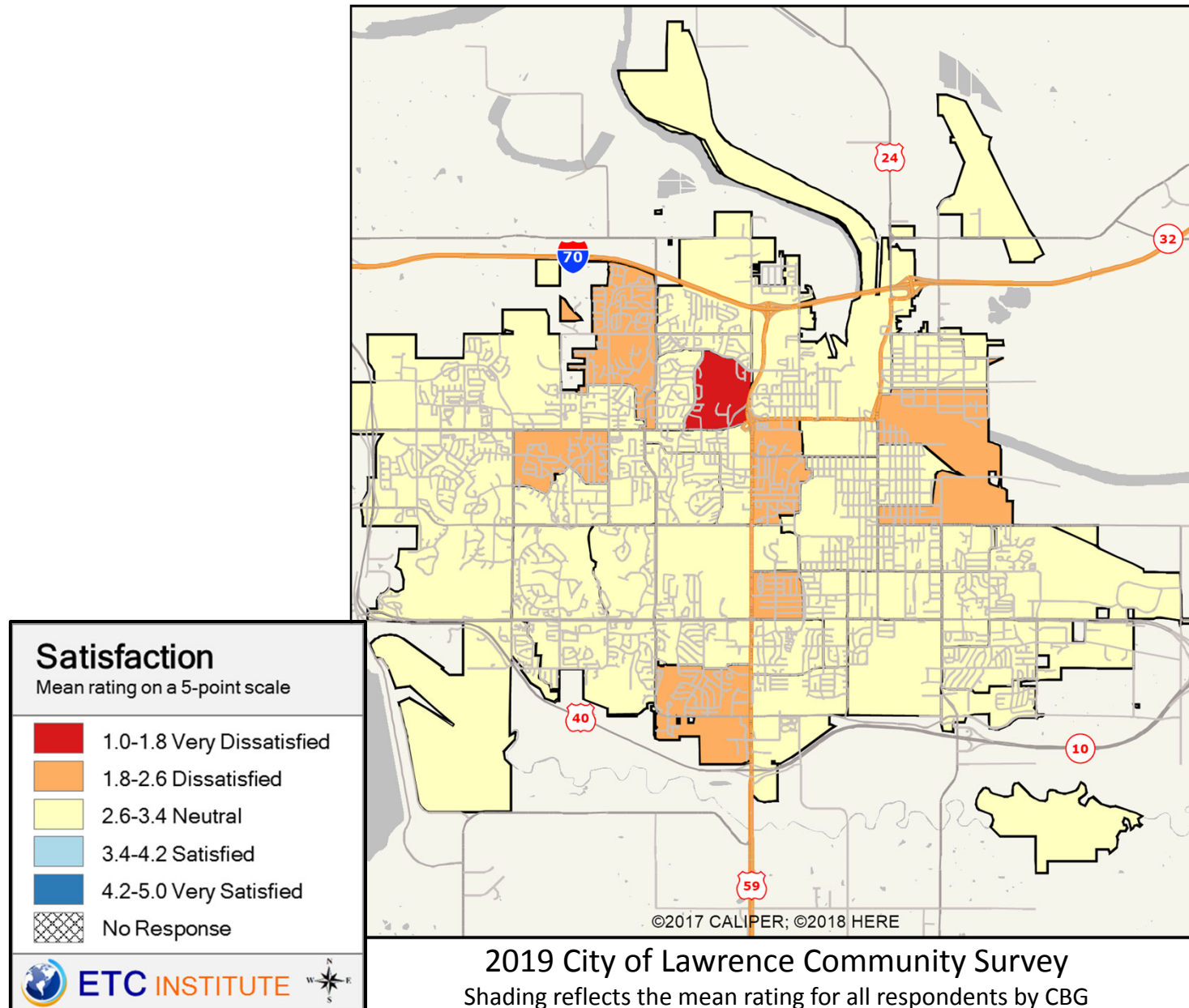
Q4.1. City efforts to promote economic development



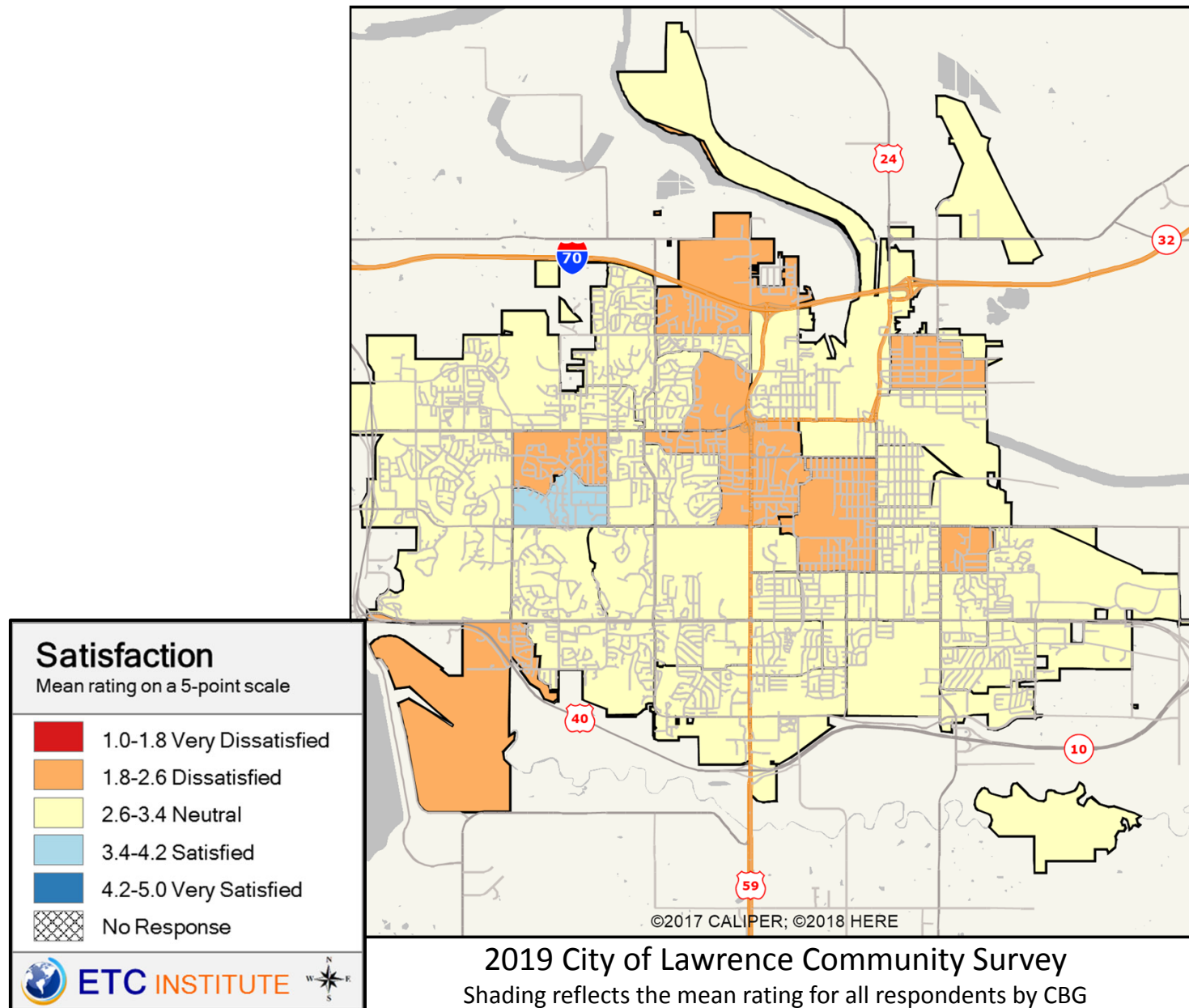
Q4.2. Overall quality of new development in Lawrence



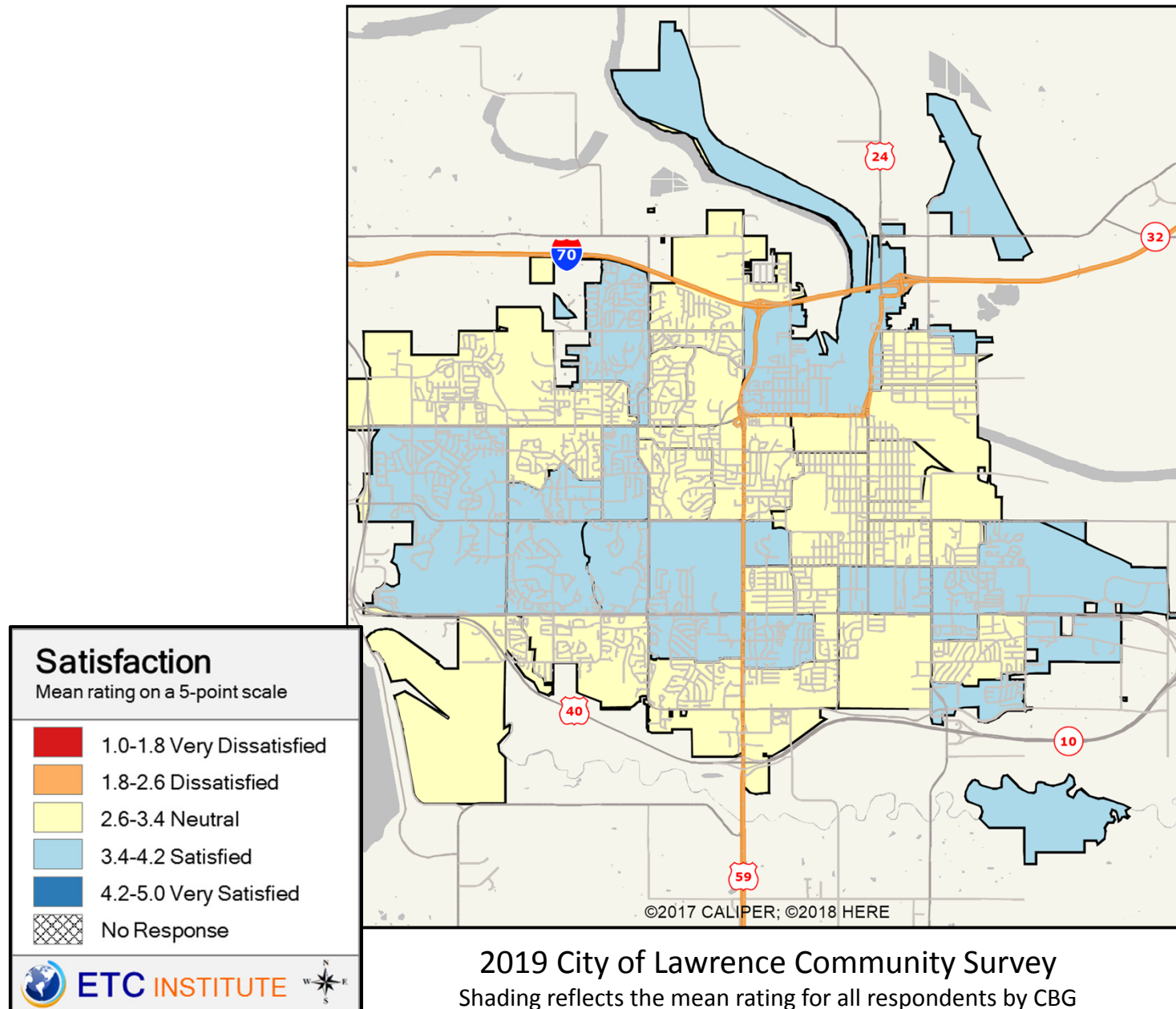
Q4.3. How well the City is planning growth



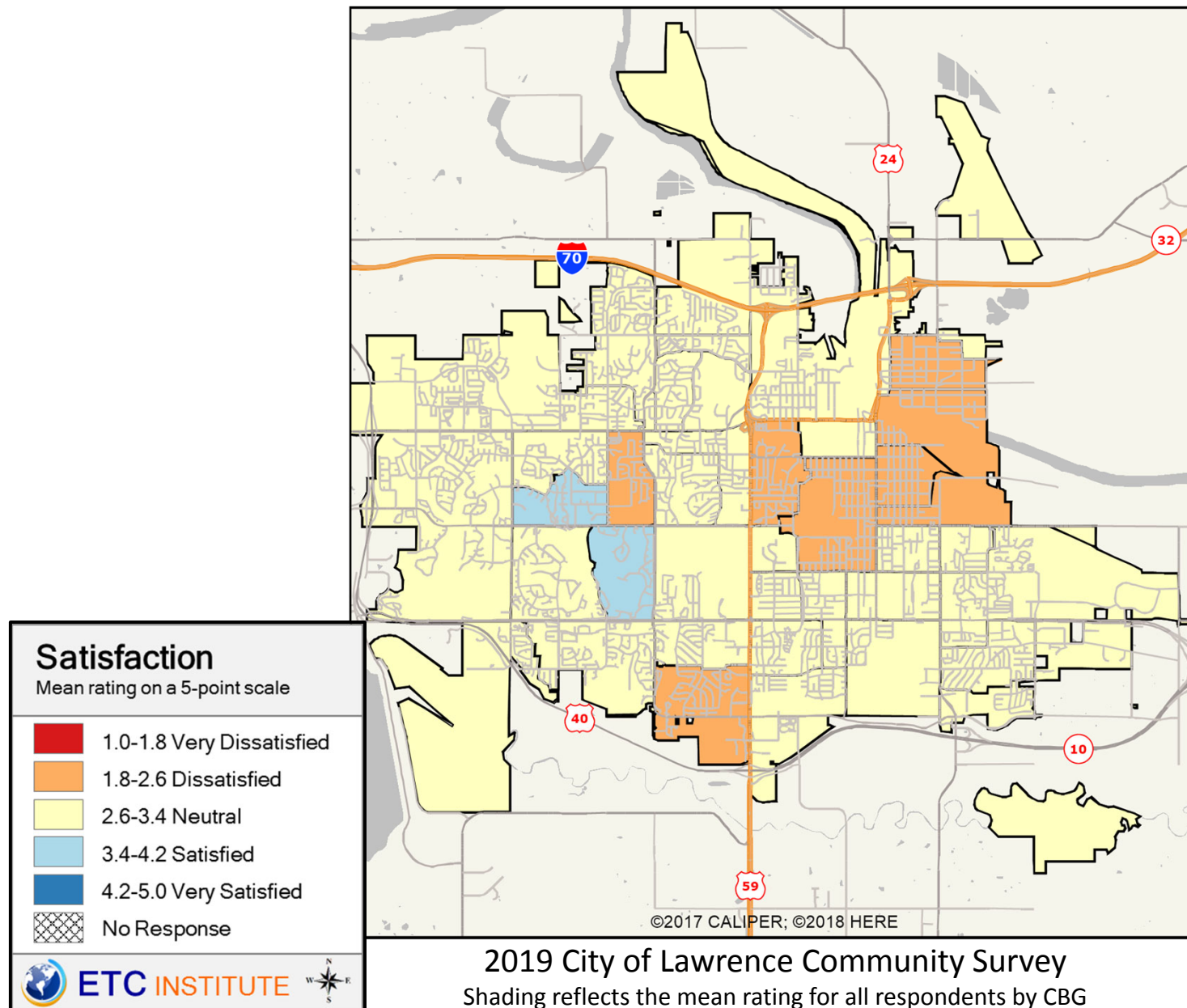
Q4.4. Access to quality childcare you can afford



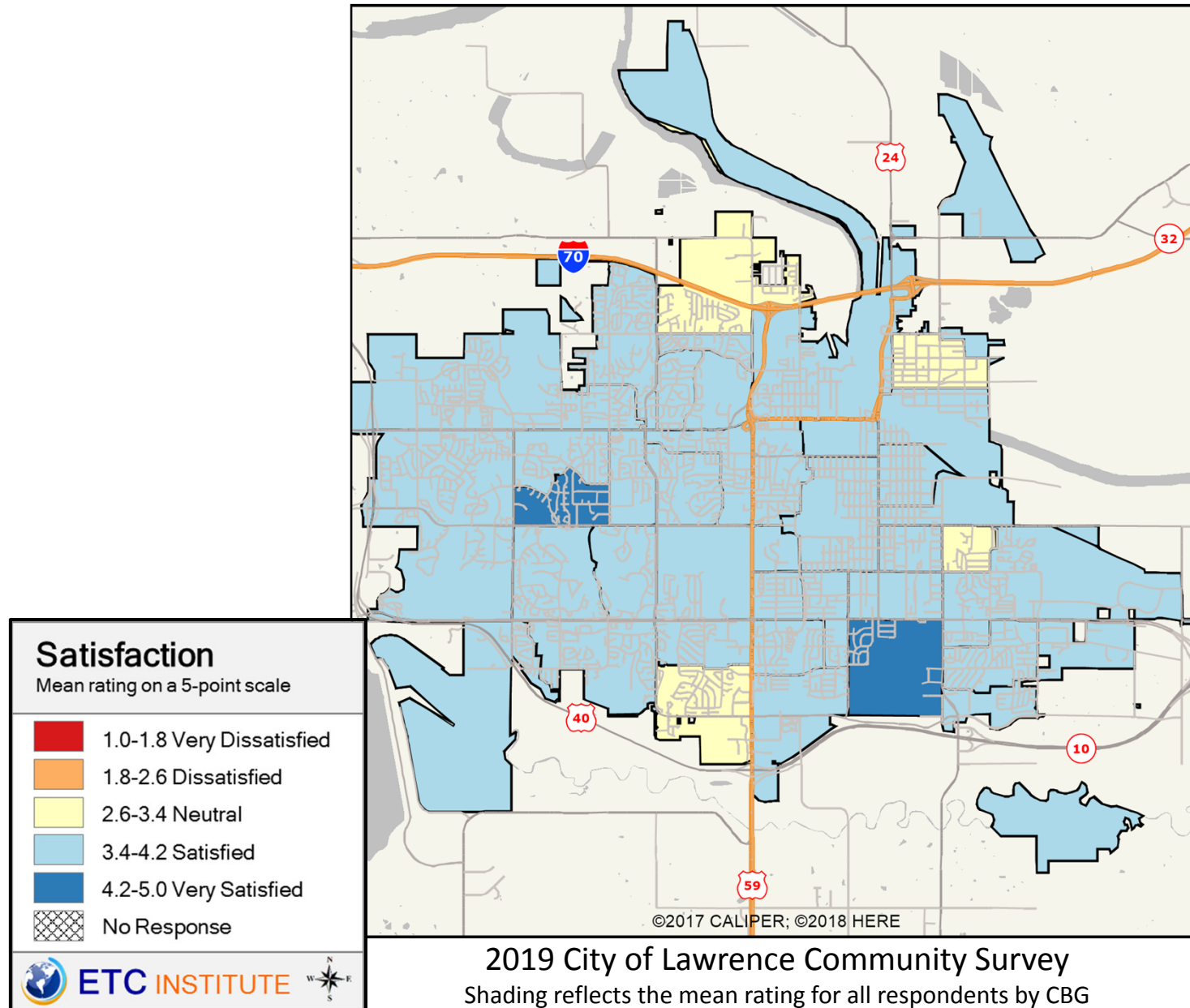
Q4.5. Access to quality healthcare you can afford



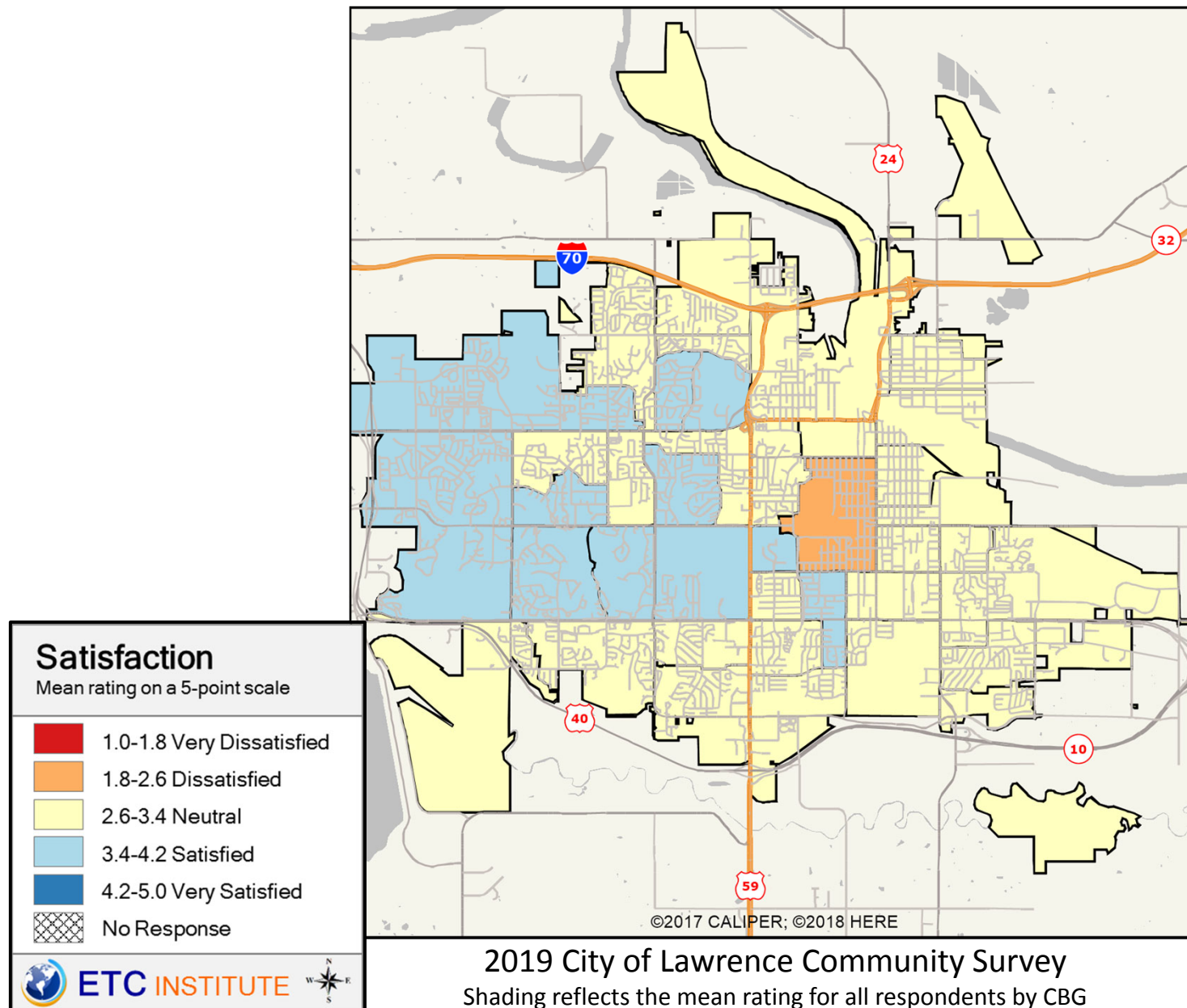
Q4.6. Access to quality mental healthcare you can afford



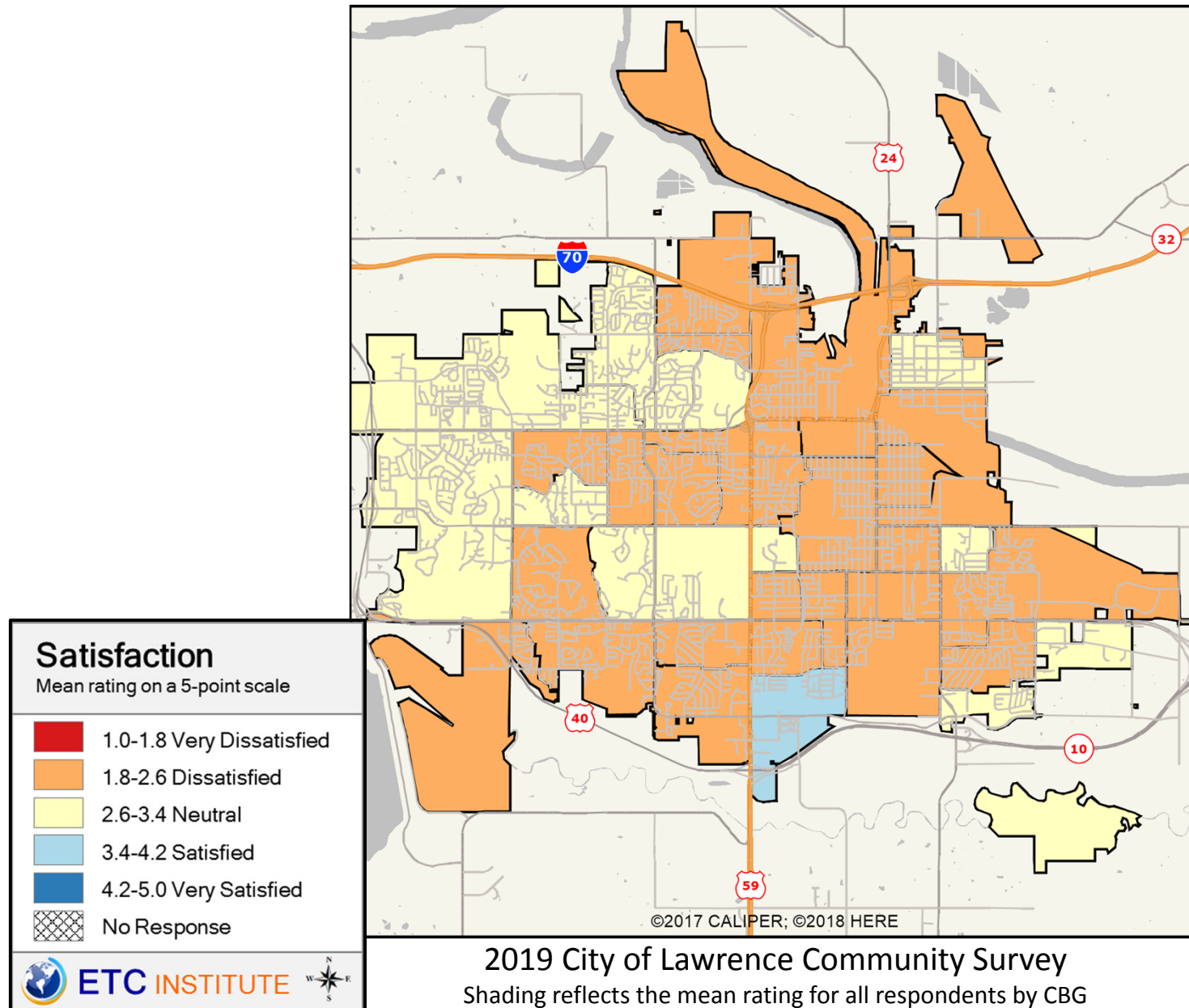
Q4.7. Access to healthy food you can afford



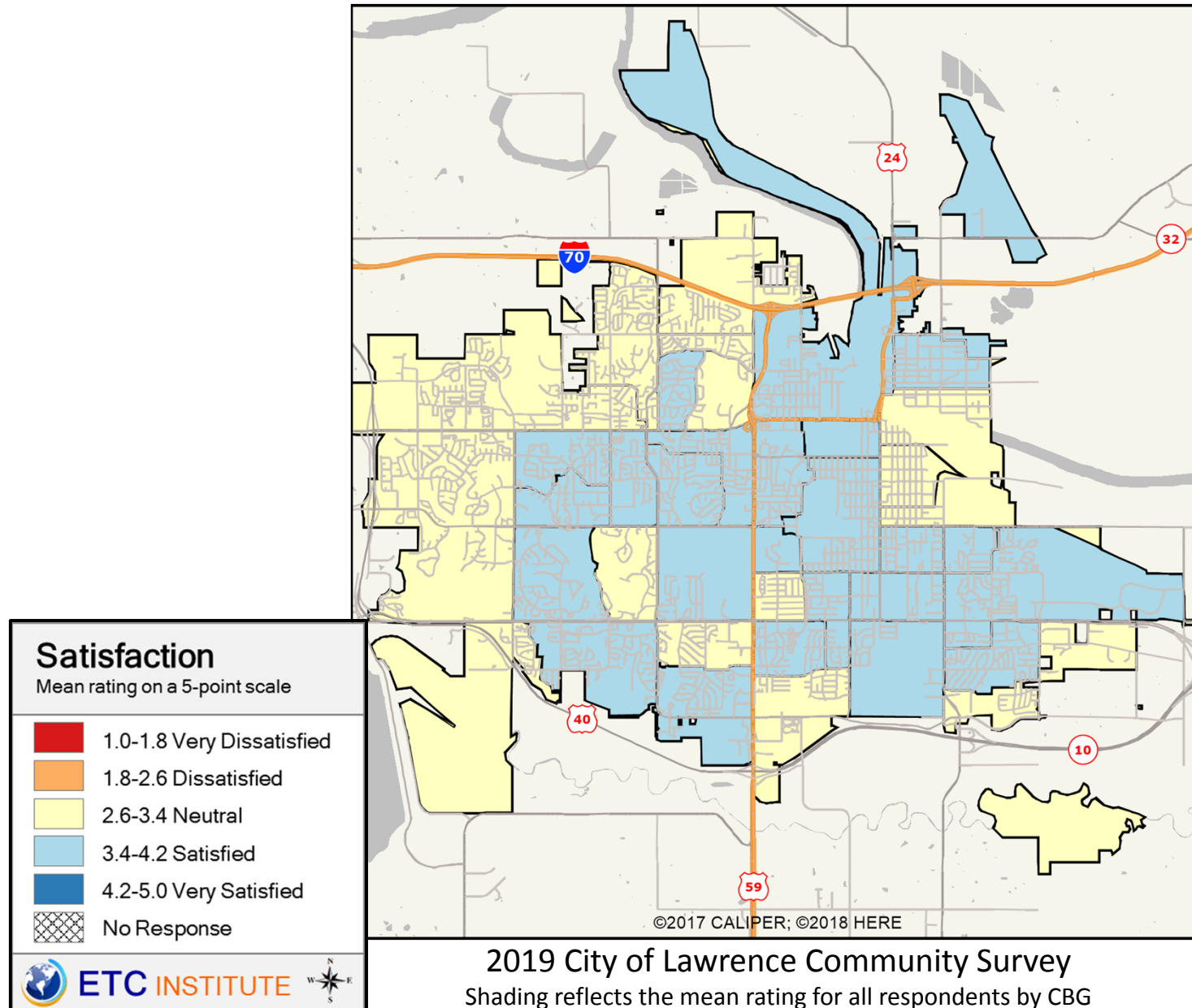
Q4.8. Access to quality housing you can afford



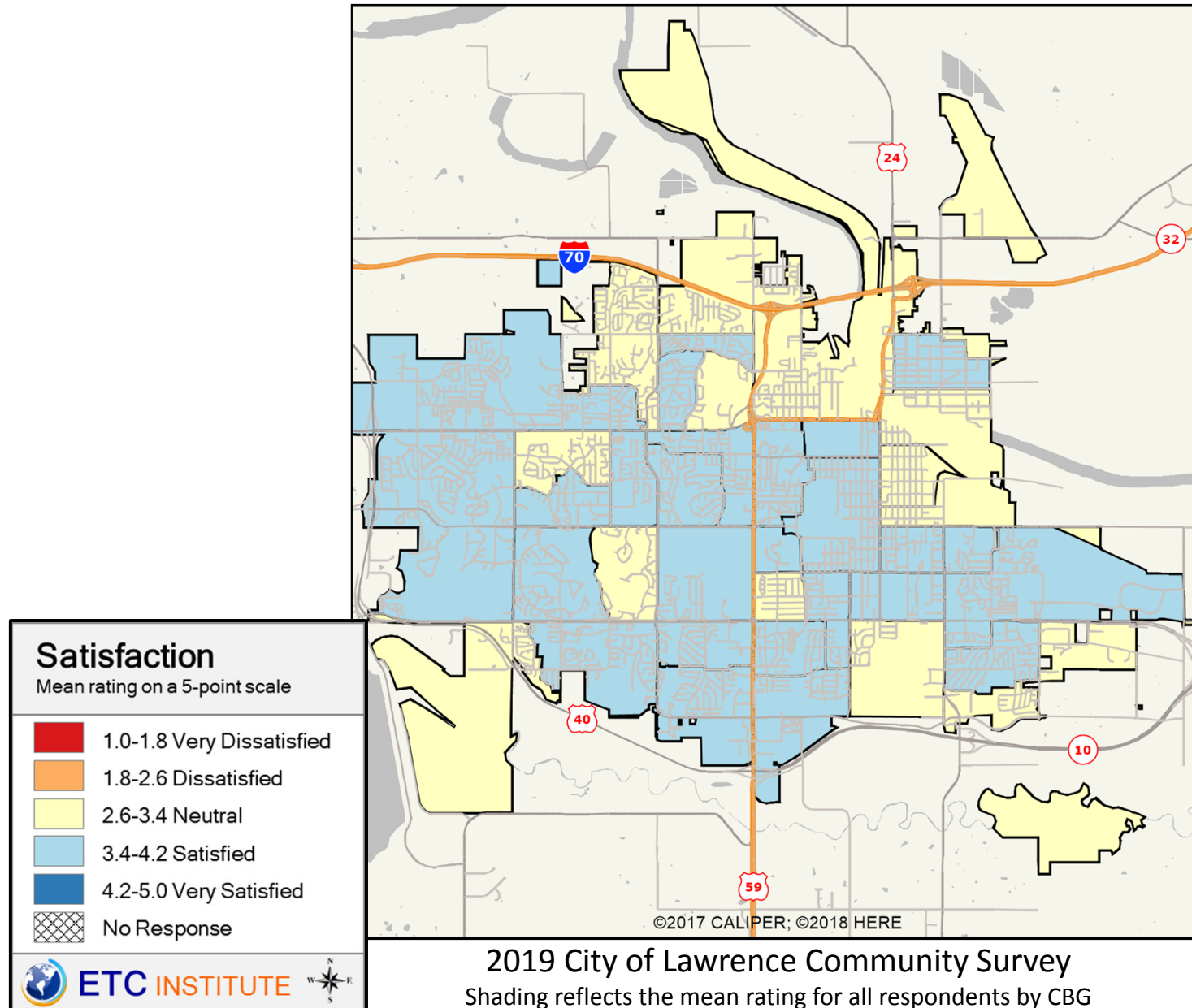
Q4.9. Availability of affordable housing for low/moderate income families



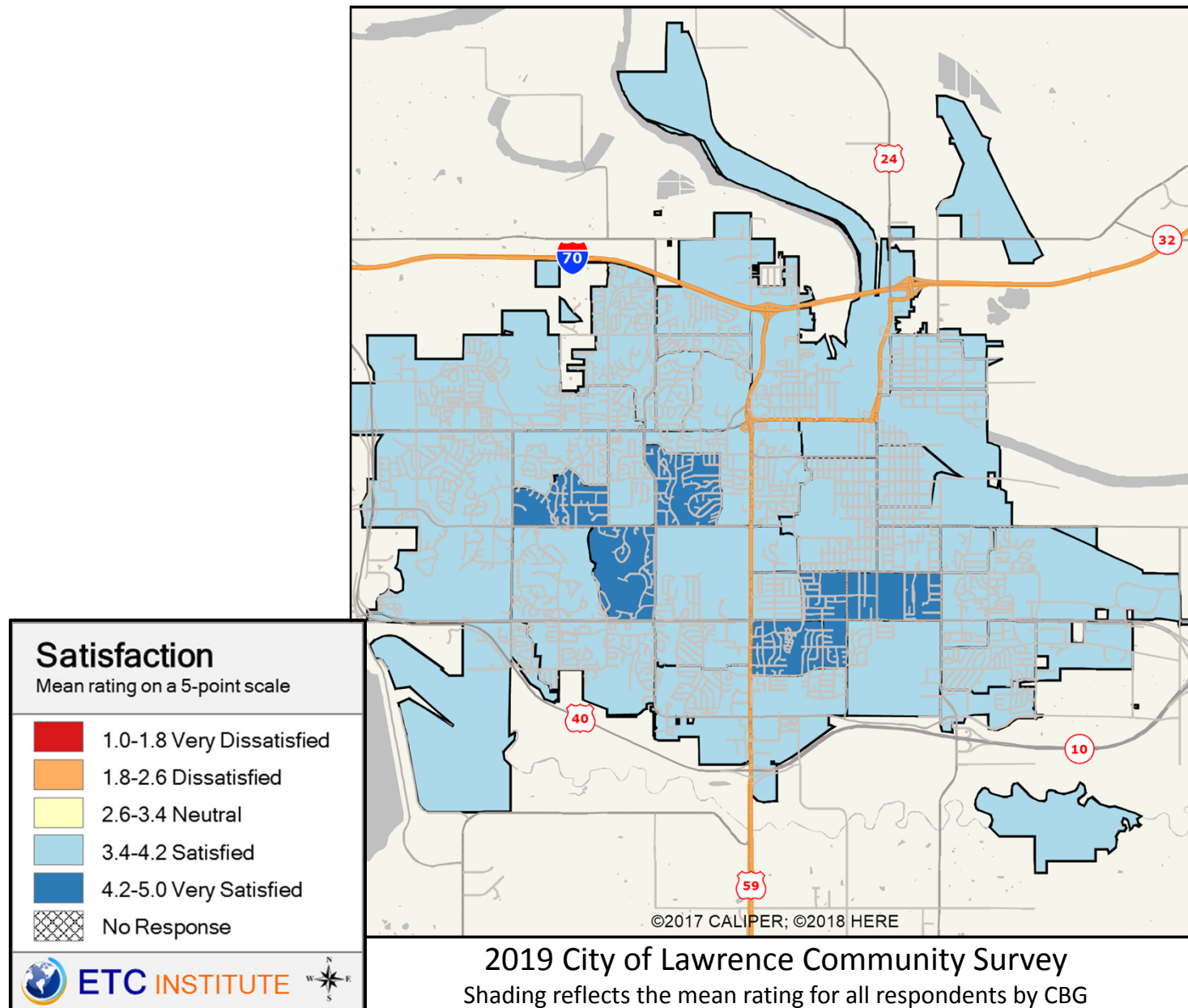
Q6.1. The frequency that police officers patrol your neighborhood



