

Stitching The Gap In Health Care



Health Care Access Clinic

annual report 2010



Celebrating What We've Done

Over the past years people like you have helped by:

- Keeping workers without insurance healthy and at work
- Reducing non-emergent use of the hospital Emergency Room
- Keeping families healthy by managing treatable diseases
- And helping to avoid medical bankruptcy

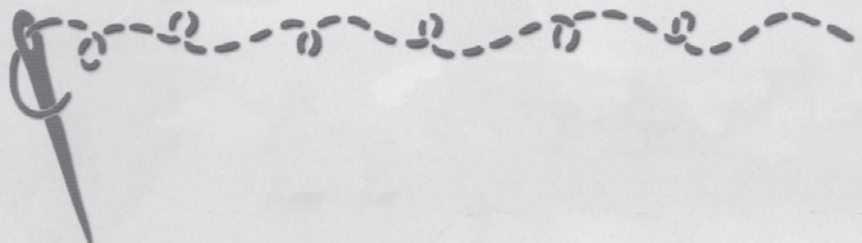
Here are some examples of the programs and services that we provide as part of our legacy of over 20 years of service to Douglas County:

We can care for a patient for an entire year for just \$360; this includes appointments, referrals, medications, x-rays, tests and health education. The majority of Health Care Access Clinic's patients are employed yet lack insurance coverage and basic access to health care.

Our patients benefit from more than \$3.3 million in donated services provided through the generosity of the volunteering medical community, tests and procedures at Lawrence Medical Hospital, donated medication and countless other volunteers.

We are proud to tout that local collaboration continues to turn every \$1 of funding into \$7 worth of essential health care in Douglas County - a 700% return on your investment.

Thank you for your part.



Responding

To The Needs Of The Community

For more than two decades, Health Care Access Clinic has offered Medical Services, Specialist Referrals and Prescription Medication services to our patients, and more recently has added Wellness and Health Education, Mental Health and Legal Services.

Health Clinic Services

Medical Services and Specialist Referrals

Health Care Access Clinic offers non-emergent, chronic and acute health care to our Douglas County community. The primary provider at the health clinic is an Advanced Registered Nurse Practitioners (ARNP) with additional services provided by volunteer local physicians, nurse practitioners, and physician assistants and nurses who donate their time and services by coming to the clinic and seeing patients. Patients who have a medical condition that needs consultation from a physician use these appointments often. When patients need services from a specialist, they can be referred by Health Care Access Clinic for a consultation with a volunteer specialist.

Prescription Medication

As part of the clinic treatment, patients receive assistance for prescription medications through samples, pharmaceutical companies' programs, the safety net repository program and discounts at local pharmacies. Prescriptions must originate from the clinic or a clinic-associated visit.

Wellness and Health Education

Health educators implement an eight week program designed to assess current lifestyle and habits, educate patients on how to live a healthier life, and assist patients with implementing these healthier choices into their daily routines. Community Health Education and Exercise Science interns along with practicum students from The University of Kansas administer this program. Our Wellness Counseling focuses on various aspects of a healthier lifestyle such as weight control/management, diabetes management, exercise directives and nutrition and connects patients to other community resources.

Mental Health and Legal Services

Our on-site Mental Health services offer counseling as well as resource referral. Volunteers include a licensed social worker, a PhD psychologist and a doctoral student completing clinical work in psychology. The clinic also has a partnership with Kansas Legal Services and The Law School at KU as part of their Medical-Legal clinic program. Law students from KU are on-site twice a week to offer basic legal services to our patients such as employment and housing related issues that impact medical conditions or access to coverage.

