### City of Lawrence Outside Agency Annual Report For Calendar Year 2017

Reports on activity should be submitted electronically to Danielle Buschkoetter, at <u>dbuschkoetter@lawrenceks.org</u> by Thursday, February 15<sup>th</sup> 2018 at 5:00pm. For the following questions please refer back to your <u>2017 application for funding</u>.

#### Reporting Period: Calendar Year 2017

### Agency Name: Lawrence Community Shelter General Fund

## 1. Refer to the program in which your agency received funding; provide a participant success story that helps demonstrate the accomplishments of the program.

LCS addresses the problem of homelessness with a focus on intensive case management that encompasses barriers to housing and employment, along with addressing mental health and substance abuse issues. Many of our clients have immediate needs such as shelter, proper identification, legal issues, and so forth.

Below is a success story of one such individual (as told in her own words):

"I started living at the river. After losing someone you love, you end up living on the streets, you fall off the wagon, start using drugs, and you don't really live, it just gets worse everyday. On the streets, you had to go out there and beg for money. You know, everybody begs, borrows and steals from each other. It's freezing out there in the woods. So, you had to make little camps to keep warm. Now, I carry my bag with me everywhere. It was hard living on the river during the summer time. I would sleep underneath the trees and stuff like that. One day, I flagged down a police officer and they brought me here, to the Lawrence Community Shelter. I had nothing.

Now, I have grown in this place. I like it here. I've been here 5 months. They've helped get my ID, birth certificate application, and housing application. I'm almost on my way out of here in a couple months. It's a really good place, you get 3 meals a day. They don't ask for much all. They only ask you to progress yourself. It's not just a place to stay, you have to work your way out and that's what I've been doing. I'm bipolar, got ADHD, and I got diabetes really bad. I can't even walk up the hill there to the bus stop." ~Kimberly, March 2017

With the help of our programming, Kim was successfully housed June of 2017, and continues to reside in her dwelling. She continues to take steps to her positive future.

# 2. Refer to your 2017 application for funding; provide a <u>brief</u> narrative of the activities funded with City funds.

Lawrence Community Shelter (LCS) provides a variety of social services and programs, as established by LCS's agreement with the City. Direct services include emergency shelter, case management, food, adult and family program administration, employment program administration, housing assistance, and disability benefits assistance. LCS also functions as a critical gateway for referrals to physical and mental health care, referrals to treatment for substance use disorders, and vocational rehabilitation.

3. Refer to your 2017 application for funding; provide <u>specific</u> detail (use supportive documents, if needed) to demonstrate what progress was made toward your proposed outcomes.

2017 Metrics	Outcome			
Emergency Shelter Services				
Average Occupancy	89.4 beds/night			
Unique Guests who Received Shelter 1. Adults 2. Children	<b>753</b> 696 57			
Average Length of Stay (Days) a. All Adults i. Employed Adults ii. SSI/SSDI Recipients iii. No Income	229 218 173 262			
Emergency Services/ ER Diversions	86			
Case Management Services				
# of Client enrolled in case management services	458			
% of Unique guests served by case managers	60.8%			
# of Guests placed into permanent housing	165			
% of Guests enrolled in case management successfully housed	36.1%			
# of Guests who gained employment	171			
% of Guests enrolled in case management who gained employment	37.3%			
# of Documents obtained for guests	95			
# of KDADS program participants	54			
Wraparound & Referral Services				
# of Medication refills provided to guests	1132			
Referral to Detox and Rehab	12			
Referral to Mental Health Services or Psychiatric care	127			

4. Refer to the line-item budget provided in your 2017 application for funding; is this accurate to how your allocation was actually spent? If no, what changed and why?

Item	Requested	Received	Spent
Adult Case Manager #1 (Existing)	\$40,000	\$1,000	\$1,000
Adult Case Manager #2 (Existing)	\$35,000	\$35,000	\$35,000
Transportation Costs (Existing)	\$20,000	\$0	\$0
Facility and Overhead Costs (Existing)	\$7,500	\$6,500	\$6,500
Family Program Case Manager (Existing)	\$32,000	\$32,000	\$32,000
Jobs and Training Program (Existing)	\$15,000	\$15,000	\$15,000
Medical Costs (Medicine, Assistance for appointments with HCA, HCHC, Bert Nash, and DCCCA) (Existing)	\$10,500	\$10,500	10,500
Total	\$150,000	\$100,000	\$100,000