
**2011 CITY OF LAWRENCE
DIRECTIONFINDER® SURVEY
-Appendix A: GIS Maps -**

Submitted to:
City of Lawrence, Kansas

By

ETC
Institute

**725 W. Frontier
Olathe, KS 66061
(913) 829- 1215**

April 2011

Interpreting the Maps

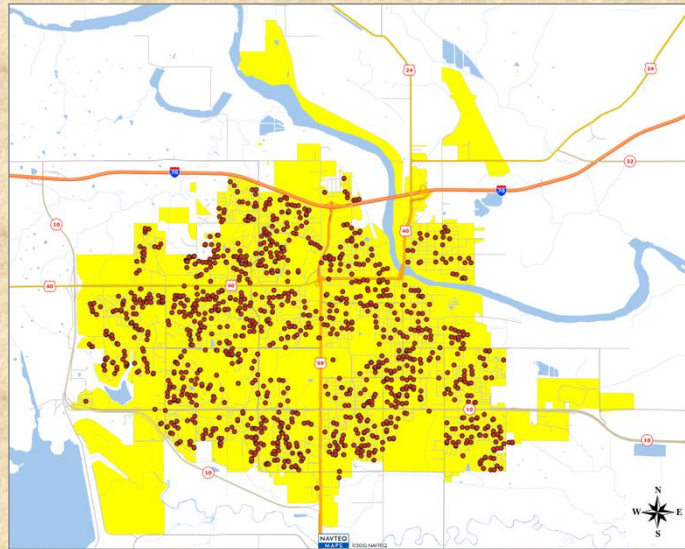
The maps on the following pages show the mean ratings for several survey questions by Census Block Group. A Census Block Group is a division of geography used by the U.S. Census Bureau to aggregate population data for areas that are generally larger than a neighborhood, but smaller than a zip code.

If most of the areas on a map are the same color, then most residents of the City feel the same about the quality of the service regardless of where they live in the City.

When reading the charts, please use the following color scheme as a guide:

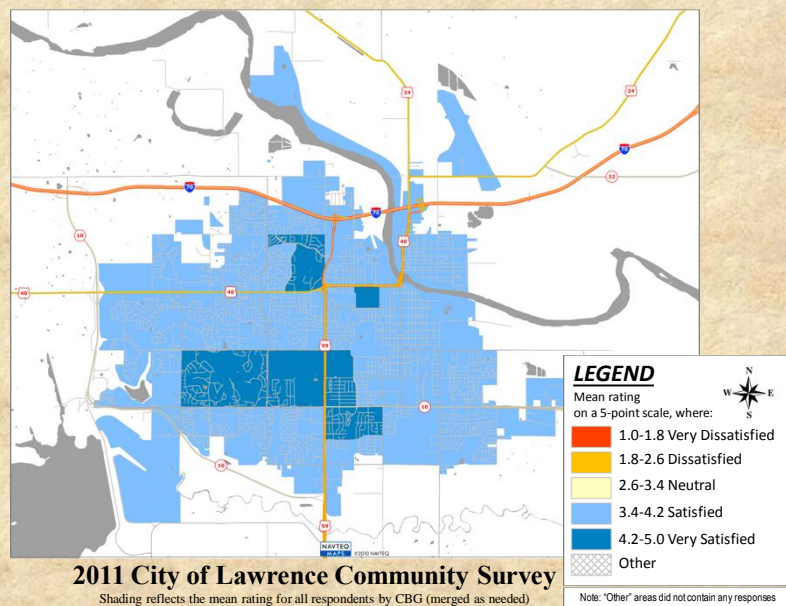
- **BLUE** shades indicate POSITIVE ratings. Shades of blue indicate that residents were satisfied with the service being accessed.
- **OFF WHITE** shades indicate NEUTRAL ratings. Shades of off-white generally indicate that residents are "okay" with the service being assessed. A "neutral" rating generally indicates that that respondent has not had an intense positive or negative experience with the service.
- **RED/ORANGE** shades indicate NEGATIVE ratings. Shades of red/orange indicate that residents were dissatisfied with the service being accessed.

Location of Survey Respondents



2011 City of Lawrence Community Survey

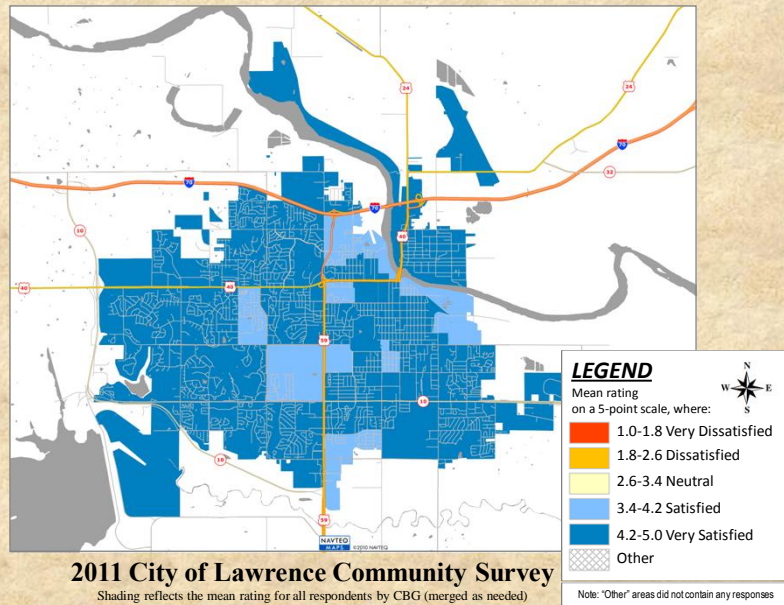
Q1 Quality of police services



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

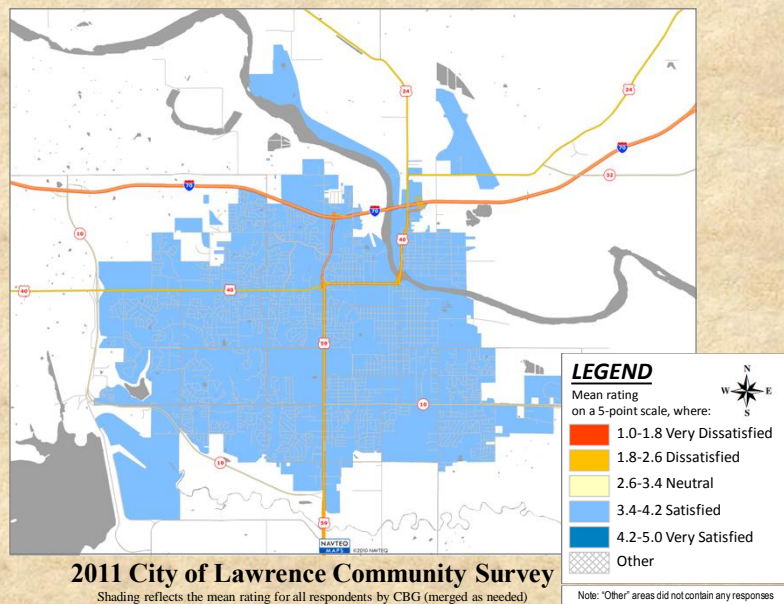
Q1b Fire and emergency medical services



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

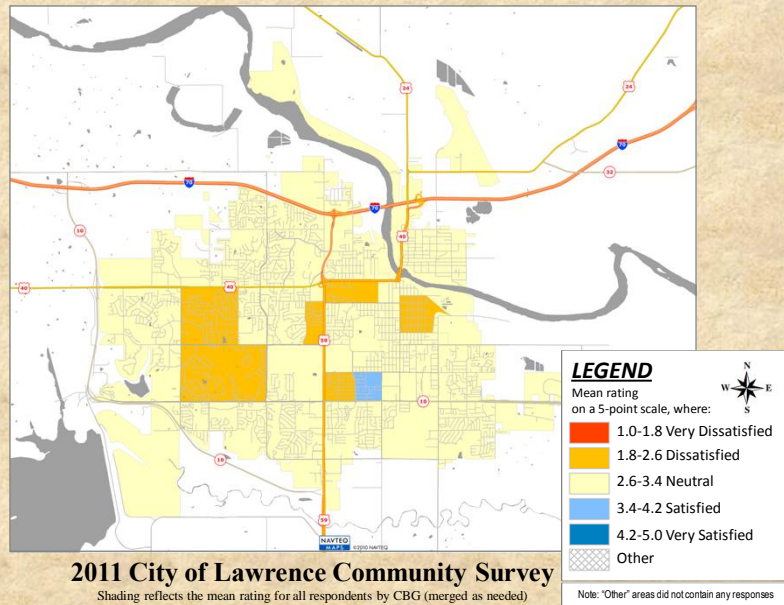
Q1c Efforts by the City to ensure the community is prepared for emergencies



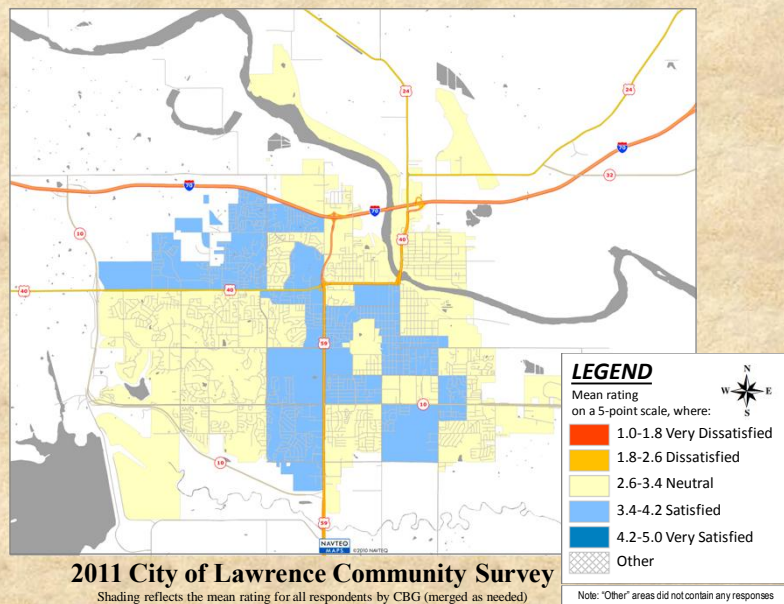
2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