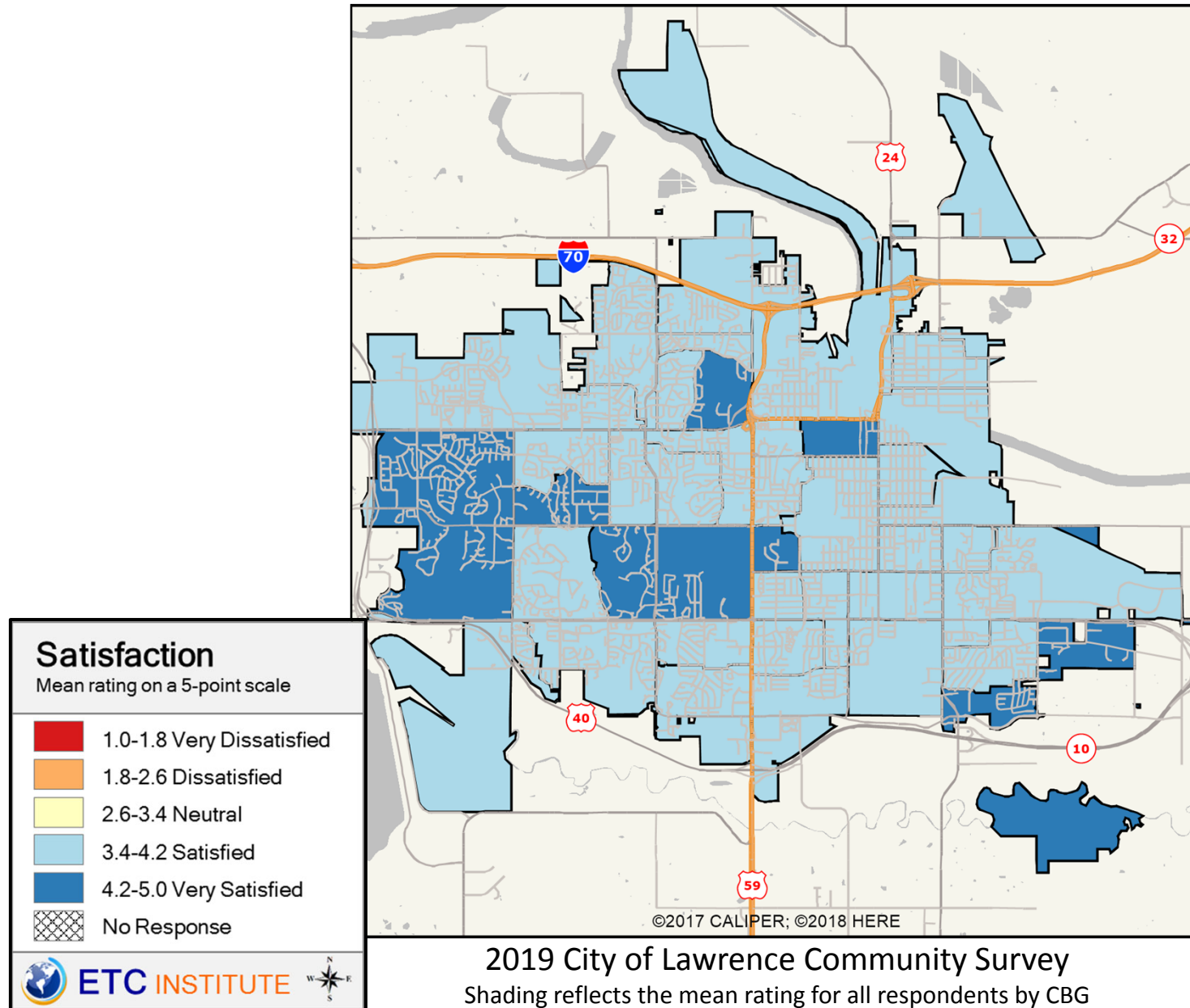
Q6.2. Efforts by police to prevent crime in your neighborhood



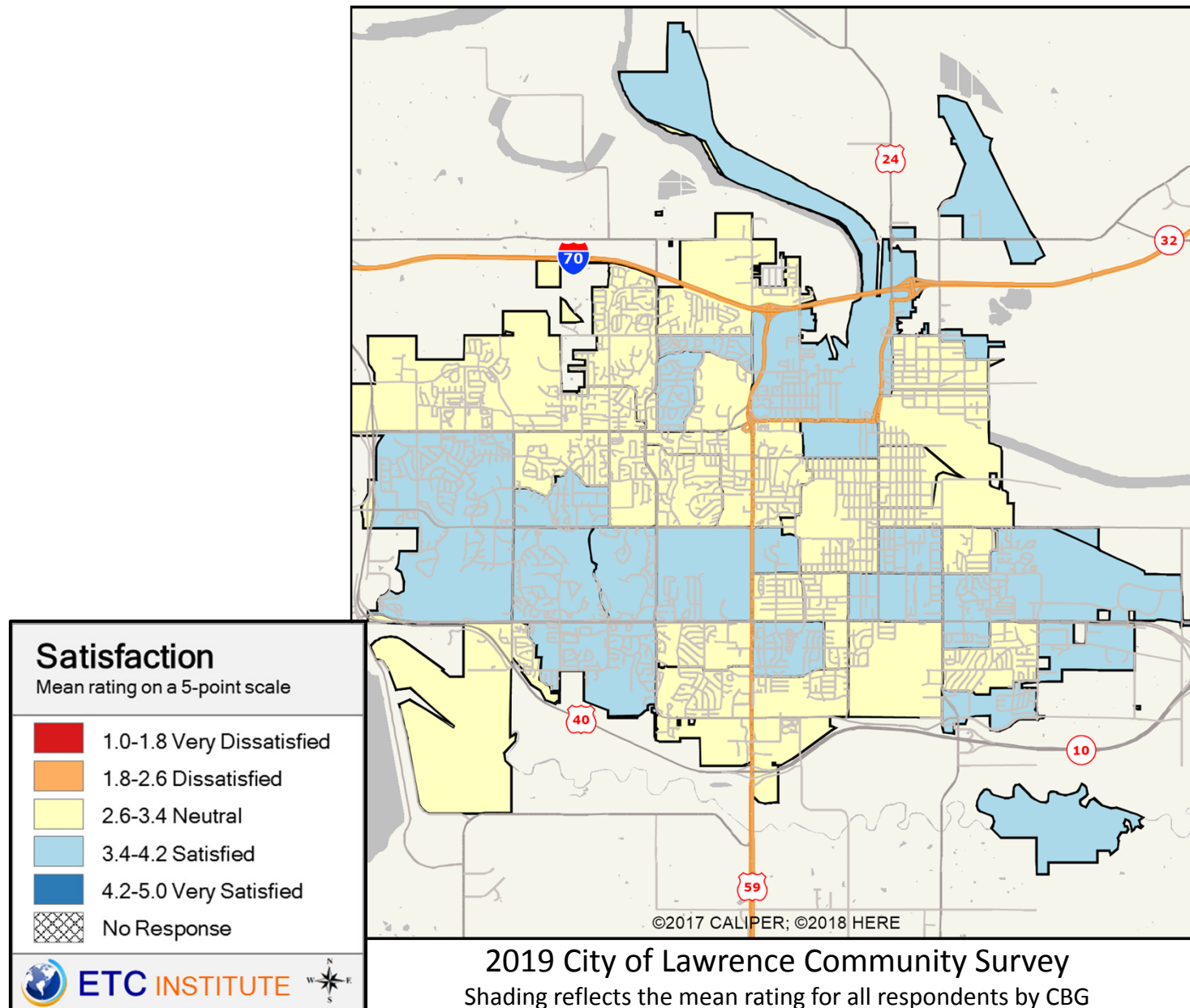
Q6.3. How quickly police respond to emergencies



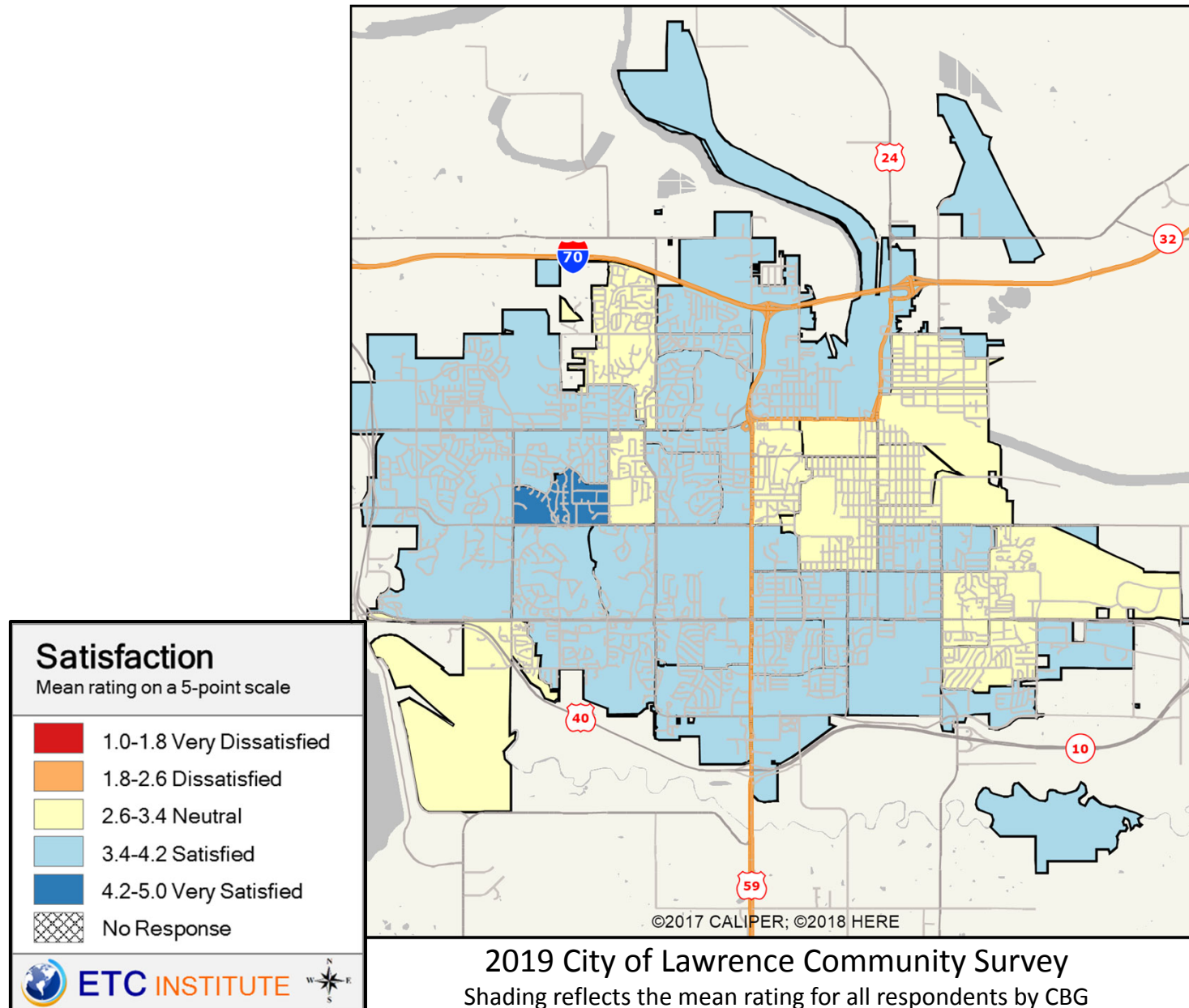
Q6.4. The professionalism of police officers



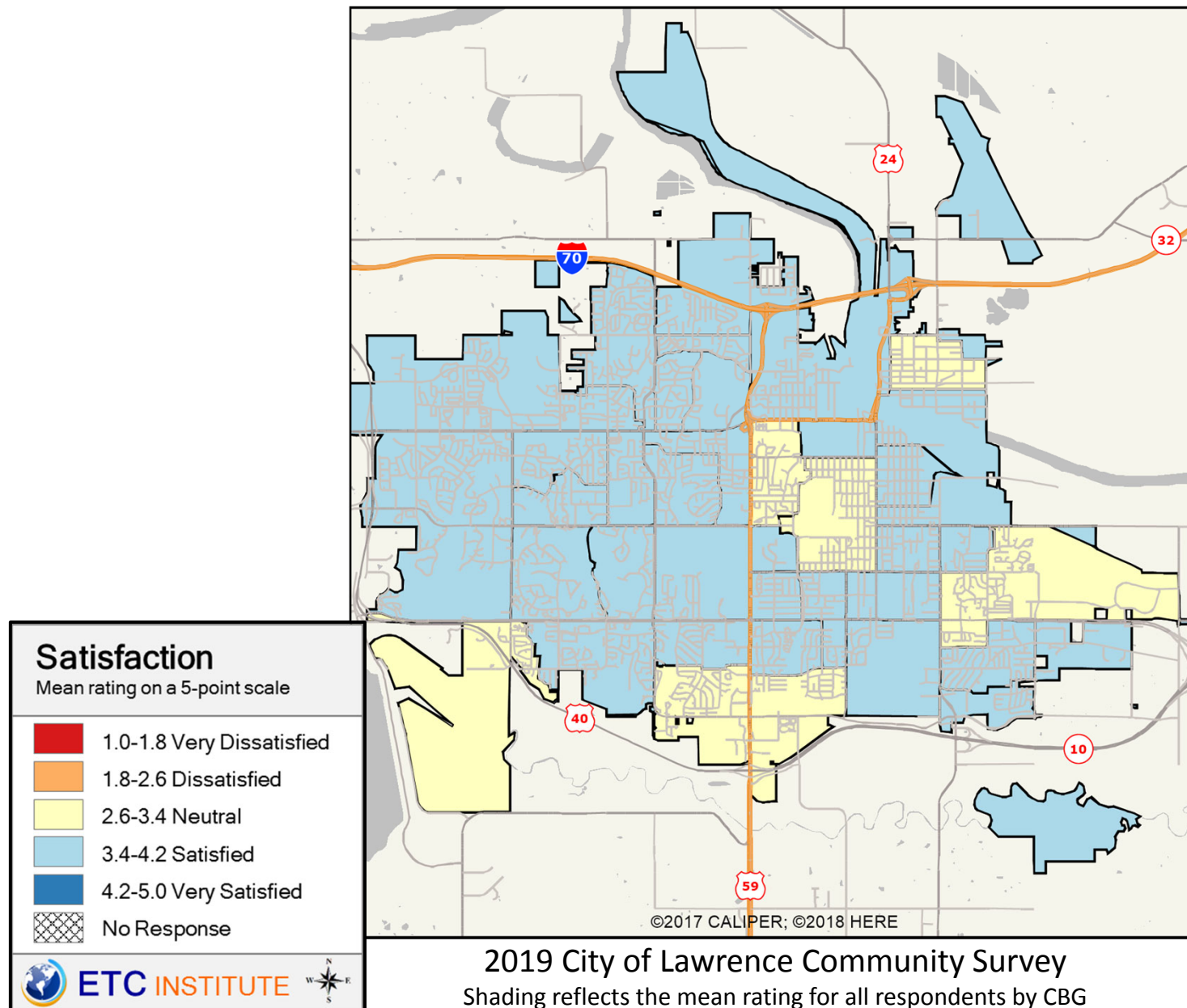
Q6.5. How effectively the City enforces traffic offenses



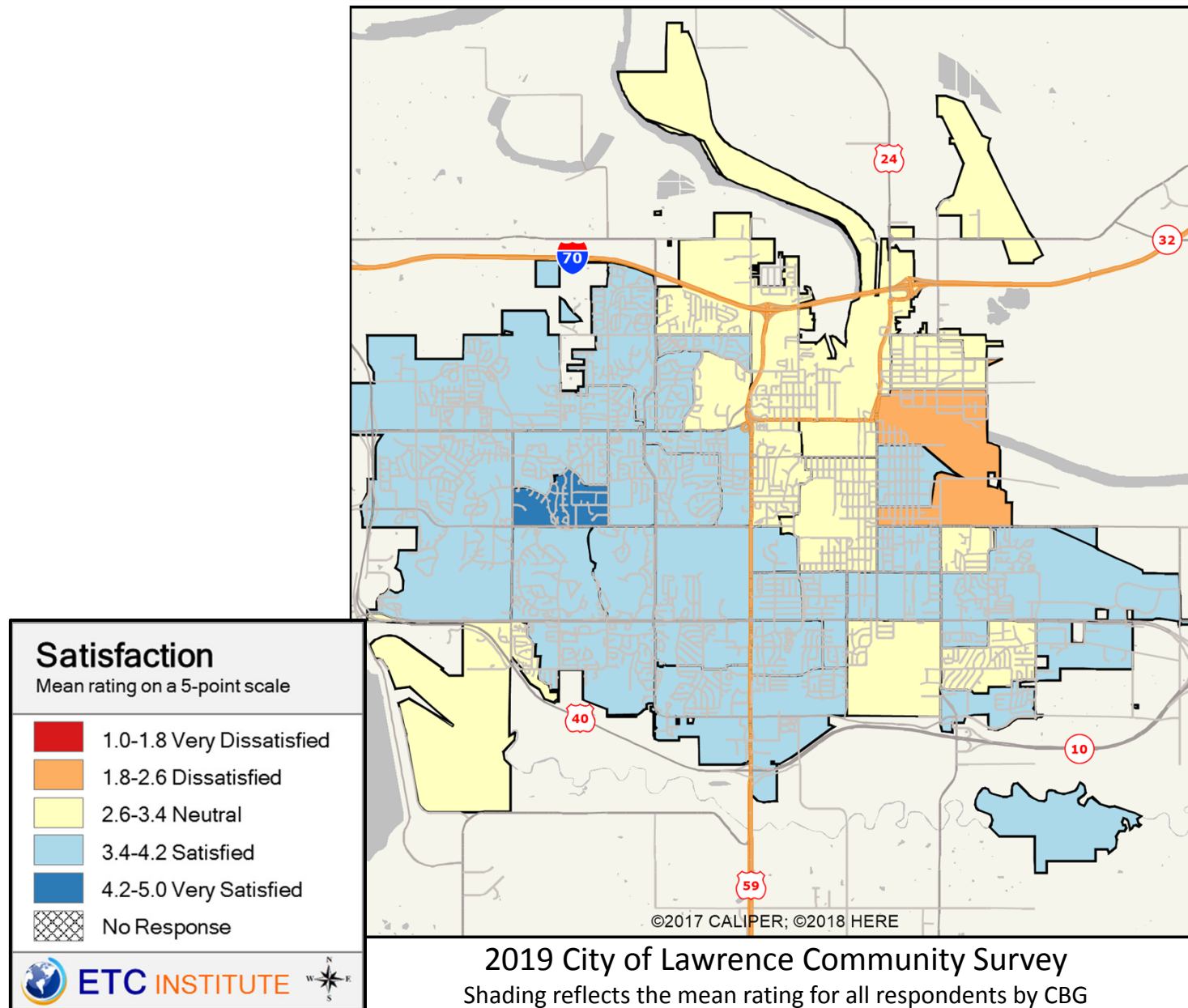
Q6.6. School Resource Officers



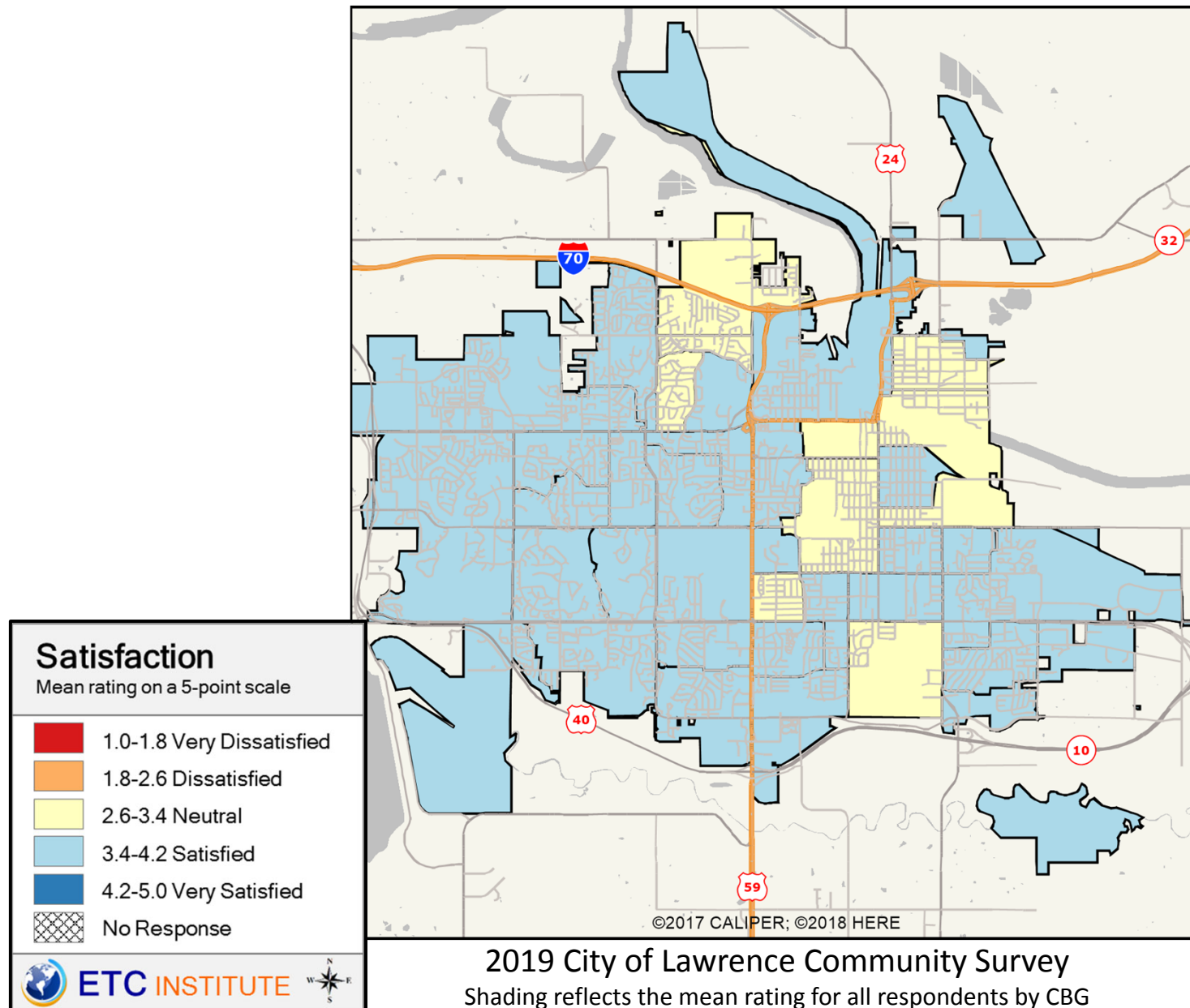
Q6.7. Quality of animal control services



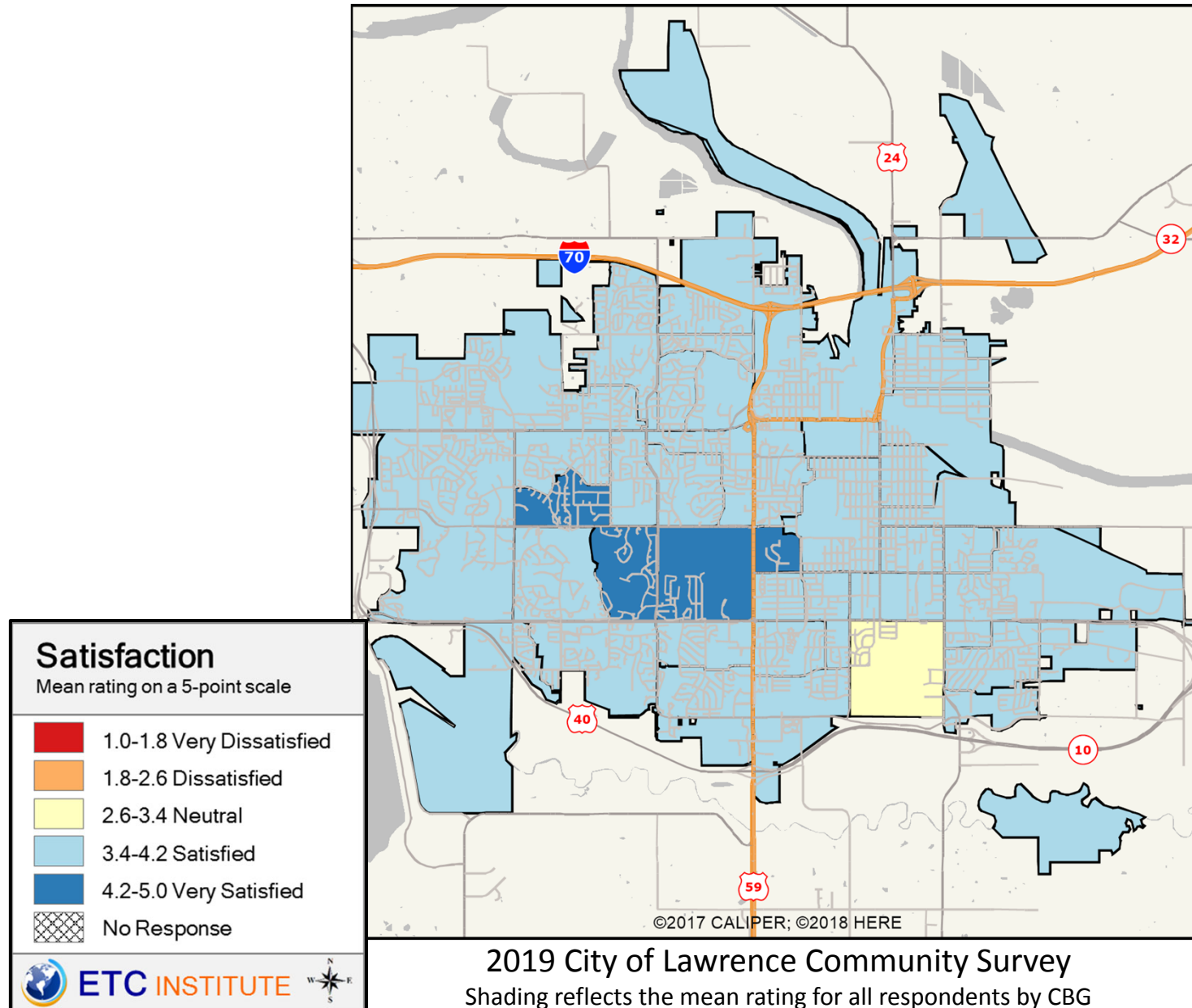
Q6.8. Police related education programs



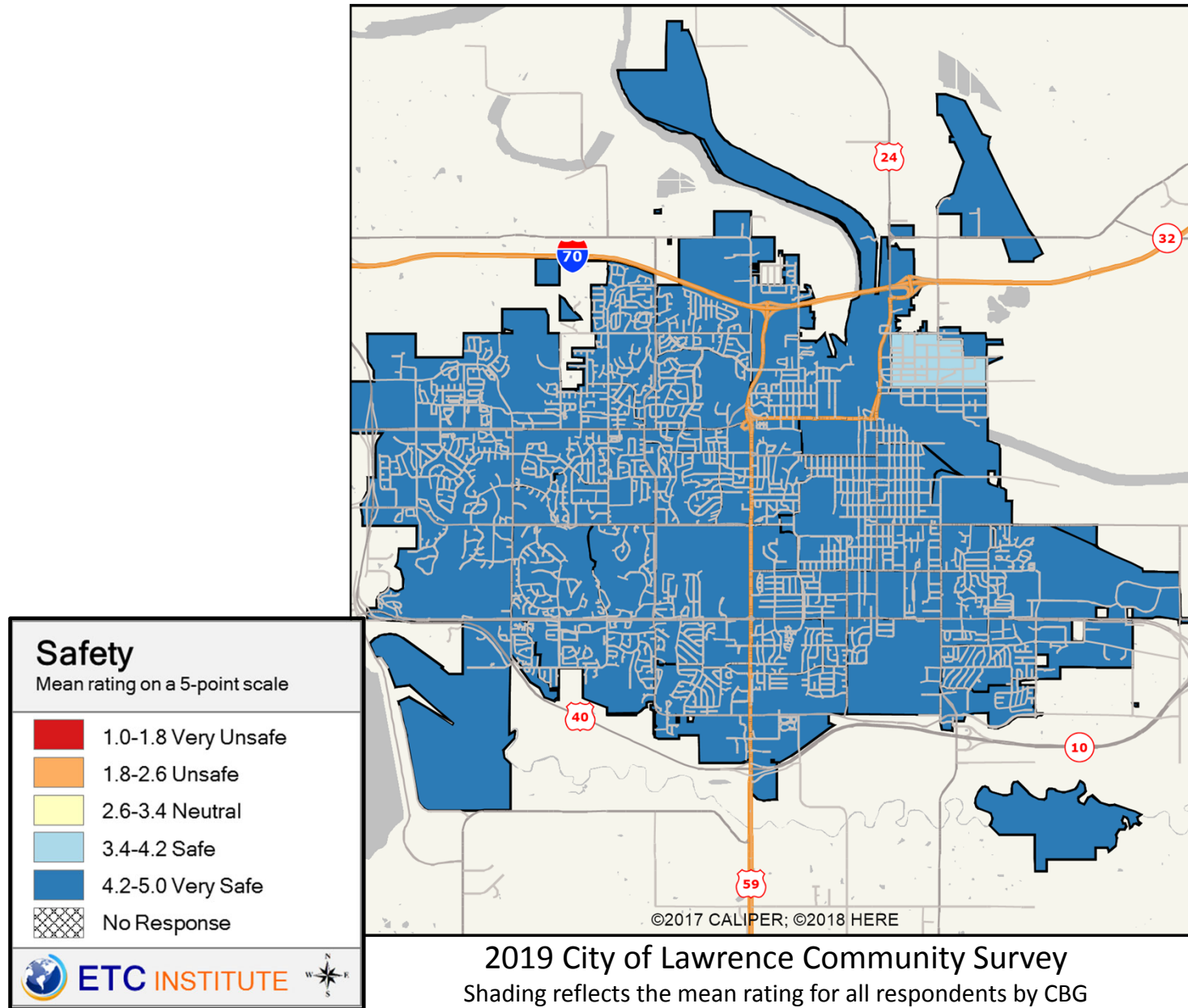
Q6.9. Police Department engagement within the community foot/bike patrols coffee with a cop neighborhood meetings etc.



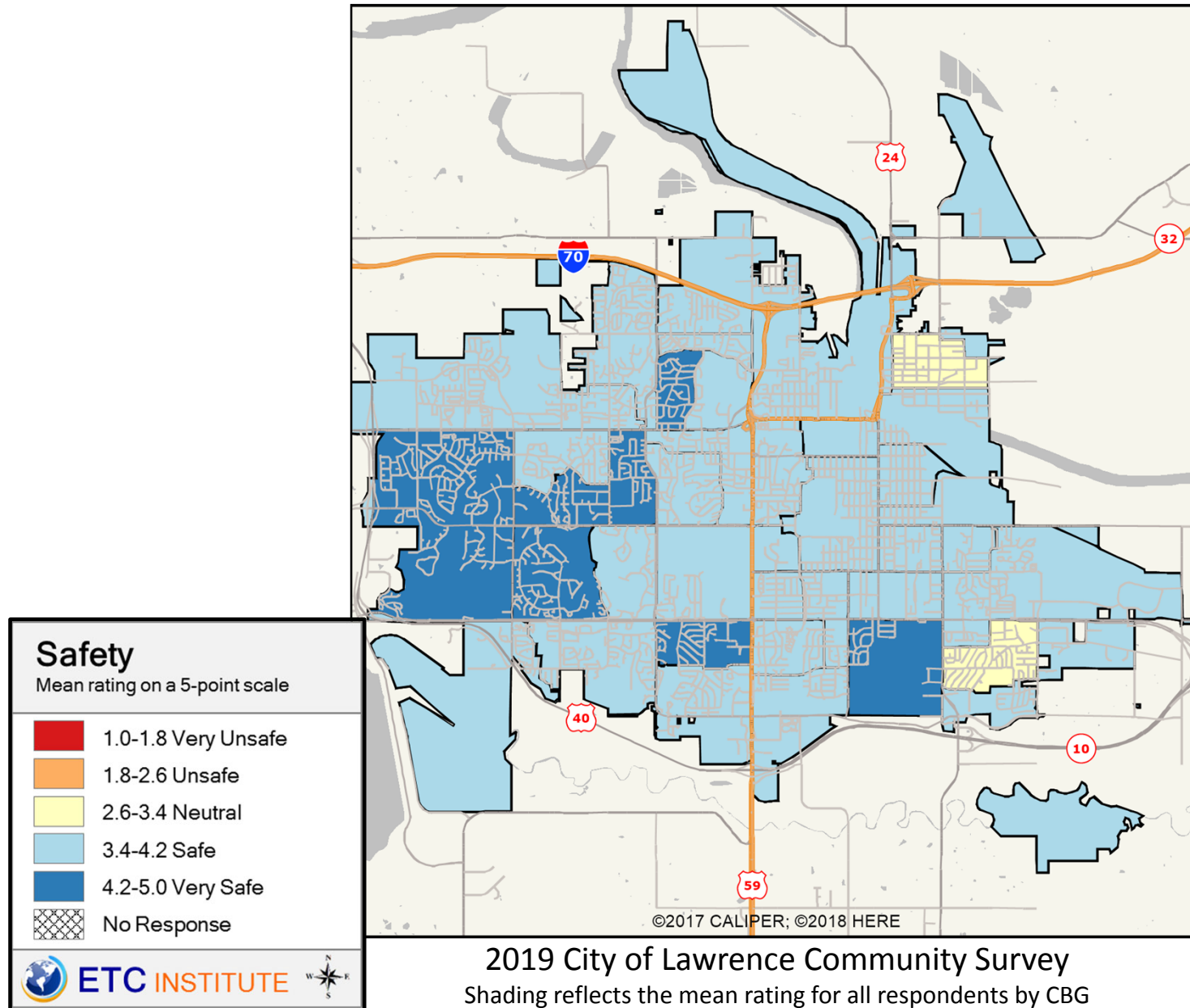
Q6.10. Overall treatment of people by Lawrence Police Department



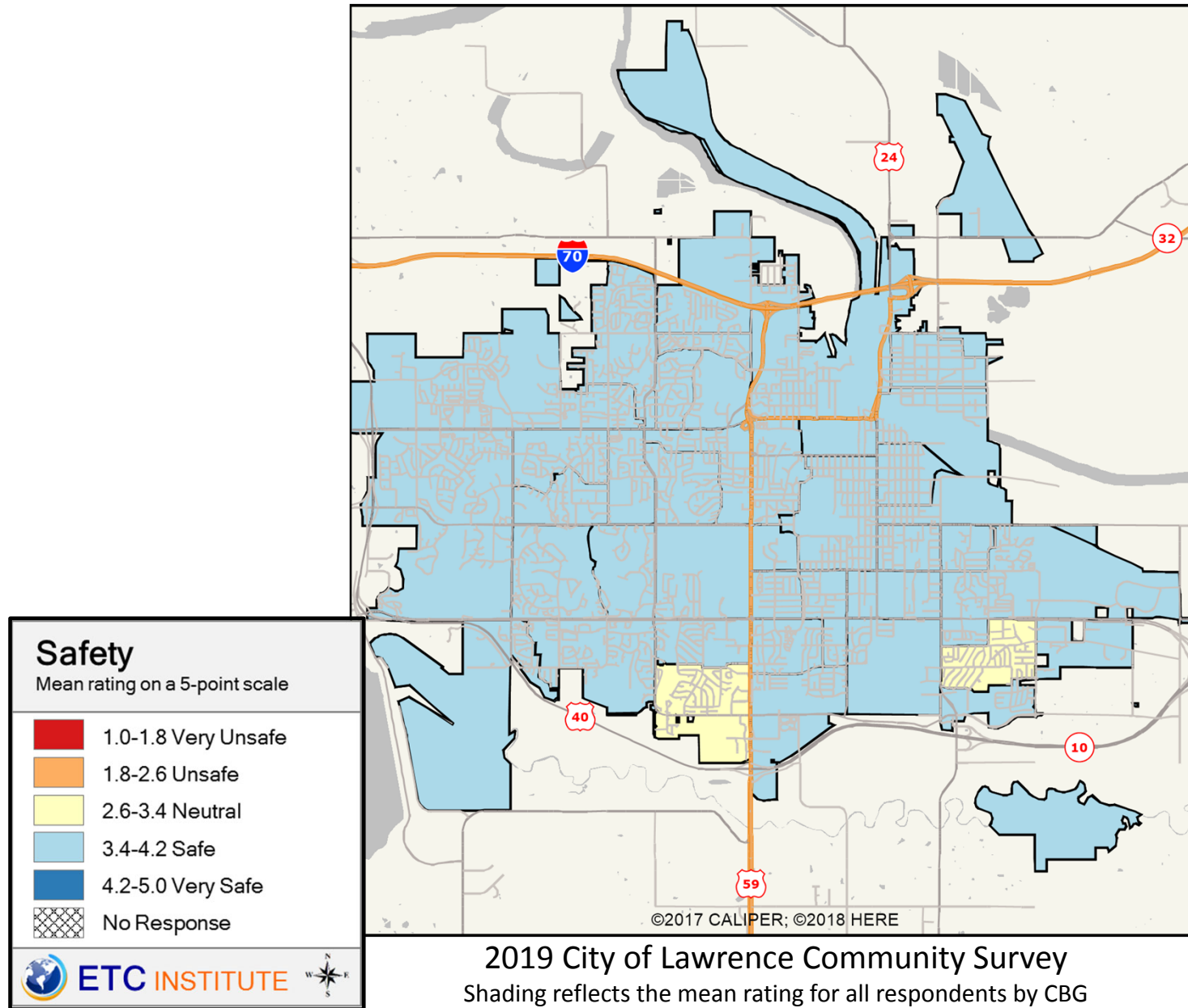
Q7.1. Walking in your neighborhood during the day