What We Have Accomplished In 2010

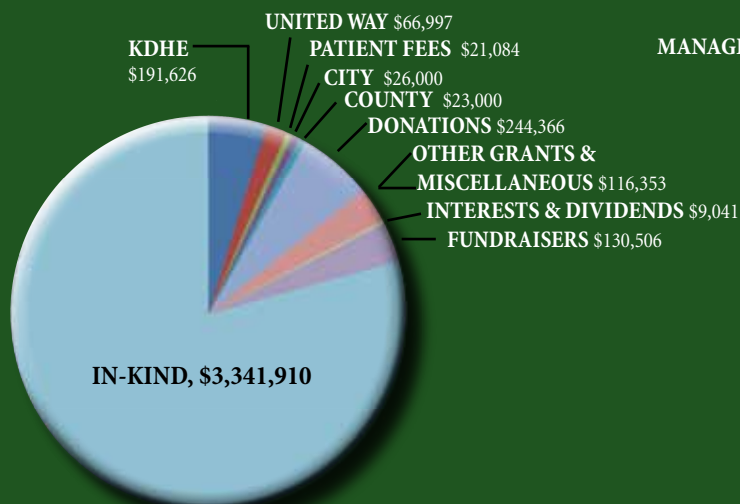


- Moved into a larger, more conveniently located facility, which we own debt free, with double the number of exam rooms
- Transitioned to an electronic medical records system that allows us to work more efficiently with Lawrence Memorial Hospital, and their practices and enhance our data collection capabilities
- Expanded our wellness and health education program
- Served nearly 1200 patients through 3,213 on-site appointments

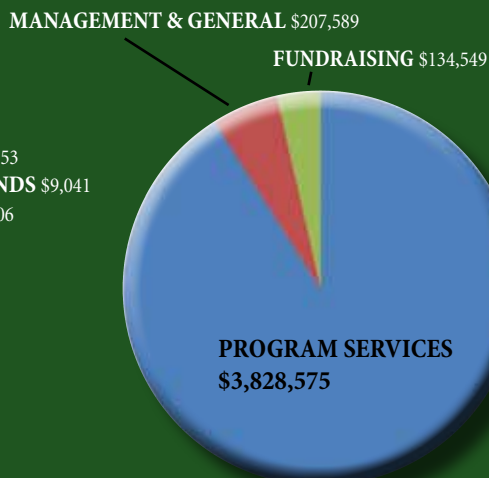
- Received over \$3.3 million in in-kind support last year in services from Lawrence Memorial Hospital, medical professionals, volunteers and donated pharmaceuticals, goods & services

So many of these accomplishments and expansions in services would not have been possible without the help of friends and neighbors like you.

REVENUE



EXPENSES



Our Volunteers Are The Reason

By: Elizabeth Leonard, President, and Sheryle D'Amico, Vice President

In this year's Annual Update, we highlight Health Care Access Clinic's most-valued asset: our volunteers. Because of them we are able to turn a single dollar of funding – including contributions from loyal supporters like you – into seven dollars of medical care. The other six dollars represent services and supplies generously donated, in-kind, at no charge to our patients, by physicians, pharmacies, and other service providers in our community. Last year, our volunteers provided over 6,000 hours of service, and we received over \$3 million worth of in-kind donations. Please take a moment to note your own health care providers on the list and thank them for their generous service to the uninsured in Douglas County.

Our volunteers will continue to be the foundation of our response to federal health reform changes over the next several years. We are committed to continuing our primary mission to provide essential medical care to those who have no health insurance and, therefore, no access to care. Many of our patients are employed, but their employers do not offer health insurance plans. Some may earn too much or otherwise not qualify for government programs like Medicare, Medicaid, Health Wave, or Indian Health Services. Others may be unable to afford individual health insurance

policies. Federal health reform promises to expand health insurance coverage to many more Americans. But even the government's own estimates predict the number of uninsured may be reduced by half but certainly will not disappear altogether even when the reforms are fully implemented. For Douglas County, that means that roughly 7,000 people will still lack coverage, and will need to receive help from community-based, community-supported clinics like Health Care Access.

Over the past year, Health Care Access Clinic has positioned itself to continue meeting the medical needs of the uninsured in Douglas County by moving to a facility across from Lawrence Memorial Hospital and transitioning to electronic medical records. Those changes optimize our ability to serve as patients' "medical home" and provide wrap-around continuity of care.

But we still have a long way to go to reach all of the individuals in Douglas County who lack essential medical care. Through continued outreach to uninsured residents and volunteer health care providers – and with your support – we hope to serve more and more patients in the years to come and foster healthy families and employees that use this hand-up to move on from our program.



OUR MISSION

Health Care Access Clinic's mission is to help facilitate access to health services for Douglas County residents with limited financial means who are not covered by private or governmental insurance programs.

2010 Board of Directors

Elizabeth Leonard, President
Sheryle D'Amico, Vice President
Scott Swedlund, Secretary
Brian Iverson, Treasurer
Sally Brandt, Member at Large
David Goering, MD, Medical Director

Toni Dudley
Heather Frost
Paula Hatcher
Jim Henry
Kay Henry
Wayne Osness
Neil Salkind
Sharon Stultz
Verdell Taylor

Executive Director - Nikki White King

www.healthcareaccess.org



What people do not say is as important as what they say.

