

City of Lawrence
Social Service Agency
Bi-annual Report
2012

Reports on activity should be submitted electronically to Casey Toomay, Budget Manger at ctoomay@lawrenceks.org. Reports on activities from January to June are due on July 15th. Reports on activities from July through December are due on February 15th.

Agency Name:

Reporting period:

January - June
(deadline July 15)

July - December
(deadline February 15)

1. Give a brief narrative of the activities that were funded with City funds over the reporting period checked above.

The mission of the Health Care Access Clinic, is "to facilitate access and provide health care services for Douglas County residents with limited financial means who are not covered by private or government insurance programs." The clinic's top diagnoses include hypertension and diabetes, both chronic conditions that require intensive follow up and usually ongoing medicinal treatment. The Clinic asks \$10 per appointment, but does not turn away anyone based on ability to pay. For the period January 1 to June 30, 2012, Health Care Access has served over 4978 visits on-site. This reflects 47% increase in individuals served in the same time period of 2011, due to the improved efficiencies and additional volunteers. Our target audience is 14,000 people in Douglas County who cannot afford services at other clinics that have sliding fee scales and payment-up-front requirements therefore we do not compete with the private providers who volunteer for our program.

Other activities include launching a Patient Navigation Program staffed by a social worker and assistant to respond to immediate crisis needs in the clinic, short-term counseling as well as connect patient to other services in the community. The Clinic is part of a Collaboration Exploration Project with two social service agencies to determine if additional services to individuals could be garnered through more efficient service delivery or alignment. In addition, preparation is underway for application for accreditation as a Patient Centered Medical Home which demonstrates the Clinic meets quality standards in delivery of care and comprehensive access to complimentary services.

2. Provide specific detail (and supportive documents, if needed) to demonstrate progress made toward your goals/objectives.

GOAL #1: By 12/31/12, 60% of patients with types I and II diabetes mellitus shall have a HgA1C of 9% or less.

6/30/12 status: 80% were found to have glucose readings at or below this goal.

GOAL #2: 60% of females greater than 40 years of age will receive a mammogram in 2012.

6/30/12 status: The Electronic Medical Record system, which is joined with Lawrence Memorial Hospital, is still developing the module to extract mammography rates among patients. It is projected to be released this fall at which time we can analyze ordered and follow-through.

GOAL #3: 6% increase in private contributions over 2011.

6/30/12 status: Gifts from individuals and revenue from fundraisers are up 20% over 2011.

3. How have you impacted the citizens of Lawrence?

The Health Care Access Clinic has maintained its mission to provide medical care for the uninsured and has continued to increase capacity to meet the growing demand. A higher percentage of patients are unemployed than ever but so is the volunteerism and public support of the operation. Providing care to those with no health coverage is providing individuals with the means to continue to work or seek employment rather than fall to disability or job loss due to poor health.

4. What barriers, if any, have you encountered?

No notable barriers have been encountered in 2011 to date.

5. Review the line-item budget you provided in your application. How much of your allocation has been spent?

Expenditure Summary

As of June 30, 2012 general clinical program expenses totaled \$407,820 which is 5% over budget to date.