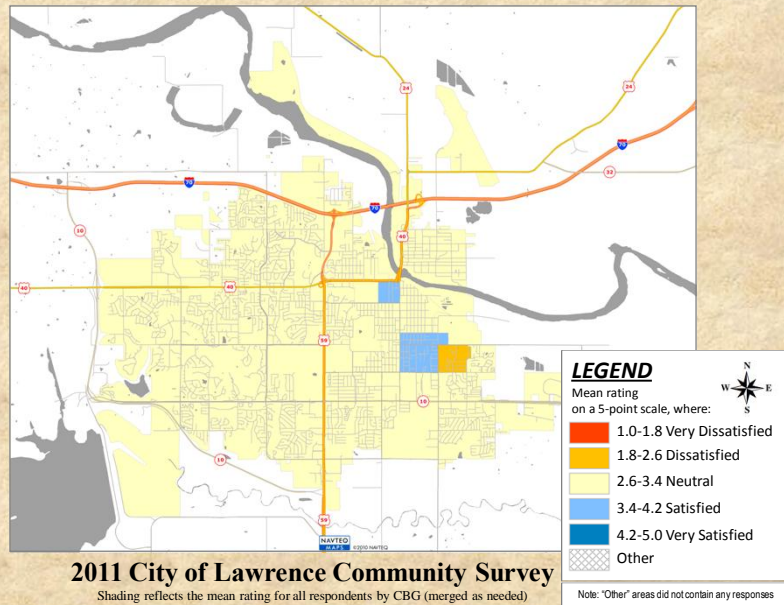
Q1d Maintenance of city streets, sidewalks and infrastructure



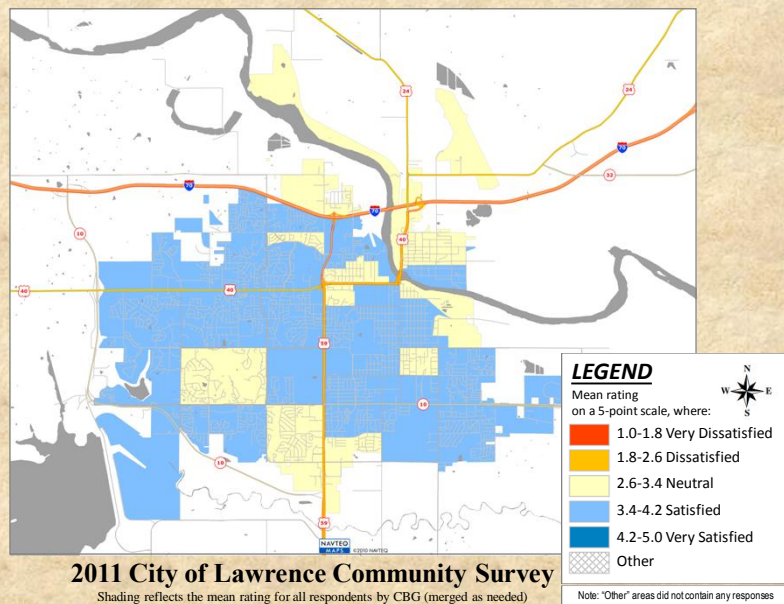
Q1e Effectiveness of City communication with the public

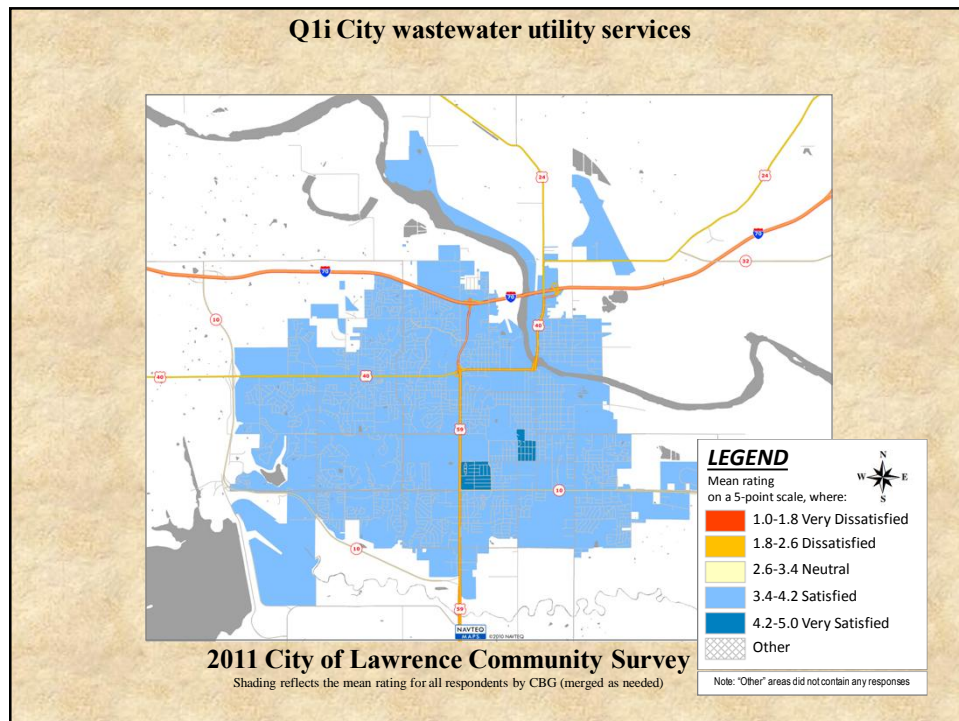
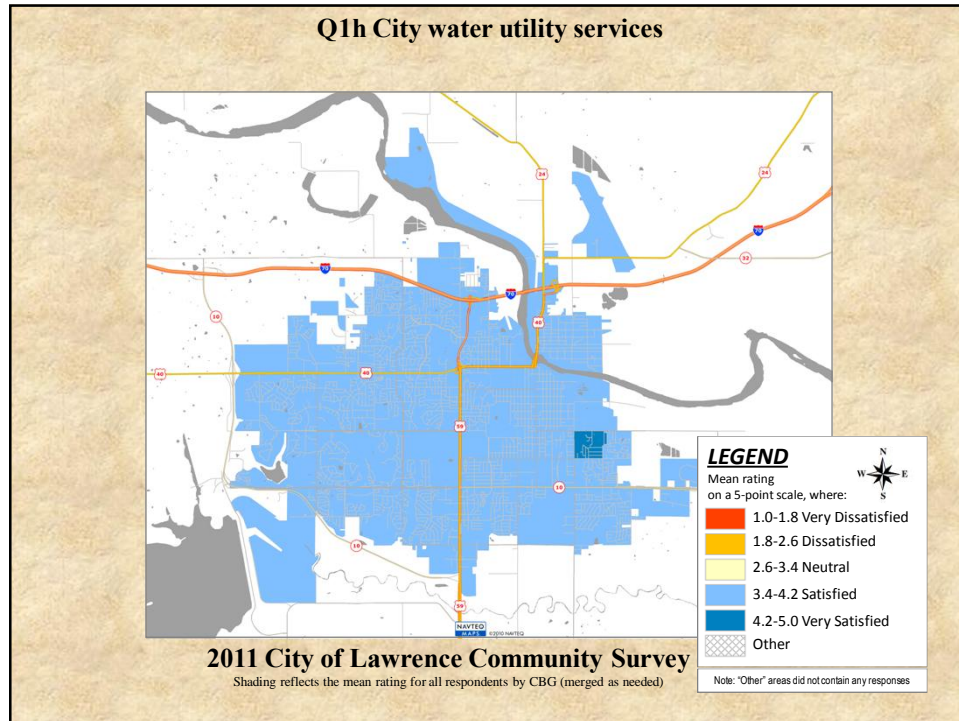


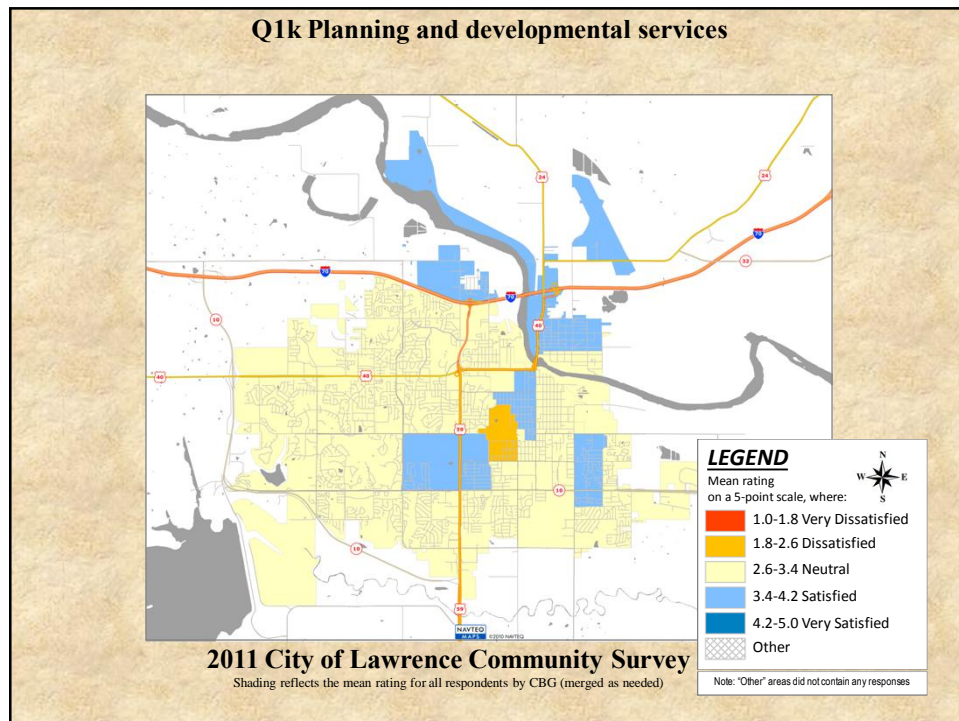
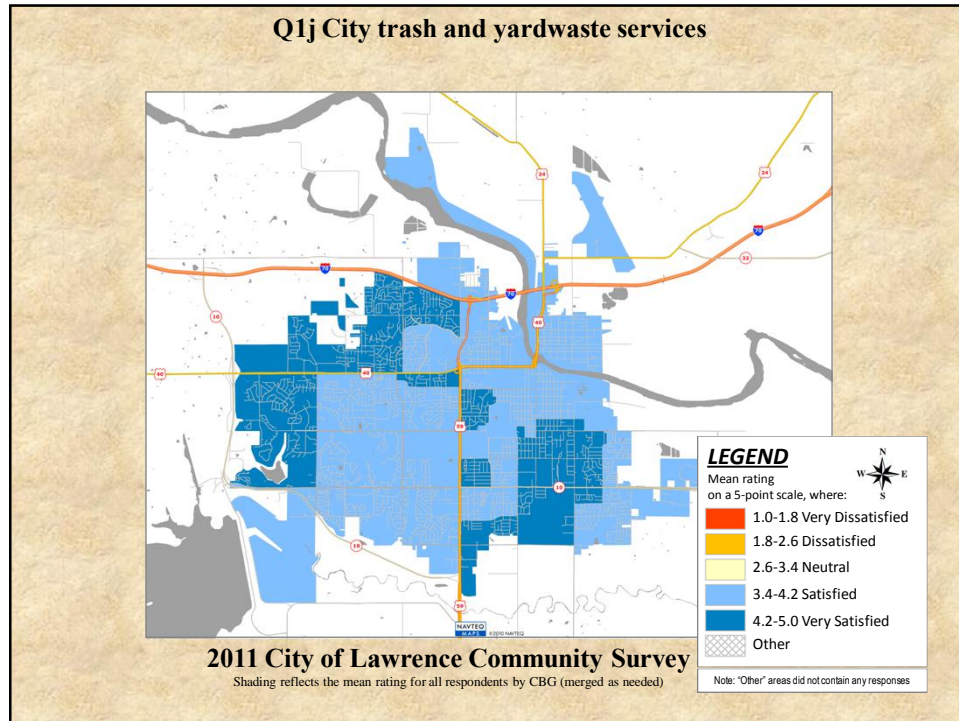
Q1f Flow of traffic and congestion management on streets in the City