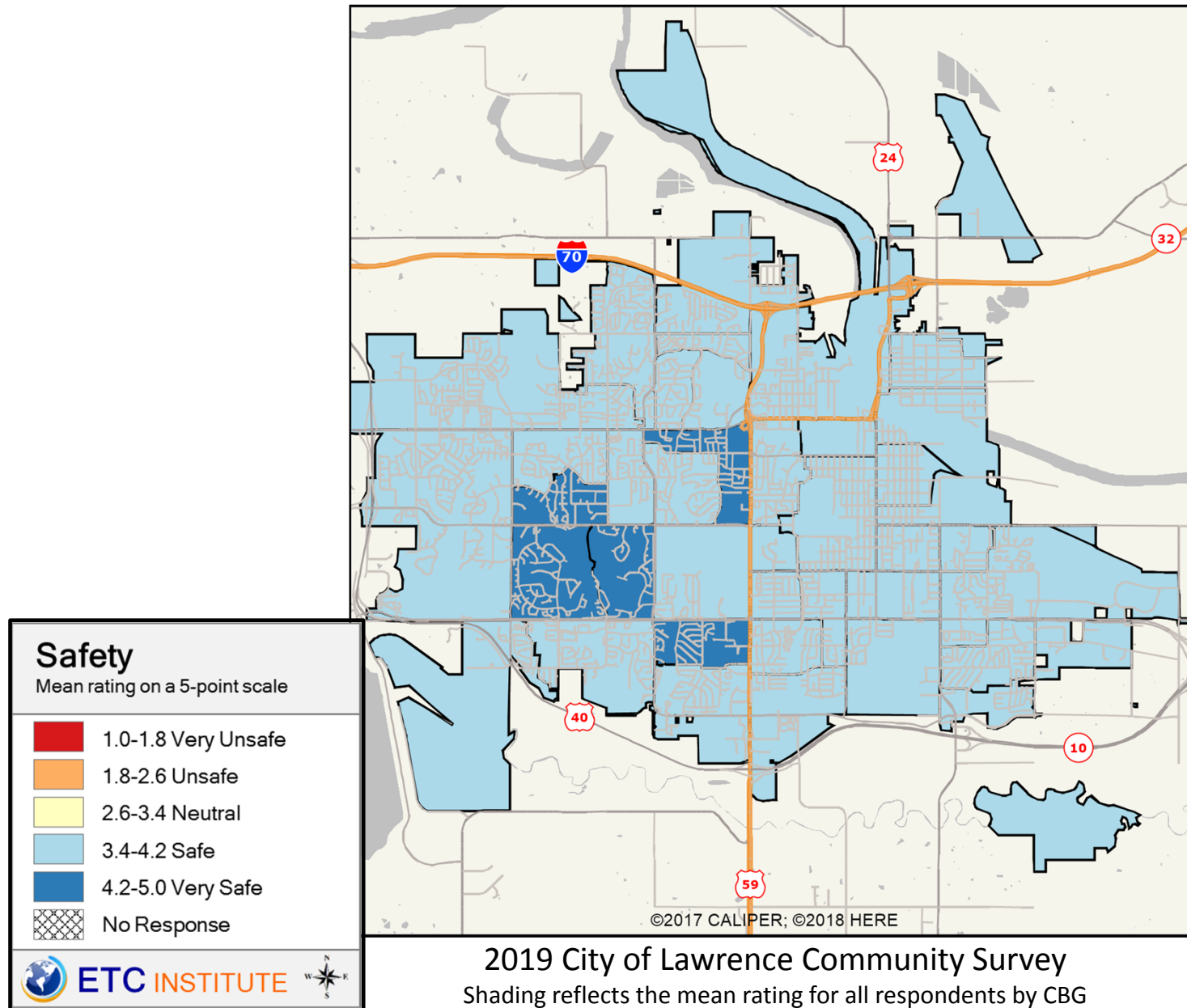
Q7.2. Walking in your neighborhood after dark



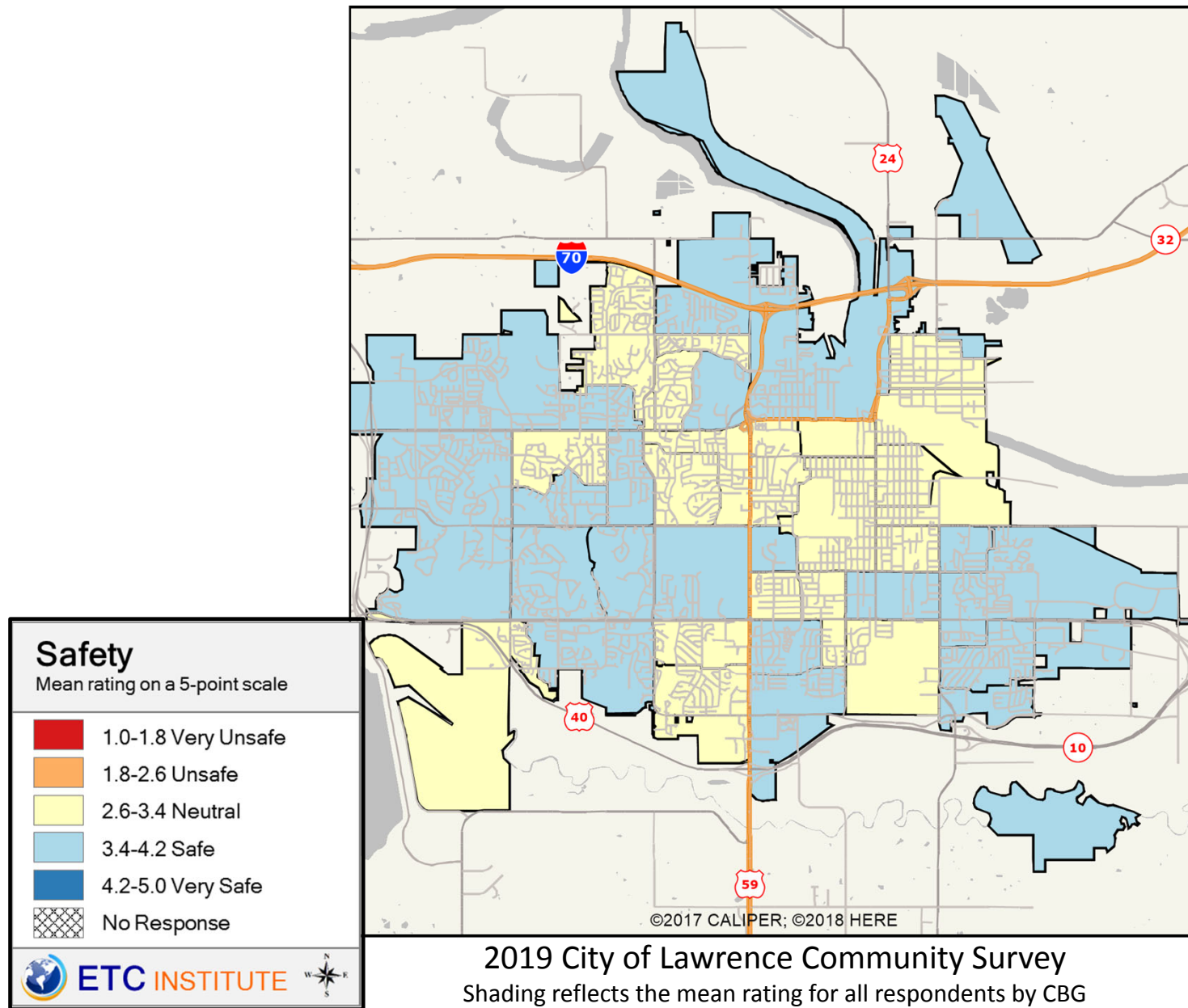
Q7.3. In City parks



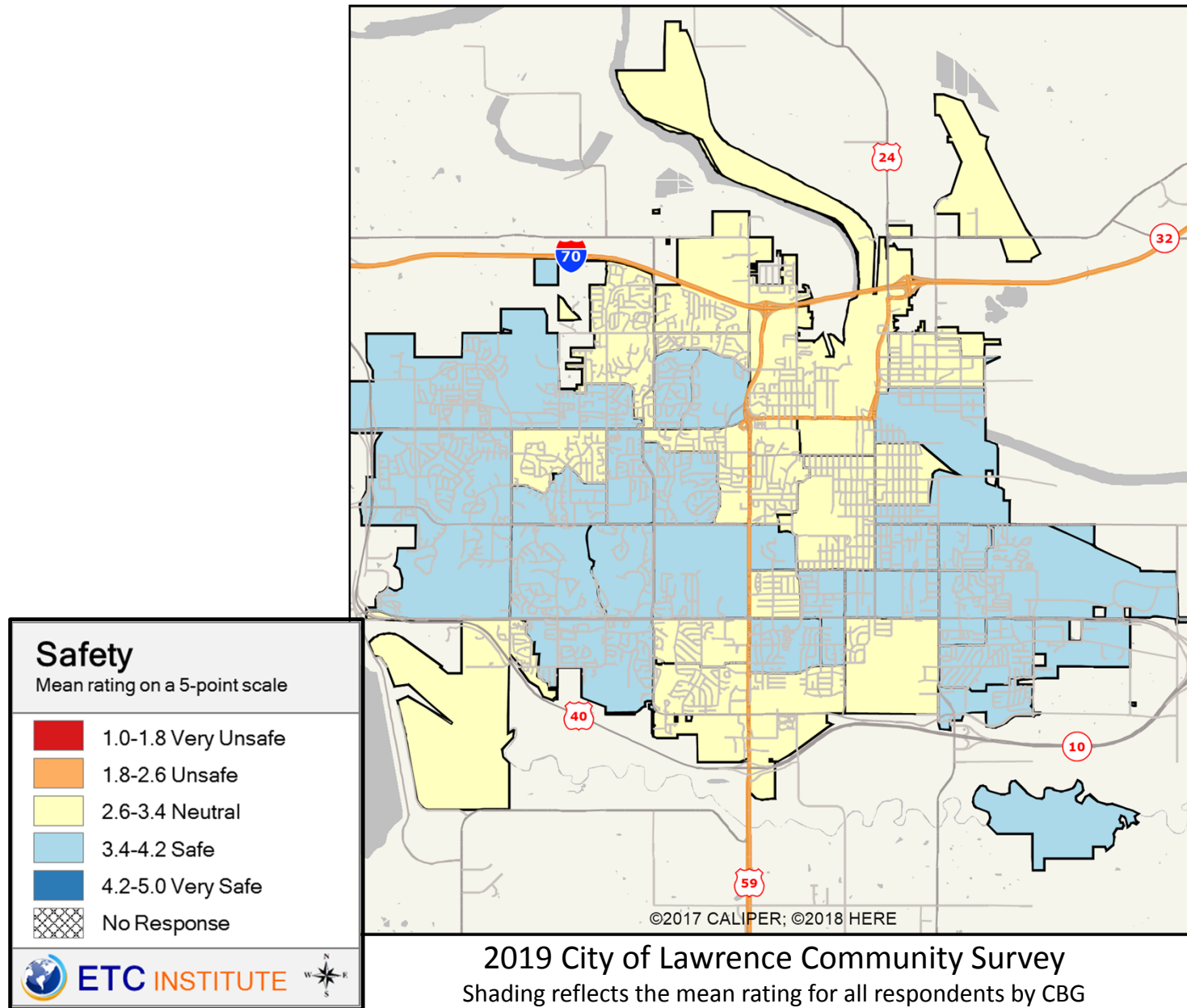
Q7.4. Overall feeling of safety in Lawrence



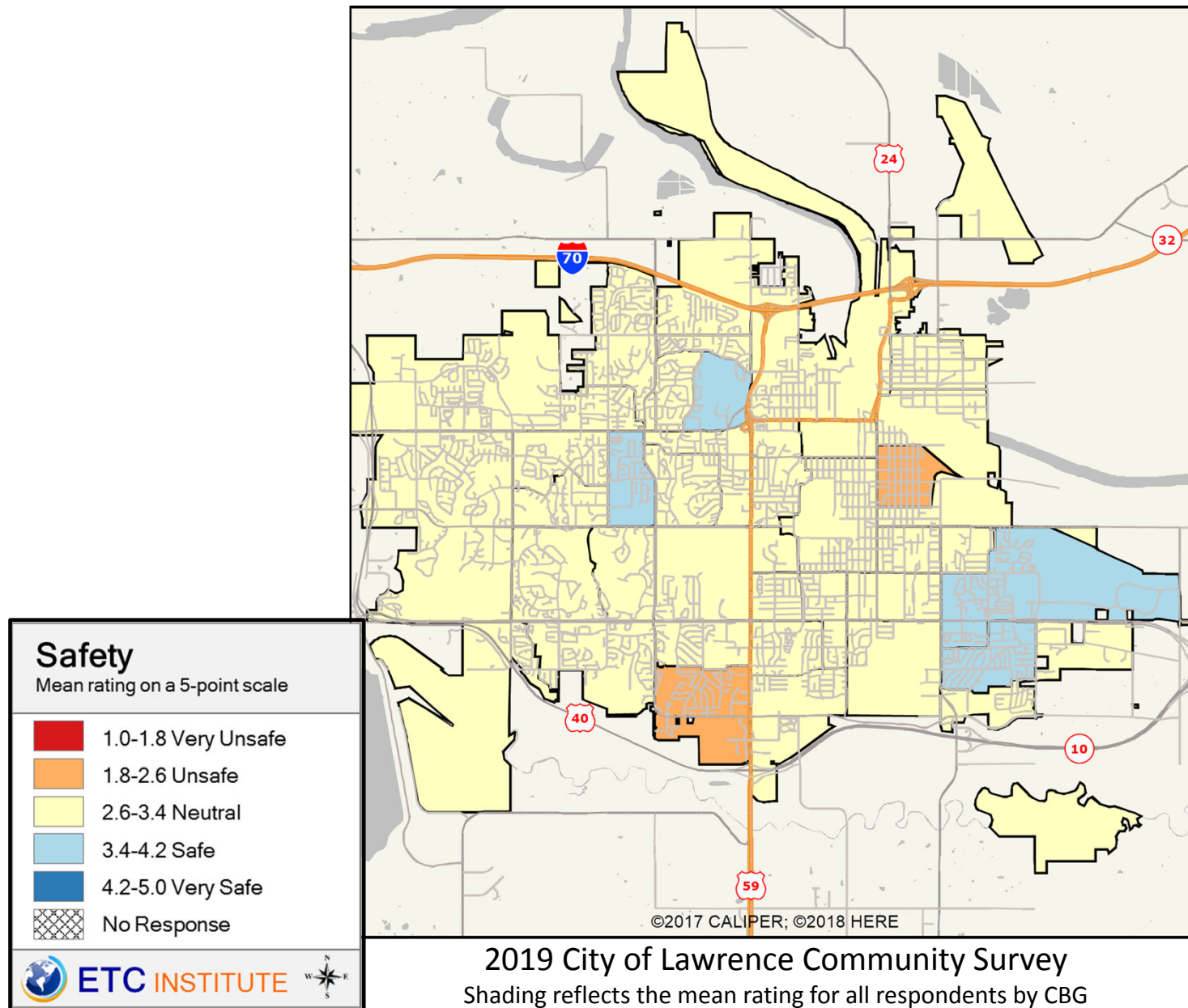
Q7.5. Riding a bicycle in Lawrence



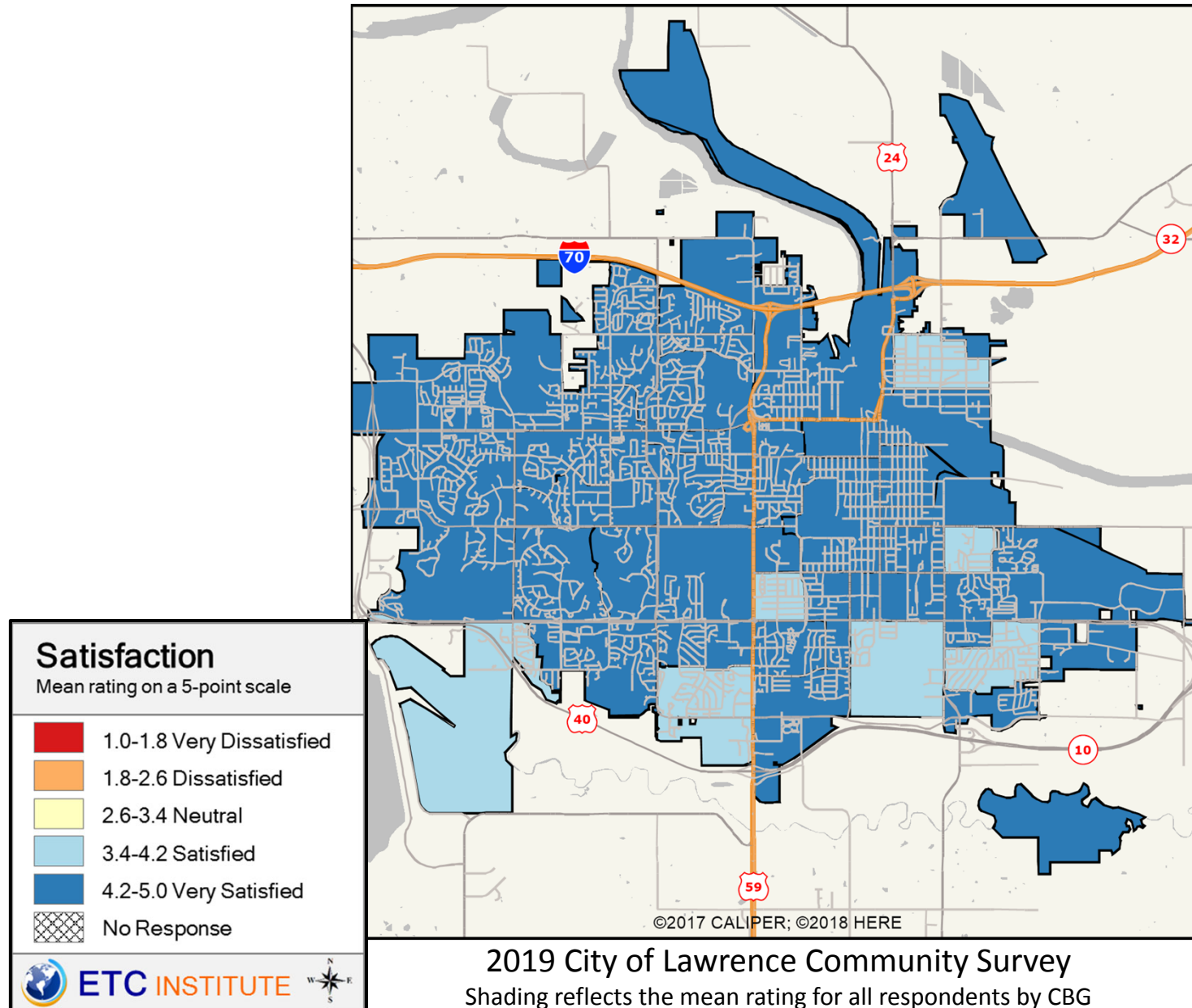
Q7.6. Navigating busy intersections on foot



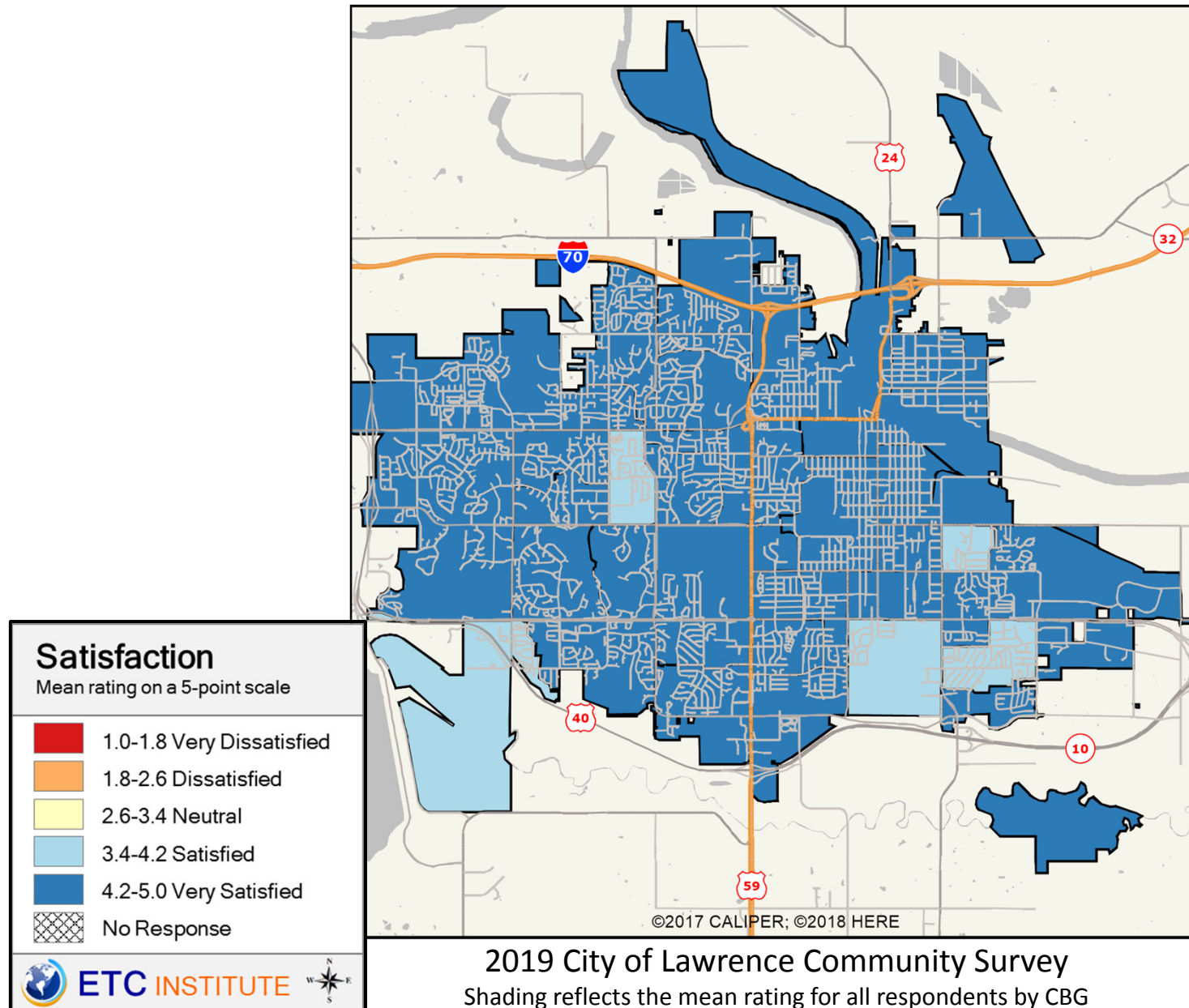
Q7.7. Navigating busy intersections on a bicycle



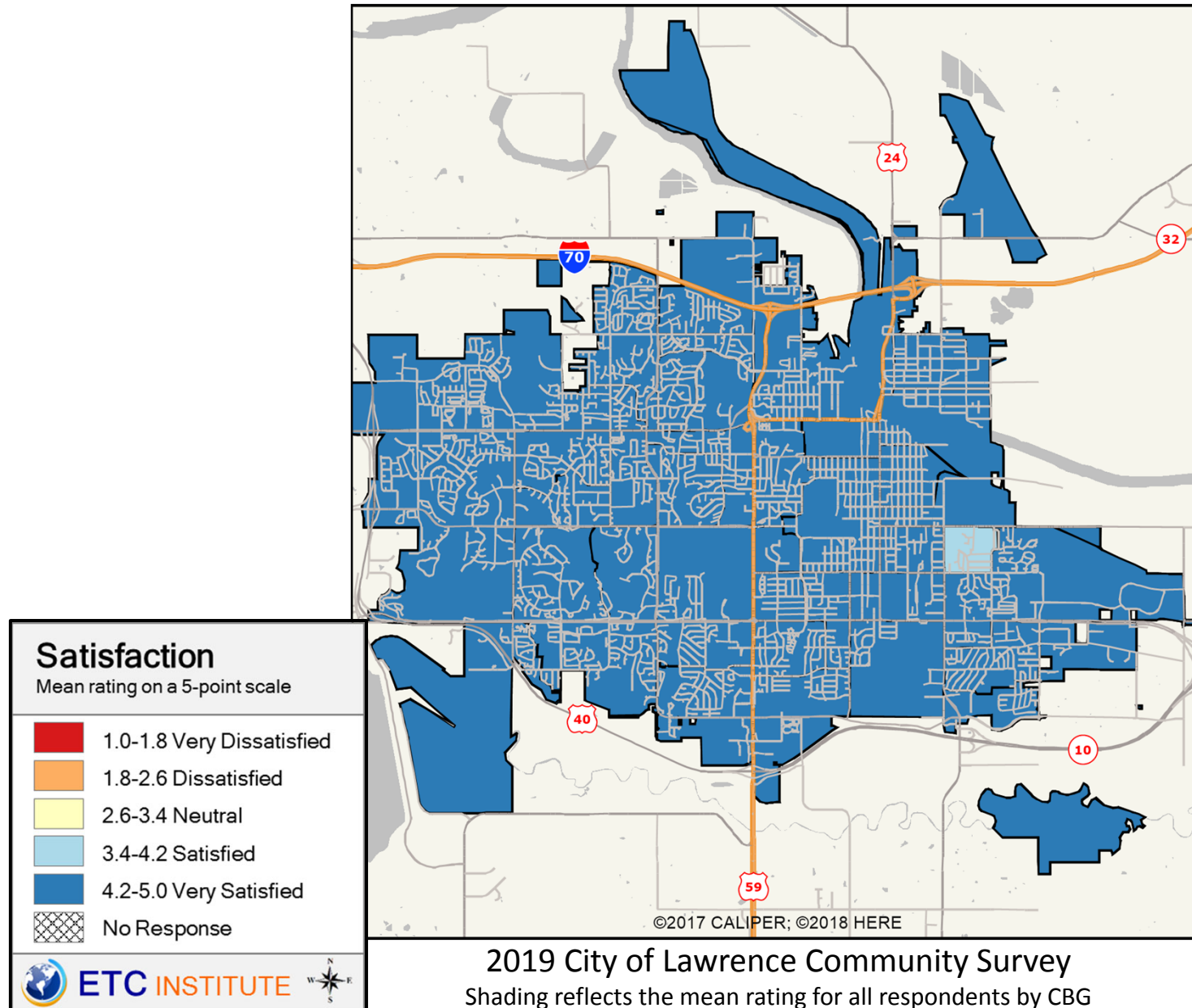
Q8.1. Overall quality of fire services



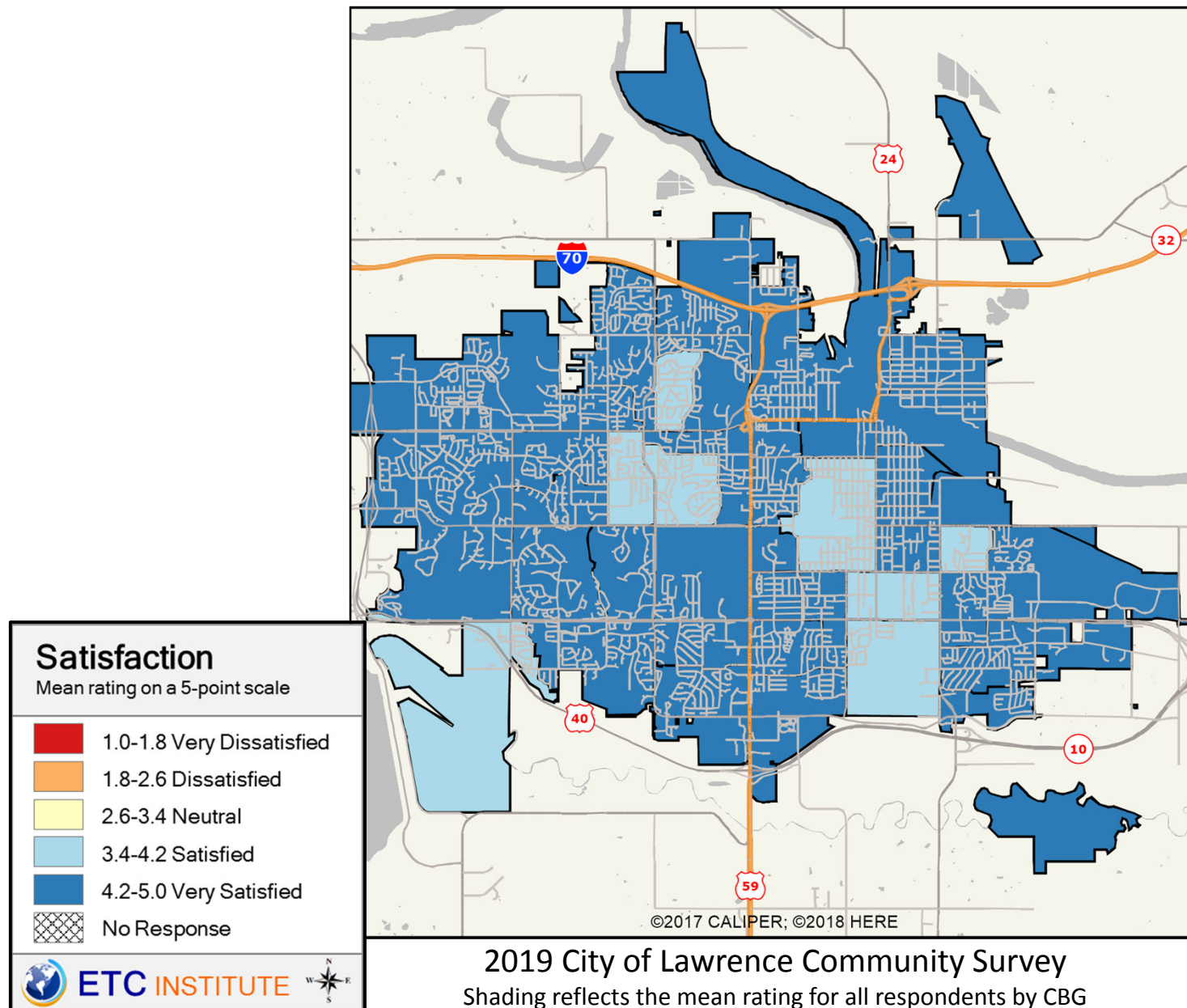
Q8.2. How quickly emergency medical services personnel respond



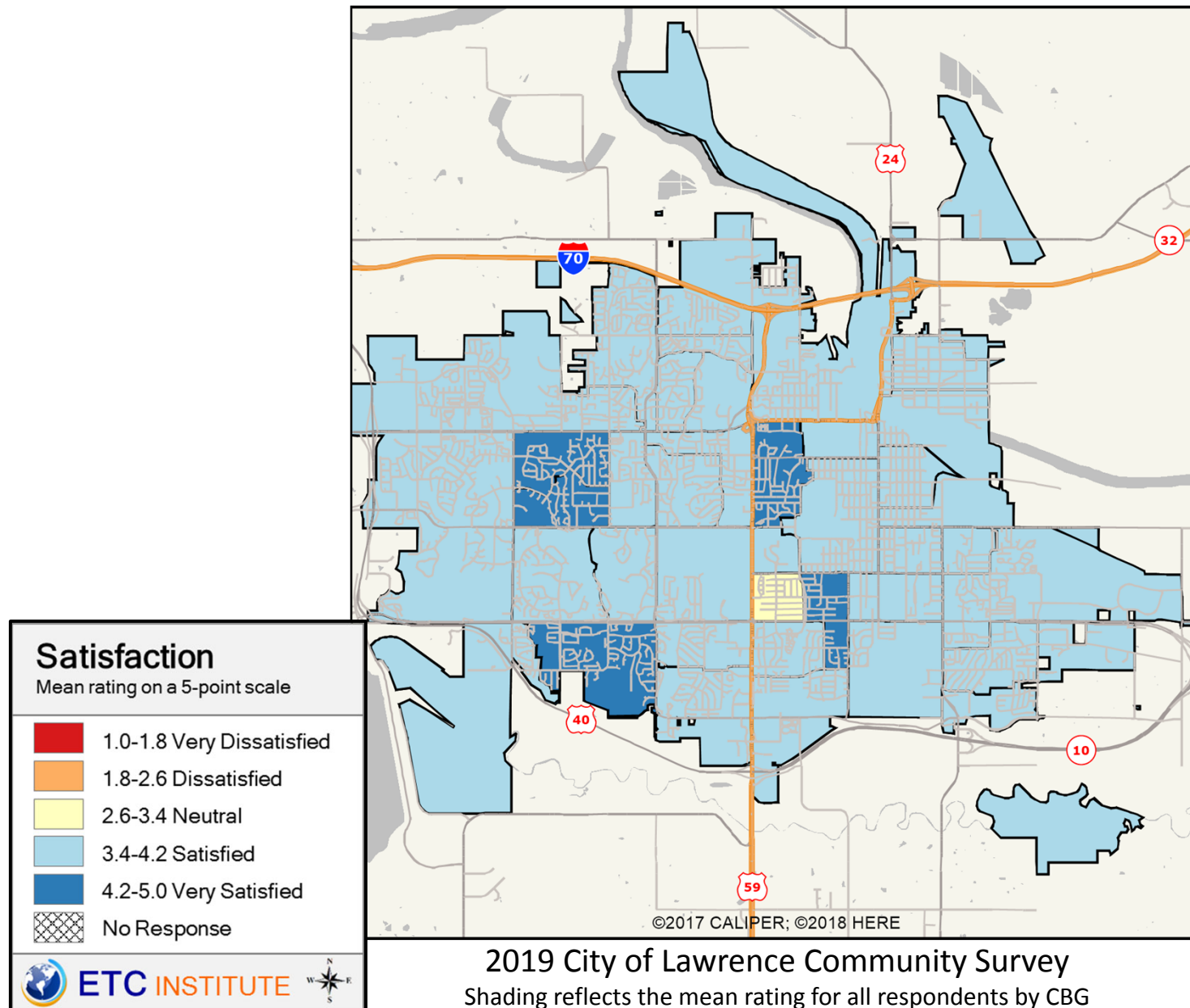
Q8.3. Professionalism of the City fire and emergency medical services personnel



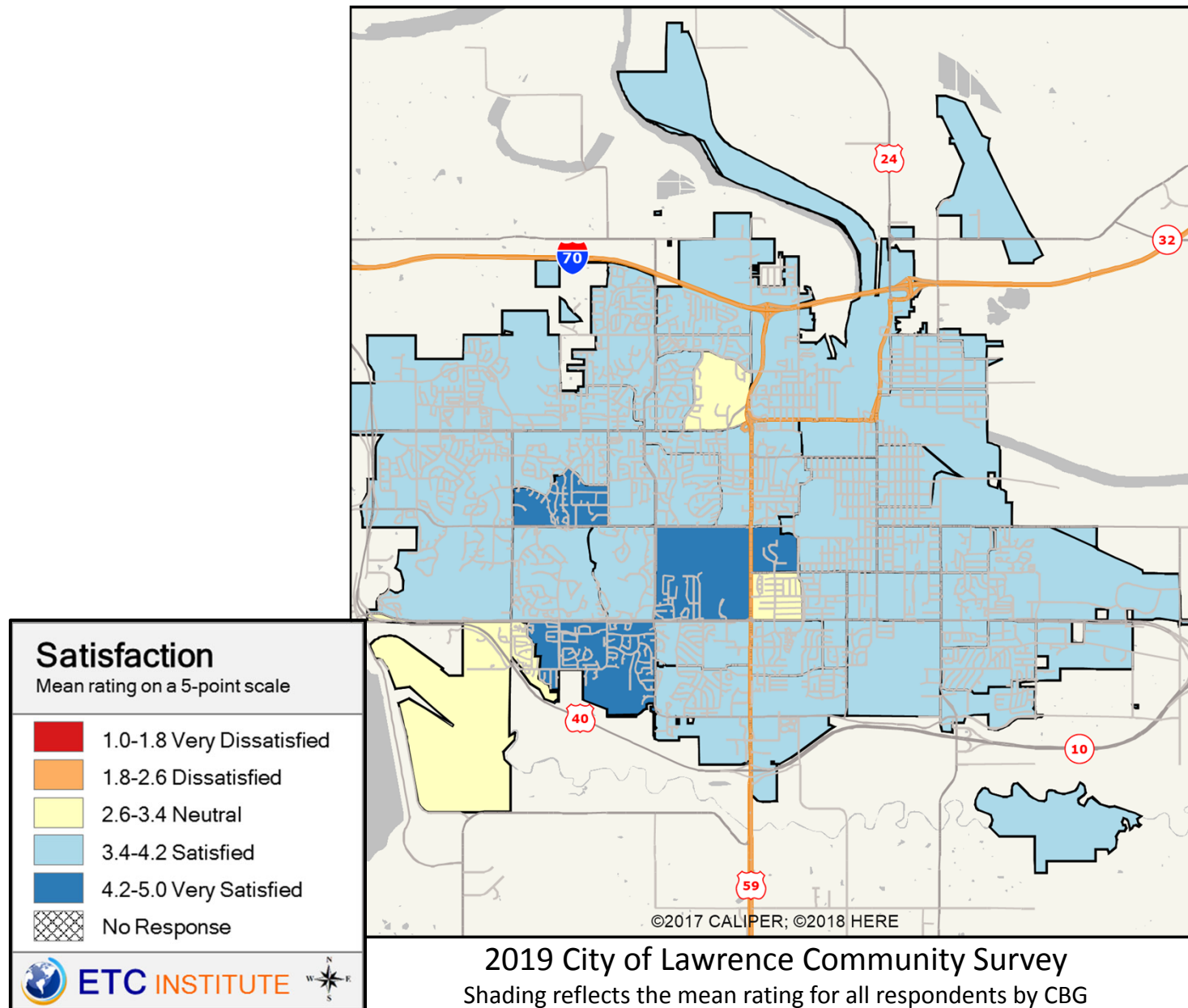
Q8.4. Quality of medical care provided by the City fire medical services personnel



