

Trash & Recycling Collection Changes – Thanksgiving Holiday

Communications Objective

To efficiently and effectively educate citizens living in the Thursday collection area that their trash and recycling service day will be moved due to the Thanksgiving holiday.

<u>Audience</u>

Citizens living in the Thursday solid waste collection area. Friday customers will not be affected.

<u>Messages</u>

- No trash and recycling collection on Thursday, November 26th, Thanksgiving Day.
- Thursday residential customers living north of 23rd Street/Clinton Parkway will have their trash and recycling picked up on Tuesday, November 24th and those living south of 23rd Street/Clinton Parkway will have their trash and recycling picked up on Wednesday, November 25th.
- For recycling routes, only recycling week #2 customers who live west of Kasold Drive will be affected.
- There will be no change for customers with Friday collection. Friday collection will occur on Friday, the day after Thanksgiving.
- Regular collection will resume the following week.

Communication Tools

- Utility Bill Insert (October)
- Flame Newsletter (November)
- News Release
- City Website and Solid Waste Management Website
- City Facebook and Lawrence Recycles Facebook
- City Twitter
- Channel 25 Slide
- Online Calendars
- Post-it Notes on Trash Carts
- Lawrence Journal-World Ad
- PHP List Trash & Recycling News, Reduce Reuse Recycle, SAB
- Neighborhood Association Email Notification

Utility Bill Insert

(This insert was included in the October billing statement.)



Post-it Note

(Notes will be placed on Thursday customers' trash carts the week prior to Thanksgiving)

Residential trash & recycling collection changes over Thanksgiving holiday.	
Note: All Thursday trash customers will be affected. For recycling, only week #2 customers who live west of Kasold Drive will be affected.	
Thursday Customers:	Thanksgiving week collection:
North of 23rd Street/ Clinton Parkway South of 23rd Street/	Tuesday, November 24, 2015 Wednesday,
Clinton Parkway	November 25, 2015
The regular trash & recycling collection schedule will resume the week after Thanksgiving. Holiday Toy Drive - Dec. 7 & 14 during yard waste collection www.lawrenceks.org/swm For questions, call 832-3032.	

Flame Newsletter

(Holiday trash and recycling schedule included in the November newsletter).



delayed by one day. Friday collection occurs on Saturday, December 26.

Friday, January 1 | New Year's Day

Friday residential trash and recycling routes delayed by one day. Friday collection occurs on Saturday, January 2.