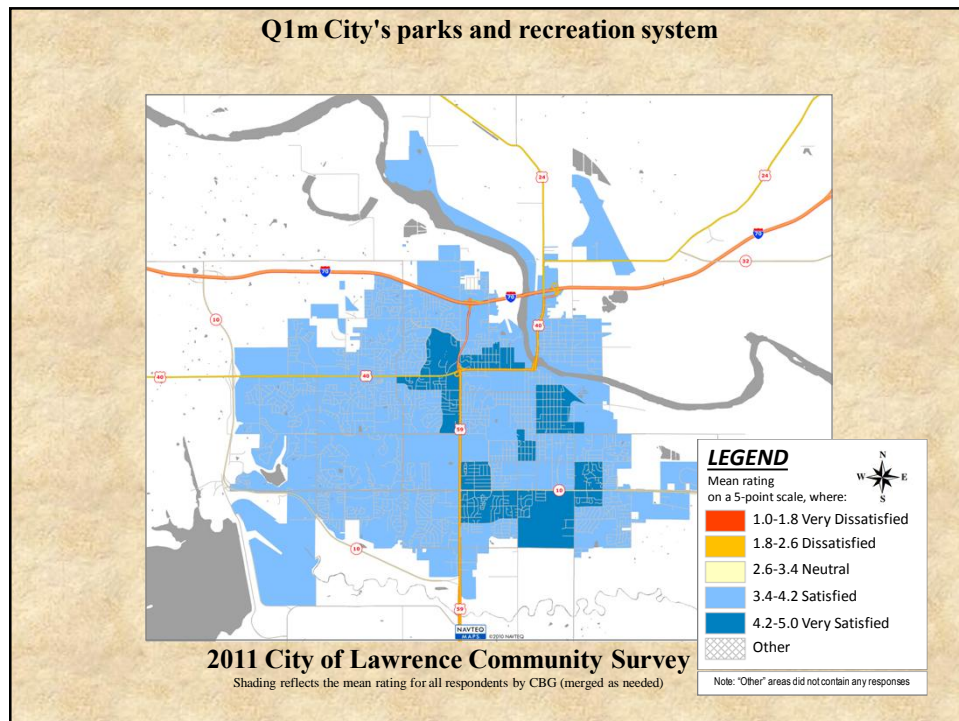
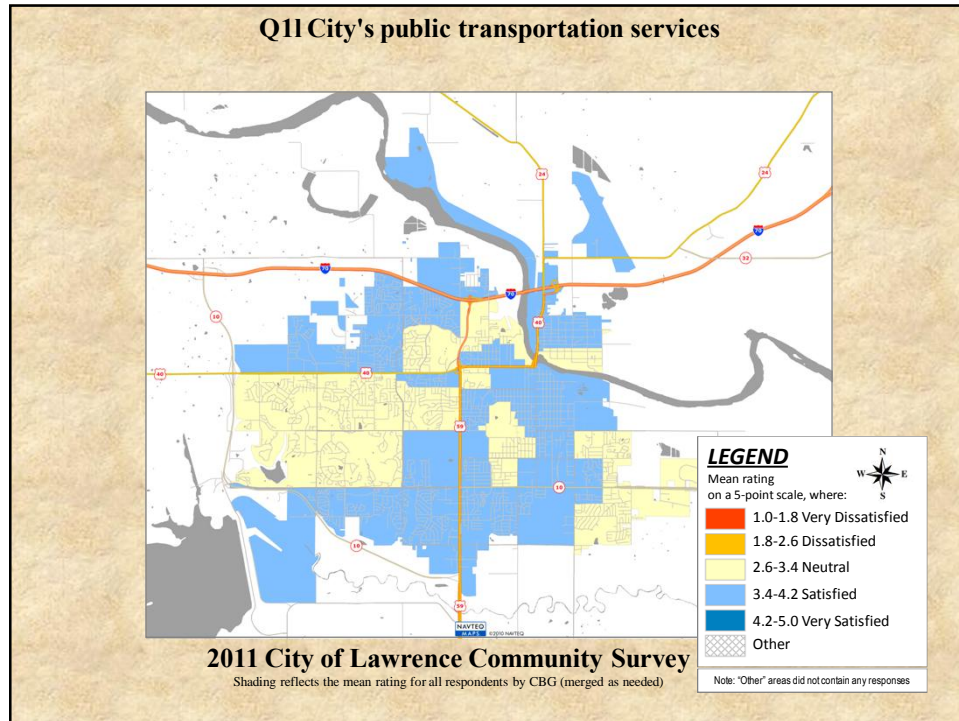


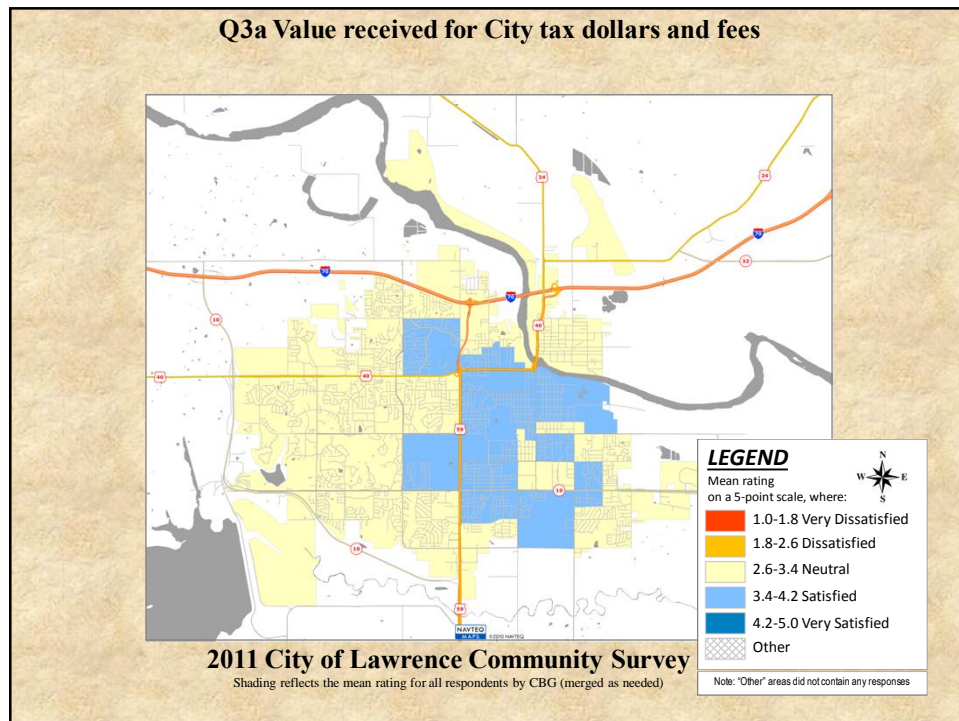
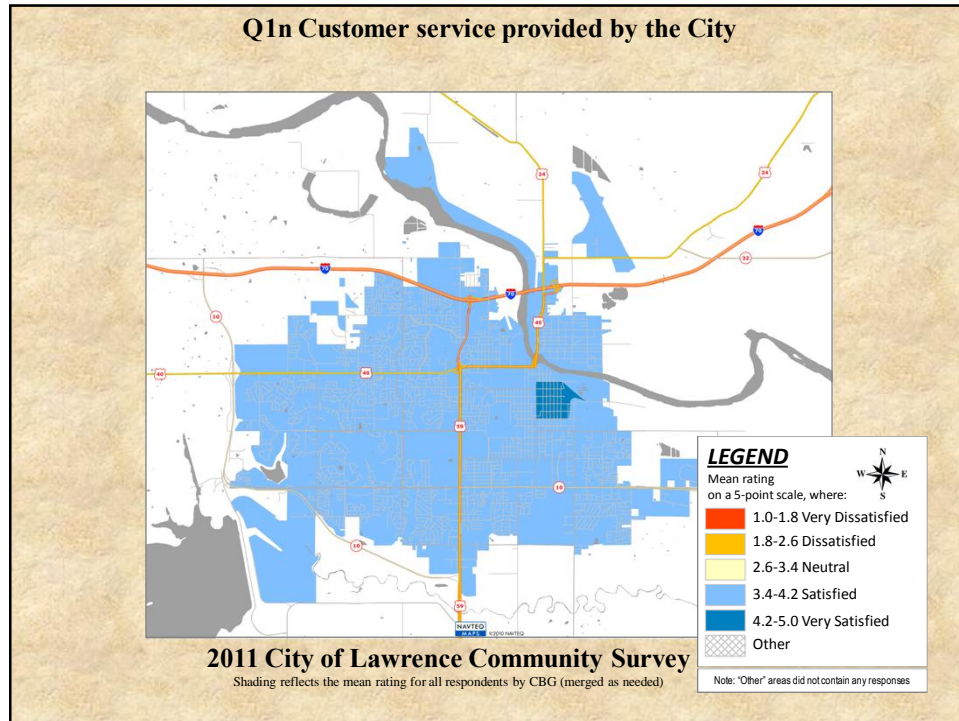
Q1g City's stormwater management system