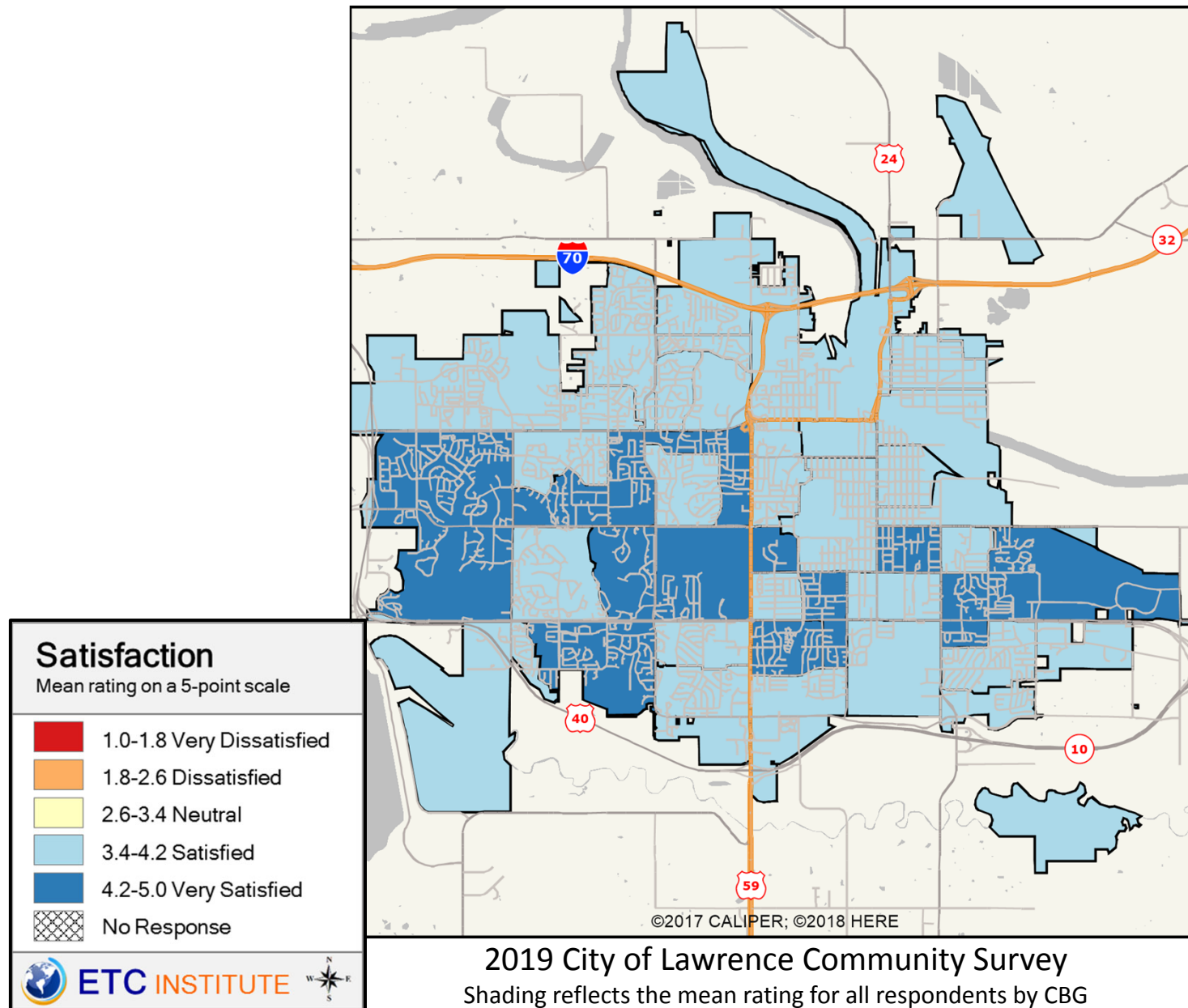
Q8.5. The City fire medical education programs



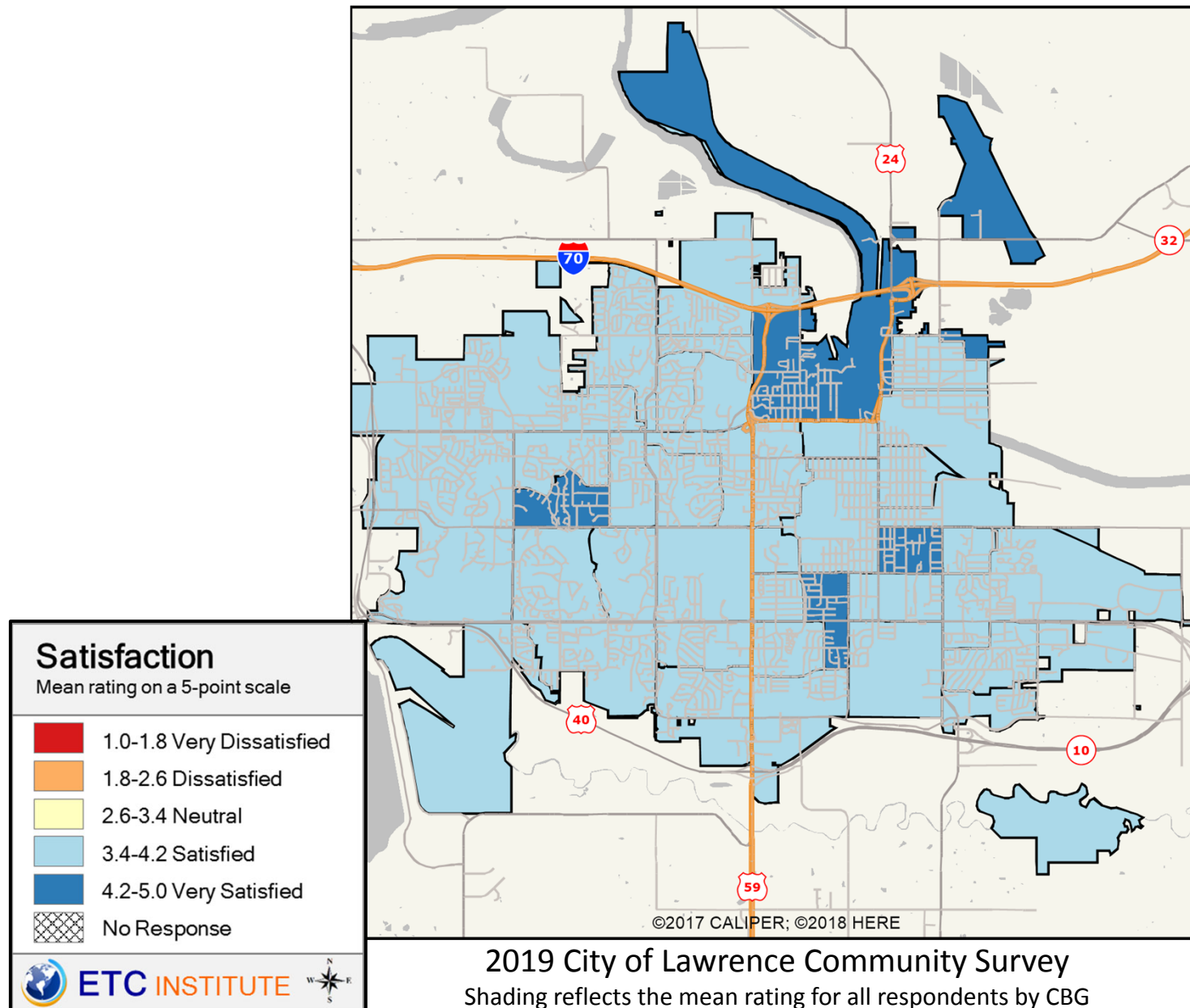
Q8.6. The City fire business inspection program



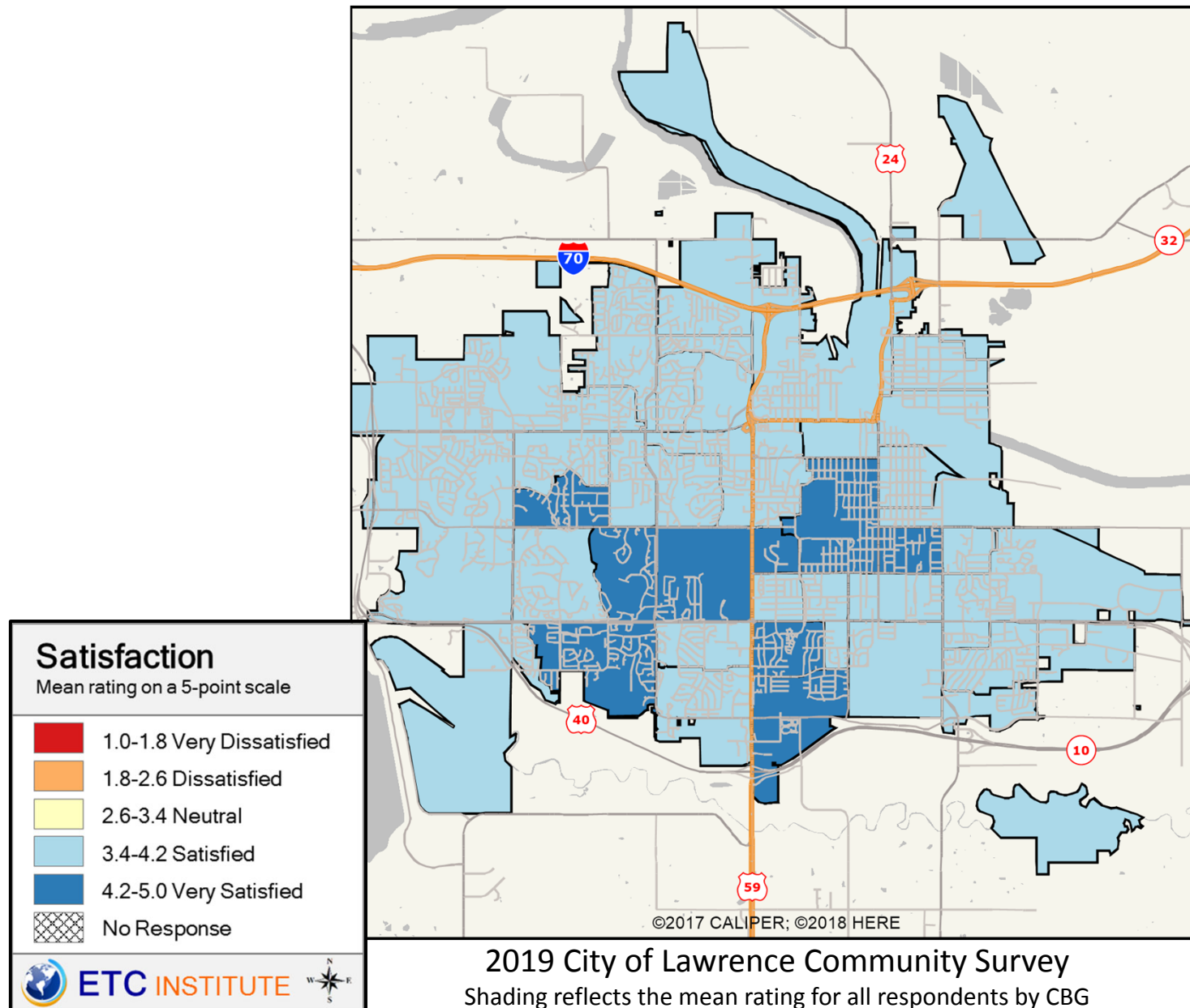
Q9.1. Appearance/cleanliness of City parks



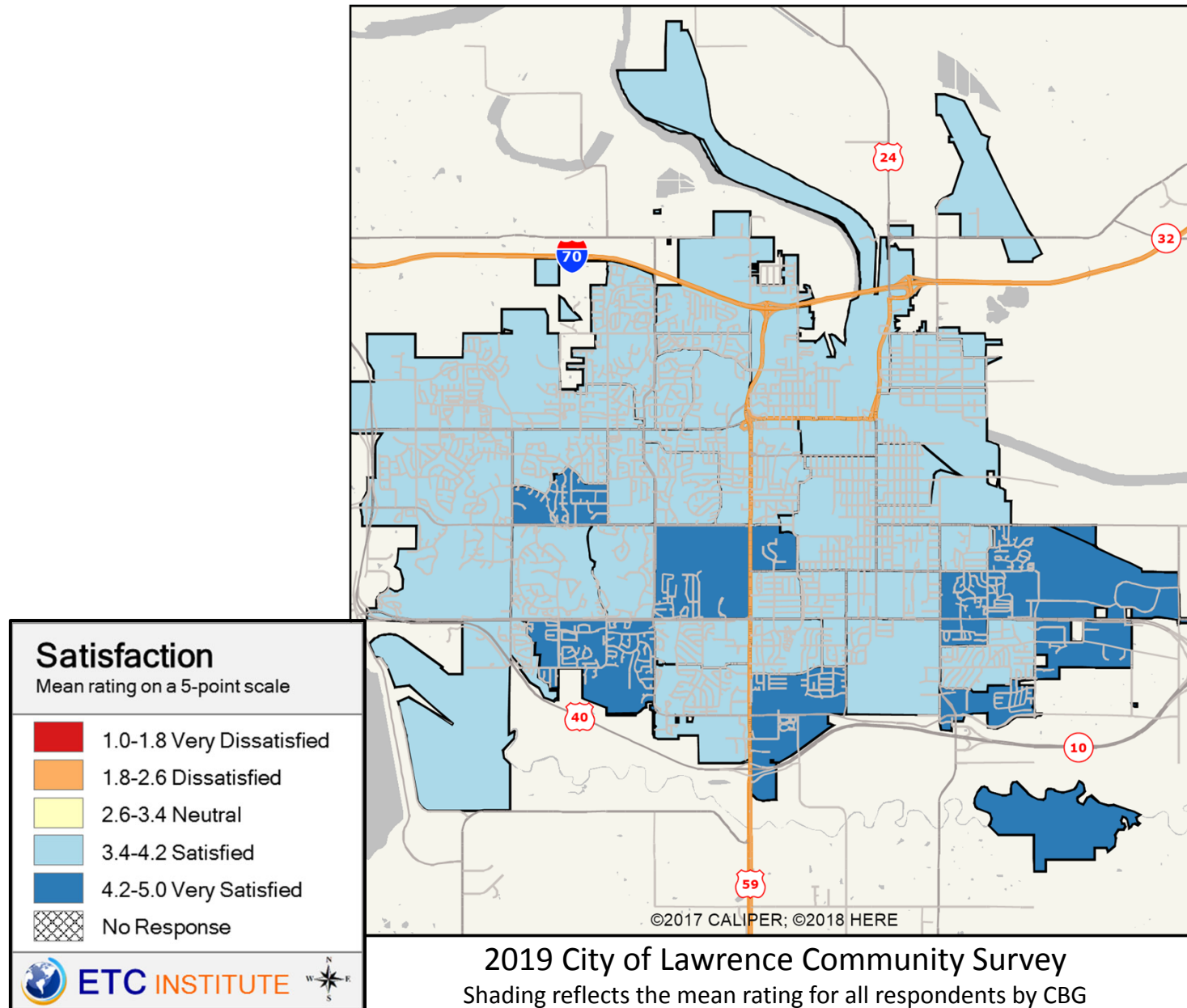
Q9.2. Condition of equipment



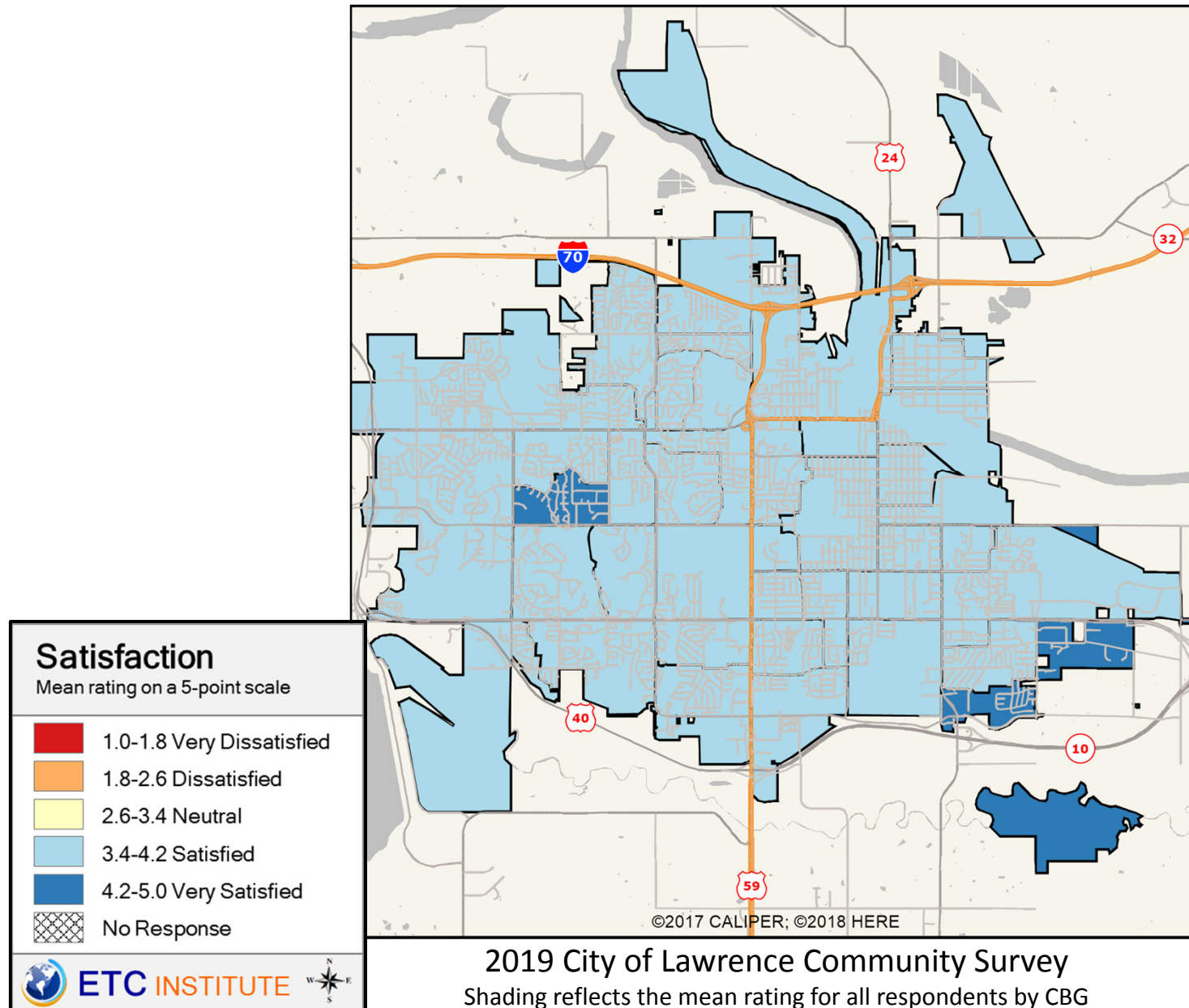
Q9.3. Number of City parks



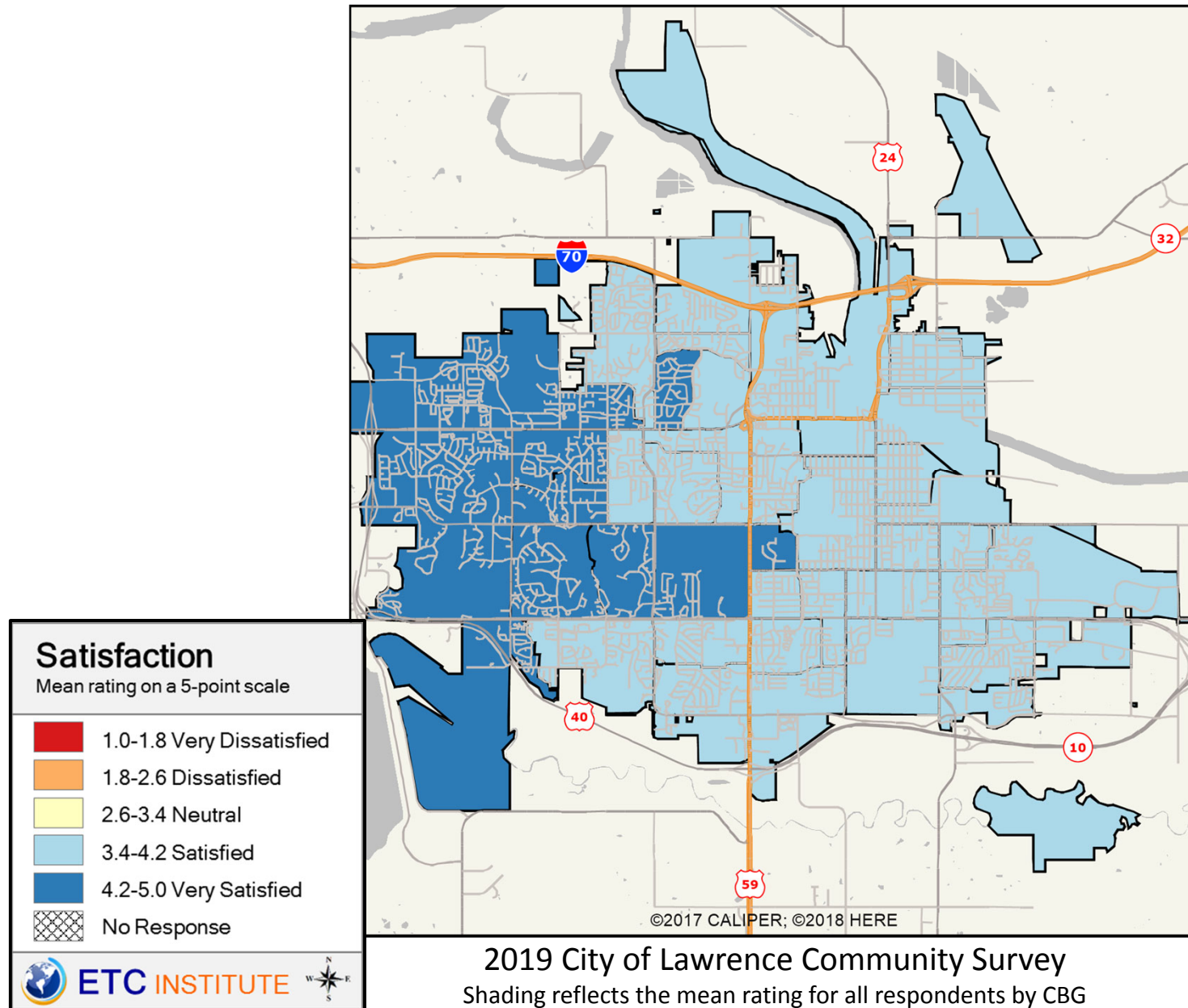
Q9.4. Number of walking and biking trails



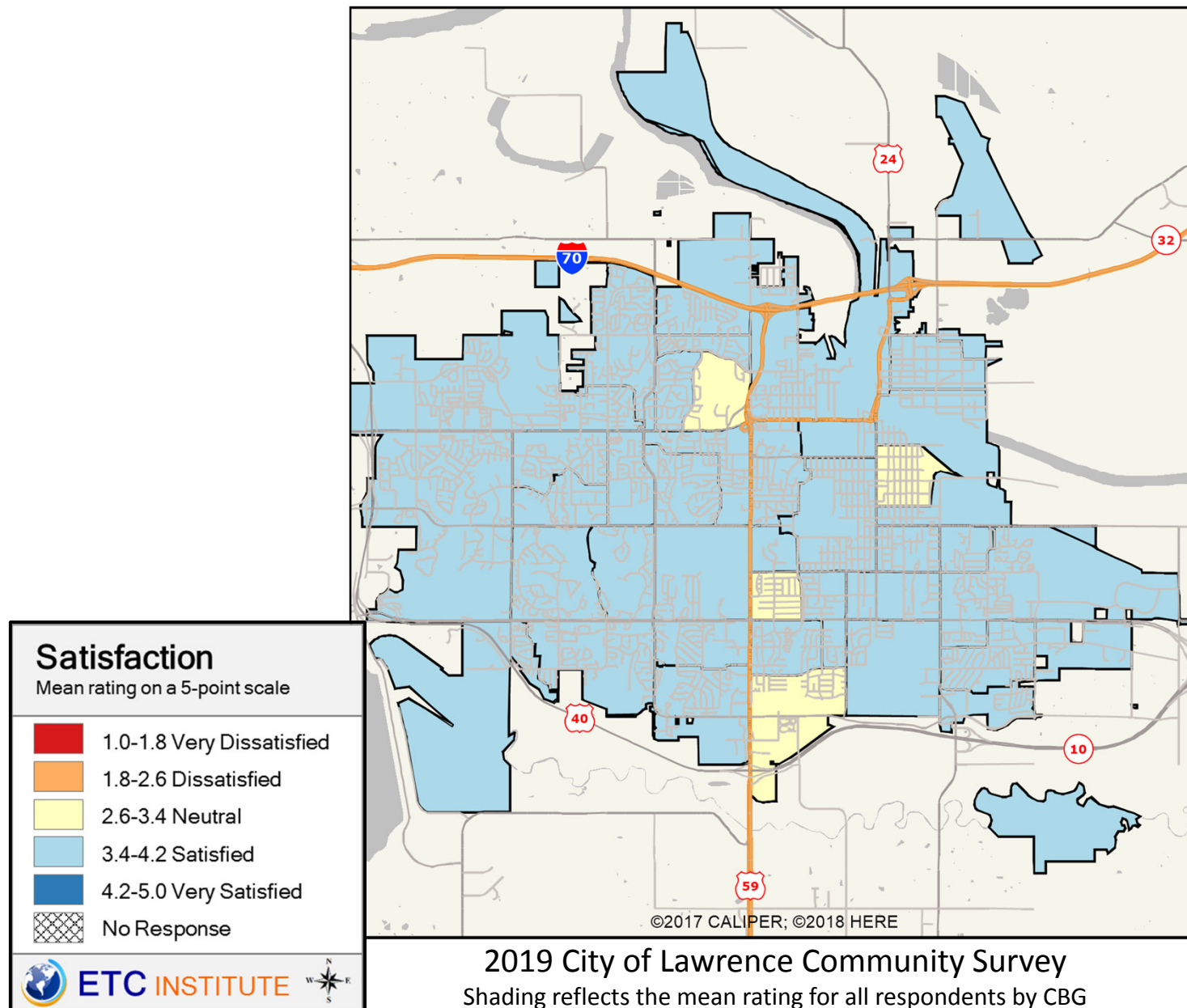
Q9.5. City outdoor recreation facilities



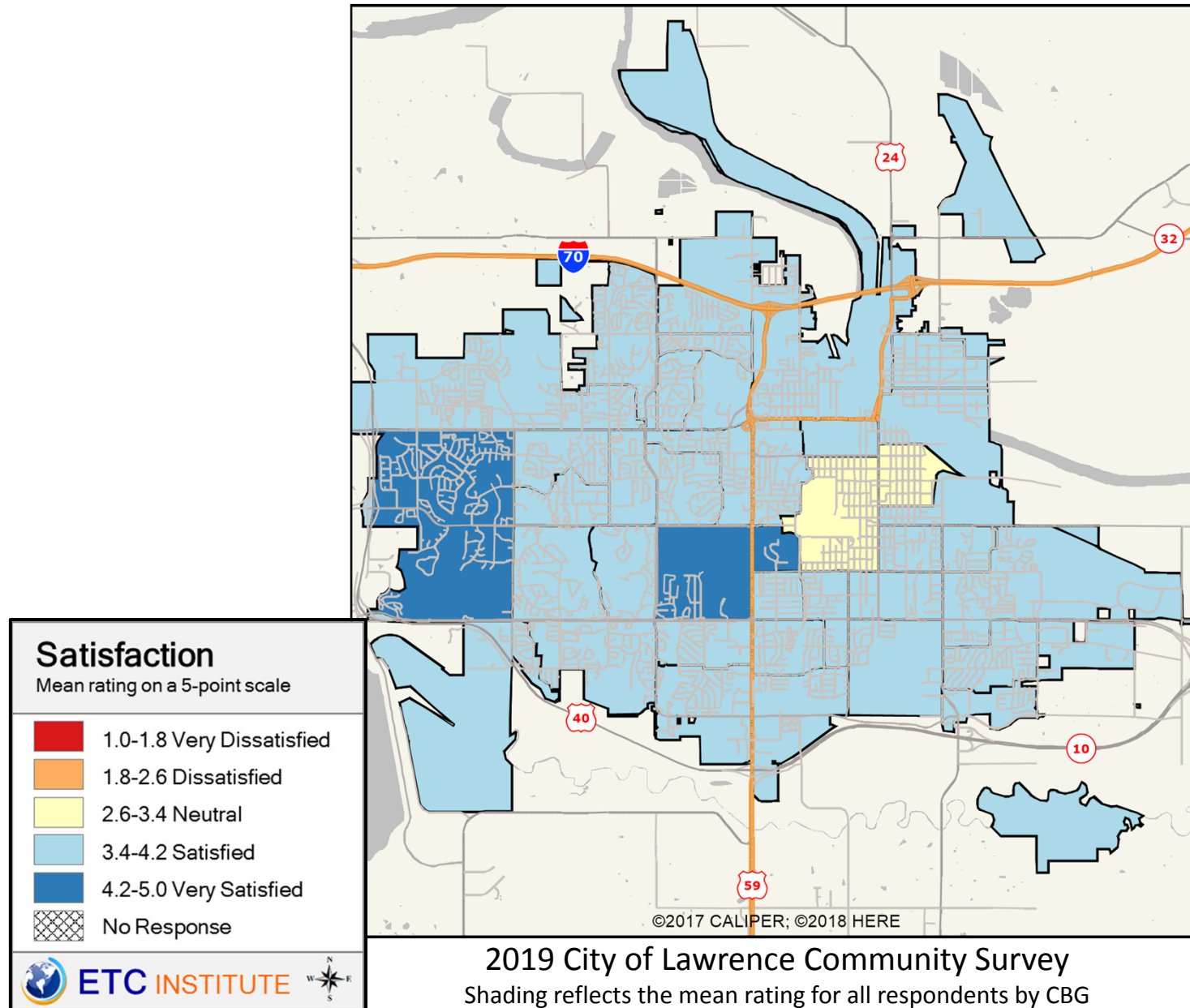
Q9.6. City indoor recreation facilities



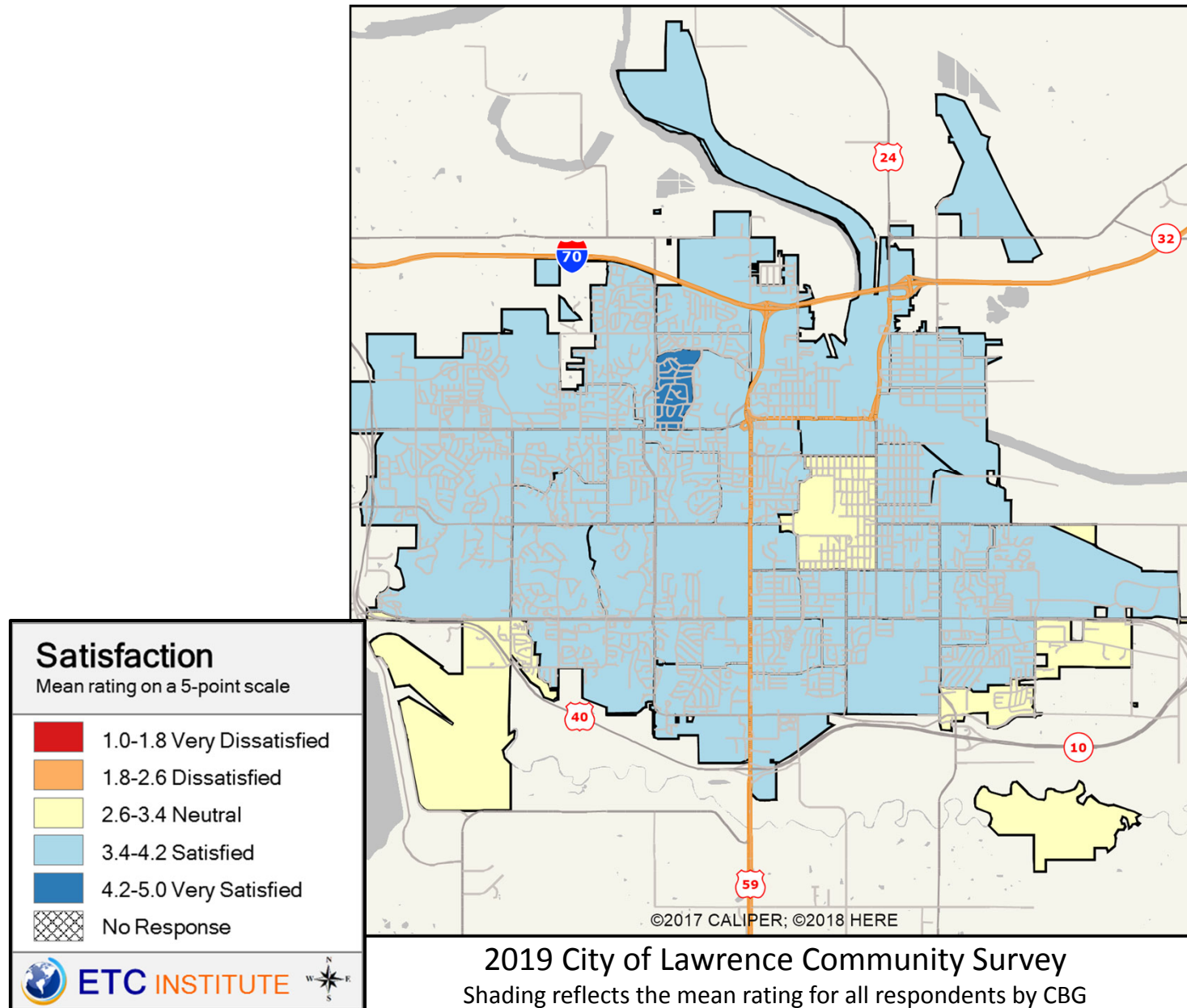
Q9.7. Availability of gym space



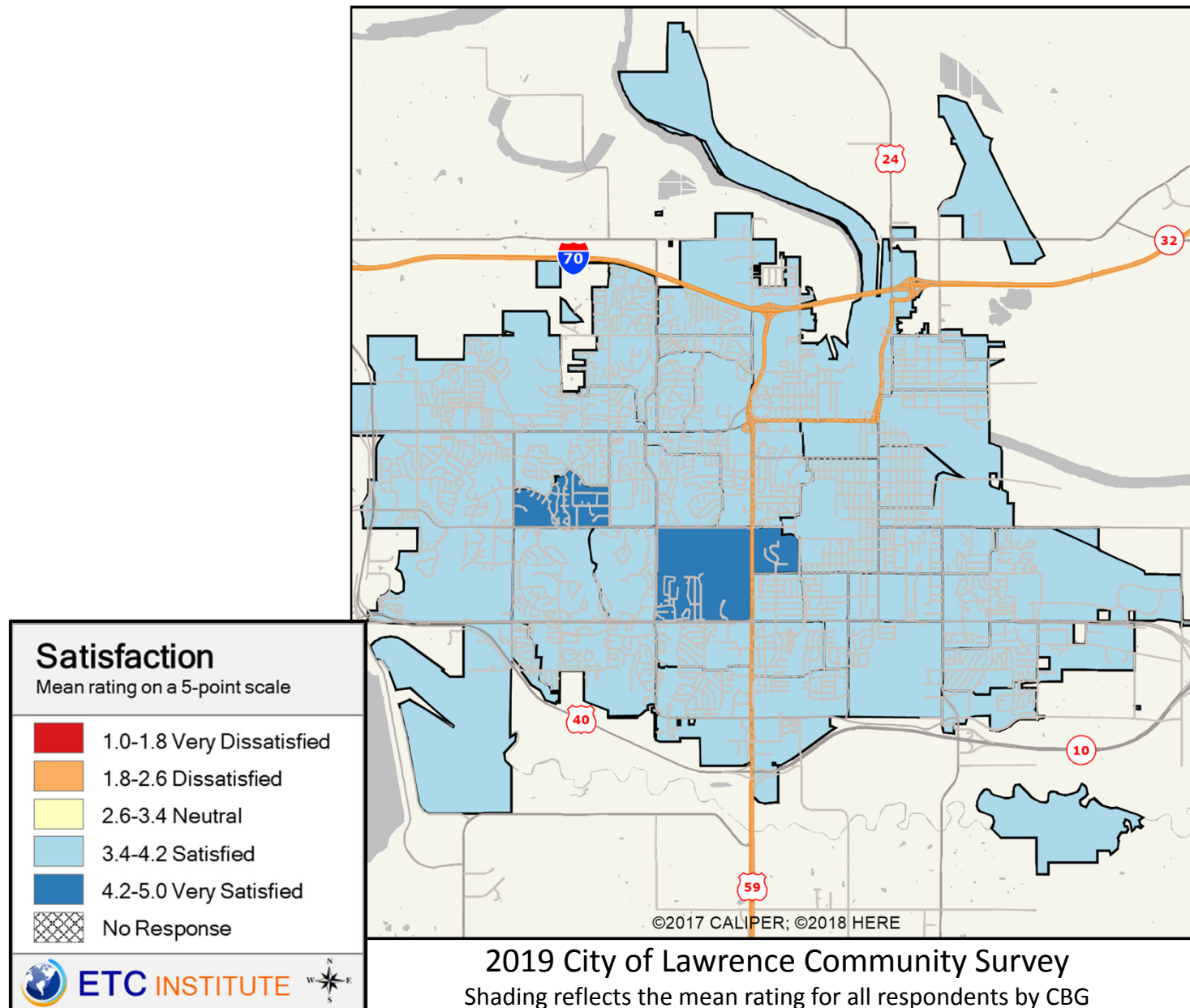
Q9.8. The City indoor aquatic facilities



