

Aliza Caldwell

To: Diane Stoddard
Subject: RE: Custodial Services at Bert Nash Community Mental Health Center

From: bradley.burnside@usbank.com [<mailto:bradley.burnside@usbank.com>]

Sent: Tuesday, February 16, 2016 7:36 AM

To: mikeamyx15@hotmail.com; Leslie Soden; Stuart Boley; Matthew Herbert; Lisa Larsen; Diane Stoddard

Subject: Custodial Services at Bert Nash Community Mental Health Center

Dear City Commissions and Interim City Manager,

As both a consumer of services and Governing Board Treasurer at the Bert Nash Community Mental Health Center, I want to urge you to enhance and improve the custodial services at this Community owned facility. I have received outstanding service at Bert Nash, however in completing an anonymous survey provided by the Center, I felt compelled to express my concerns as to the cleanliness of the facility. This lack of cleanliness and ill-kempt appearance begins at the front door and continues throughout the facility, particularly in the adult and child and family service waiting areas.

I recognize and appreciate the incredible support provided the Bert Nash Community Mental Health Center by City of Lawrence and would ask that this support include enhancements in the custodial services provided by the City.

Best,

Brad Burnside

Bradley D. Burnside

Market President

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U.S. BANCORP made the following annotations

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