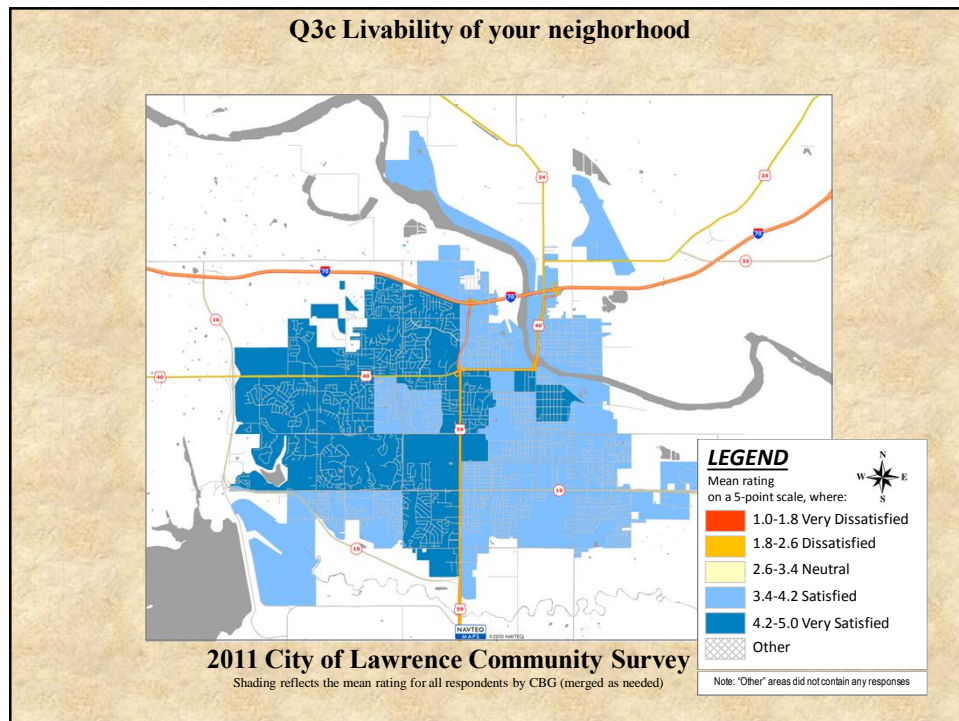
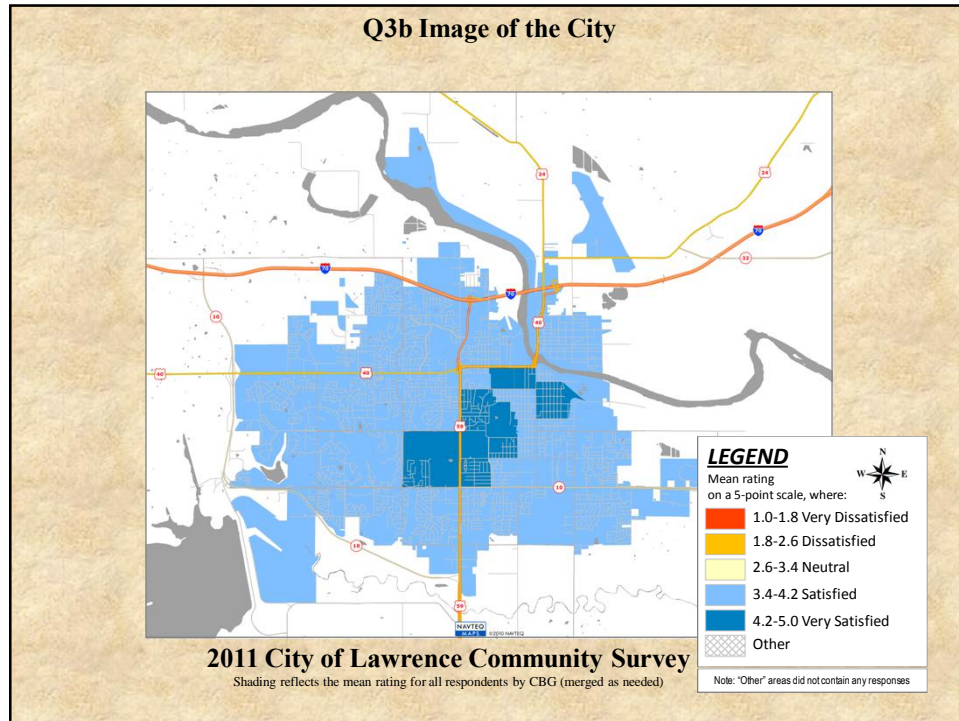


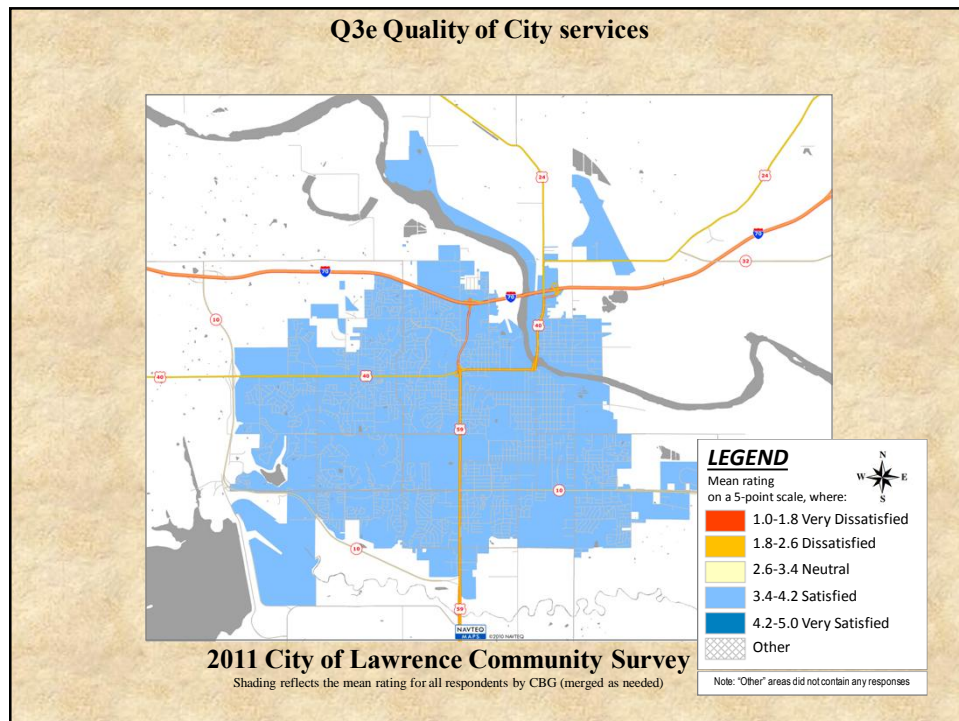
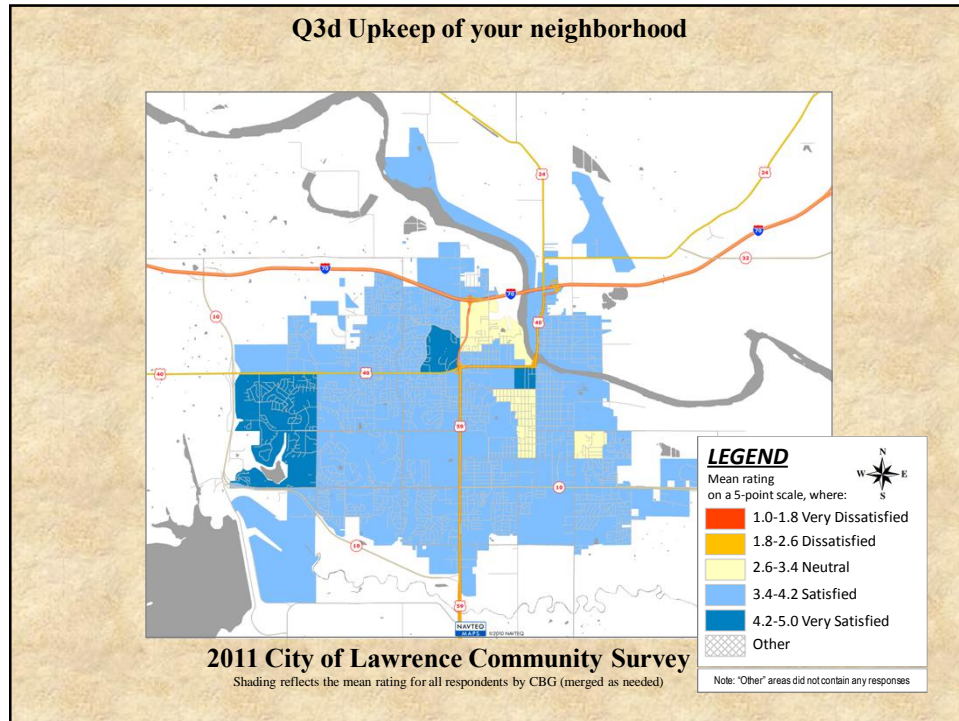


