DRAFT Recommended Projects

City of Lawrence, Kansas

Project # PS1701CIP
Project Name One Stop Shop

Justification

The Matrix Report, a report commissioned in the mid-2000s to review development processes and address shortcomings of the city's development review processes, recommended that the city create a One Stop Shop in order to place all development-related resources at one location so that customers had the most efficient service for their needs. Lawrence is 20 years behind the times on this issue, as many cities have implemented such a concept to ensure not only great customer service, but high coordination between review agencies.

Budget Impact/Other

There will be an impact related to the start up costs of presumed improvements to the space, building acquisition, and furnishings. There may be an impact to staffing costs if it is found that staffs from the departments outside of PDS need to be increased in order to provide resources at the One Stop Shop.