

City of Lawrence Outside Agency Annual Report For Calendar Year 2017

Reports on activity should be submitted electronically to Danielle Buschkoetter, at dbuschkoetter@lawrenceks.org by Thursday, February 15th 2018 at 5:00pm. For the following questions please refer back to your [2017 application for funding](#).

Reporting Period: Calendar Year 2017

Agency Name: Douglas County Dental Clinic

1. Refer to the program in which your agency received funding; provide a participant success story that helps demonstrate the accomplishments of the program.

(Name changed to protect identity)

Charles, age 51, became a patient at the Douglas County Dental Clinic in late November of 2016. He had lost his job earlier in the year and also lost his health insurance. He was working odd jobs to make ends meet and was living well below 200% of the federal poverty level. He came to the dental clinic complaining of dental pain and was diagnosed with an abscess. Our dentist prescribed an antibiotic and Charles was scheduled with another appointment to have a root canal done on the tooth that was affected. He was concerned about the cost but wanted to try to save the tooth rather than have an extraction as it was a tooth near the front of his mouth. We further discounted our fees for Charles' root canal and worked out a payment plan with him so that he could have the work completed. In January of 2017, We completed Charles dental treatment and got him in with the dental hygienist for a cleaning. In May of 2017 Charles made his final payment to us for his root canal and came back in July for his 6 month check up and cleaning. He told our staff at the front desk that he was so thankful for our clinic because he would not have been able to afford to have a root canal done in a private practice dental office. Many patients in the situation that Charles is in would not prioritize routine, preventive dental care but Charles has, and regularly sets aside money each month so that he can pay for his dental cleanings every 6 months. We view Charles' story as a success!

2. Refer to your 2017 application for funding; provide a brief narrative of the activities funded with City funds.

DCDC provided \$1,010,396 in uncompensated dental care to the uninsured in 2017. This care happened both within the four walls of our clinic as well as through community-based services, primarily in the schools but also in one long term care facility in Baldwin City and also at Cottonwood, Inc. Taking dental services out into the community reduces barriers to care. We served a total of 1,668 uninsured individuals in 2017. 1,131 of them were seen in the clinic and 537 were seen through dental outreach.

3. Refer to your 2017 application for funding; provide specific detail (use supportive documents, if needed) to demonstrate what progress was made toward your proposed outcomes.

58% of patients seen in the clinic completed their treatment plans within 6 months. We did not meet our goal of 60% completion rate. We attribute this to a variety of reasons. Many patients have extensive treatment plans and cannot afford to complete them in 6 months. We are also booked out 6-7 weeks for non-urgent appointments so if patients with lengthy treatment plans don't get several appointments scheduled at once, they are having to wait 6-7 weeks in between appointments to return.

89% of patients seen through our Friendly Smiles outreach program have completed their treatment plans within 6 months. This is because we are taking comprehensive services out to schools and completing much of the necessary treatment there on-site. Some children are not able to be treated at school and need to come to the clinic to have treatment done with nitrous while others need to be referred to a pedodontist.

DCDC Staff completed 8,411 dental sealants in 2017. This was a 4% increase over the number completed in 2016. Our goal was to increase sealants by 10% and we did not meet this goal. More than 2,500 children received dental sealants on 2017.

4. Refer to the line-item budget provided in your 2017 application for funding; is this accurate to how your allocation was actually spent? If no, what changed and why?

Our allocation was spent entirely on the delivery of charitable dental care to the uninsured patient population and this is in line with the line item budget that was submitted with our application.