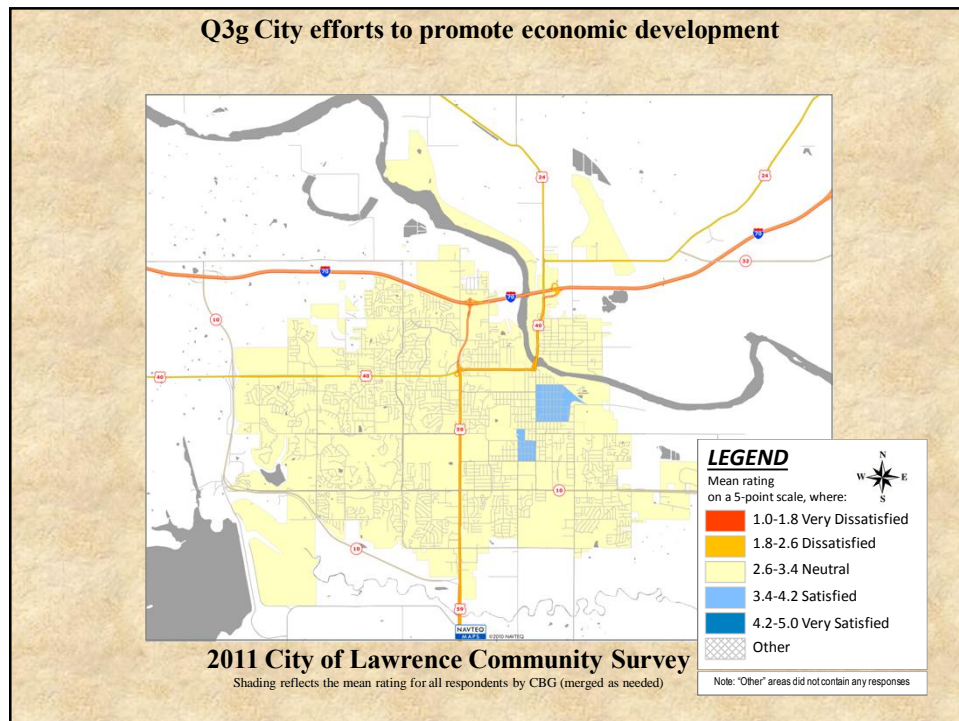
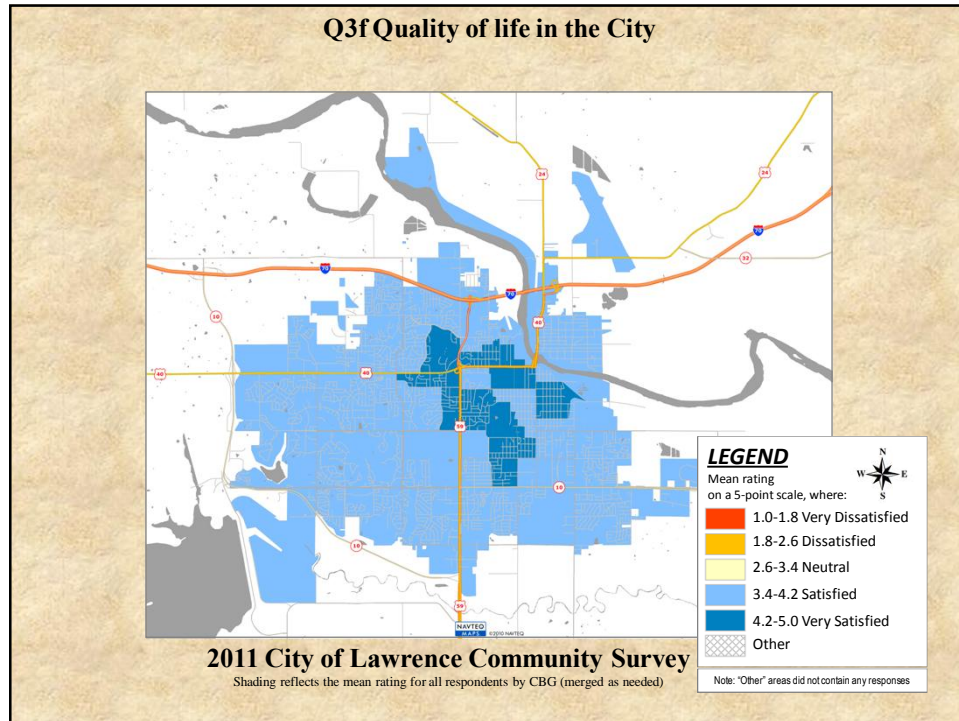


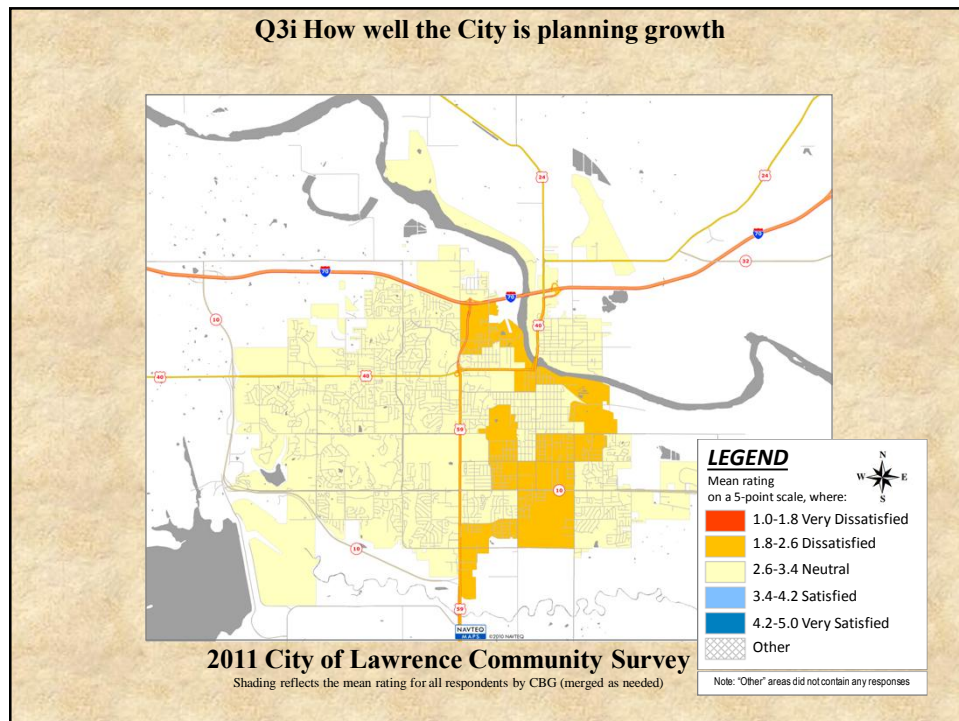
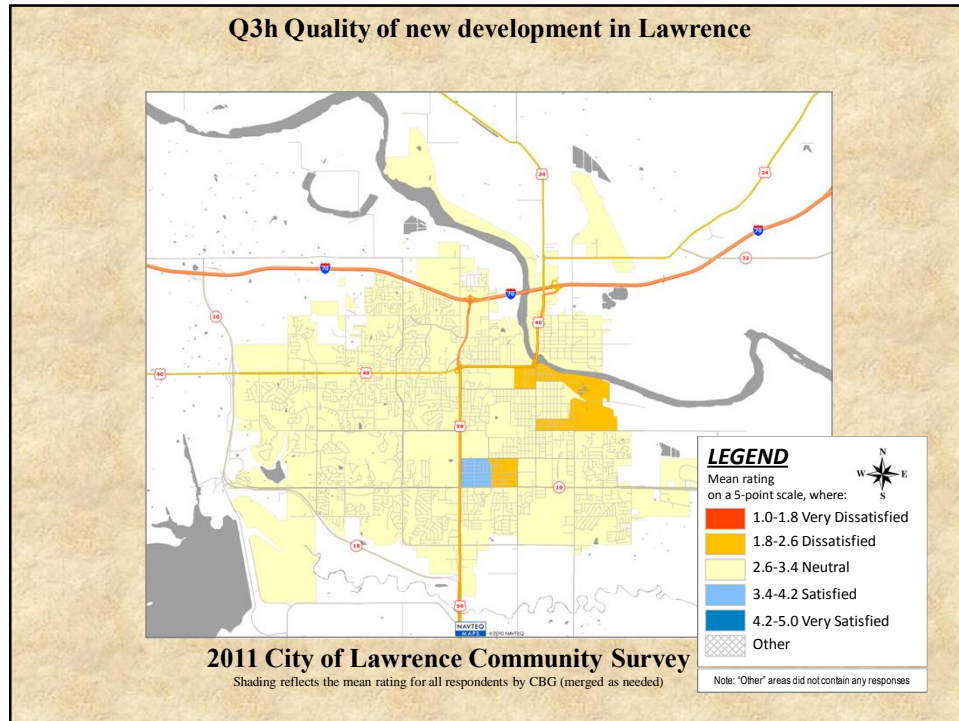