Providing 85 years of Nursing Experience



HOPE

One person whose life continues to be changed by your gift is Josie, a longtime patient and lifelong Lawrence resident who, after 18 years as an employee of a local fast food franchise, had yet to be offered health care benefits. Under our care, Josie has battled heart disease, emphysema and diabetes but she manages her diseases with the help of our nurse practitioner, volunteer medical specialists, and medications, which she gets at little to no cost through our patient assistance program. While she has multiple chronic illnesses, Josie continues to be a productive community member and a loyal employee, and because of the care she has received at Health Care Access, she is here for her two children.

RESPECT

"I have been treated with respect and care beyond anything I ever had."

Anonymous Patient



Connected To Our Partnerships

There are 17,000 uninsured residents in Douglas County. We have served over 14,000 individuals since 1988. A \$10 clinic fee is requested from our patients, but, in keeping with our mission, no one is ever denied care due to their inability to pay.

We are so grateful for our strong partnerships that help us provide the highest quality medical care to those in need. Thank you for helping us close the gap in health care access for all.

Our Medical Volunteers

Medical Director

David Goering, MD •

Pharmacist-in-Charge

Jeff Sigler, RPh

Lawrence Memorial Hospital

Ancillary Services

Anticoagulation Clinic

Bob Billings Cardiac

Evaluation Center

Breast Center

Cardiac and Pulmonary

Rehabilitation

Care Coordination

CT (Computed

Tomography) Services

Diabetes Education Center

Endoscopic Center

Food & Nutrition Services

Heart Center

Infusion Therapy

IV Therapy

Kreider Rehabilitation

Laboratory

Lawrence Hospitalists

Physicians•

MRI Department

Nuclear Medicine

Oncology Center

Outpatient Services

Pain Management Clinic

Patient Accounts

Pharmacy-Inpatient

Radiology Department

Respiratory Therapy

Sleep Disorders Center

Social Work

Surgical Services

Treatment & Procedure

Center

Ultrasound

Wound Healing Center

Asthma, Allergy &

Rheumatology Associates PA

Warren Frick, MD

John Martinez, MD

Ronald Weiner, MD

Cardiovascular Specialists

of Lawrence

Roger Dreiling, MD

Thomas Good, MD

Tapas Ghose, MD

David Rios, MD

Michael Hajdu, MD

John Hiebert, MD

Brian Ramza, MD

Michael Zabel, MD

Chiropractic Health Center

James Dray, DC

Mark Hermann, DC

Travis Sullivan, DC

Cotton O'Neil Clinic

Lakshmi Duvvur, MD

Nancy Nowlin, MD

Scott Solcher, MD •

Crandon & Crandon

Brent Crandon, OD

Elizabeth Crandon, OD

Dermatology Center

of Lawrence

Lee R. Bittenbender, MD

Dr. Phyllis A. Ragley, D.P.M.

Phyllis Ragley, DPM

Flory Optometry PA

Steven Flory, OD

James E. Reeves, DPM, PA

James Reeves, DPM

Internal Medicine Group

Molly Imber, MD

Theresa King, MD

Christopher Penn, MD

Kevin Stuever, MD •



Are Changing Lives

Lawrence Anaesthesia PA

Dale Friesen, MD
Sarah Landers, MD
Michael D. Lange, MD
Thomas A. Nique, MD
Dan Roelofs, MD
Stephanie Schmidt, MD
Erin Gurss, C-PA

Lawrence Cancer Center

Darren Klish, MD

Lawrence Eye

Care Associates

Scott Hickman, MD
Natalie Koederitz, MD
Mary Pat Lange, MD
Lynn W. O'Neal, MD
Richard A. Orchard, MD

Lawrence Family Medicine and Obstetrics

Steven C. Bruner, MD
Malati Harris, MD
Lori Hougham, DO
Pam Huerter, MD

Lawrence Family Practice

Kimberly McKeon, MD
Joy Murphy, MD
Brad Phipps, MD
Carla Brown Phipps, MD

Steven Thomsen, MD
Mary C. Vernon, MD

Lawrence Family Vision Clinic

Sharon Green, OD
Kevin Trummel, OD
Kenneth Trummel, OD

Lawrence General Surgery

William Freund, JR, M.D
John Goza, M.D
Stephen Myrick, MD
Mark Praeger, MD
Cheryl Rice, MD

