



MINUTES

Governing Board of Directors
Tuesday, October 28, 2014

Directors Present: Steve Glass Don Grosdidier Frank DeSalvo
David Johnson Jane Fevurly Barbara Ballard
Elizabeth Sheils Sue Hack Ken McGovern

Directors Absent: Cindy Maude Bob Morse Reed Dillon
Doug Stephens

Staff Present: Pat Roach Smith, Chief Operations Officer
Tracy Kihm, Finance Director
Rosemary Corbin, Access Center Team Leader
Cindy Hart, Development Director
Leah Hansen, Executive Assistant

I Steve Glass called the meeting to order.

II Public Comment: Steve passed around a thank you card from Marilyn Sell, and Sue announced that Jeff Burkhead, Community Development Coordinator at Bert Nash CMHC is part of Leadership Lawrence this year.

III Consent Agenda: The Consent Agenda included the August 7, 2014 Minutes, Financials and CEO Report (A Framework of Leadership).

David said that financials are good for September and they are currently working on the budget for next year. There is less time going into BrightEHR and with the start of Health Homes, we should see excess revenue. David said that anytime daily revenue exceeds \$25K per day it will be a good month. David said "A Framework of Leadership" is worth reading and really dictates qualities to look for in a successful CEO.

SUE HACK MOVED TO APPROVE THE CONSENT AGENDA; BARBARA BALLARD SECONDED THE MOTION. MOTION CARRIED.

IV Review & Comment: *Sustainable Funding Team Update:* Cindy reminded everyone that the breakfast is just 15 days away. The goal is to have 200 people attend the breakfast. Cindy and David will be working with the Benevon coach tomorrow on final details and going over scripts. "Drinks with Dave" was coordinated by Reed Dillon last week at Marisco's.

BrightEHR: All users in KS will connect to Kansas Health Information Network (KHIN). This is a key network for people's health and for the state too.

Health Homes: Pat said we have 700 members enrolled in Health Homes as of yesterday. We are receiving new members once a month from all but 1 group. We should top out around 1,000

members next year. We expect to get a few folks with chronic conditions but Heartland will have most. We currently staff 7 people in Health Homes but are looking to add an LPN next year. The new software is very challenging and we have not been able to bill. Demand from each MCO is different. We have an audit coming up which will look at the “8/30 rule.” Pat shared one of Amy’s success stories with the group. David and Ken recently visited RSI, a Johnson and Wyandotte county crisis program. David would like to work on something like this that will be available across the street in the future. We need to create a partnership that works together locally to make things happen.

Board Retreat: Frank suggested that this past retreat was more educational and perhaps should be called something else in the future if we continue with the format. He said a retreat is more of a meeting of discussion that promotes strategy, addresses issues and provides new information.

V CEO Evaluation: Steve reminded everyone that the CEO evaluation is coming up at the end of the year. There is some concern that the current format used has questions that may be hard for the board to answer. Steve wants to figure out if there is a better way. David has done research and wants the board to read “A Framework of Leadership” which he feels outlines important qualities to look for in a leader. David wants the board to think about what characteristics are needed when he retires. David feels that it is important to look for clues, financials, lack of transparency, etc. Steve proposes that everyone read this dissertation provided by David. Steve would like the board to utilize the comment section on the evaluation coming up and outline the questions that are hard to answer as well as provide questions they would like to see on future evaluations. A new format will be considered in the future.

VI Additional Information: The Executive Team recommended Friday, December 26, 2014 as a day off with pay for the Board to consider in recognizing staff at holiday time.

FRANK DESALVO MOVED TO APPROVE THIS DAY OFF WITH PAY; BARBARA BALLARD SECONDED THE MOTION. MOTION CARRIED.

VII Executive Session: The regular meeting adjourned at 8:45 a.m. for 15 minutes for an Executive Session to discuss Quality/Risk Management. The Executive Session adjourned to the regular meeting at 9:00 a.m.

VIII Adjourn. The meeting adjourned at 9:00 a.m. The next meeting of the Governing Board is scheduled for Tuesday, December 2, 2014.