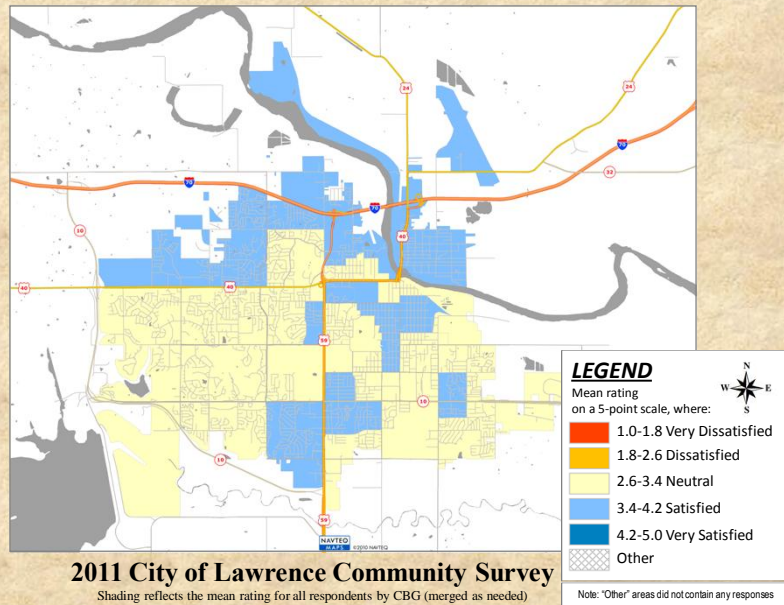




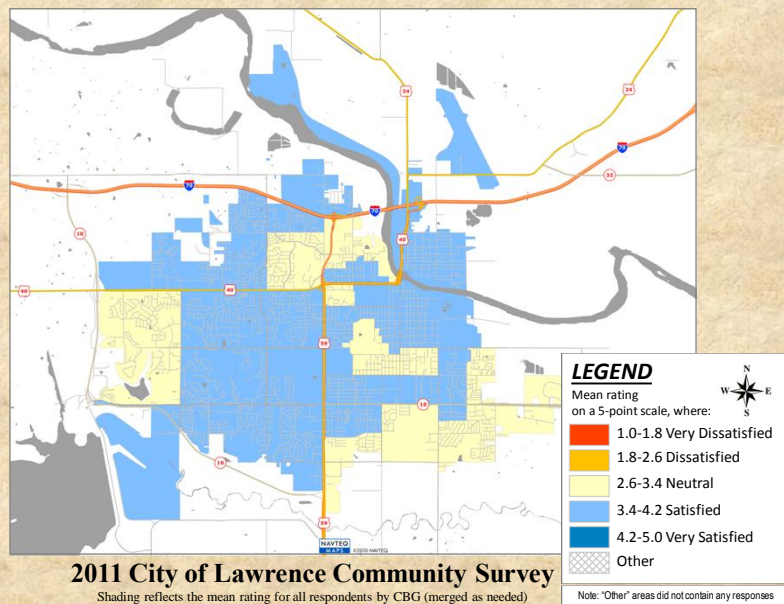


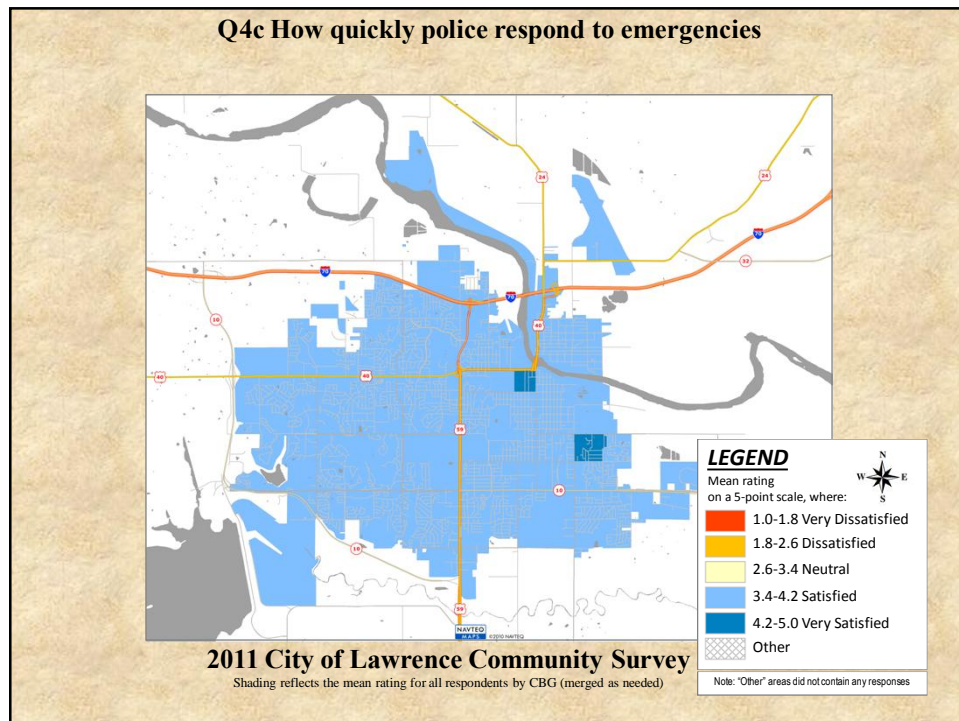
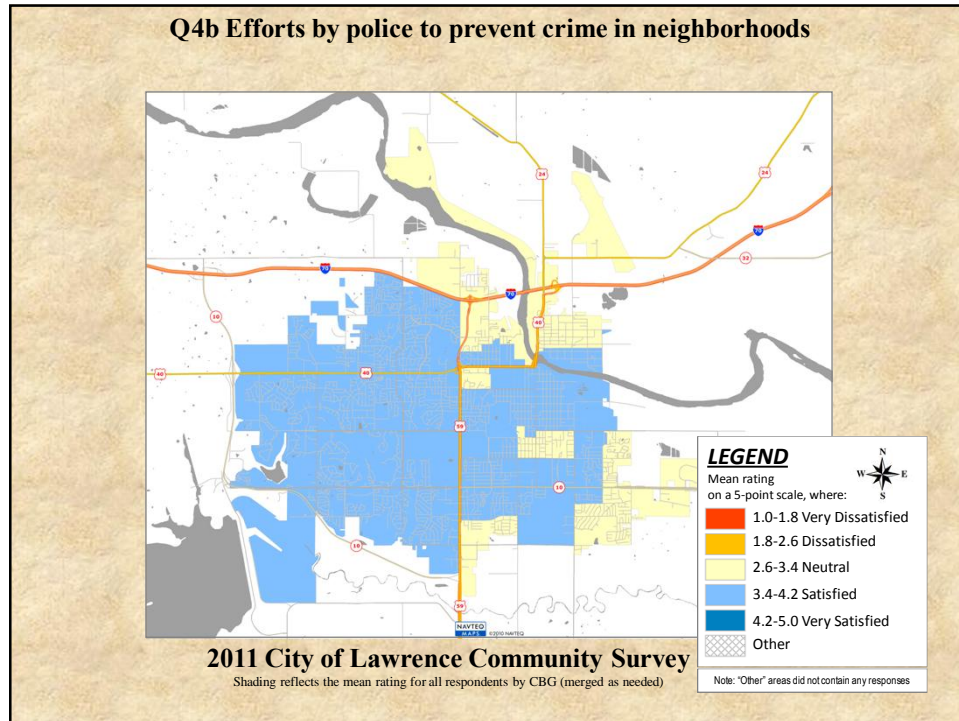


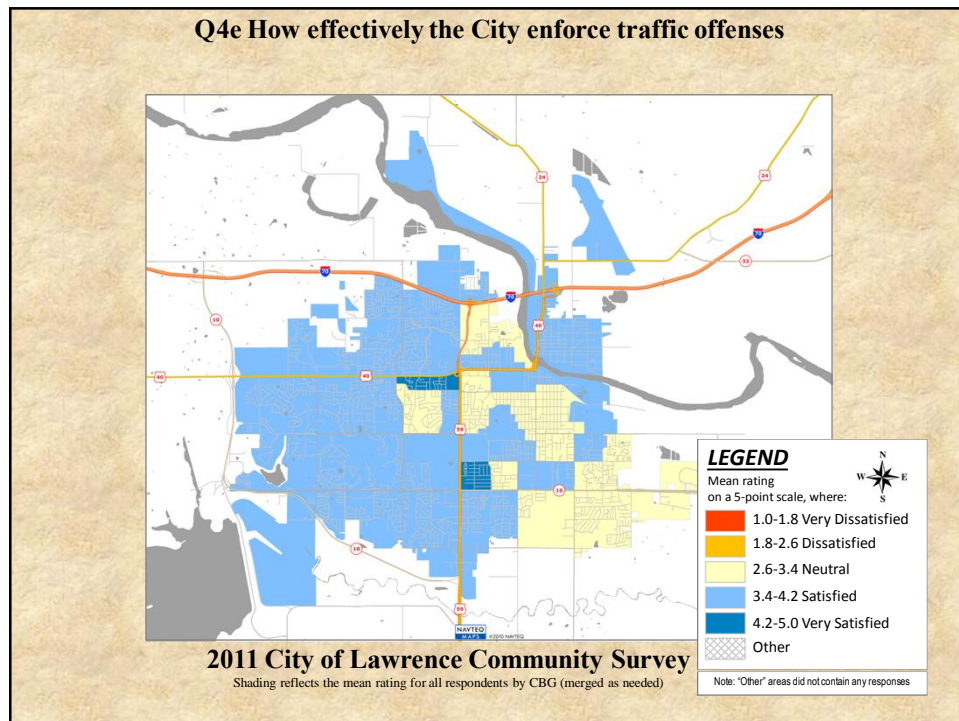
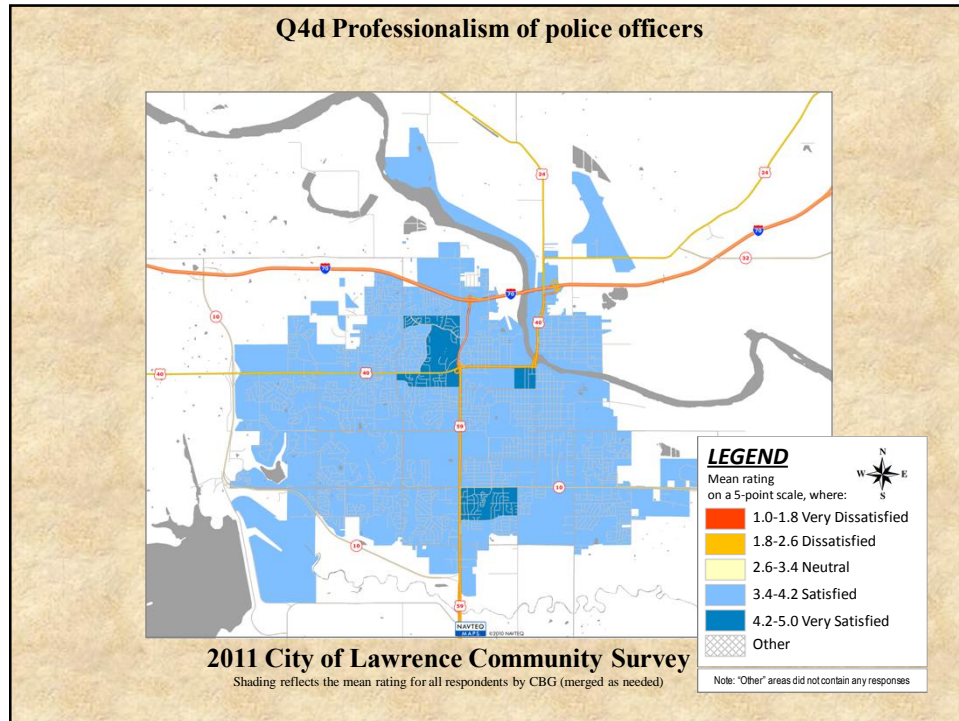
Q3j Mix of retail, residential and entertainment establishments in Downtown

