City of Lawrence Social Service Agency Bi-annual Report 2012

Reports on activity should be submitted electronically to Casey Toomay, Budget Manger at ctoomay@lawrenceks.org. Reports on activities from January to June are due on July 15th. Reports on activities from July through December are due on February 15th.

Agency Name: Big Brothers Big Sisters of Douglas County

Reporting period:

Signatury - June
(deadline July 15)
Signatury - June
(deadline February 15)

- 1. Give a <u>brief</u> narrative of the activities that were funded with City funds over the reporting period checked above.
 - In the past six months of the reporting cycle Case Managers have worked to make new mentoring matches and to continue monitoring existing matches. They provide monthly supervision and guidance to assist with any problems and sponsor healthy communication and support. Annual reporting through participant completed surveys is done with each mentoring match to keep track of agency progress.
- 2. Provide specific detail (and supportive documents, if needed) to demonstrate progress made toward your goals/objectives.
 - In the first six months of the reporting period 24 new matches were made in the community based program. Our goal was to make 50 new matches in the 12 month reporting period, we are on track to complete the goal by the end of the period. The Case Managers maintained a high quality of service with supervision rates at 93% and above for the past six months. That means that 93% or higher of all children, volunteers and parents are contacted by a Case Manager on a regular basis. Outcome based surveys are done at the yearly anniversary of each match to keep a record of behavioral and impact outcomes that we will report at the end of the reporting cycle.
- 3. How have you impacted the citizens of Lawrence? We have provided a good role model for 24 new children, and a meaningful volunteer activity for 24 new adult volunteers. For the over 300 active matches in the program we provide professional support on a regular basis. This impacts the citizens of Lawrence by promoting healthy children and meaningful relationships.
- 4. What barriers, if any, have you encountered?
 We have seen a reduction in adult volunteers. We haven't identified the reason behind this reduction, but are taking steps to address the problem. A current Case Manager is leaving to become a full time parent, and we will replace her part time position with a full time position that will function as a half time recruitment coordinator and halt time case manager. We hope to boost our volunteer inquiry numbers with the start of the school year in August and September.
- 5. Review the line-item budget you provided in your application. How much of your allocation has been spent?
 - The line-item budget specified support for one Case Manager's salary, we have spent 50% of the budget in salary for six months.