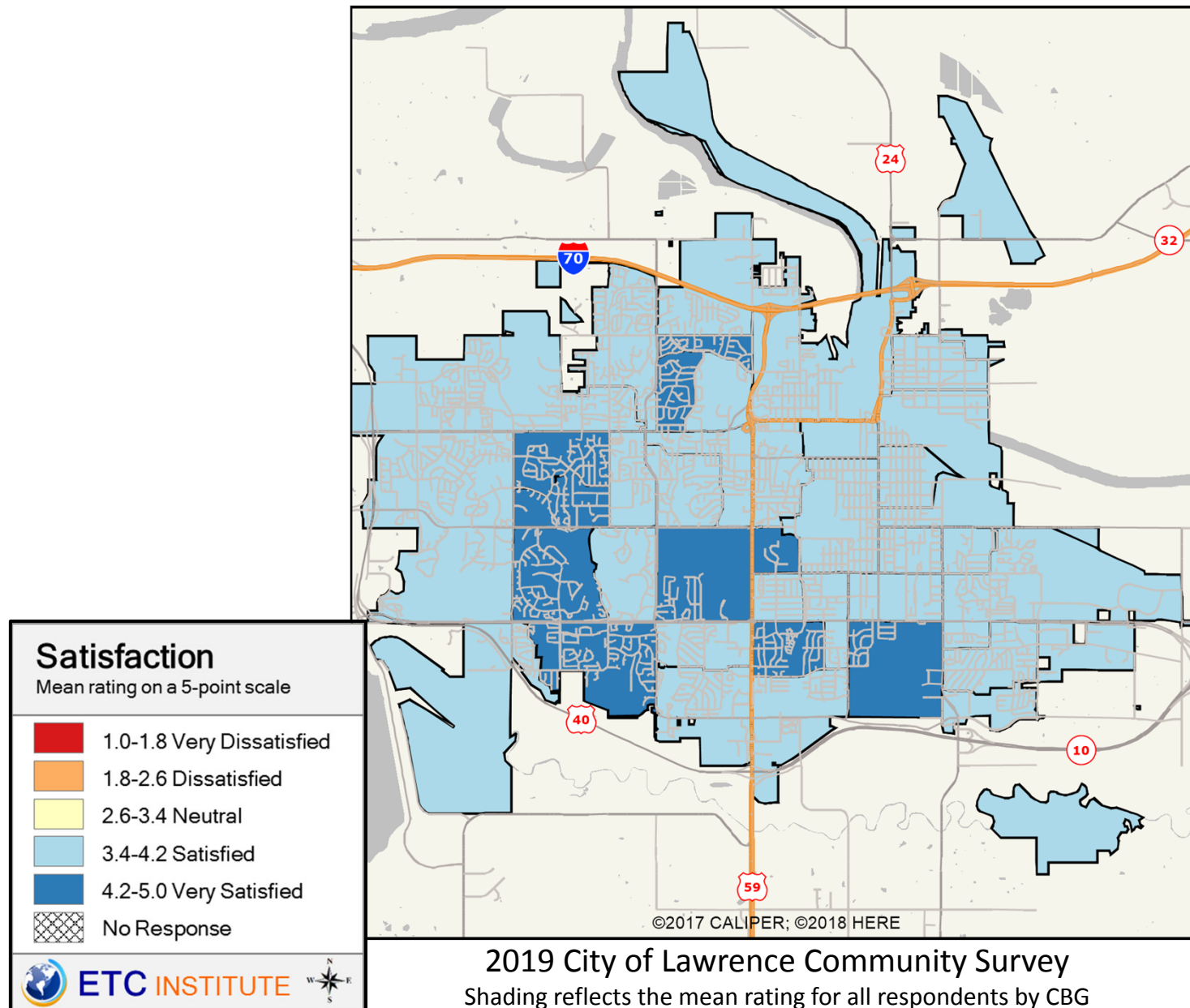
Q9.9. The City outdoor aquatic facilities



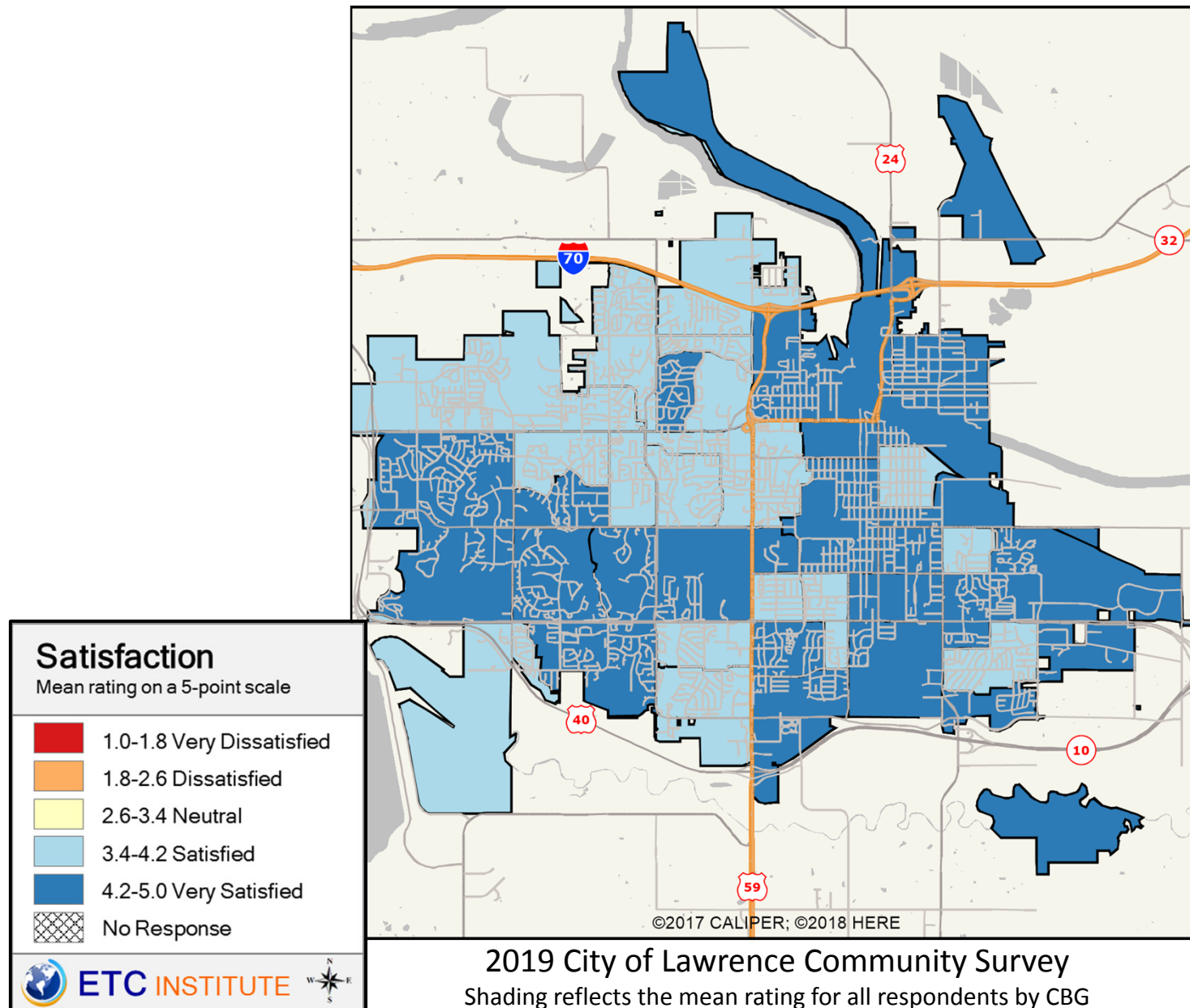
Q9.10. Availability of sports fields in Lawrence



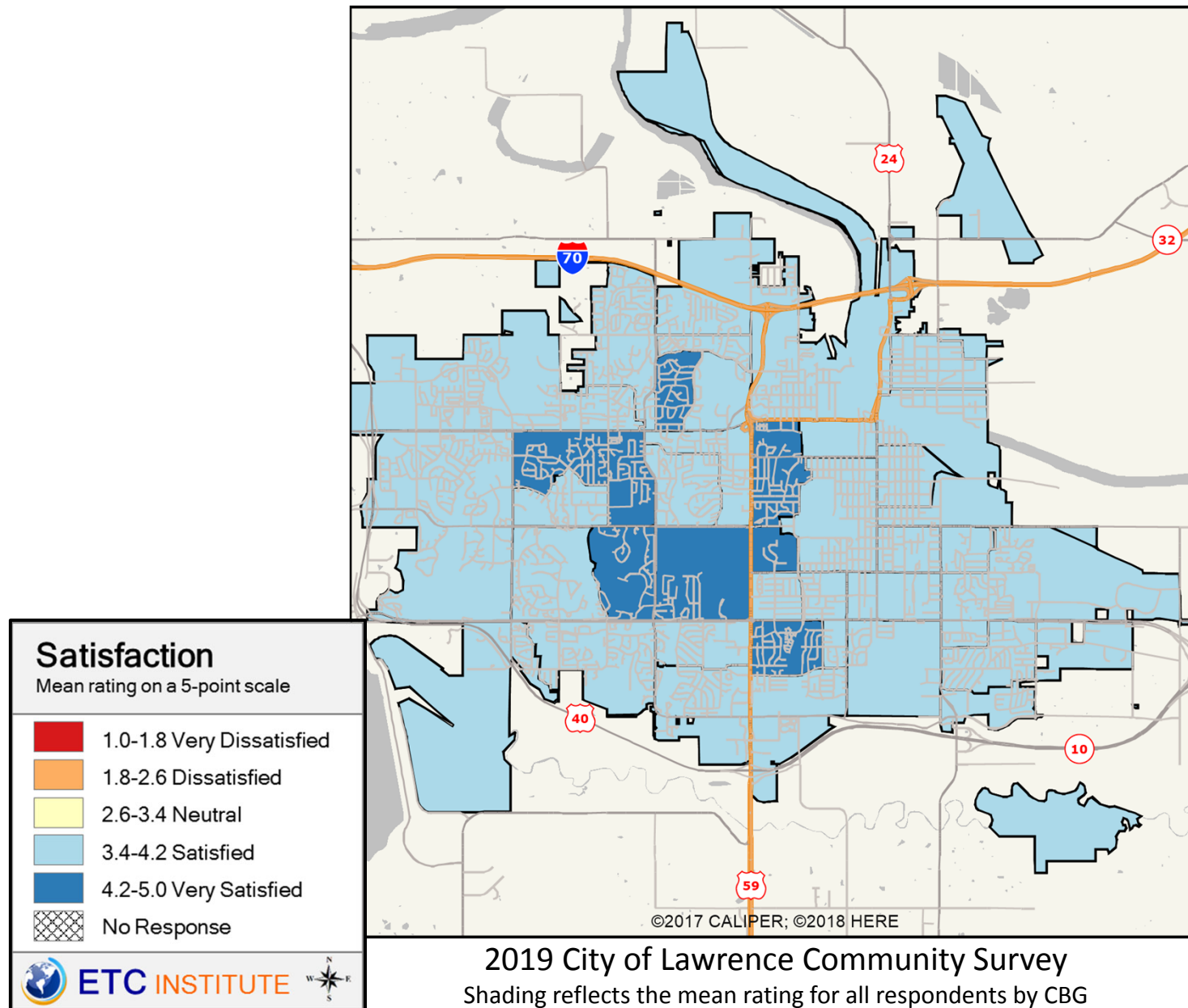
Q9.11. Availability of information about parks and recreation programs



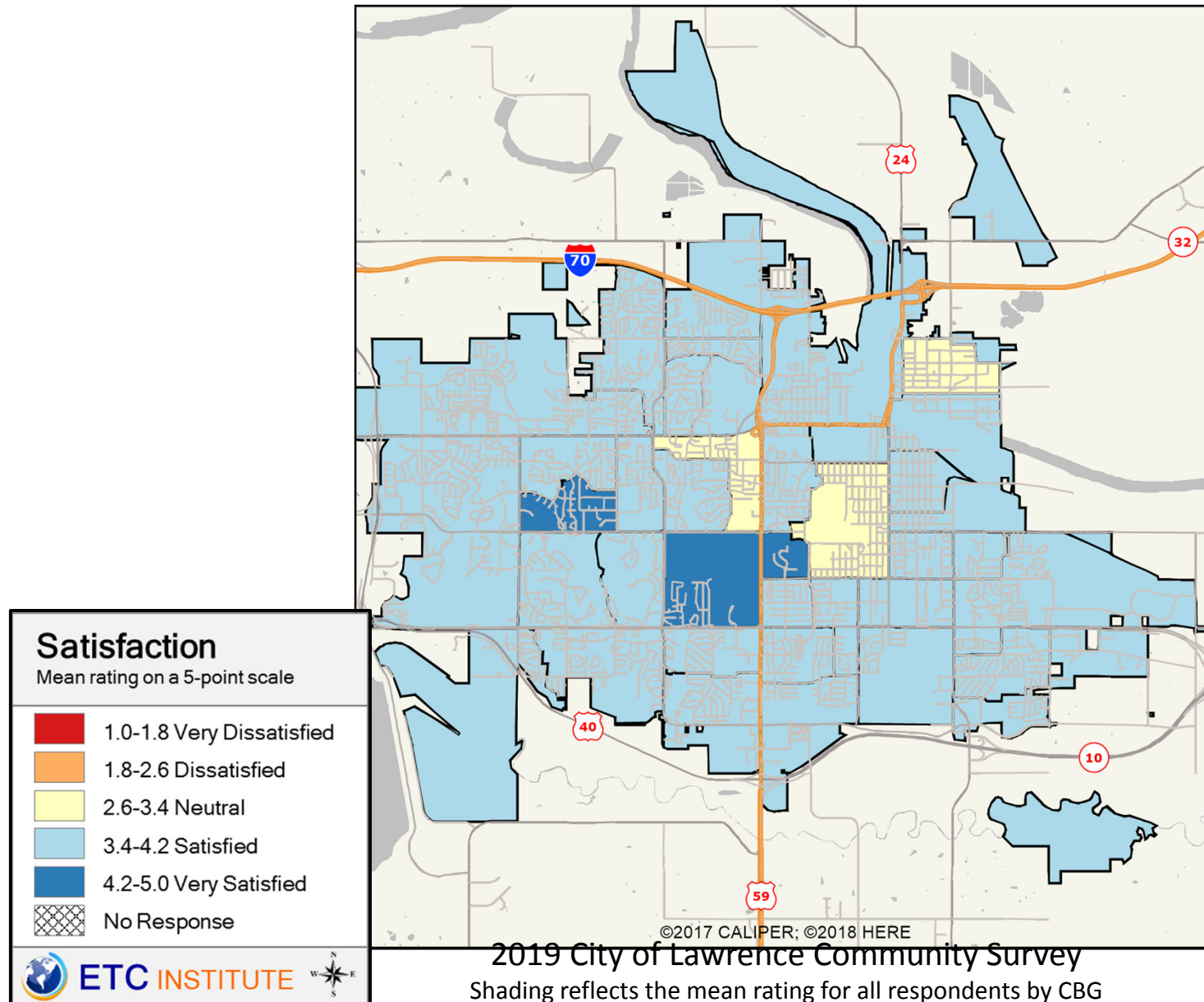
Q9.12. City landscaping efforts



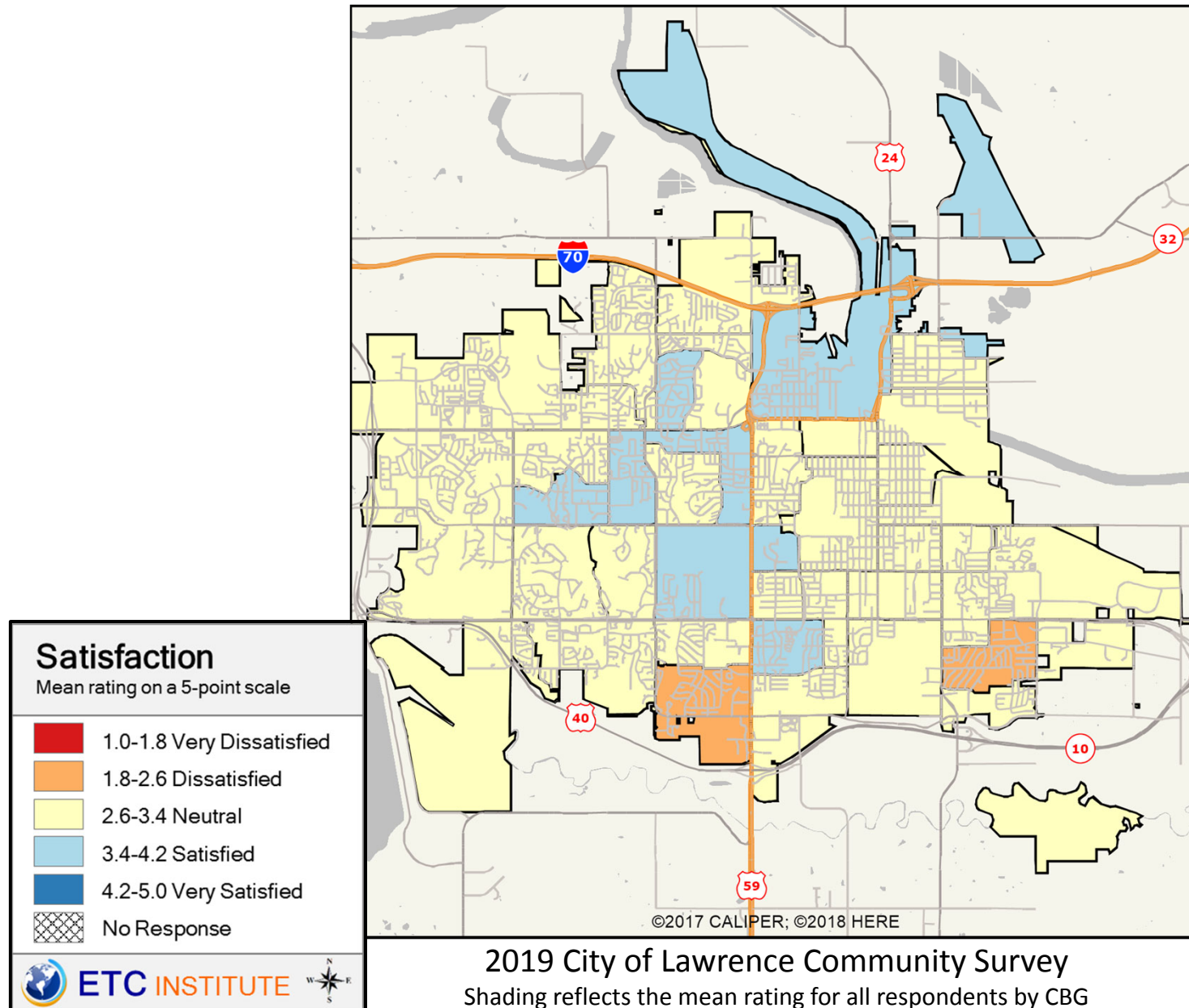
Q9.13. Quality of recreation programs offered by the City



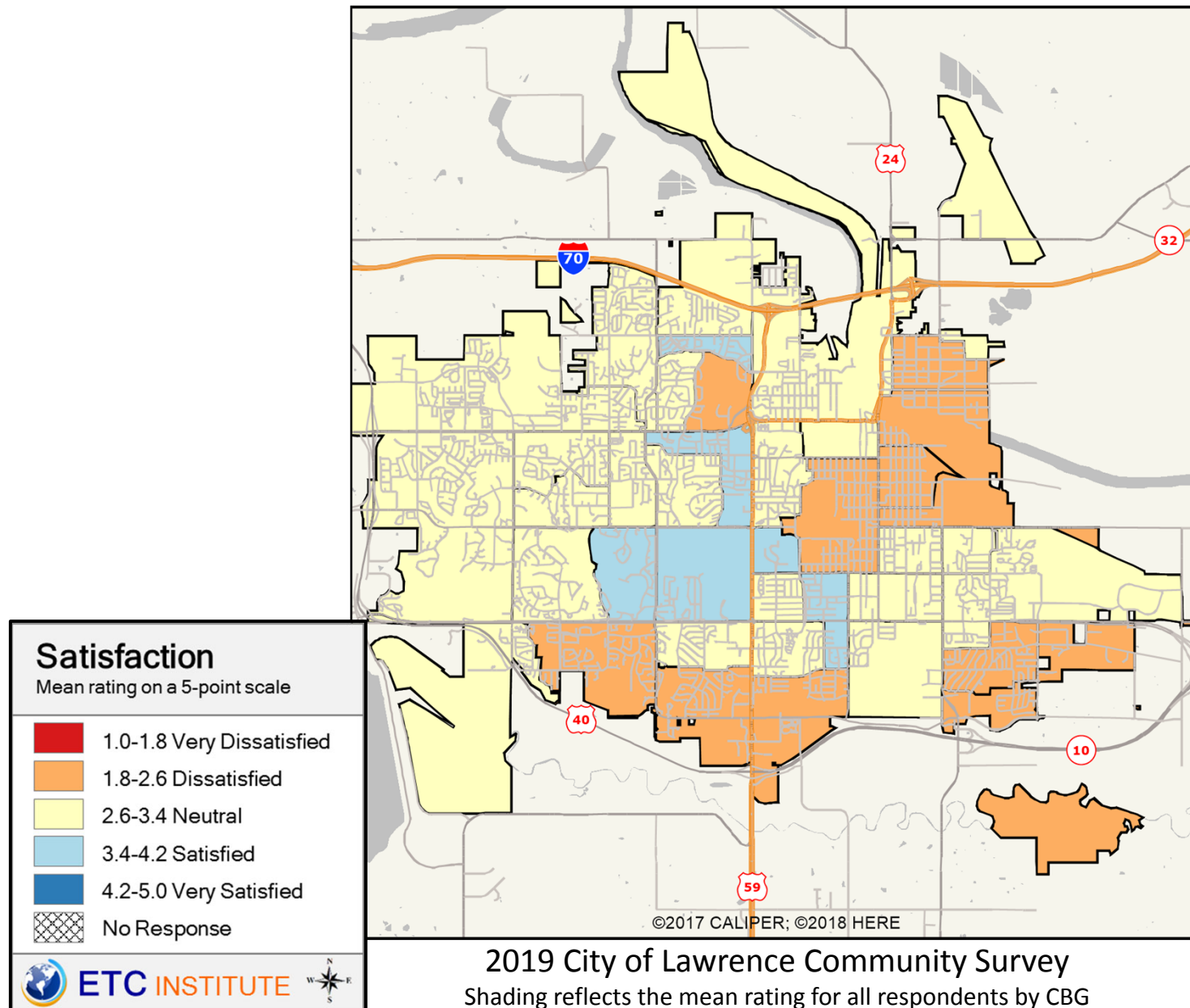
Q9.14. Cost of parks/recreation programs and services offered by the City



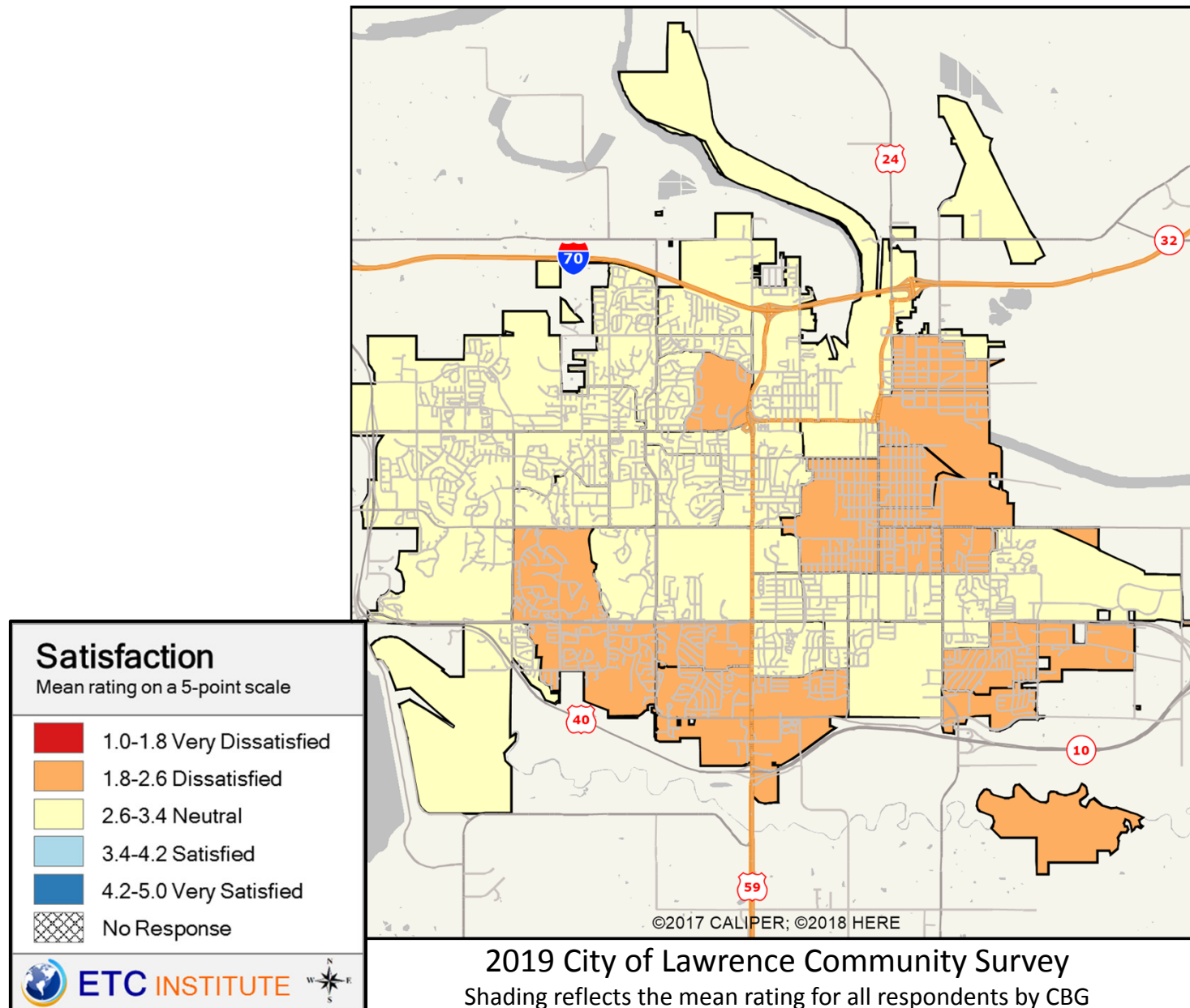
Q10.1. Condition of major City streets



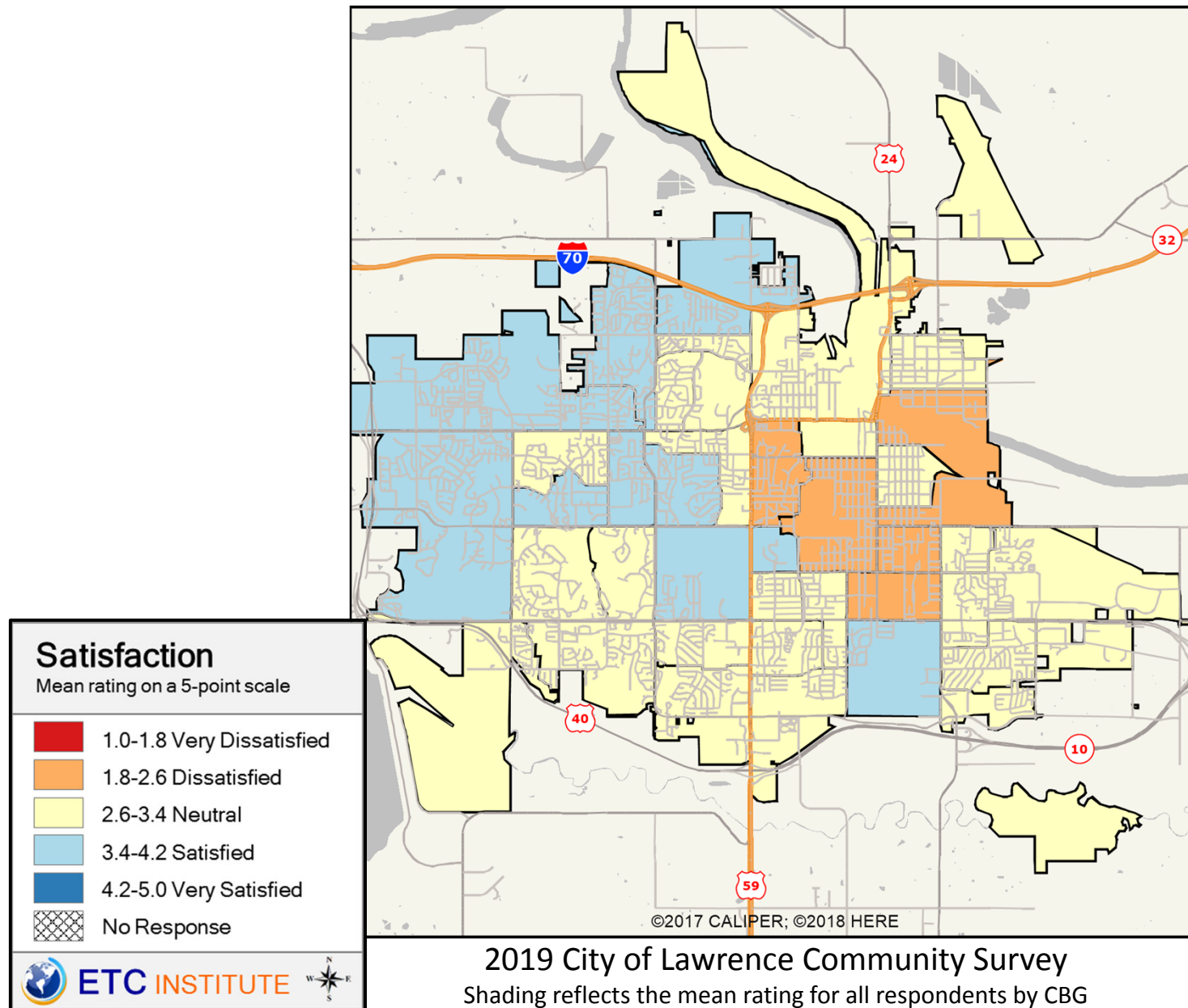
Q10.2. Condition of streets in your neighborhood



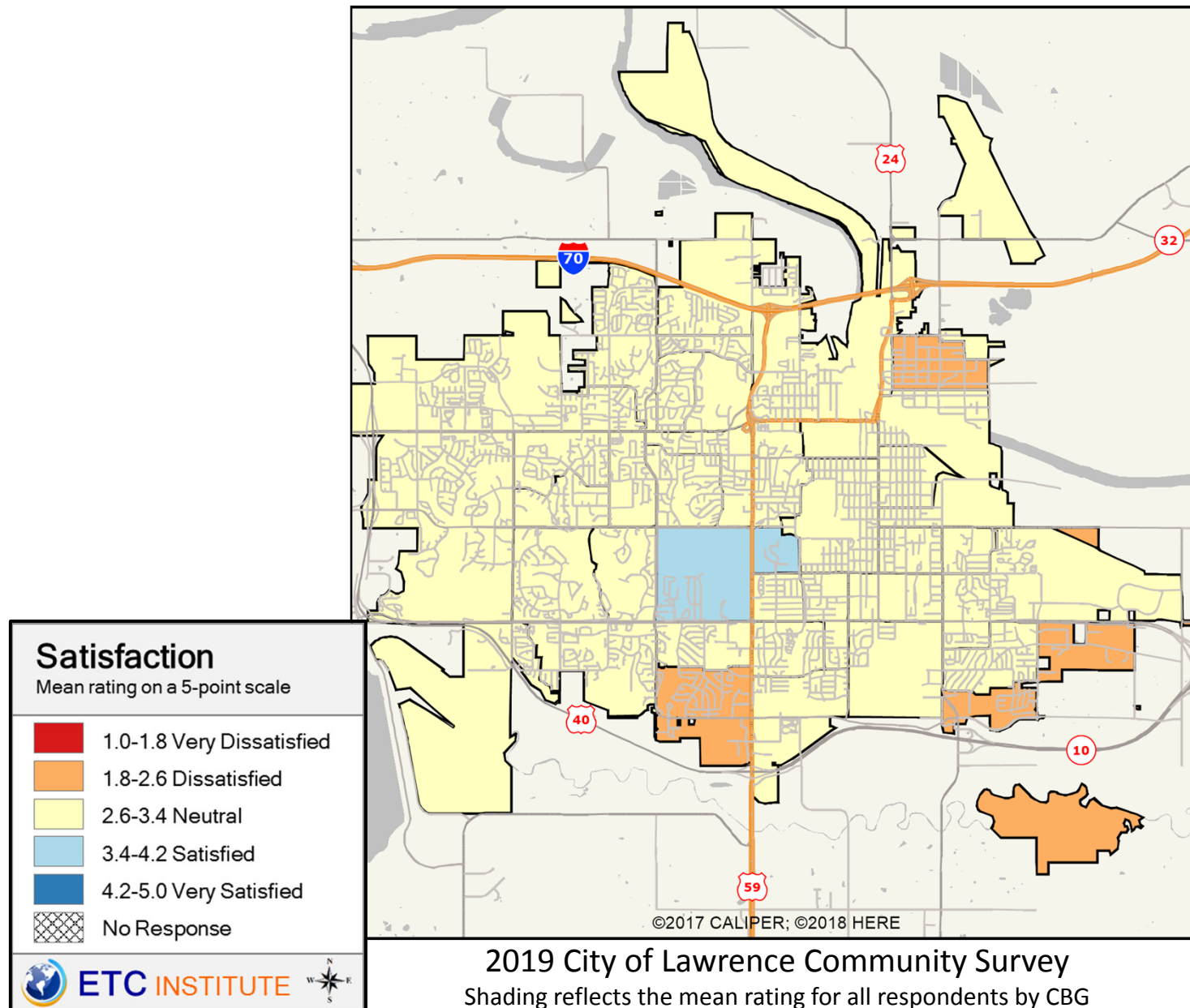
Q10.3. Timeliness of street maintenance repairs



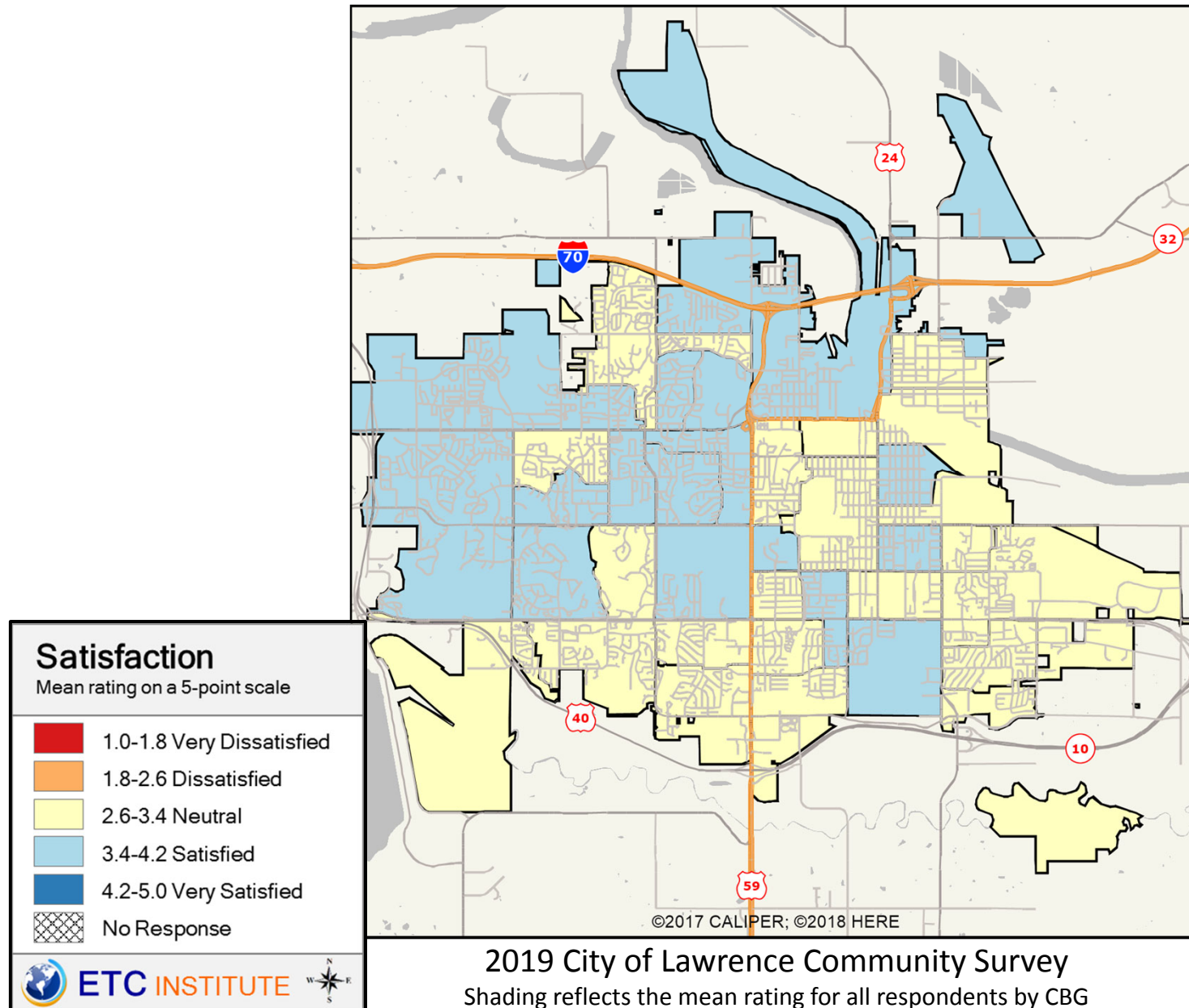
Q10.4. Condition of sidewalks in your neighborhood