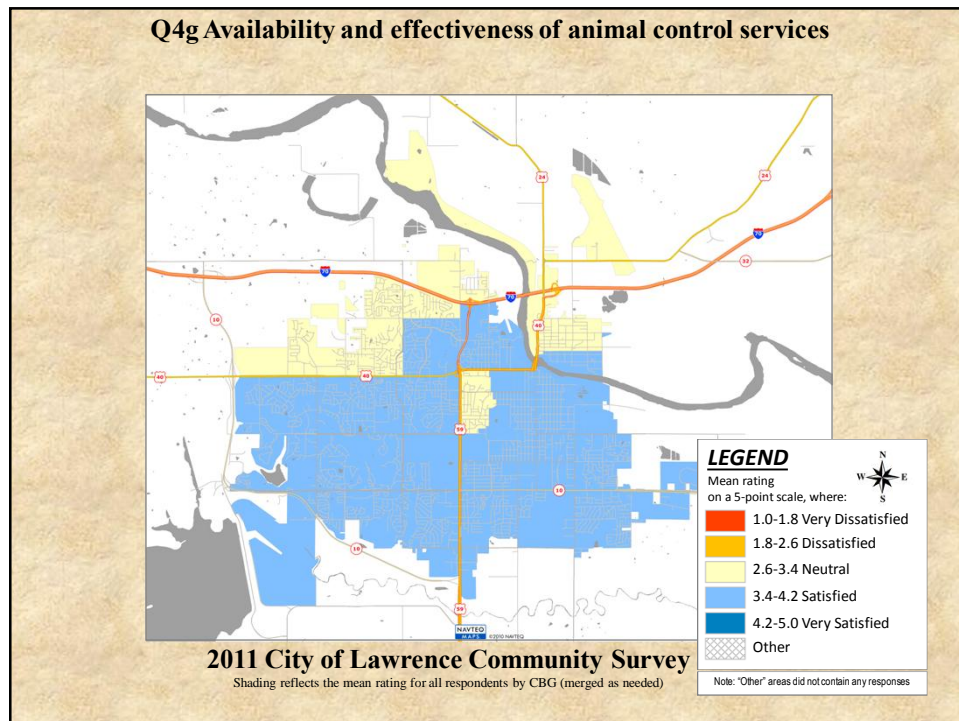
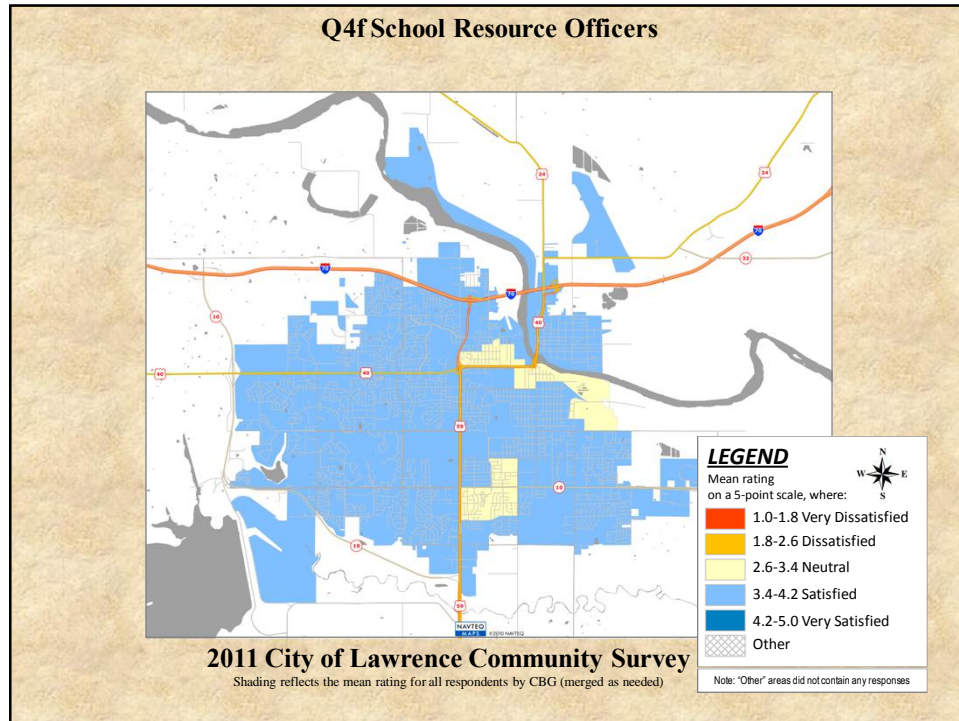


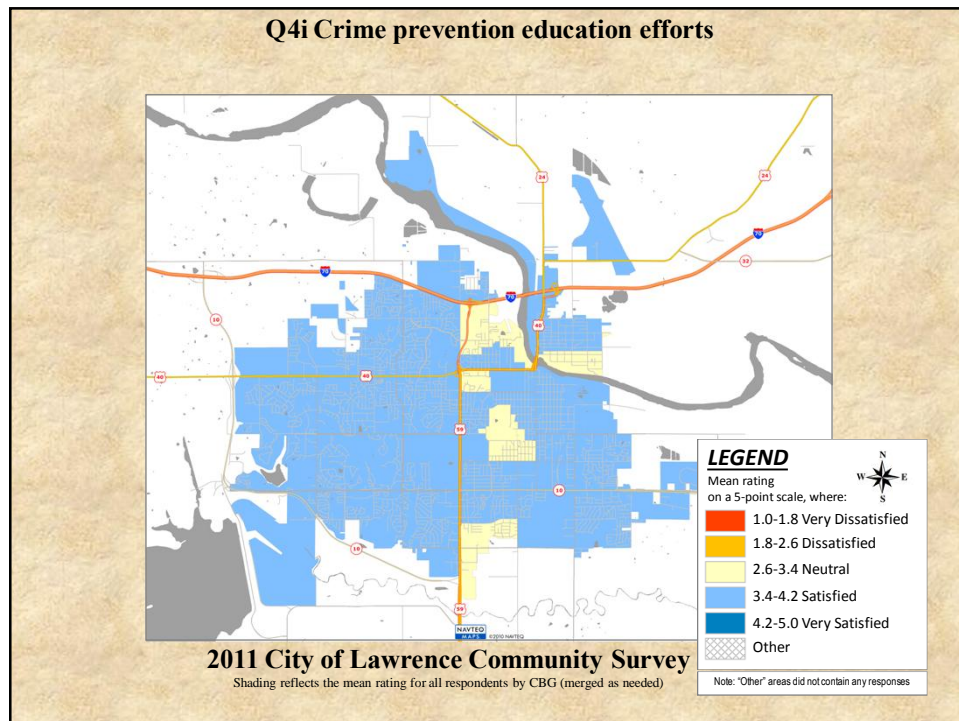
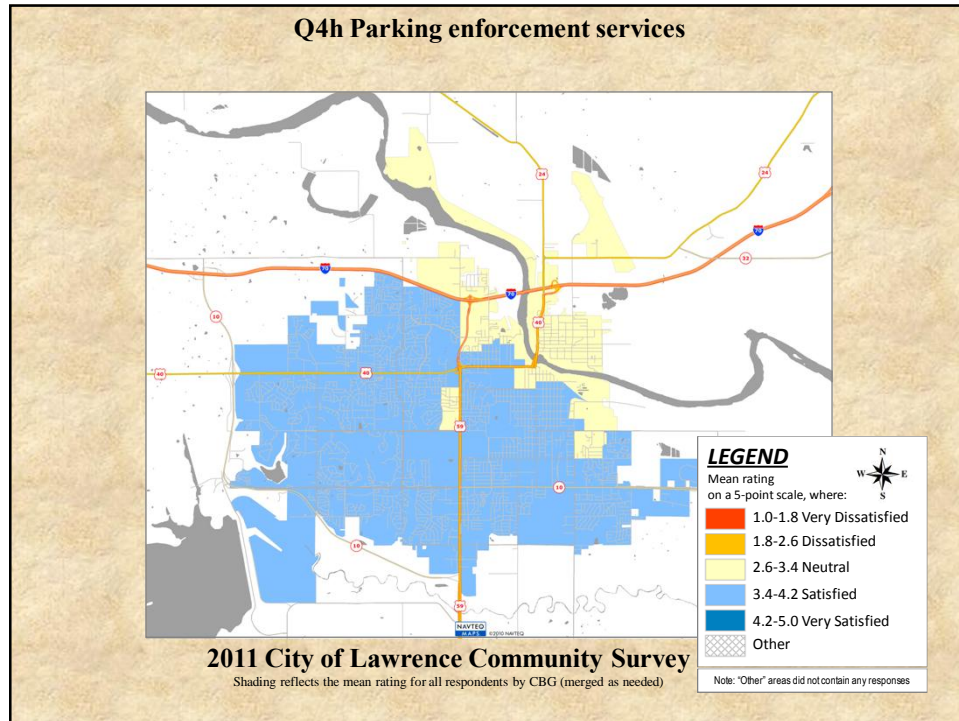
Q4a Frequency police officers patrol neighborhoods



