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MINUTES Governing Board of Directors Tuesday, September 26, 2017

<u>Directors Present</u>: Patrick Schmitz Brad Burnside Don Grosdidier

Jane Fevurly Steve Glass Lucia Orth Reed Dillon Gene Bauer Elizabeth Sheils

Directors Absent: Barbara Ballard Cindy Maude Kathy/Matt Brown

Ken McGovern

Staff Present: Pat Roach Smith, Outgoing Chief Operations Officer

Amy Warren, Incoming Chief Operations Officer

Cindy Hart, Development Director Scott Criqui, Human Resources Director

Tracy Kihm, Finance Director

Leah Hansen, Executive Assistant (Minutes)

I Brad Burnside called the meeting to order.

II Public Comment: None.

III Consent Agenda: The Consent Agenda included the August 29, 2017 minutes. The word "Benevon" was misspelled in the Benevon Report. It has been corrected in the minutes and they have been submitted to the city/county.

GENE BAUER MOVED TO APPROVE THE CONSENT AGENDA; JANE FEVURLY SECONDED THE MOTION. MOTION CARRIED.

IV Review & Comment: Objective 3: To develop a technology infrastructure to ensure support for administrative and clinical functions, and to create new market and revenue source opportunities: The BrightEHR cloud has been in development for some time. We have struggled to find the right user interface. We are finally over that hurdle, and have expedited our development leading to a new opportunity. Currently, we have six sister Centers in the state using an EHR that is being seized. We have the opportunity to talk again and share our new BrightEHR initiative. Health Information Systems (HIS) recently invited us and some of the Centers that are losing their EHR to be a part of their workgroup. We are currently in Tier 2, which is still considered a risk at this point. We are in process of developing a pricing structure and are currently partnered with Family Service and Guidance Center, SW Guidance Center and the Labette Center.

<u>Tactic 1: Continually assess expanding telehealth capabilities and other technologies supporting care coordination and delivery.</u>

-We have a telehealth provider and utilize telehealth for medication management with Medicaid and self-pay clients.

<u>Tactic 2: Ensure that technology applications support all data collection, analysis, and operational functions required to accomplish strategic plan goals and objectives.</u>

- -We are vested in our EHR and BrightEHR Cloud is in development.
- -Several members of the Executive Team participated in the Financial Learning Community which evaluated My Strength, a supplementary tool consumers use to monitor their progress.

<u>Tactic 3: Participate in the National Council for Behavioral Health's BHBusiness Plus learning network.</u>

- Five members of the Executive Team participated in the Financial Learning Community which took a close look at back office functions.

Beth also reviewed a lengthy list of accomplishments achieved by the Information Technology Department as well as several others that are in process.

WRAP Presentation: Susan Chase, WRAP Team Leader; joined today's meeting to give an overview of the WRAP program. Working to Recognize Alternative Possibilities (WRAP) has a 20 year long standing partnership with schools in Douglas County. All WRAP Specialists are Master's Level Clinicians that provide therapeutic interventions, counseling, assessments and assist with resource acquisition. Bert Nash employees 13 WRAP Specialists that serve in a variety of ways at schools across Douglas County. The WRAP program is funded by the city/county and focuses on resilience.

WRAP works as an extension of the existing mental health system in the schools. Susan recently created and designed a WRAP database where program data is collected and shared. Through this database, clinicians are able to see utilization, understand reporting and funding sources, track trends that show how the program is growing and see what is helping the most.

A trauma informed system of care model in showcased in the schools. Clinicians practice this model to understand trauma and how it impacts a child's ability to succeed in school.

CEO Report: Amy Warren has been very instrumental with issues surrounding the crisis unit and the jail. Patrick will discuss strategic planning with various CEO's, COO's and community partner organizations at a Health Leadership planning retreat that will be held on November 3, 2017.

V Consider for Action: *Financials:* Tracy reported that fee revenue was low in August, and overstated in the June financials. Miscellaneous Revenue for August includes the payment from David Johnson for the purchase of his leased vehicle. Accounts receivable has gone down significantly from last month and revenue is higher this year. We have not received our state payment yet, but it is expected in September or October. State funding is higher than budgeted because state funding has increased.

GENE BAUER MOVED TO APPROVE THE AUGUST 2017 FINANCIALS; LUCIA ORTH SECONDED THE MOTION. MOTION CARRIED.

Board Holiday: Historically, the board provides staff with an additional paid day off in recognition of their hard work and dedication to the Center. This year, the recommended board holiday is Friday, December 29, 2017.

BRAD BURNSIDE MOTIONED TO APPROVE DECEMBER 29, 2017 AS A PAID BOARD HOLIDAY. GENE BAUER SECONDED THE MOTION. MOTION CARRIED.

VI THE MEETING WENT INTO EXECUTIVE SESSION AT 8:45 A.M. THE REGULAR MEETING RECONVENED AT 9:05 A.M.

VI Adjourn: The meeting adjourned at 9:05 A.M.

The next Governing Board meeting will be Tuesday, October 31, 2017