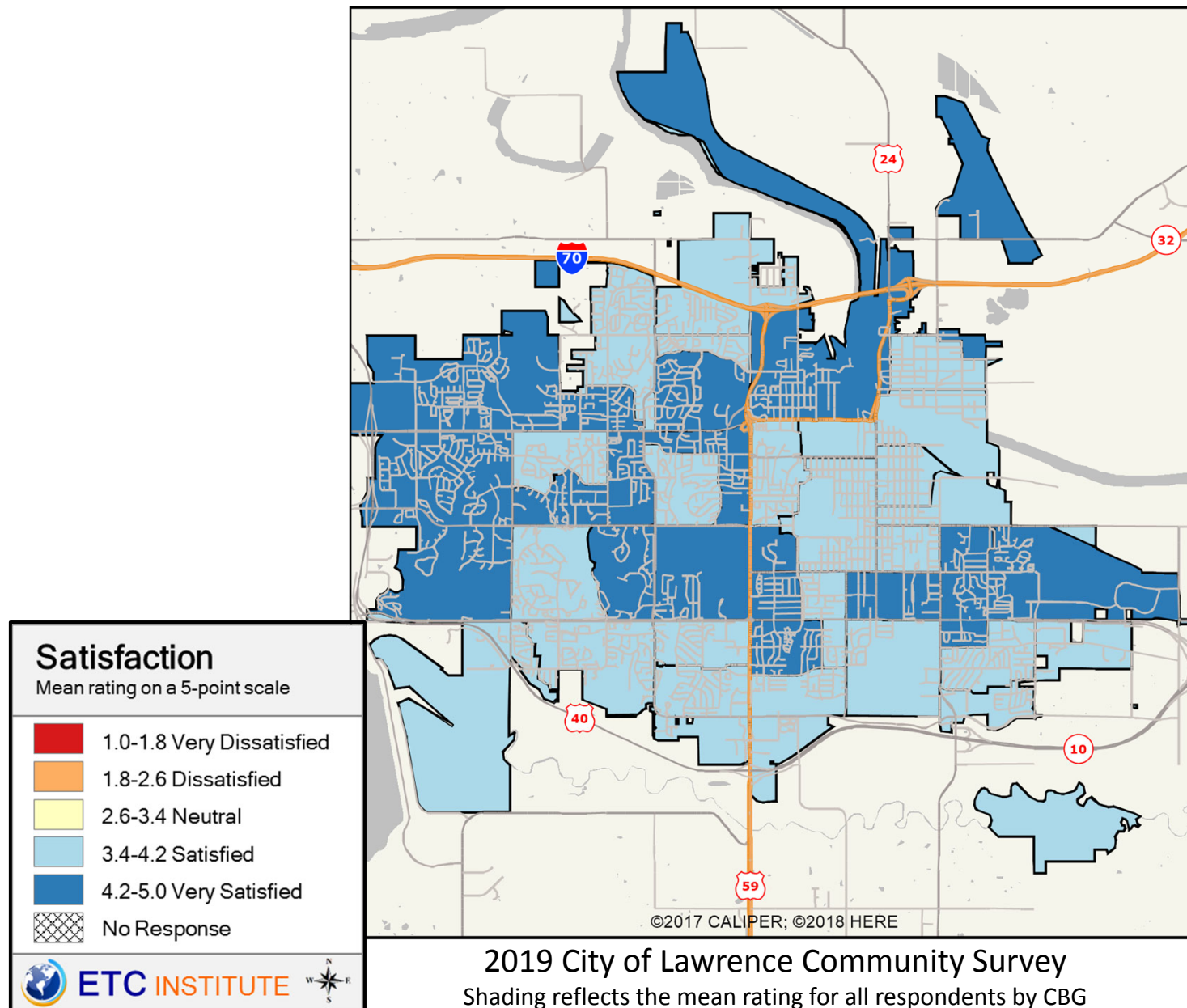
Q10.5. Maintenance of pavement markings



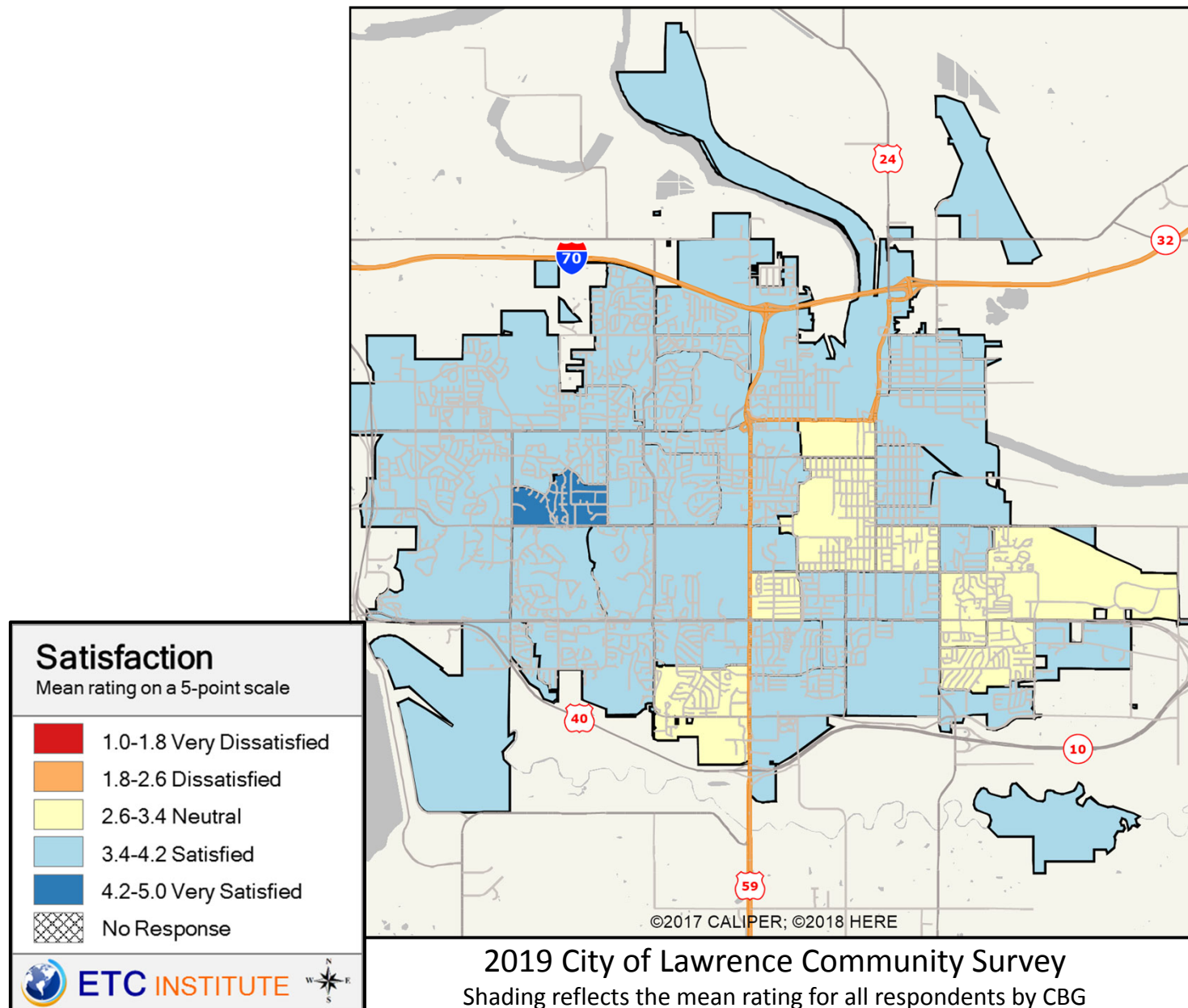
Q10.6. Adequacy of city street lighting



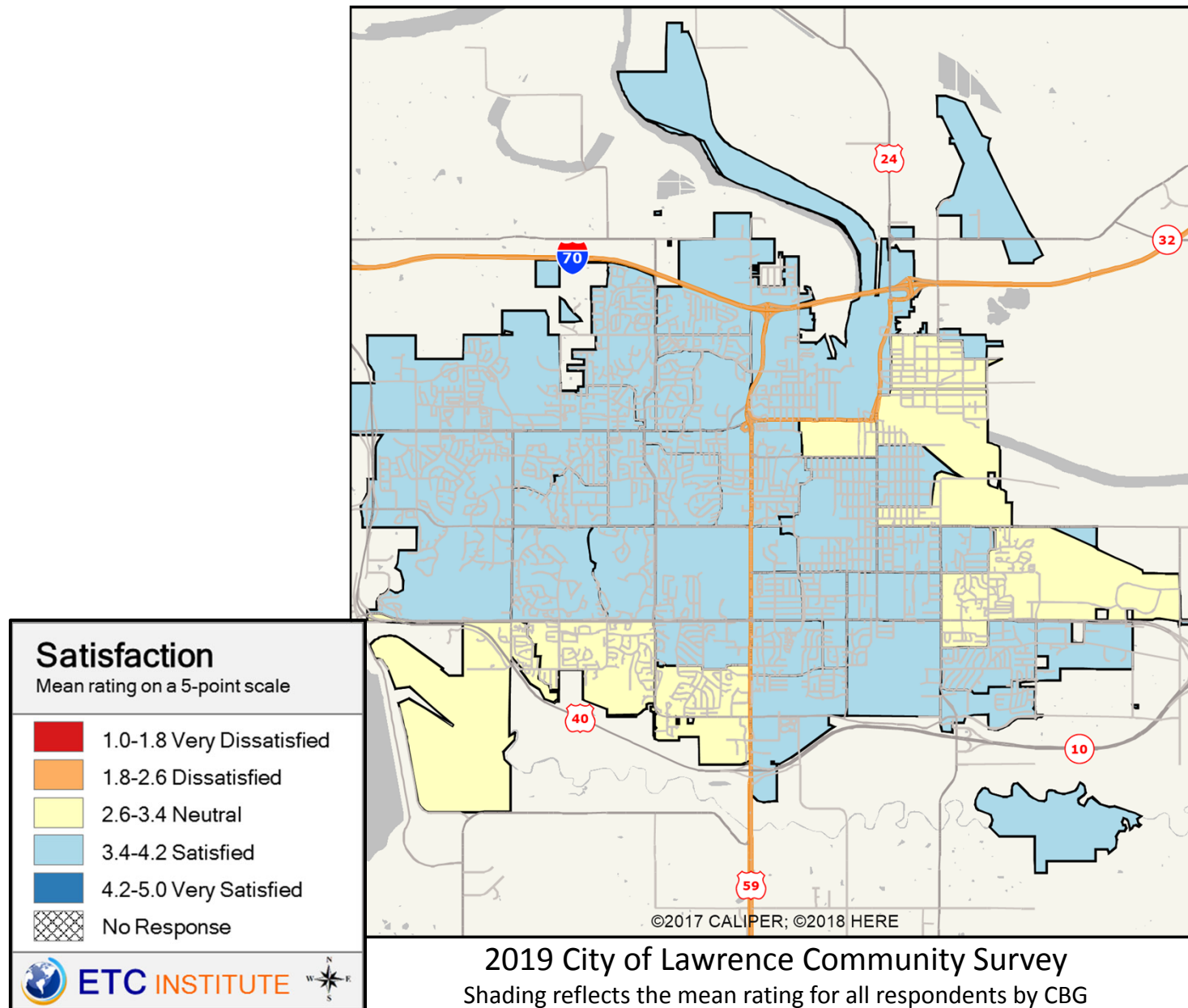
Q10.7. Snow removal on major City streets



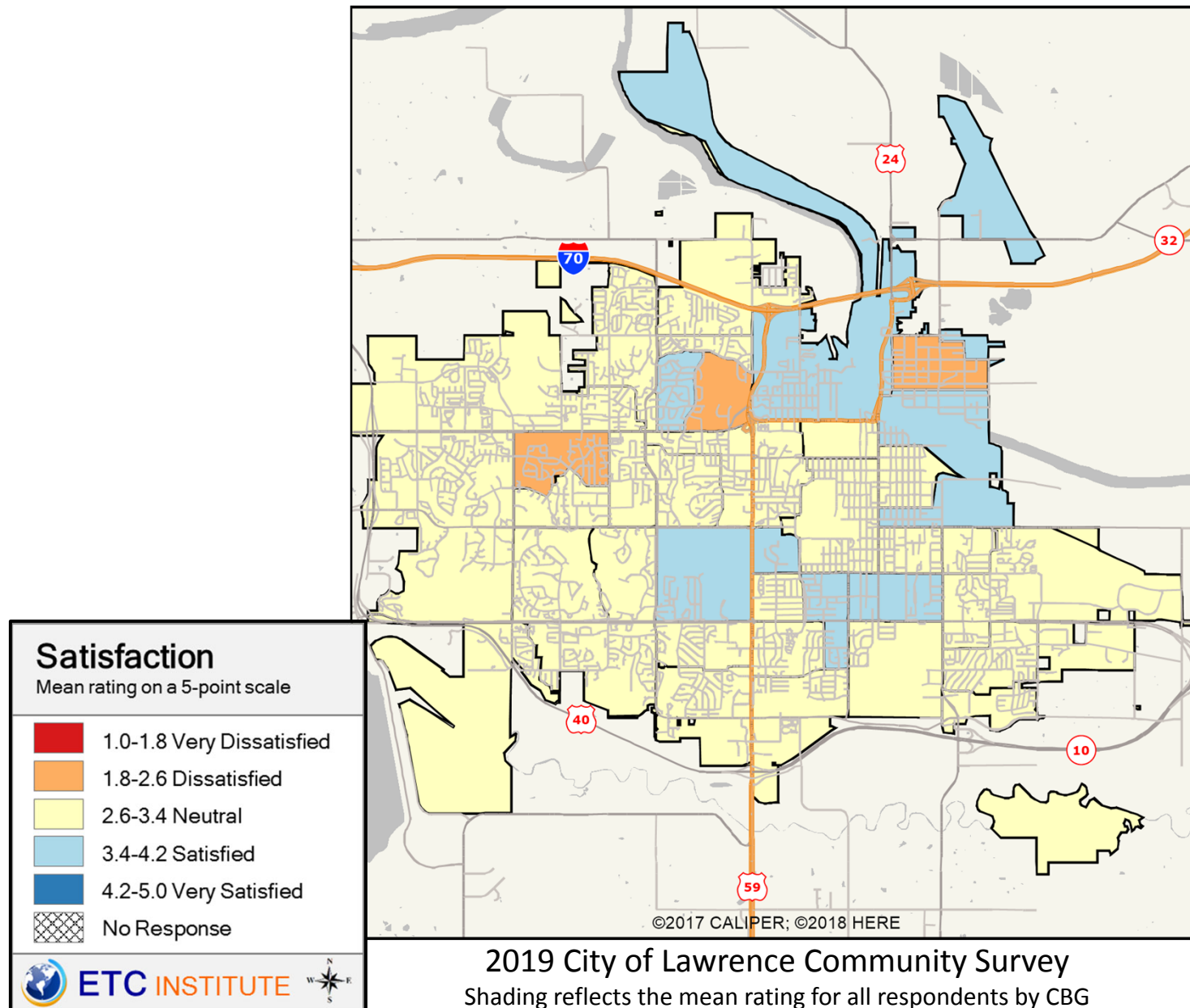
Q10.8. Snow removal on neighborhood streets



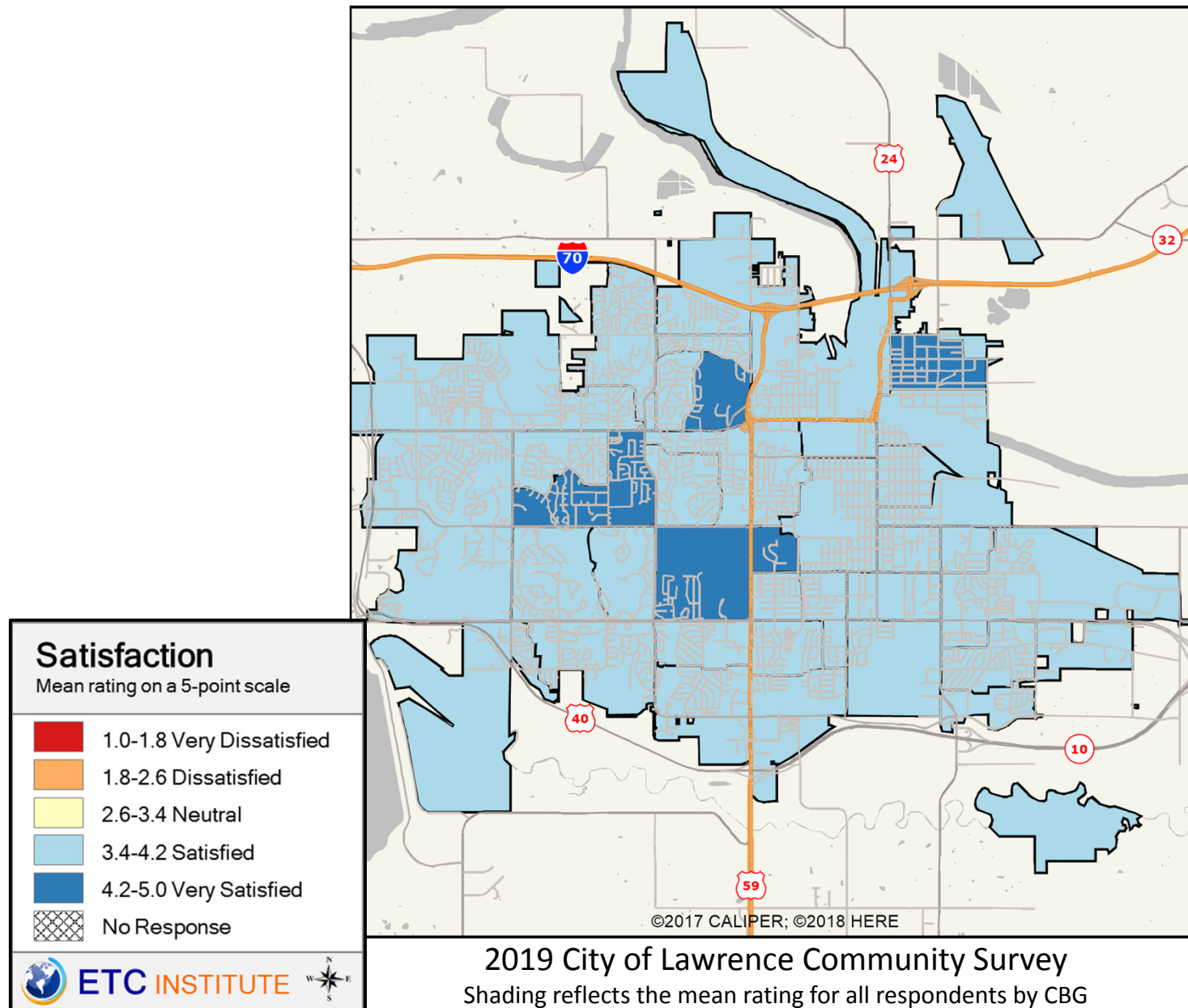
Q10.9. Streetsweeping services provided by the City



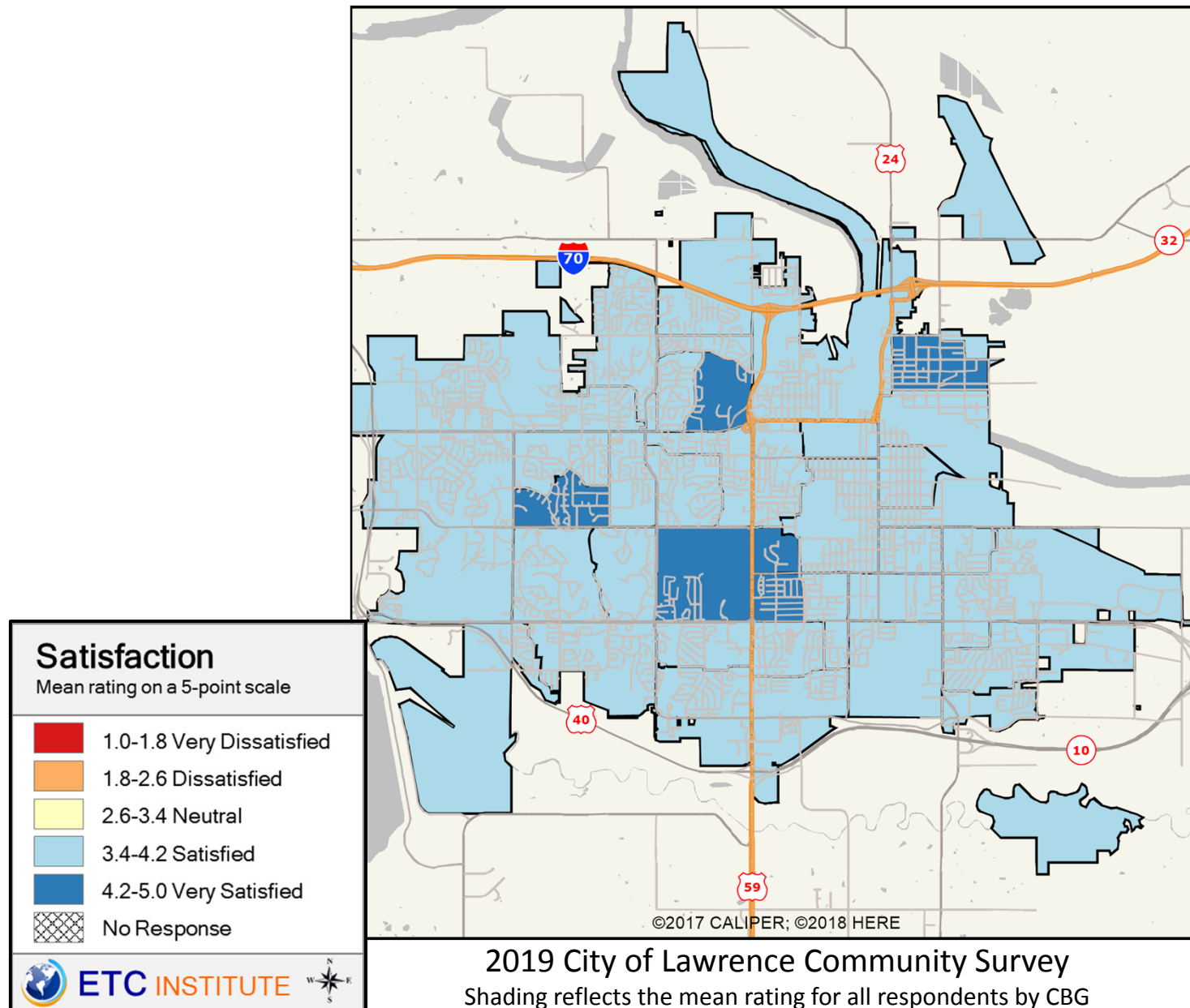
Q10.10. Maintenance of curbs and gutters on city streets



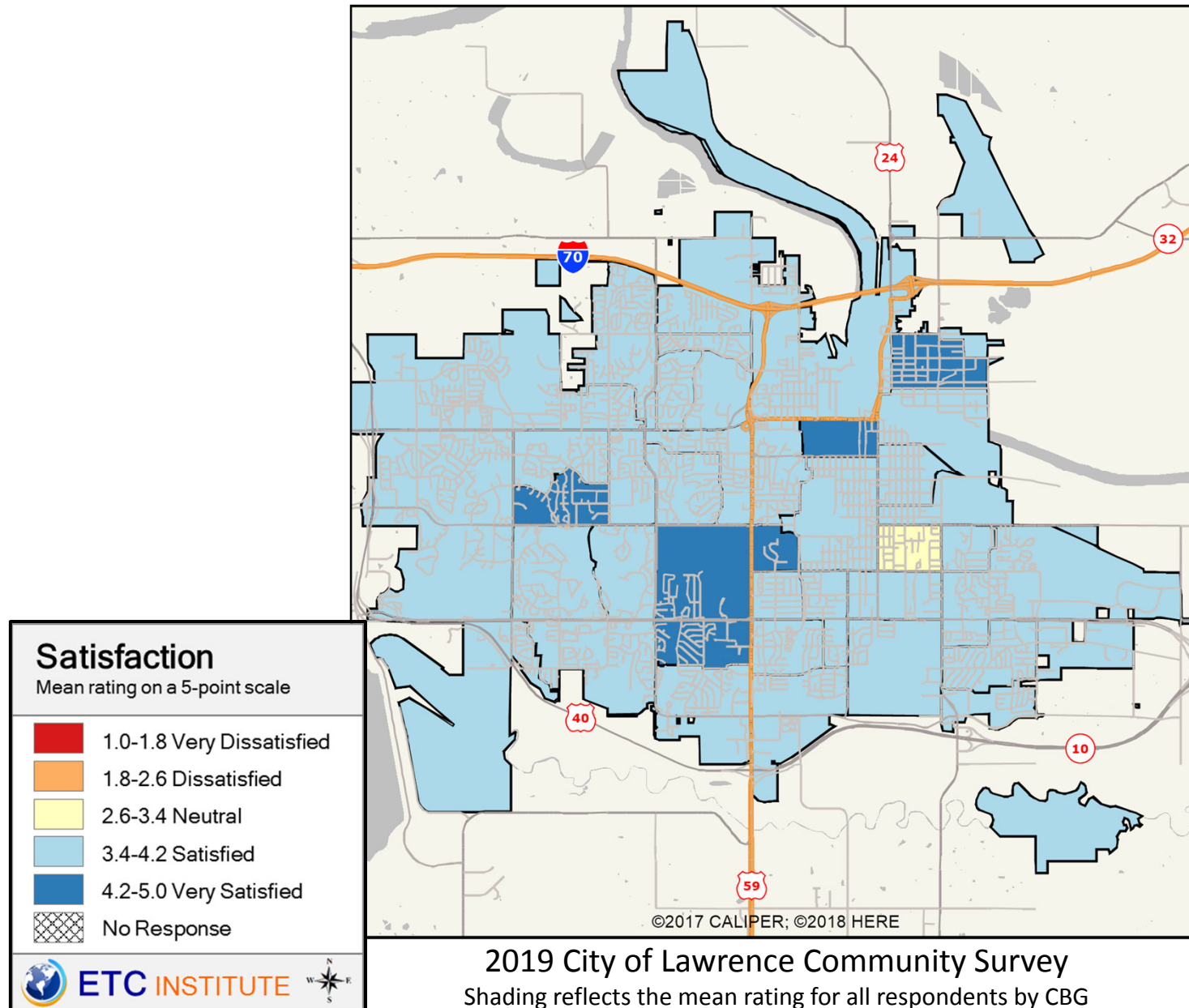
Q11.1. Taste of your drinking water



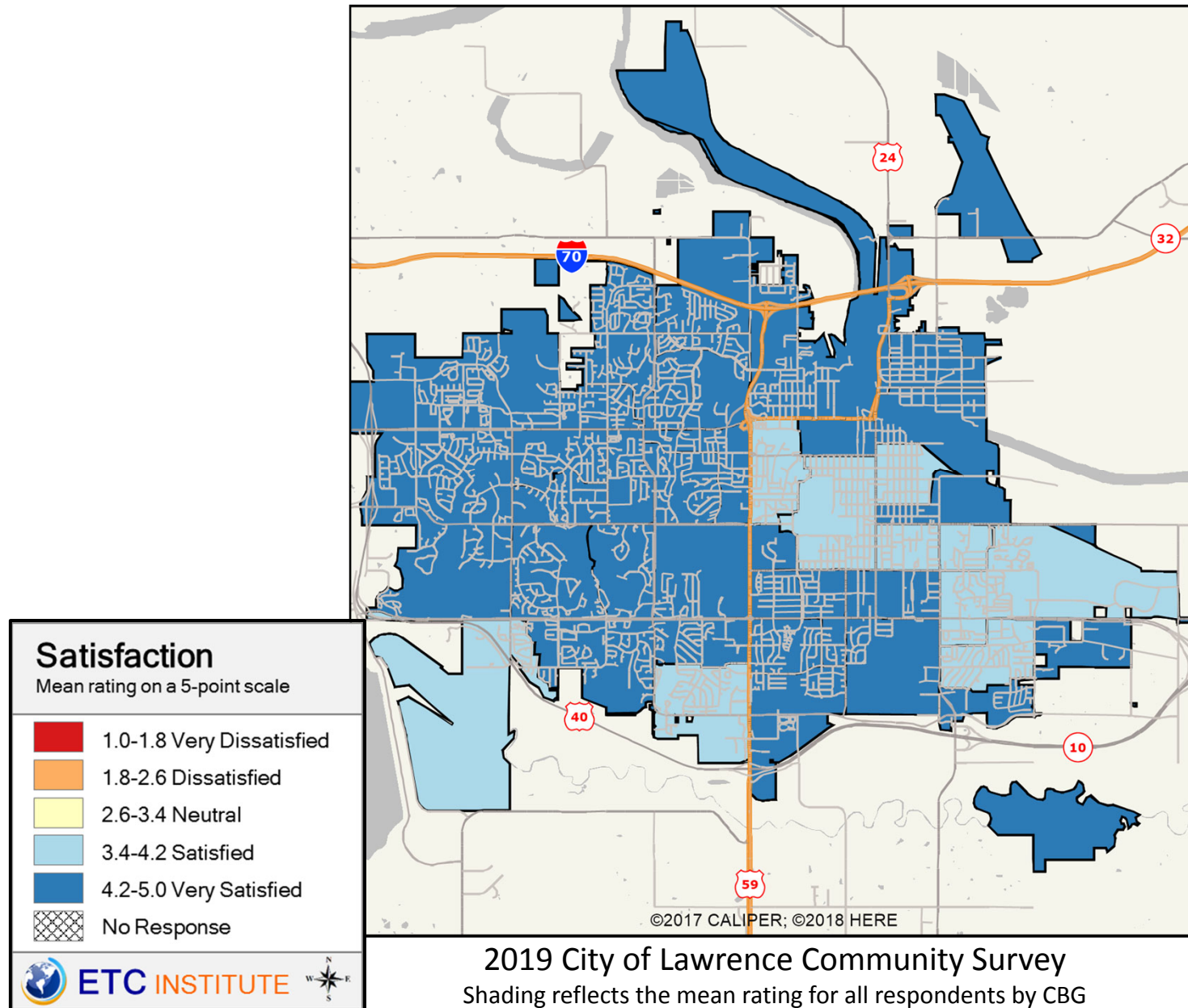
Q11.2. Smell of your drinking water



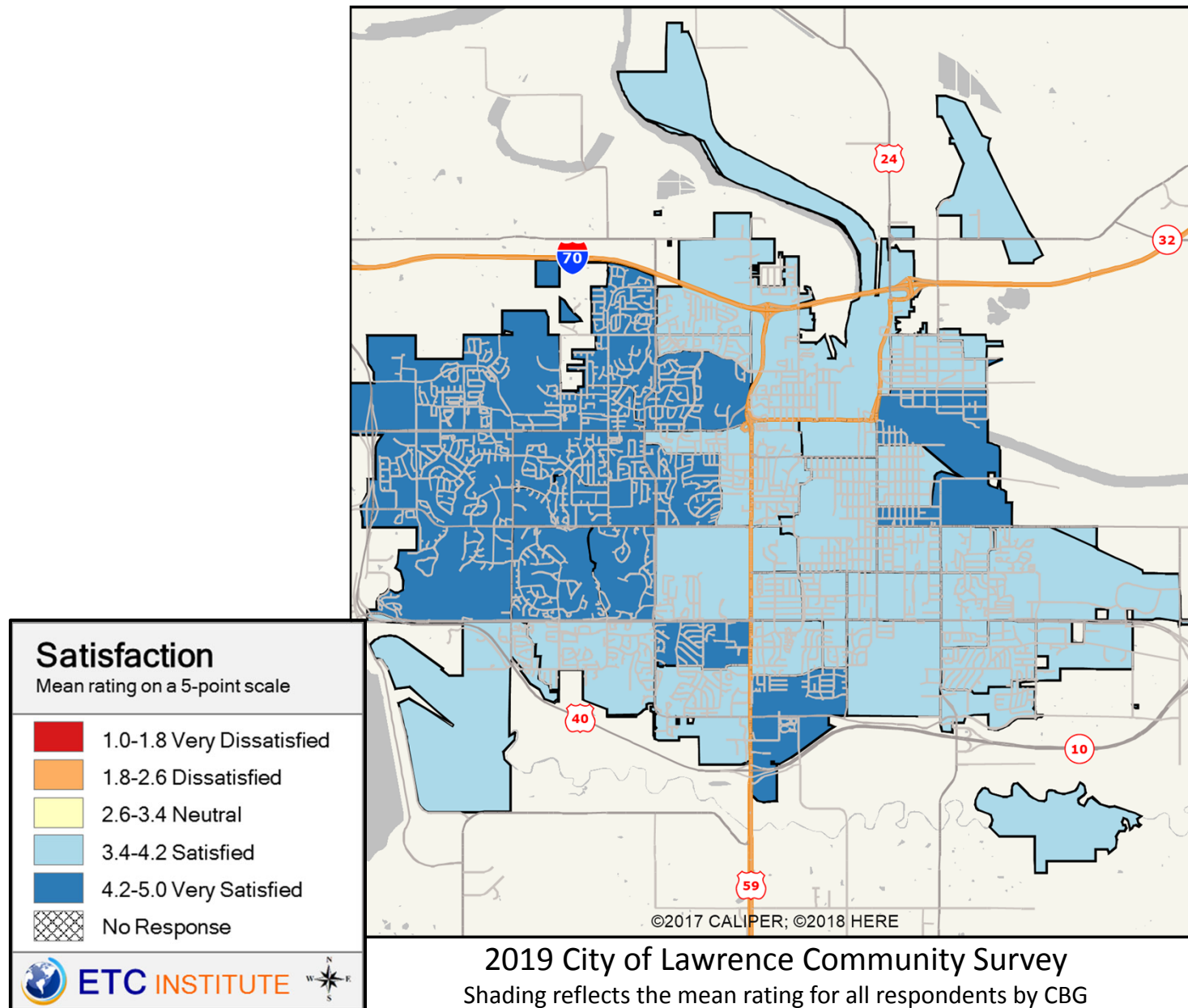
Q11.3. Quality of your drinking water



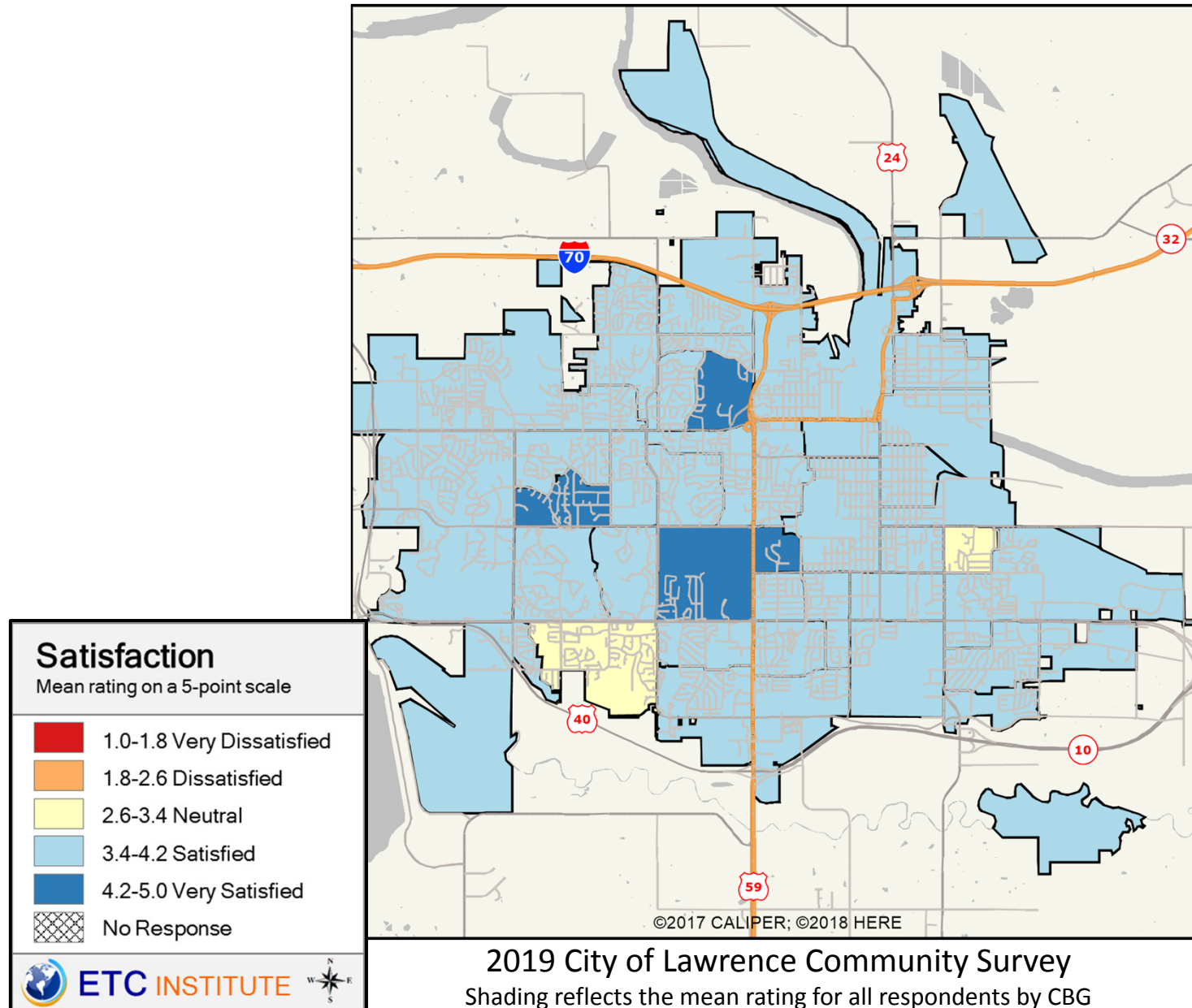
Q11.4. The reliability of your water service



