## City of Lawrence Outside Agency Annual Report For Calendar Year 2021

Reports on activity should be submitted electronically to Danielle Buschkoetter, at <u>dbuschkoetter@lawrenceks.org</u> by 5:00pm on Tuesday, February 15, 2022. To answer the following questions please refer to your <u>2021 application/agreement for funding</u>.

Reporting Period: Calendar Year 2021

Agency Name: \_\_\_\_The Willow Domestic Violence Center\_\_\_\_

1. Refer to the program in which your agency received funding; provide a participant success story that helps demonstrate the accomplishments of the program.

The following is a client success story from 2021:

"This year, a person escaping violence was able to come to the emergency shelter. They had been experiencing domestic violence for many years, and the abuse had continued to escalate. It started primarily as emotional and psychological abuse, and had progressed over time to financial, physical, and sexual abuse. Both the survivor and their abuser had addictions, and the abuser had recently begun to traffic the survivor to pay for drugs.

It was not too long after the trafficking began that the survivor reached out for services. During their stay at the shelter, they were able to participate in outpatient substance abuse treatment and begin counseling. Willow staff helped them to create a safety plan, and they ultimately decided to relocate out of state where they had family support. They said they felt that it was the only way they would really be free from their abuser, and from living a life constantly looking over their shoulder. The Willow paid for their bus ticket, and helped them to connect with substance abuse treatment, therapy, and case management resources in their new town before they left.

They called a couple of months after leaving to say that they were doing well, and that they felt they could finally start healing and move on with their life."

2. Refer to your 2021 agreement for funding; provide a <u>brief</u> narrative of the activities funded with City funds.

As outlined in The Willow's funding application, funding for administrative staff is critical to providing direct services to members of the community. Without their work on grants, fundraising, HR, and program management, it is not possible to fund, hire, and supervise the direct service staff who work in the shelters. Thanks to funding for support staff, The Willow was able to provide the following services to shelter residents in 2021:

- 113 emergency stays for 102 survivors of domestic violence and/or human trafficking
- 5,154 nights of safe shelter
- 251 instances of transportation assistance
- 91 referrals to community health services
- 2,902 instances of peer counseling and safety planning
- 562 children's activities (art, playgroups, help with homework, field trips, etc.)

3. Refer to your 2021 agreement for funding; report what progress was made toward your proposed outcomes and comment as necessary.

Outcomes	List 2021 outcomes from agreement	Comment as necessary
Outcome #1	75% of clients who stay in shelter for 90 days or more will exit to a destination other than homelessness.	There were 20 clients who stayed in the shelter for 90 days or more for whom exit destination data was able to be collected. Of those, 16 or 80% exited to a destination other than homelessness. (9 clients self-exited from the program without completing an exit interview, and were therefore not included in the count).
Outcome #2	85% of shelter residents who complete the exit survey will have increased knowledge of safety planning and of community resources to meet their needs.	Of those who agreed to complete the exit survey, 90% (9/10) reported an increased knowledge of community resources to meet their needs and 80% (8/10) reported an increased knowledge of safety planning.
Outcome #3	80% of victims who are members of underserved populations will report that their needs have been met by Willow services.	43 victims who are members of underserved populations (racial or ethnic minorities, LGBTQIA+, has a disability, etc.) completed a follow-up survey. Of those, 39 or 91% reported that their needs were met by Willow services.

4. Refer to the line-item budget provided in your 2021 application for funding; is this accurate to how your allocation was actually spent? If no, what changed and why?

Budget Categories	Requested Amount	Actual Amount	Comment as necessary
Personnel	\$50,000	\$50,000	Full amount was spent as outlined in application.
Fees & Services			
Estimates/Bids			
Travel			
Marketing			
Cost of Materials			
<b>Operating Expenses</b>			
Other			
Grand Total	\$50,000	\$50,000	