Classification and Compensation Final Report for

City of Lawrence, KS

Dr. Victoria McGrath
McGrath Human Resources Group
February 5, 2019

Objectives of the Study

- Confirm & clarify the City's pay philosophy.
- Obtain & establish compensation within the external market.
- Address pay compression among City positions.
- Provide recommendations & cost analysis for range & position adjustments to the pay plan.
- Added: Assist in job titles & position placement for reorganized department (MSO)



Definitions

Classification System - Schedule of Job Titles (positions):

- Reflects the Hierarchy of the organization
- Based on skills, qualifications, education, etc. needed to perform the POSITION
- Assigns the worth of the position Minimum to Maximum
- May outline a career path
- It is NOT to reward individual behavior/performance/tenure

Compensation System – A system developed to compensate employees.

These systems must balance between internal equity and external competitiveness.



Methodology

- Individual discussions with City Administration & Department Heads.
- Review of data from current compensation systems, current job descriptions, and current policies.
- Selected employees asked to complete a Position
 Questionnaire (PQ). To seek clarification; assist in placement
- Compensation requested from 16 organizations (Minimum, Maximum, and Incumbent Salary) for 206 job titles. Data received for 69% of positions
- Reviewed all position placements with Department Heads and Human Resources.
- Added two additional meetings for MSO



Pay Philosophy

Objectives of the City of Lawrence Pay Plan:

- Attract & retain highly qualified, enthusiastic, productive & committed employees;
- Recognize the internal work of jobs & pay accordingly;
- > Meet competitive pay levels within chosen market & within our available resources;
- Ensure consistent administration & application of pay policies, and
- Ensure that pay plan administration decisions are not based upon nor influenced by an employee's sex, race, color, age, religion, or any other legally protected personal characteristic.

Analysis of Current Systems

Salary Schedule

- > 3 different compensation systems
 - 2 salary schedules assigned to unions negotiated
 - Move through based on a merit system

Schedule Issues

- Salary schedules not consistently updated falling behind market
- ➤ Multiple systems internal equity / compression problems
- Formalized system for position placement outdated
- Merit based system not moving employees though the salary range



Market Analysis

Comp Ratio

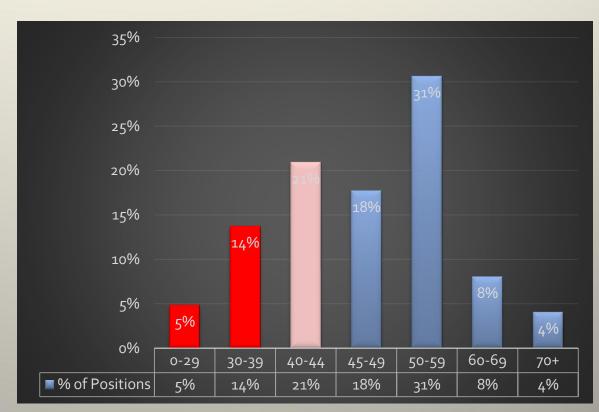
- A comparison of the City 's Salary Range and/or salaries to the "Market".
- Average Market Rate: 50%
- Acceptable Comp Ratio Range: 40% 60%
 - > Review positions in lower part of range for risk of falling too low in near future.



Market Analysis (continued)

Minimum Salary Analysis*

- 19% Below Market
 Minimum
- Additional 21% are in the lower 40%-44%
 Range
- 60% within acceptable
 Range



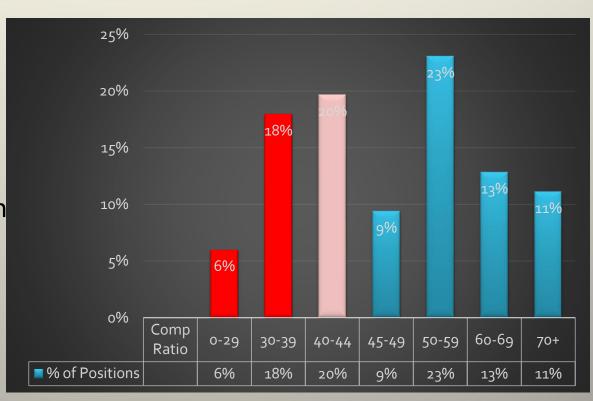
*Benchmarked positions



Market Analysis (continued)

Average Market Analysis*

- 24% Below Average Market Rate
- Additional 20% are in the lower 40-44% Range
- 56% within Market



*Benchmarked positions



Market Analysis (continued)

Average Midpoint Analysis*

- 36% Below Average Market Rate (midpoint)
- Additional 18% are in the lower 40-44% Range
- 64% within Market



*Benchmarked positions



Summary of Issues

- Salary Schedule structure starting to lose ground with the external market.
- Midpoint market, new employees not moving through the range to market. Should reach market within 3-5 years.
- Minimum Salary for some positions needs adjustment.
- Market Rates for most positions needs adjustment/definition.
- Tenure with the organization is declining. Higher turnover
- Compression is present.
 - > Pay Ranges of Pay Grades in successive order are too close.



Recommended Salary Schedules

Non-Union Salary Schedule

- Same Structure as current Moved market closer to starting rate
 - Min Market Post Market Maximum
 - Re-arranged pay grade to alleviate internal compression
 - Placed positions based on
 - Internal equity
 - External market



Recommendations

Study provided opportunity for other enhancements:

- Job Classifications and responsibilities align between Departments.
- Established a consistent title structure.
- Title structures better align with market.
- Identified Career Progression opportunities when relevant.
- Assisted MSO with new titles, position realignment based on old and integrated job duties; alignment between departments & market



Policy Recommendations

- Salary Schedule adjustments occur annually on same date (such as January 1st) for Cost of Living Adjustment (Market adjustment)
- Merit increases for all employee occur annually on same date (such as July 1st) for performance

- Suggest suspending merit 1-2 years to concentrate on getting current employees at or above market (years in position).
- Resume merit when it can be funded.



Implementation

- Positions placed within appropriate Pay Grade.
- Employee placed at the minimum of the salary range – if below.
- If within the salary range no adjustment provided



Success of the System

- Implement new System recommendations.
- Update current Policies to incorporate new System recommendations as needed.
- Provide for annual Salary Schedule adjustments based upon a set economic indicator.
- Provide for annual increases for performance (to base).
- Periodically review the External Market (Every 3-5 years).
- 2019-2020
 - > Transition to new point factor system
 - > Update all job descriptions
 - Capture all reorganizations



Questions