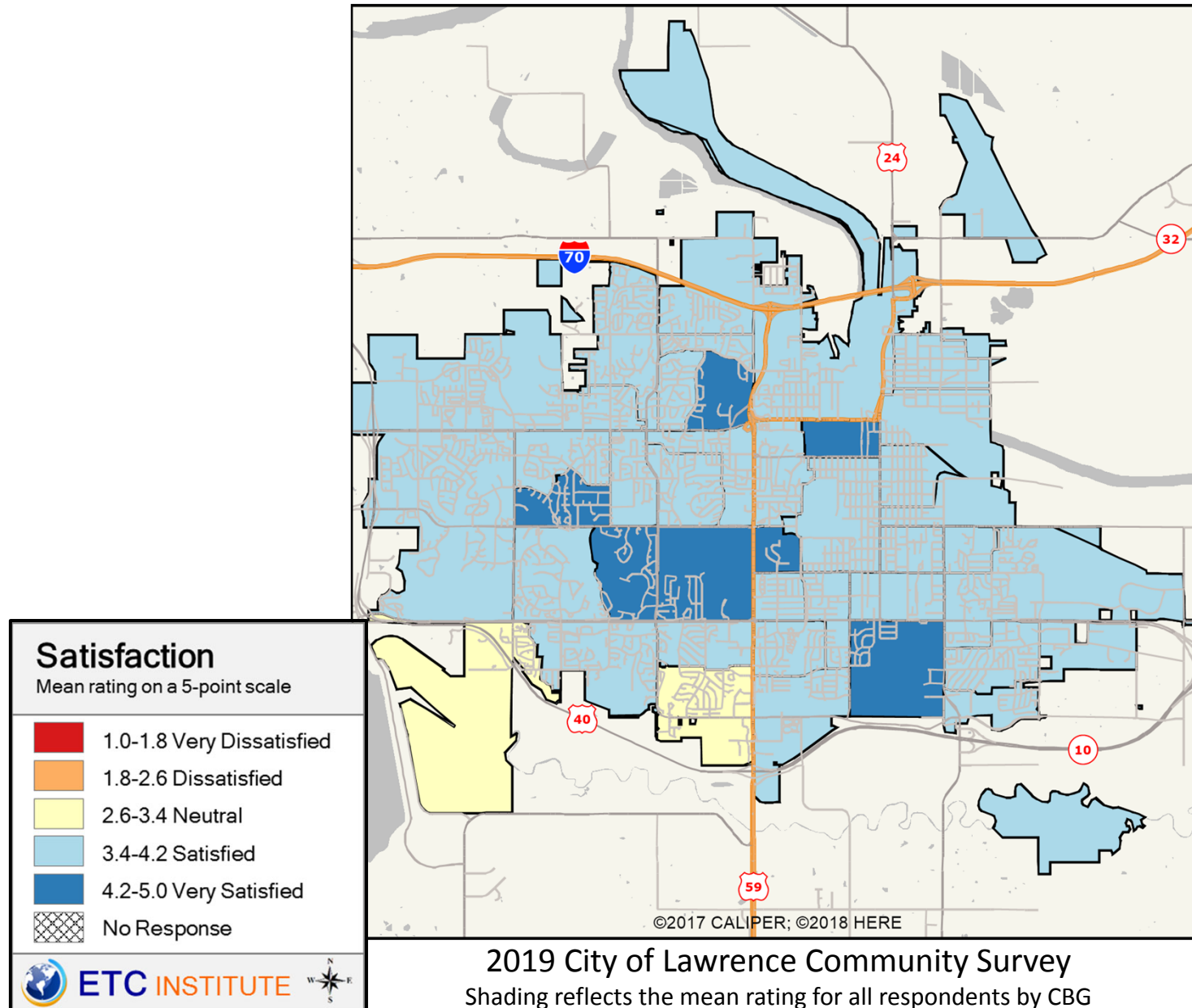
Q11.5. Water pressure in your home



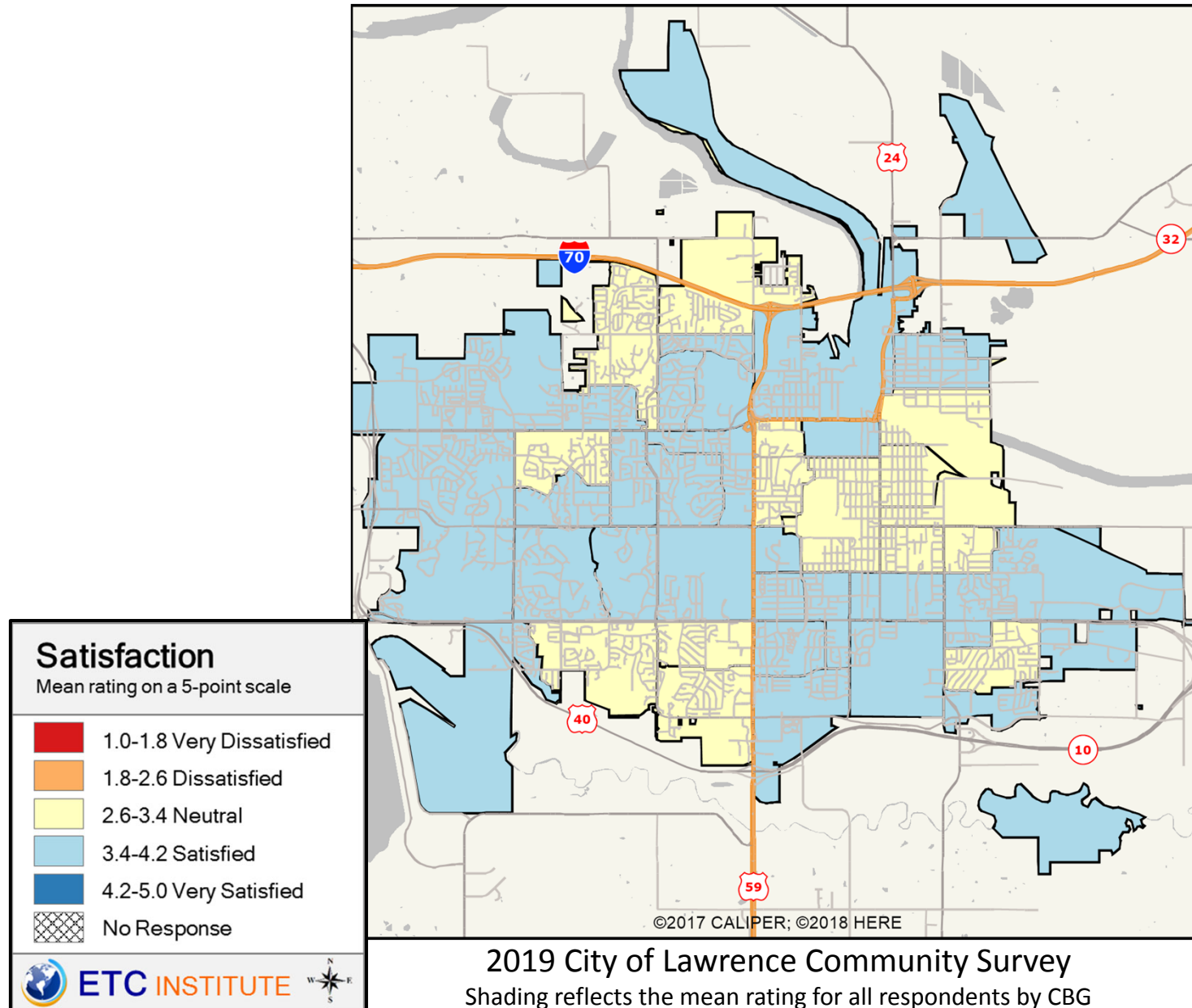
Q11.6. The accuracy of your water bill



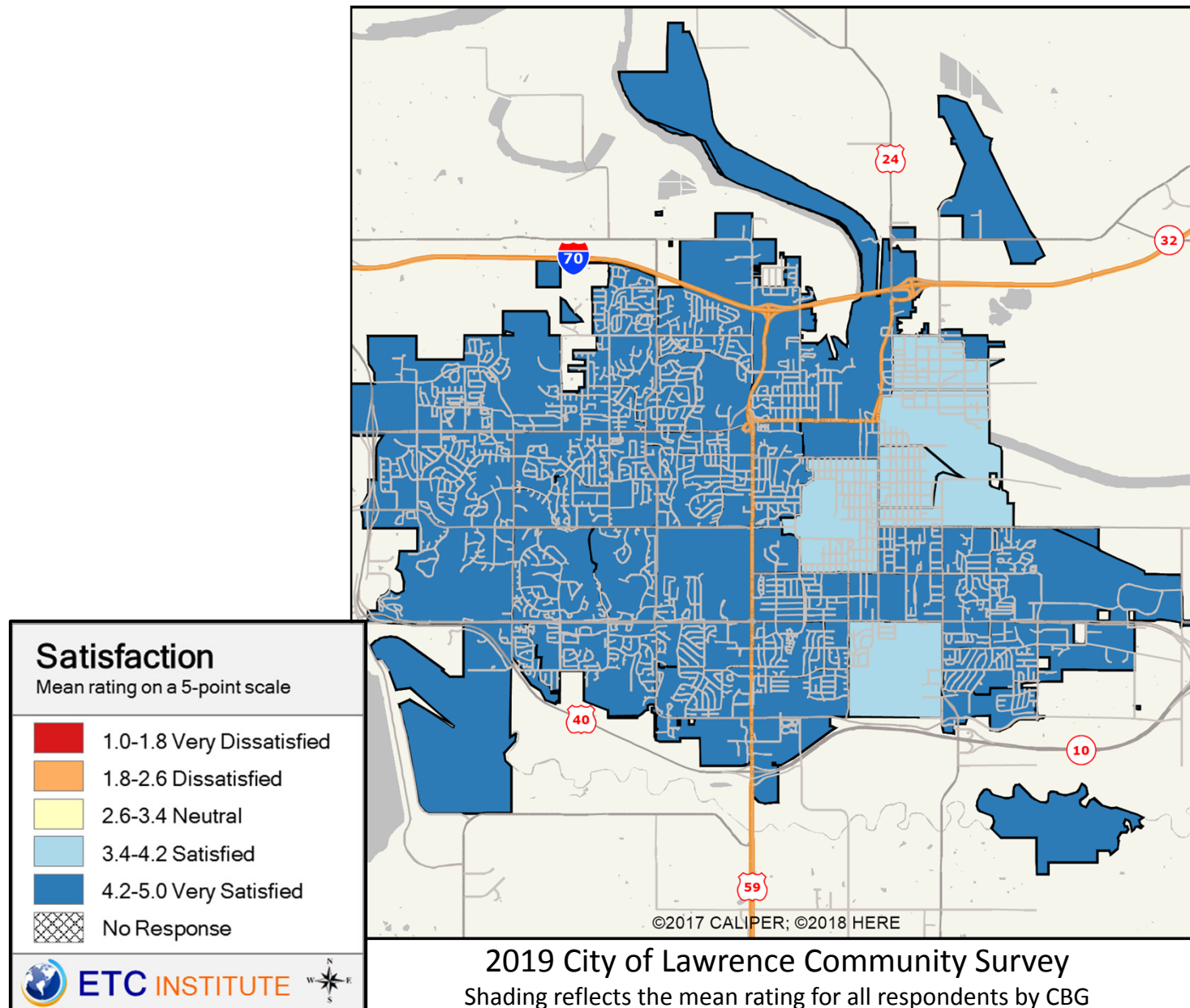
Q11.7. How well the City keeps you informed about planned disruptions to your water service



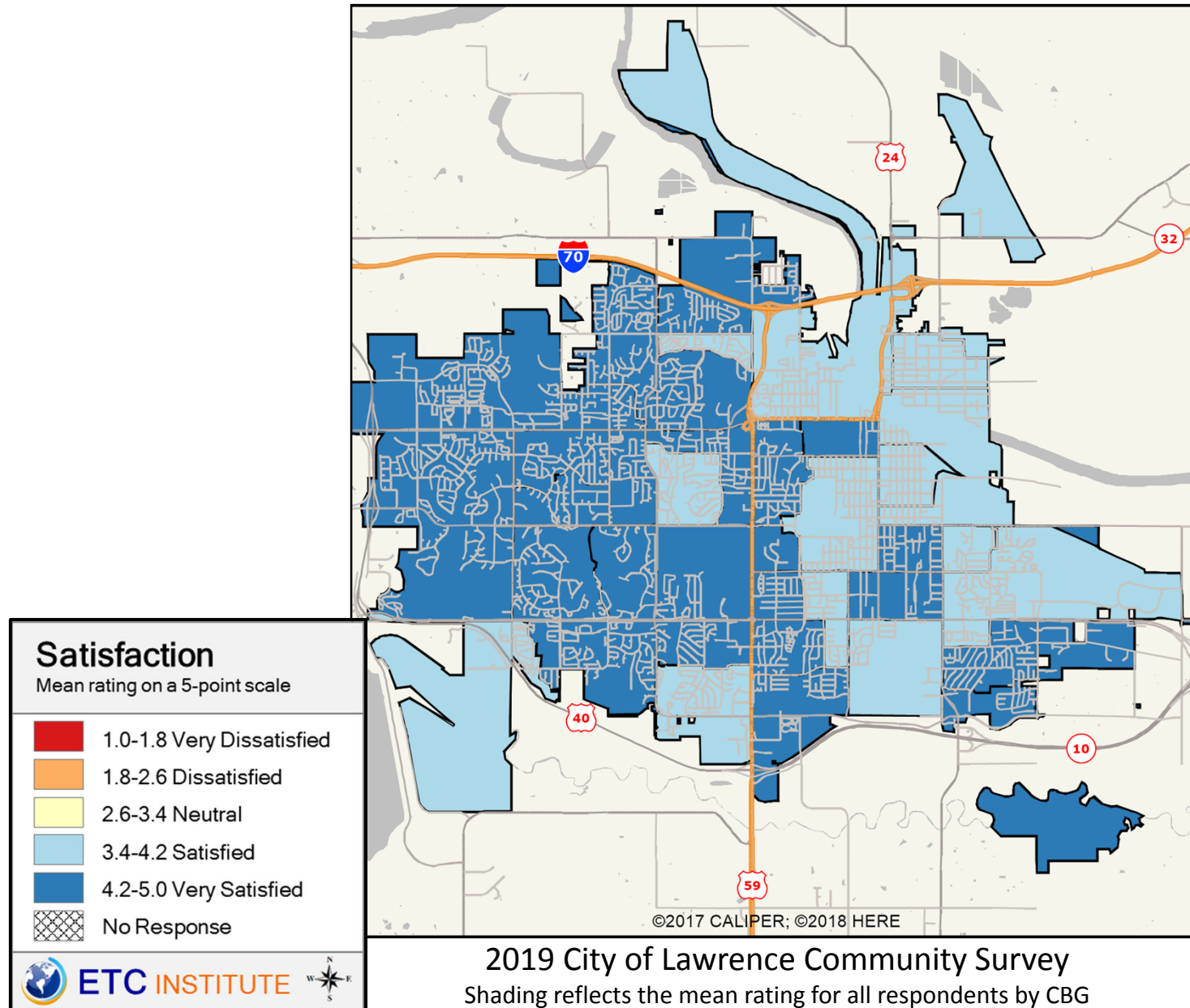
Q11.8. Overall value that you receive for water and wastewater utility rates



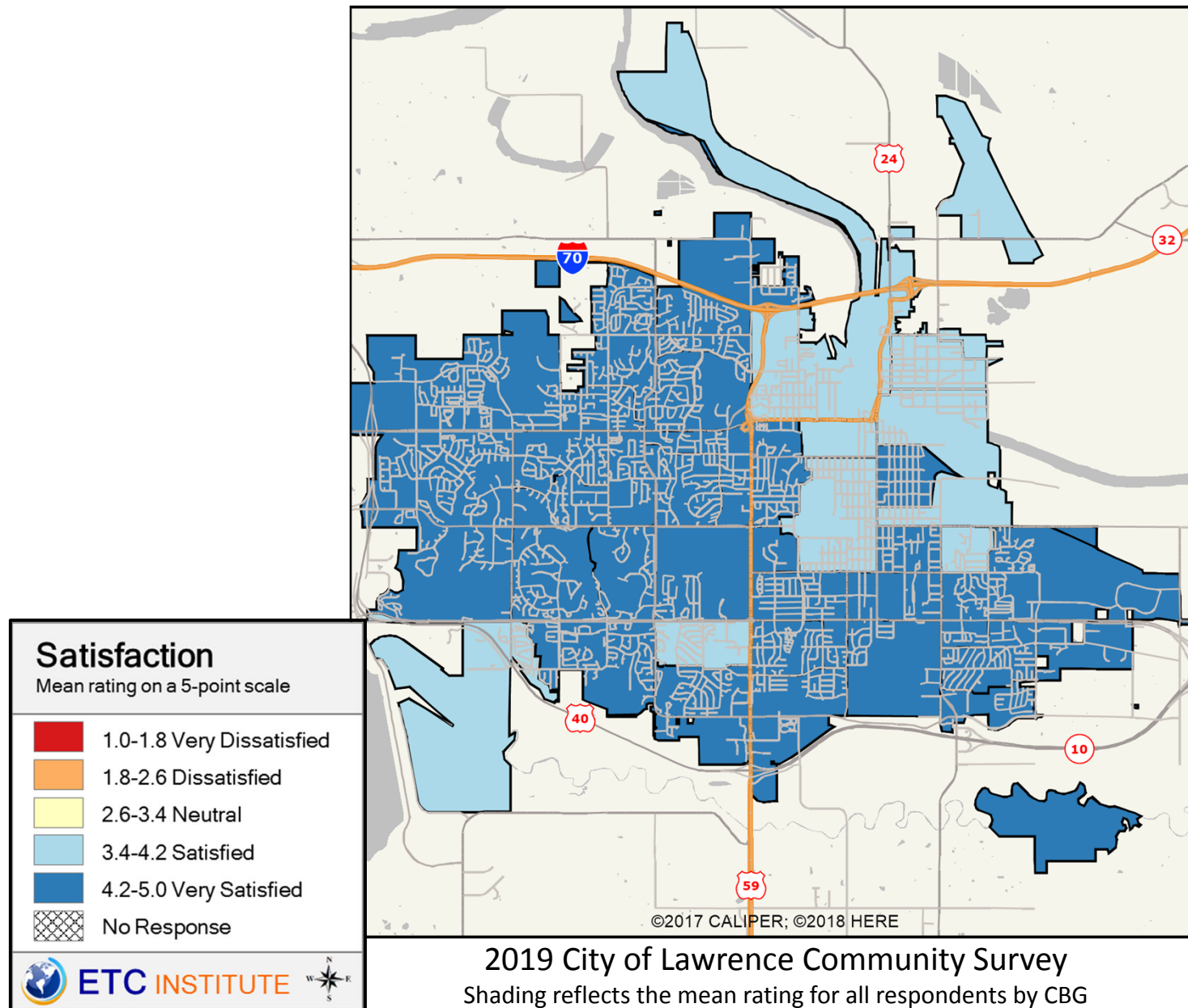
Q12.1. Overall quality of residential trash services



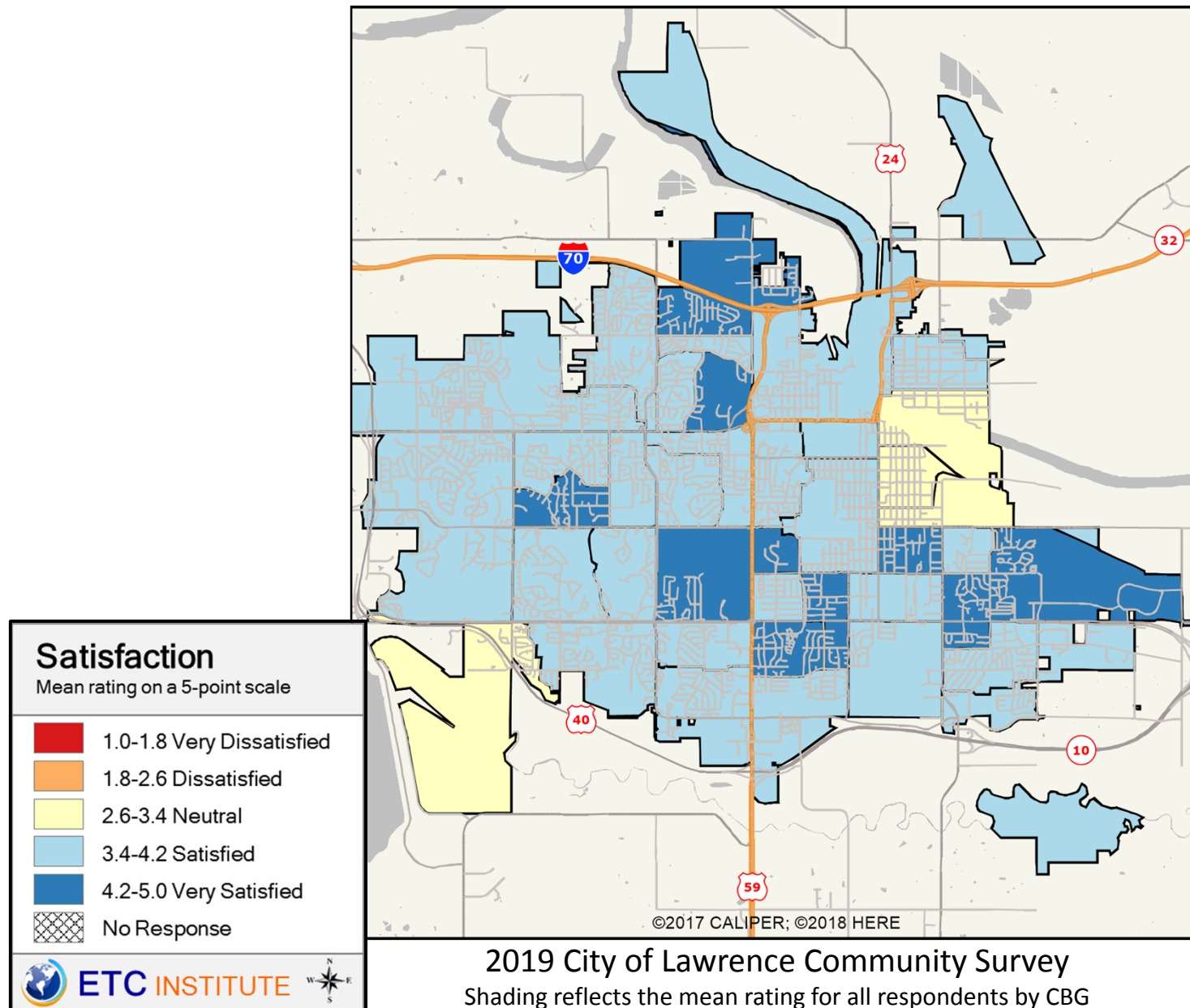
Q12.2. Overall quality of residential recycling services



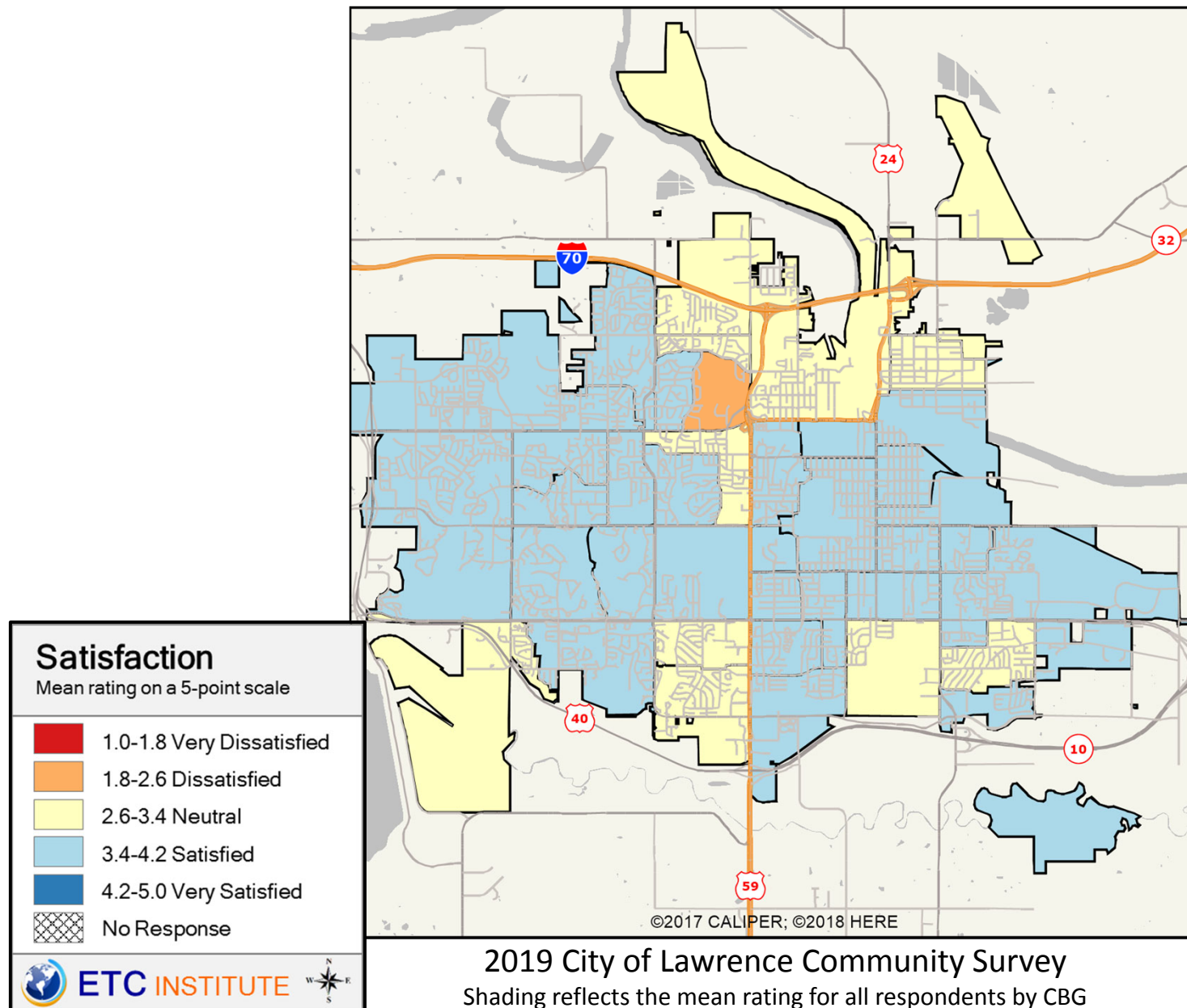
Q12.3. Overall quality of yard waste collection services



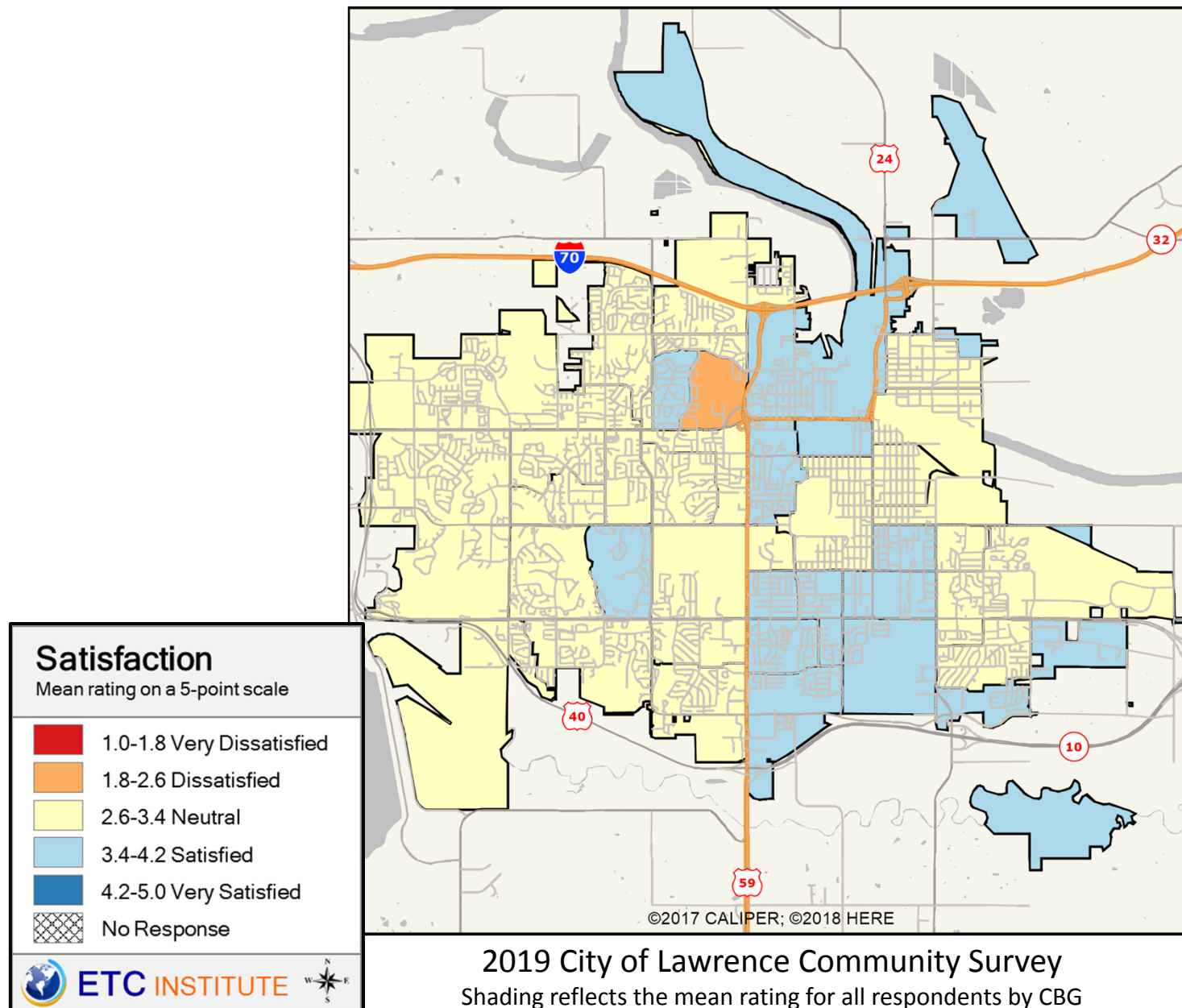
Q12.4. Overall quality of the City drop-off recycling sites



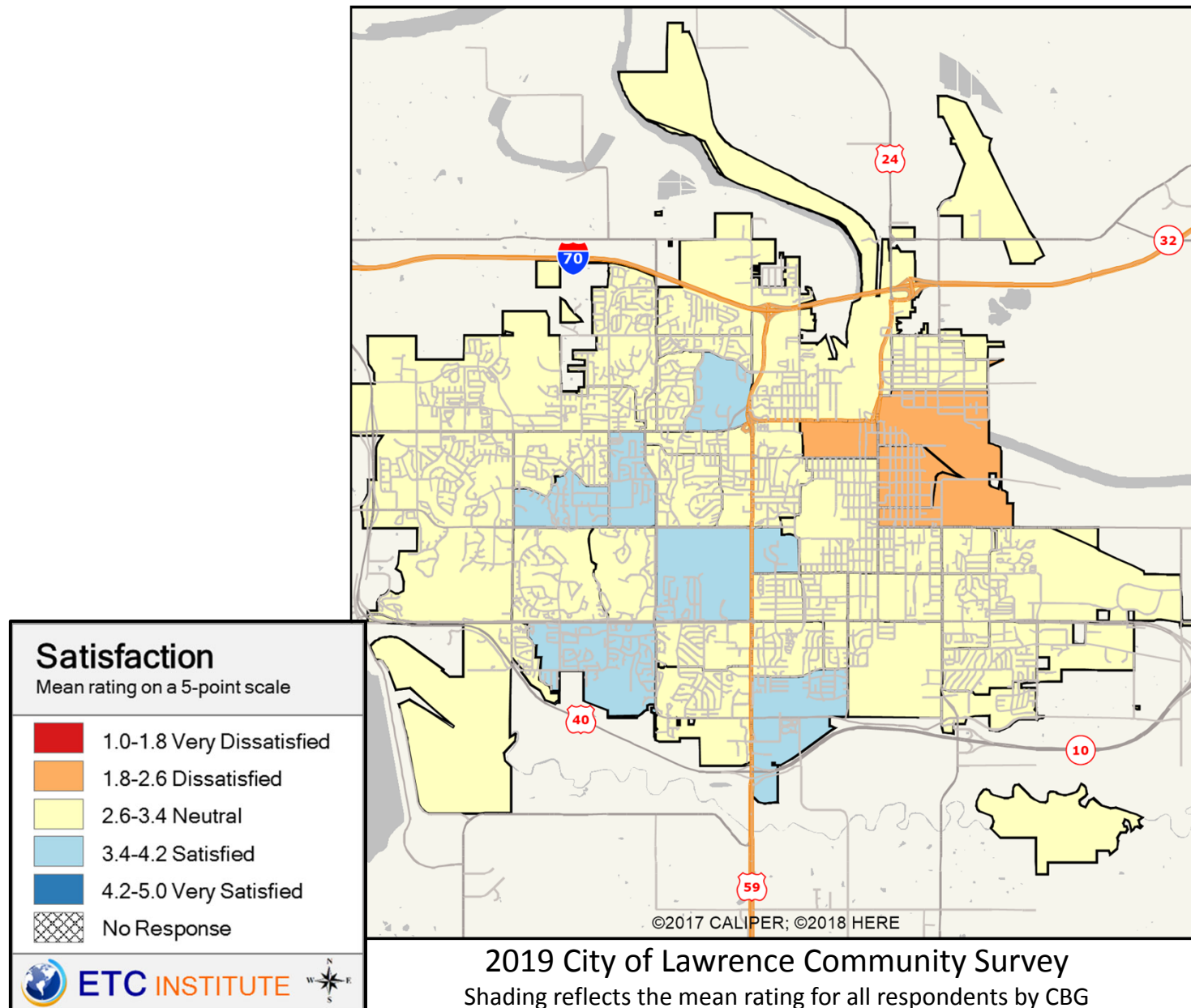
Q13.1. Ease of north-south travel in Lawrence



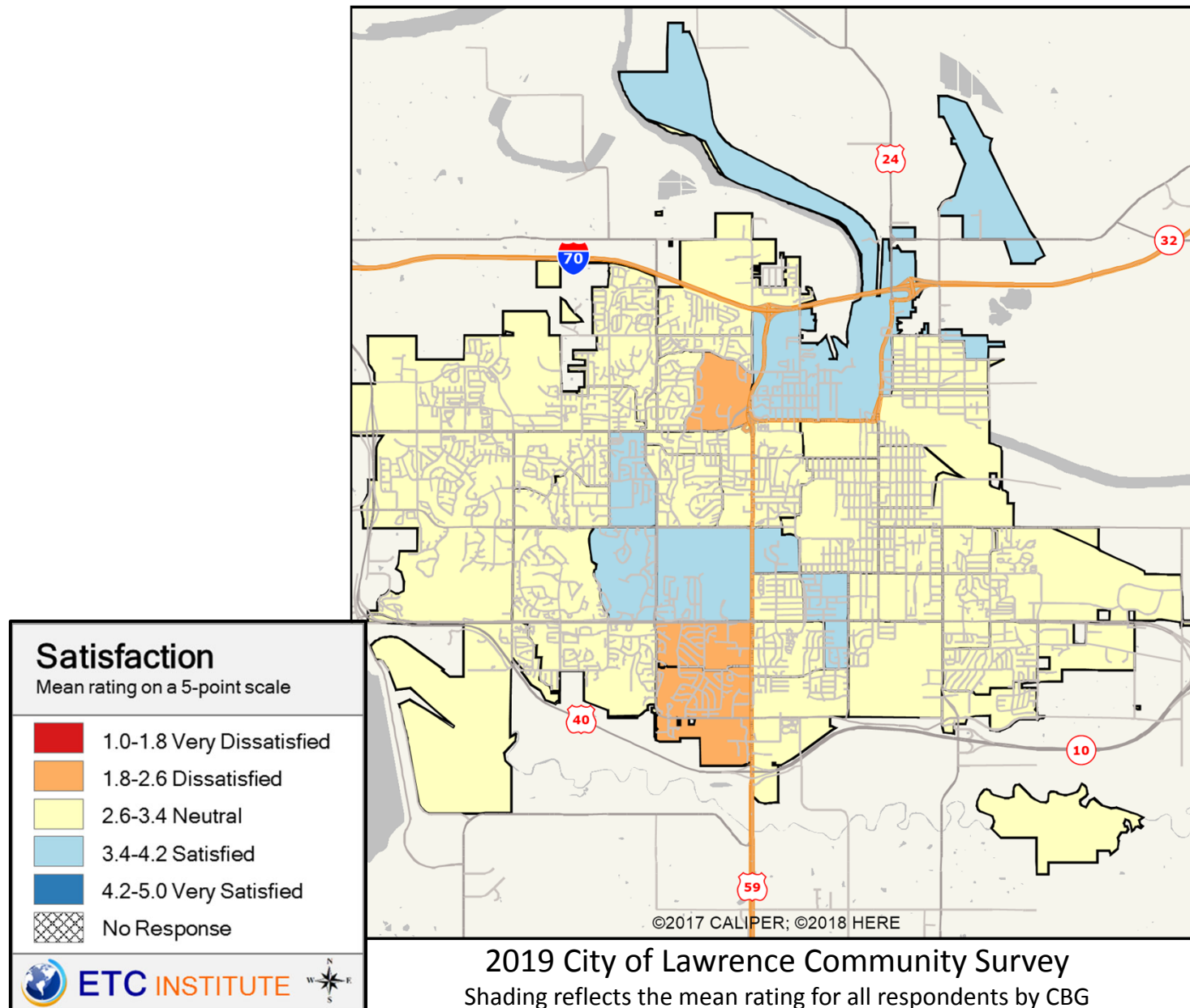
Q13.2. Ease of east-west travel in Lawrence



