

City of Lawrence  
Outside Agency  
Bi-annual Report  
2016

Reports on activity should be submitted electronically to Danielle Buschkoetter, at [dbuschkoetter@lawrenceks.org](mailto:dbuschkoetter@lawrenceks.org). Reports on activities from January 2016 to June 2016 are due on July 15<sup>th</sup> 2016. Cumulative reports on activities from January 2016 through December 2016 are due on February 15<sup>th</sup> 2017.

**Agency Name:** Heartland Community Health Center

**Reporting Period (please check one):**

☒ January - June  
(deadline July 15)

☐ January – December  
(deadline February 15)

1. Give a brief narrative of the activities that were funded with City funds over the reporting period checked above.

Heartland Community Health Center ("Heartland") has utilized the City of Lawrence funding to screen for and intervene in substance abuse among Heartland patients. Every patient who establishes care with Heartland is screened for substance abuse and then annually thereafter. Any patient who screens positive for possible substance abuse is referred to Heartland's Behavioral Health Consultant who then completes a more in-depth screening to determine the severity of the patient's substance use. The Behavioral Health Consultant then determines if the individual could benefit from a simple brief intervention that she would administer or if more intensive treatment is needed. If more intensive treatment is needed, she either refers the patient to an in-house consultant from DCCCA, a Douglas County drug and alcohol treatment facility, or refers the patient to other outpatient or inpatient treatment.

2. Provide specific detail (and supportive documents, if needed) to demonstrate progress made toward your goals/objectives.

Heartland Community Health Center continues to develop its outstanding partnership with DCCCA to meet the substance abuse or treatment needs of its patients. DCCCA continues to successfully utilize Heartland's services to meet the primary care and behavioral health needs of its residents and clients. In addition, Heartland continues to increase its partnership with Bert Nash to ensure that patients experiencing substance abuse are accessing the services they need.

Since January 2016, Heartland has increased its Behavioral Health Consultant (BHC) time and availability by adding a 1.0 FTE BHC. This has allowed Heartland to see an increase of patients in need of behavioral health services. Collectively, the BHCs at Heartland have recorded 850 patient encounters. This yields to 385 unique individuals that have utilized behavioral health services at Heartland. Heartland fully expects that number to continue to increase throughout the remainder of the calendar year.

3. How have you impacted the citizens of Lawrence?

With an ever growing need and constant challenge, Heartland is working with expert agencies in our community to alleviate substance abuse impacting the health and lives of our local citizens. Heartland is positioned to skillfully intervene and holistically meet the needs of community members. As our mentioned project objectives illustrate, Heartland is equipped to detect substance abuse problems or tendencies before substance abuse becomes destructive in one's life. As a result, citizens or the target population will have the knowledge and skills to make individually appropriate choices about alcohol use and reduce the incidence of dependency thereby positively impacting an entire community. Furthermore, by treating the root causes of substance abuse, mental illness and physical health issues will lead to an a reduction of overall health care costs, principally among those with substance use diagnoses. This has the potential to greater influence and impact our community.

4. What barriers, if any, have you encountered?

In this project period Heartland has encountered data collection barriers. While Heartland currently includes screening questions for 100% of all patients on its intake form, answers are documented on paper and the paper is then scanned into eCW, Heartland's electronic health record. This data is not entered as structured data and therefore pulling official reports can be challenging. However, over the past eight weeks, Heartland's Quality Management team has created and implemented structured data fields to have these screening questions be put into structured data. Since we have implemented a new way of data collection to ensure more accurately recorded data and the ability to display the services we do, we fully expect to collect accurate data throughout the course of this project period.

5. Review the line-item budget you provided in your application. How much of your allocation has been spent?

	City of Lawrence	Heartland	Expenditures	Remainder
Personnel				
BHC	30,000	27,000	15,000	15,000
AmeriCorps Members		24,000		
Total	30,000	51,000		

\*Heartland allocates the City funds to be equally dispersed throughout the calendar year. This allows equally distribution of City funds. Heartland supplements the remainder expenses with supplemental funding found from other funding streams.