Lawrence Internal Medicine

Kenneth Kimmel, MD

Lawrence Memorial Hospital

Gail Ciesielski, ARNP •
Nancy Donahey, RD •
David Goering, MD •
Matthew Harms, MD •
Ryan Hartman, NP
Pat Hohman, ARNP
Stanley Hornbaker, MD •
Jason Kimball, MD •
Carol Moddrell, MD
Kimberly Moore, MD •
Marc Scarbrough, MD •
Sharon Soule, MD

Matthew Stein, MD

Traci Cuevas, MD •

Tuang Ho, MD

Ronald Stephens, MD

David Thomas, ARNP •

Michael Thompson, MD

Charles Yockey, MD •

Lawrence Neurology Specialists

Paul Morte, DO

Lawrence OB/GYN Specialists

Samantha Durland, MD
Kathy Gaumer, MD
Emily Minderman, MD
Tiffinie Mercado, MD
Philip Moreano, MD
Lisa Pazdernik, MD

Lawrence Otolaryngology Associates

Robert Dinsdale, MD
Lee Reussner, MD
Stephen Segebrecht, MD

Lawrence Plastic Surgery

John Keller, MD
Scott Thellman, MD
• *on-site volunteer*



Our Medical Volunteers

Lawrence Urology

Jon Heeb, MD
Douglas Klingler, MD
Michael A. Well, MD

Mt. Oread Family Practice

William Stueve, MD
Karen Evans, MD •

OrthoKansas PA

William A. Bailey, MD
Sean Cupp, MD
Neal Linctecum, MD
Jeffrey Randall, MD
Douglass Stull, MD
Richard G. Wendt, MD
Kenneth Wertzberger, MD

Pediatric and Adolescent Medicine

Anne Van Garsse, MD
Marshall Kelley, MD
G. Charles Loveland, MD
Terrance P. Riordan, MD
Beth Rundquist, MD

Pohl, Dobbins, and Letourneau

Kent Dobbins, OD
Jacob Letourneau, OD
Charles Pohl, OD

Promptcare

Michael Geist, MD

Radiologic Professional Services, PA

Robert Knight, MD
James Mandigo, MD
Todd Oberzan, MD
Gregory Orth, MD
Scott Patrick, MD
Jack Stuber, MD

Reed Medical Group

Philip Hoffmann, MD
Eric Huerter, MD
Elaine Kennedy, MD
Lida N. Osbern, MD

Sport & Spine Chiropractic

Joseph Hugunin, DC

Stuart Chiropractic

Michael Stuart, DC

Watkins Memorial Health Center

Patricia Denning, MD •
Carolyn Johnson, MD •

Pharmacies Providing Patient Discounts

Baldwin City Truecare
Byrnes Pharmacy
CVS Pharmacy
Dillons Pharmacies
Hy-Vee Pharmacies
Jayhawk Mt. Oread
King Pharmacy
Medical Arts Pharmacy
Orchards Drug
Roberts Drugstore
Round Corner Drug
Sigler Pharmacy
SuperTarget Pharmacy
Target
True Care
Walgreen's Pharmacies
Wal-Mart Pharmacies



Positive Impact

IN DOUGLAS COUNTY

Additional Providers

Advanced Home Care
Barbara Bailey, LCSW •
Bird Physical Therapy
Peter Bock, MD •
Cardiovascular Consultants
Criticare Home Health
Services, Inc.
Donna Flory, MSW, LBSW •
Sue Givens, RN •
Colette Glassman, RN •
Heartland Homecare
Knoll Patient Supply
Lee Hedrick, RN •
John Listerman, MD •
Sally McGee, ARNP •
Susan Morris, RN •
Nora Murphy, RN •
Somnitech
Susan Stuever, ARNP •
Therapy Works
Jane Robinson, NP •

Melynda Swoyer, NP
Charlie Wurm, PA •
Qualicare

Patient Assistance Programs

Abbott Labs
Allergan
Amylin
Astra-Zeneca
Bayer
Biovail Pharmaceuticals
Bridges to Access
Bristol-Myers
Boehringer Ingelhelm
Daiichi Sankyo
Endo
Forest Pharmaceuticals
Galderma
Glenwood
Graceway
Janssen Ortho
Keppra

King Kare
Lilly
Merck Schering
Novartis
Novo Nordisk
Pentasa
Pfizer
Proctor & Gamble
Roche Laboratories
Salix
Sanofi-Aventis
Shire
Solvay Pharmaceuticals
SP Cares
Takeda
Tap Pharmaceuticals
Teva
Valeant
Wyeth Ayerst Labs
• *on-site volunteer*





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