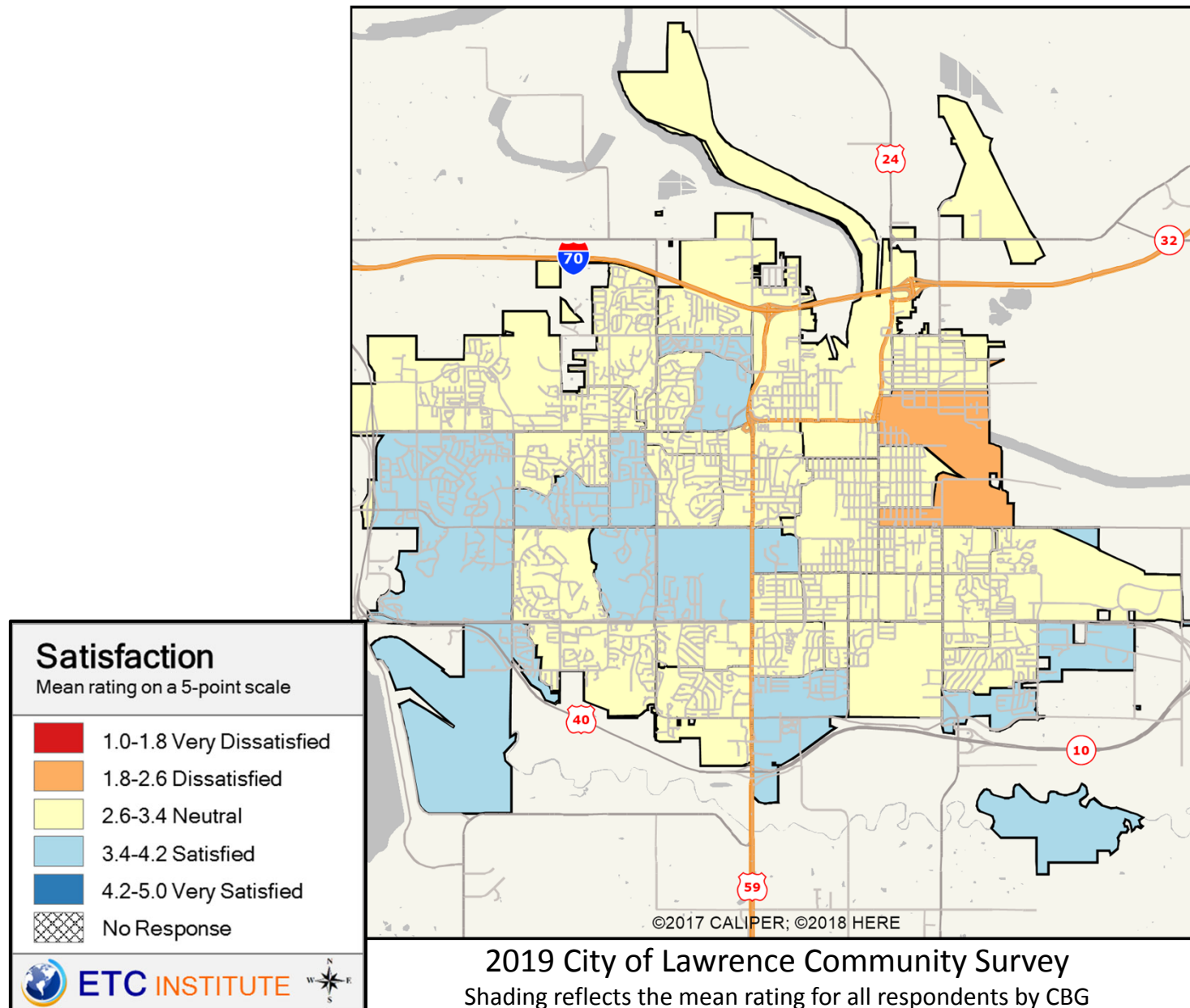
Q13.3. Connectivity of bicycle lanes



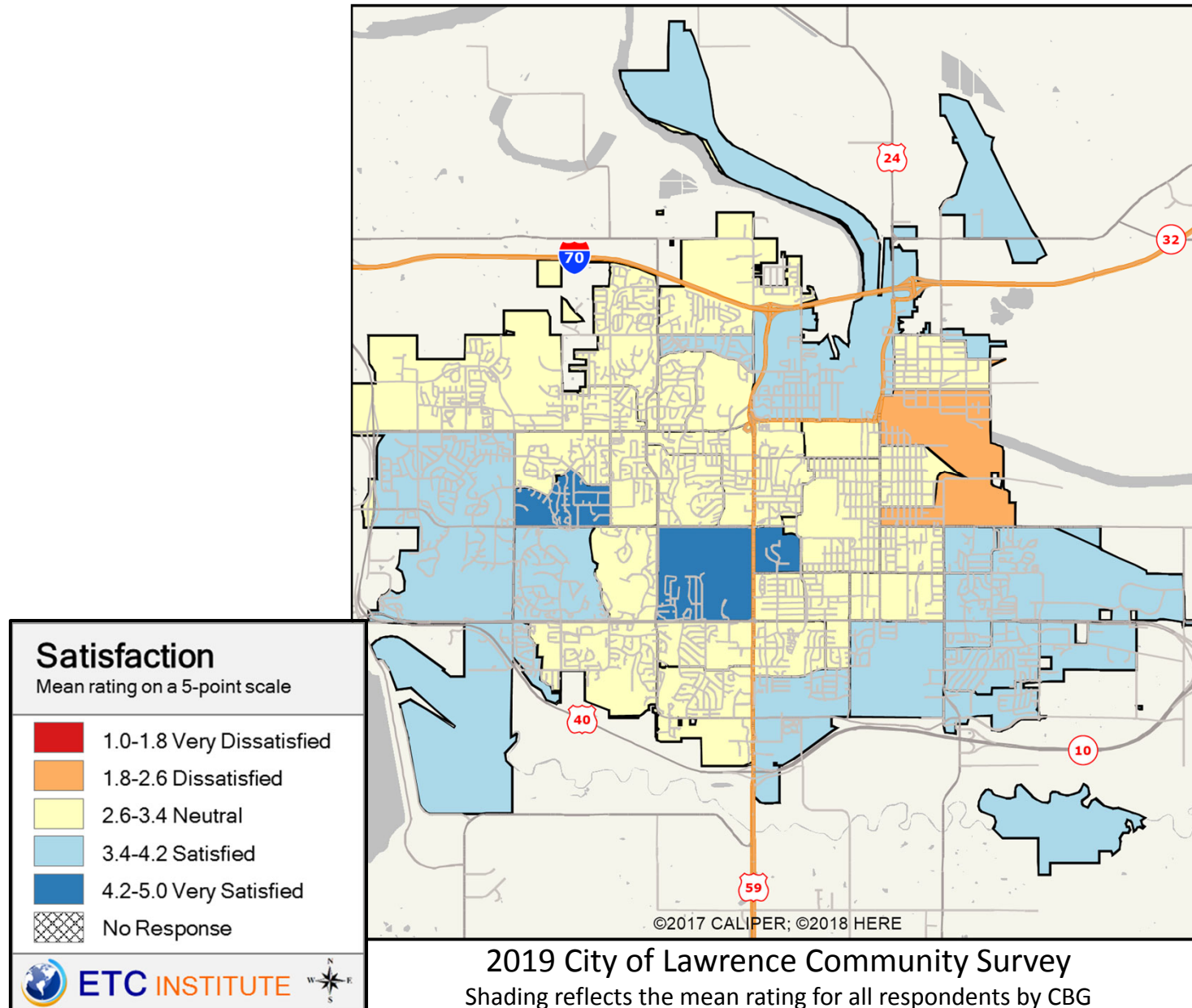
Q13.4. Traffic signal coordination on major city streets



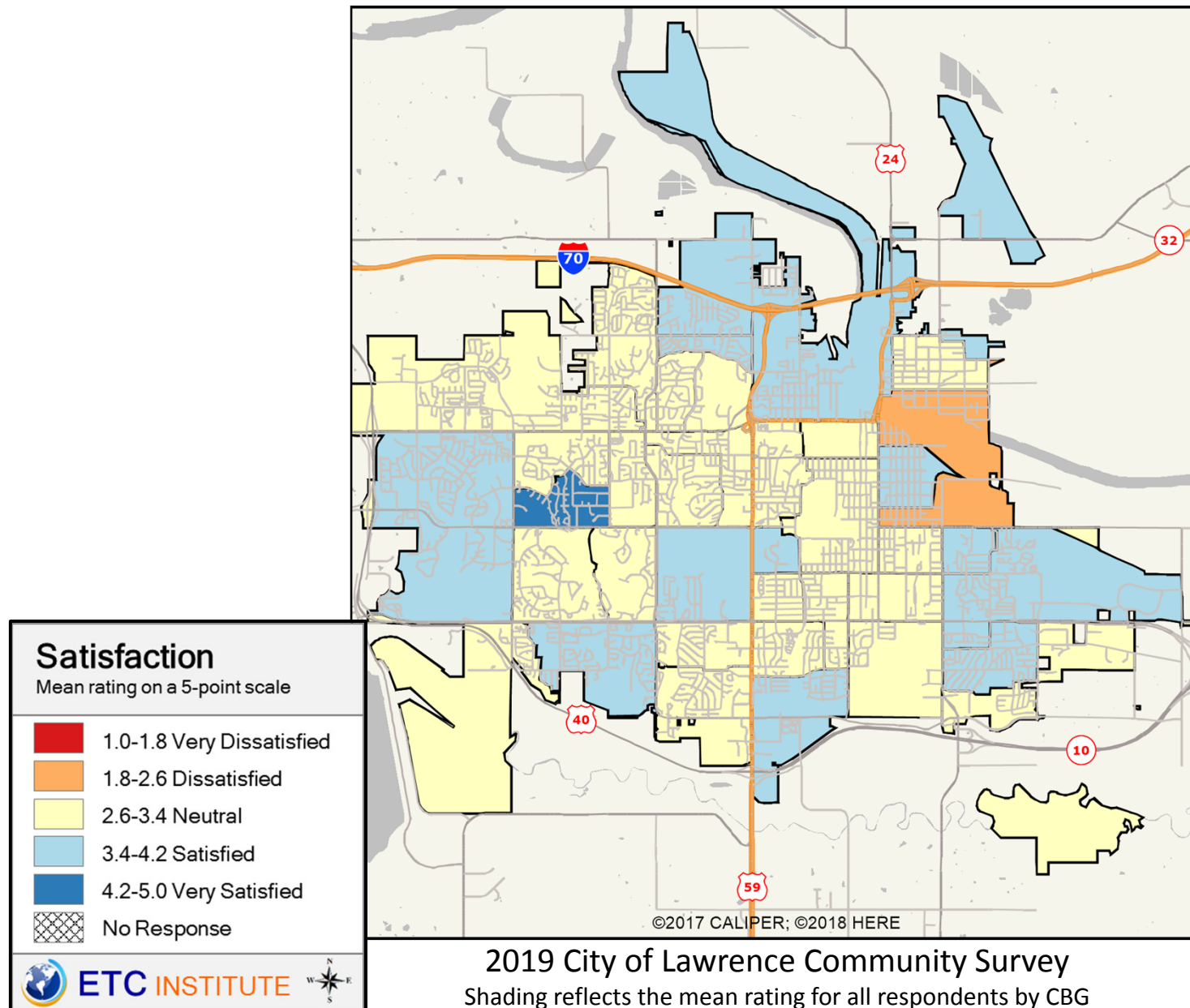
Q13.5. Availability of safe routes for children to walk or bicycle to school



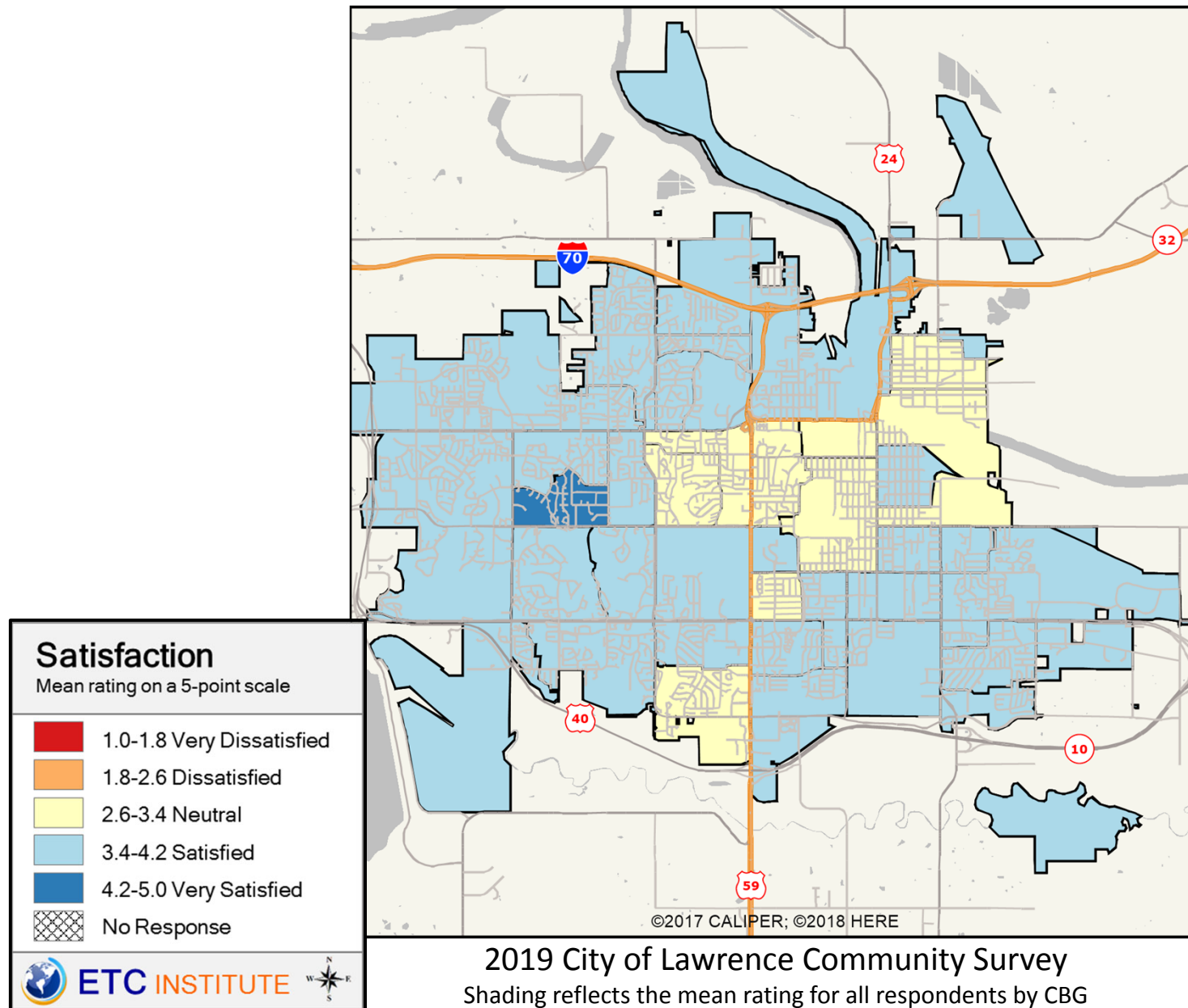
Q13.6. The number of destinations served by Lawrence Transit



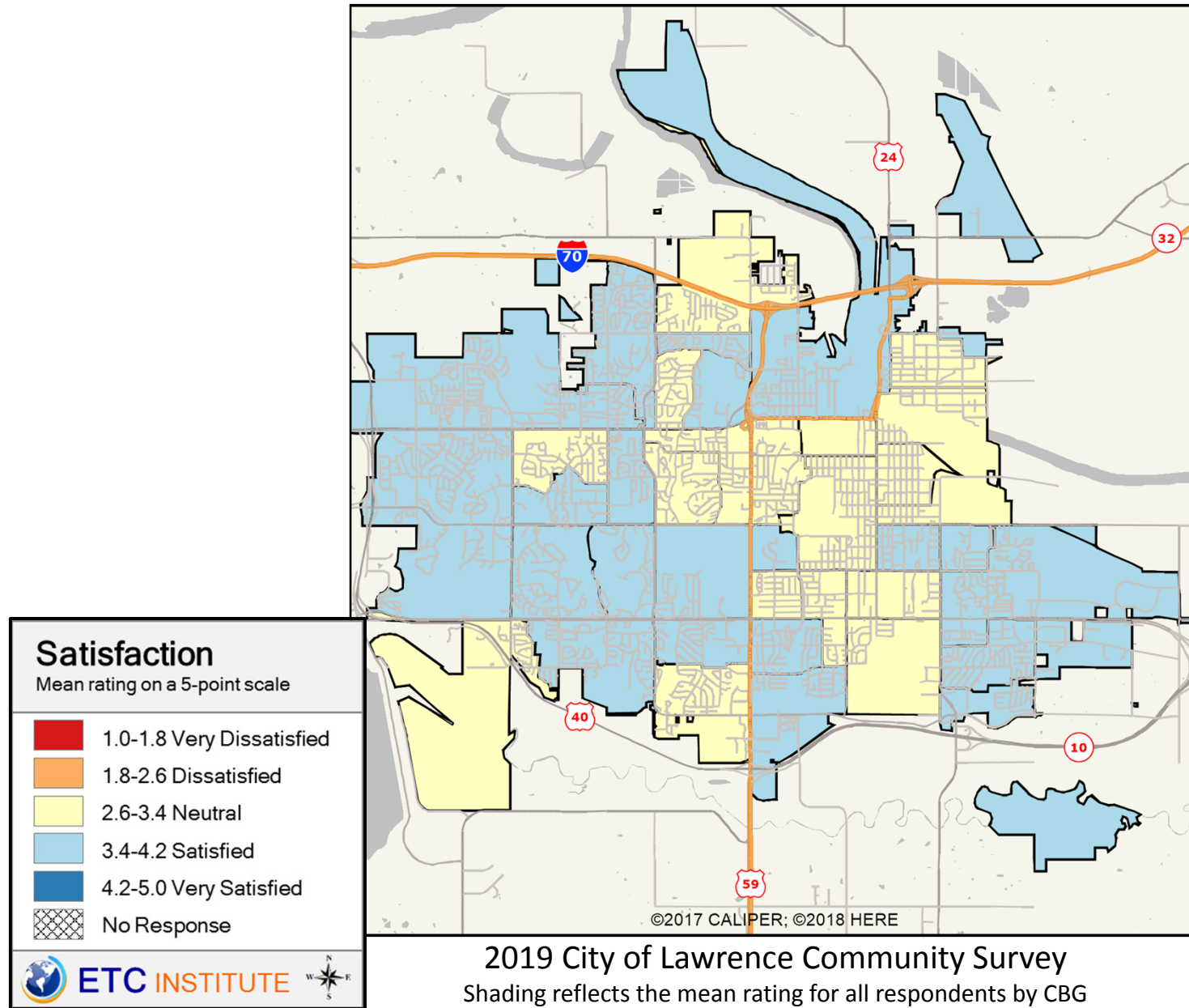
Q13.7. The frequency of Lawrence Transit service



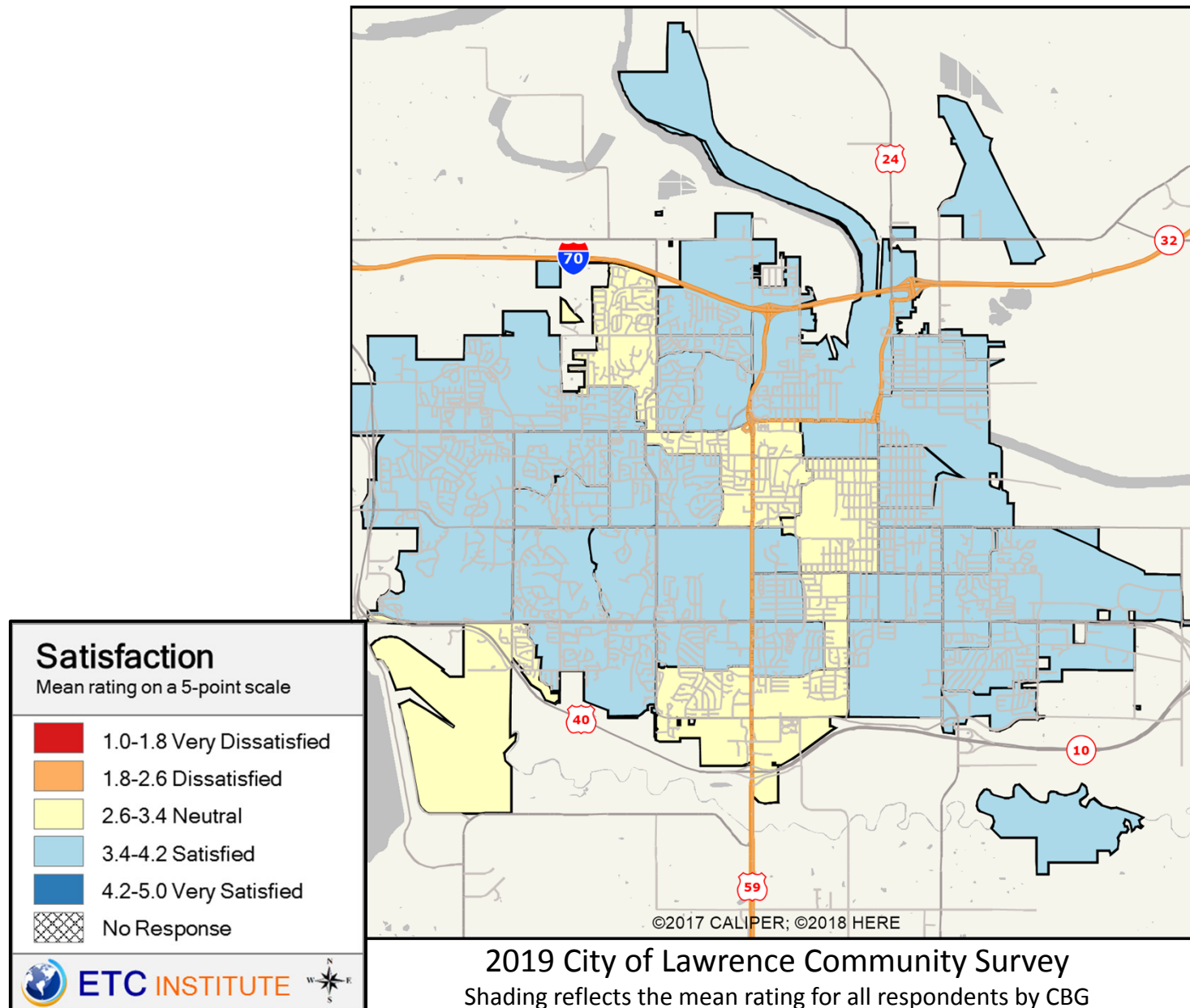
Q13.8. Availability of pedestrian walking paths in Lawrence



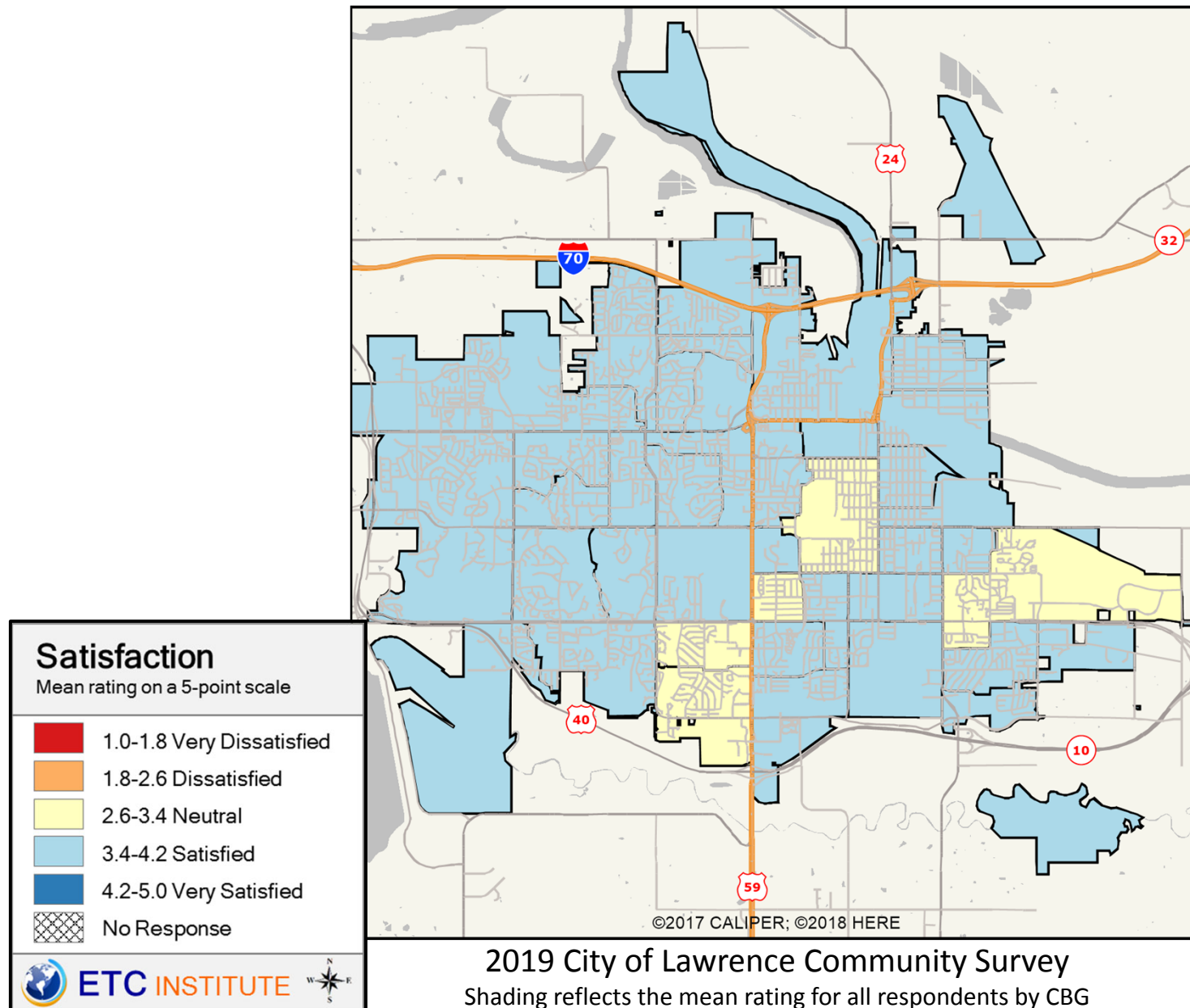
Q13.9. Connectivity of sidewalks and paths



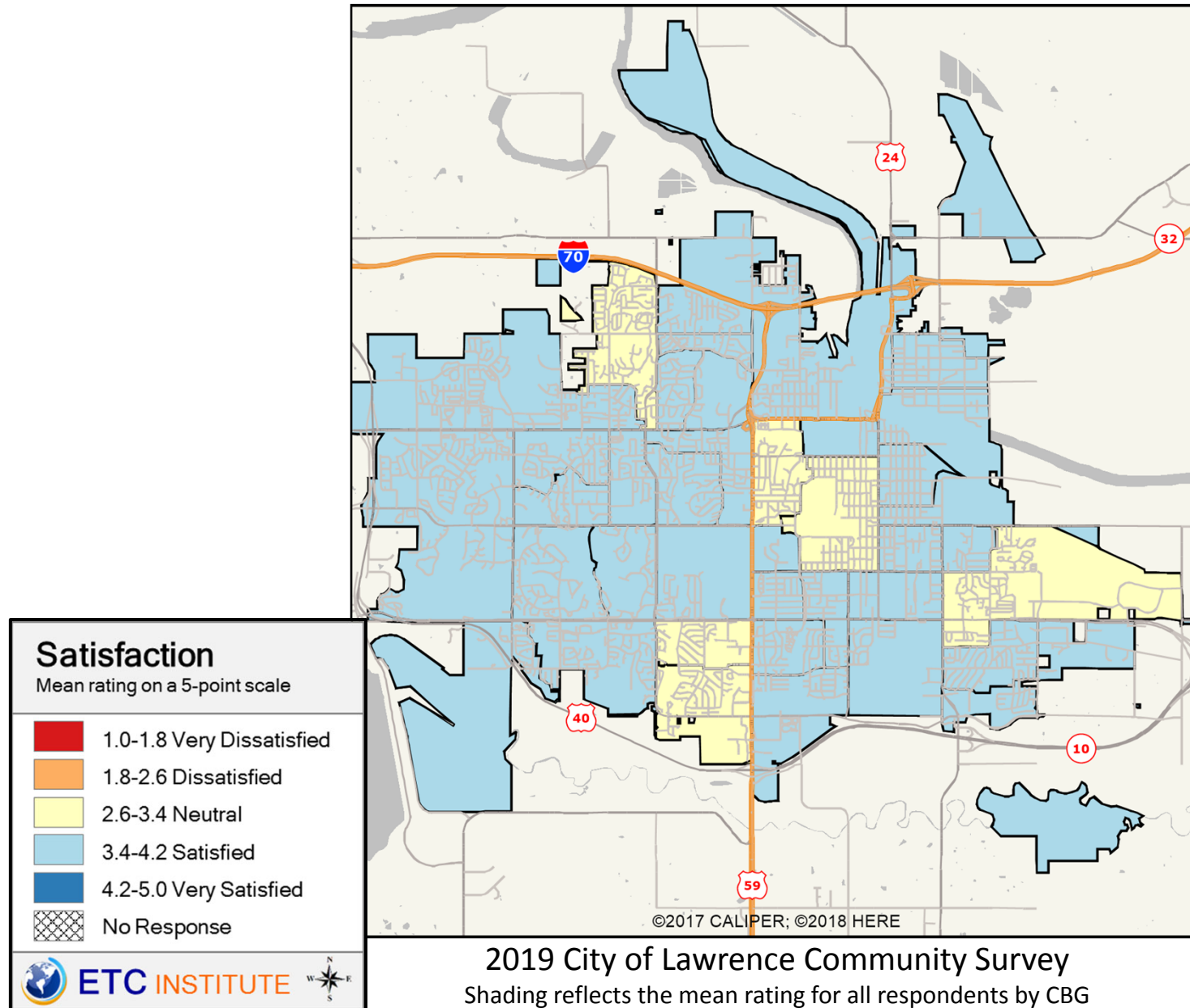
Q13.10. Parking enforcement services



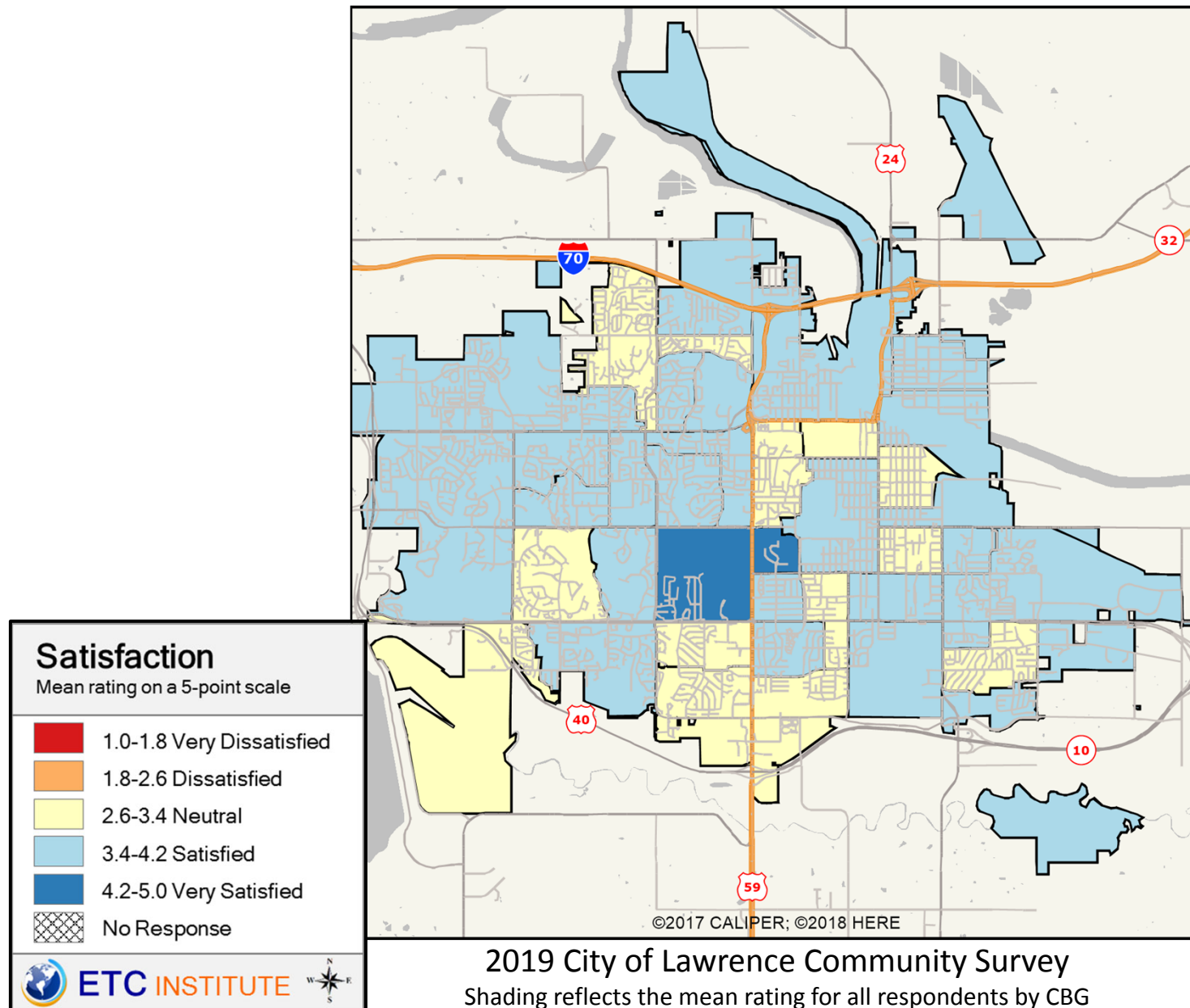
Q14.1. Availability of and timeliness of info about services and activities



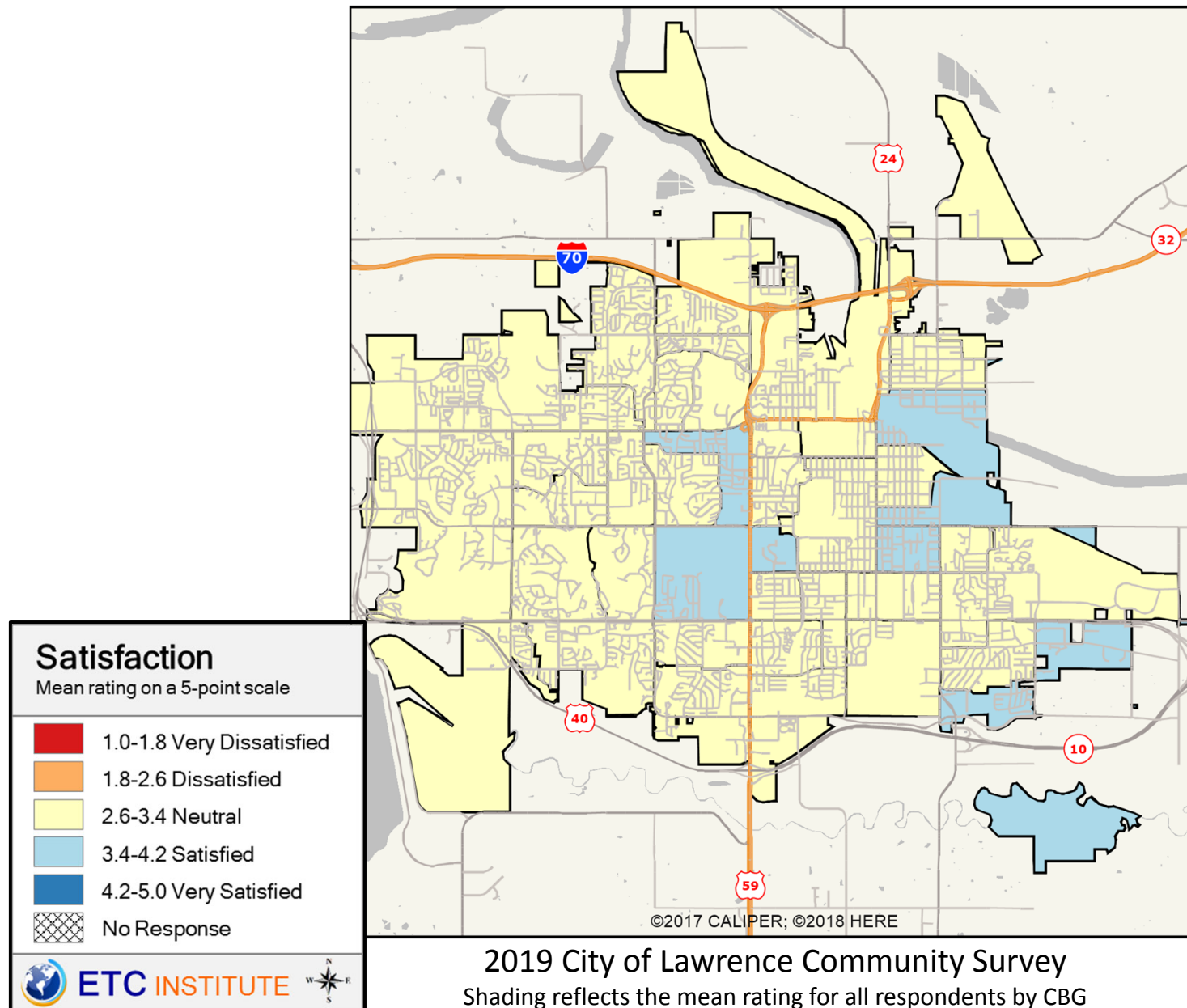
Q14.2. City efforts to keep you informed about city-related issues



Q14.3. Responsiveness of City social media accounts



Q14.4. The level of public involvement in local decision-making



Q14.5. City's efforts to be transparent