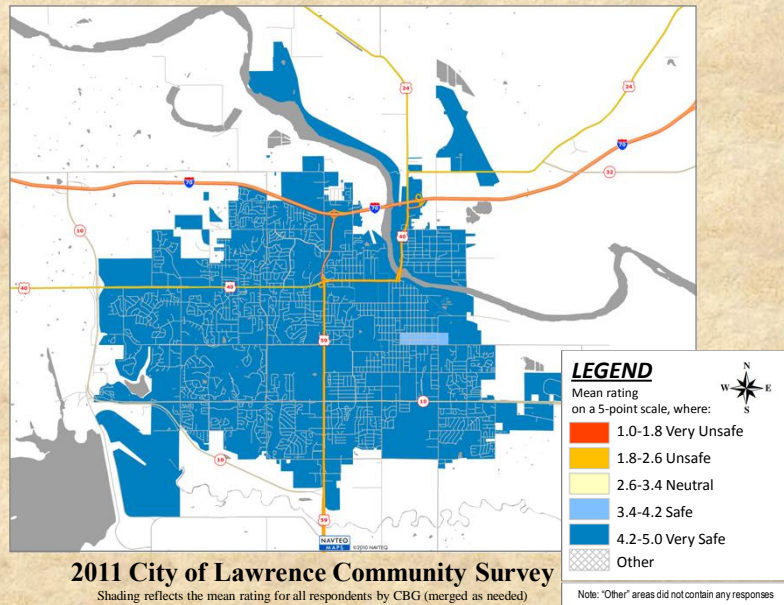




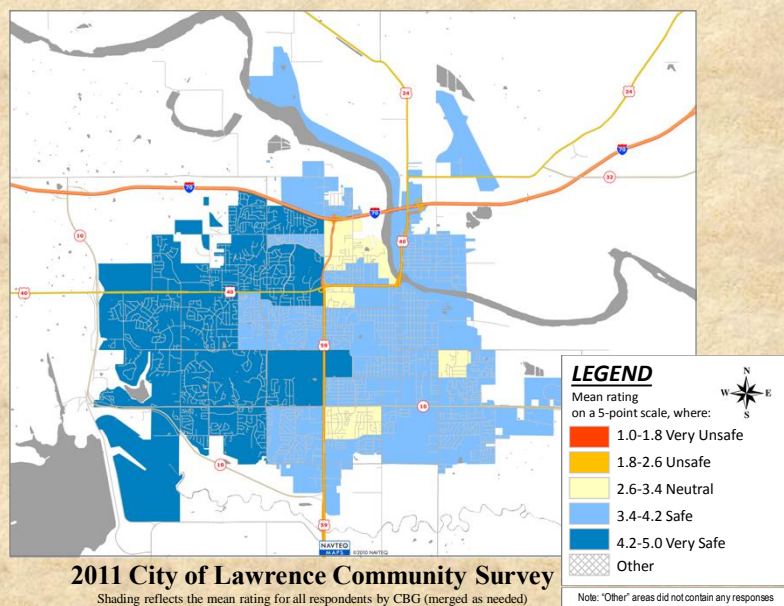




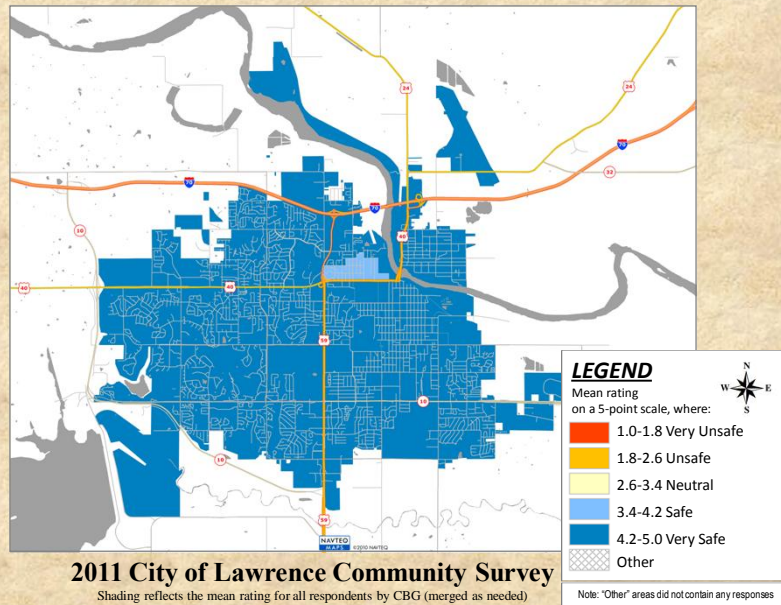
Q5a How safe residents feel walking in their neighborhood during the day



Q5b How safe residents feel walking in their neighborhood after dark



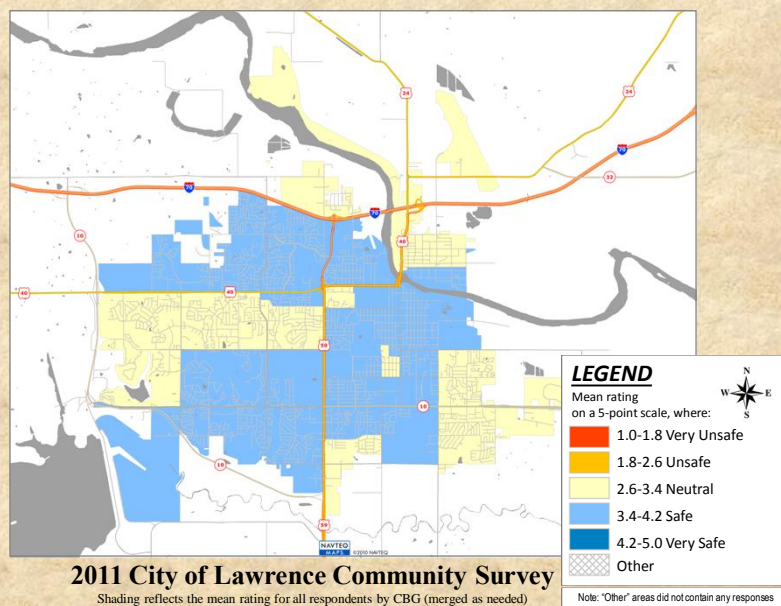
Q5c How safe residents feel in Downtown Lawrence during the day



2011 City of Lawrence Community Survey

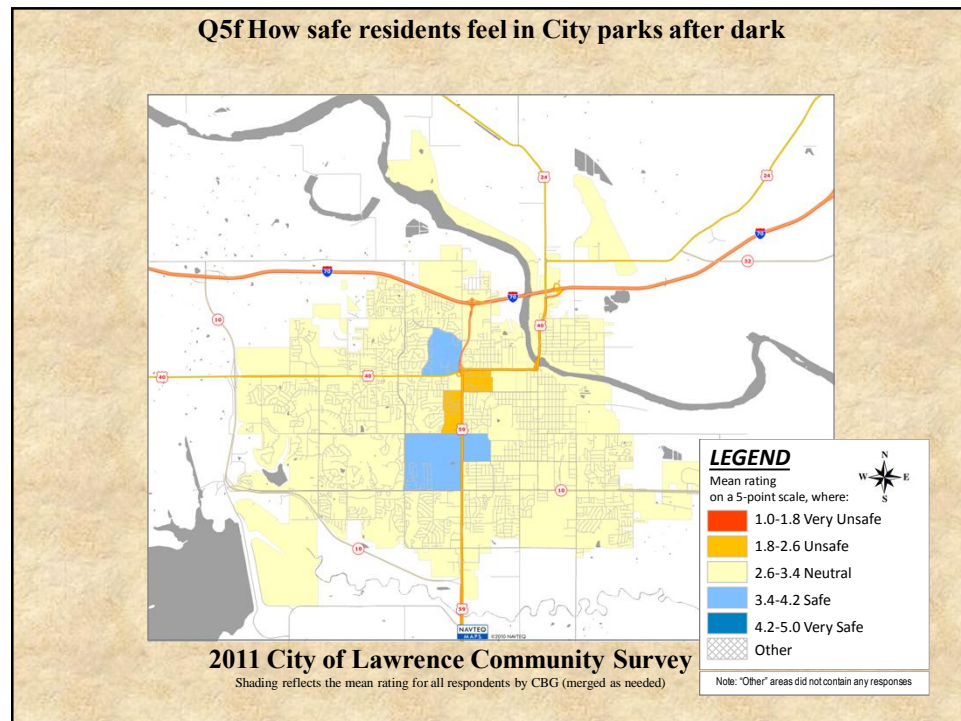
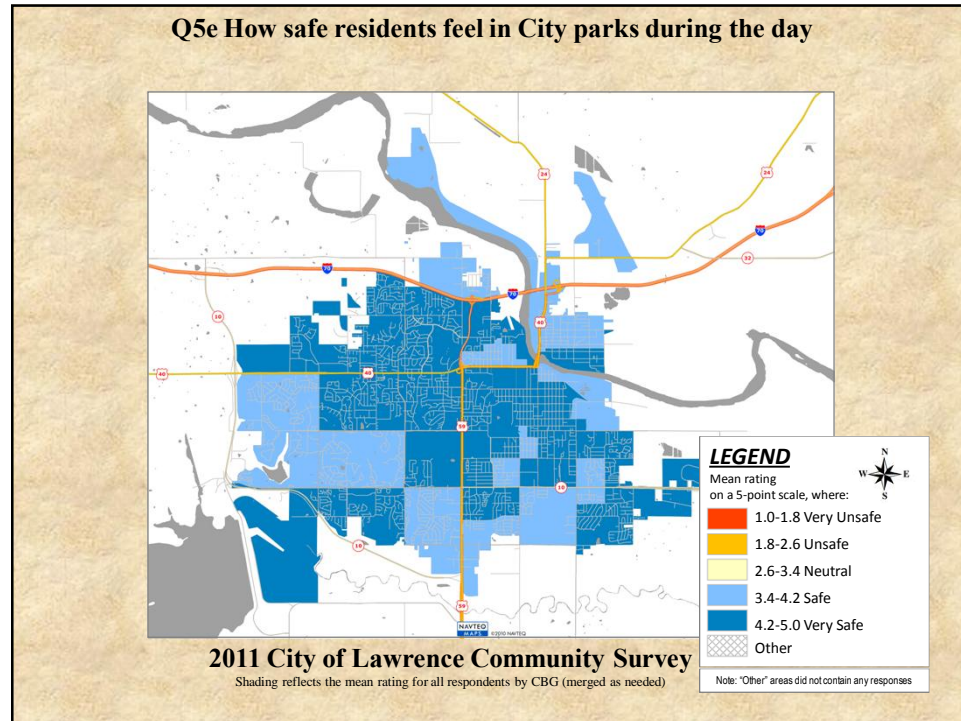
Shading reflects the mean rating for all respondents by CBG (merged as needed)

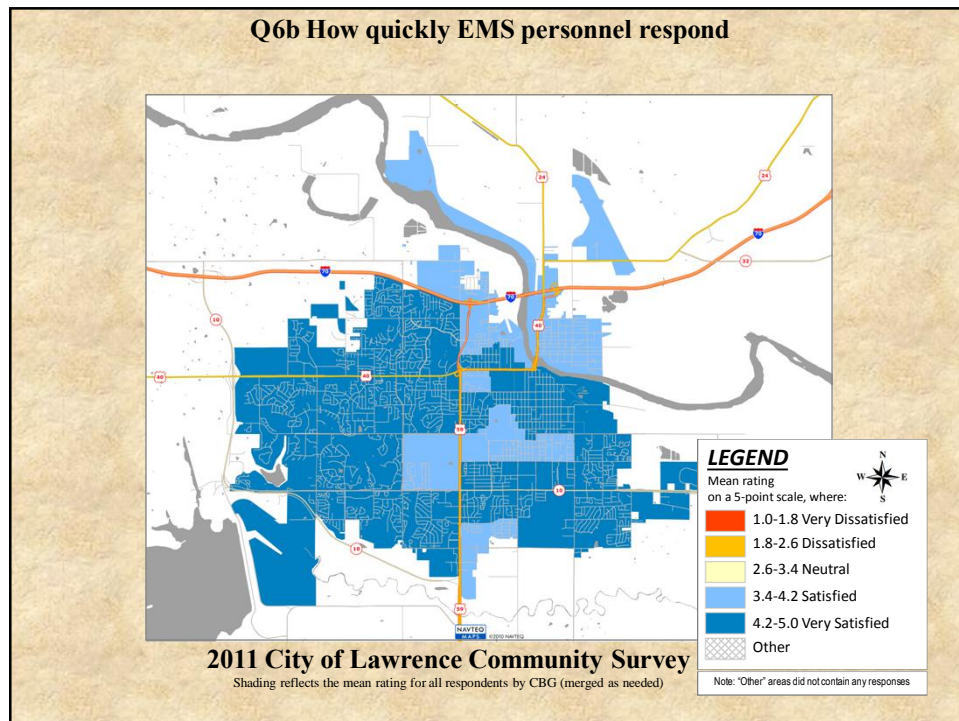
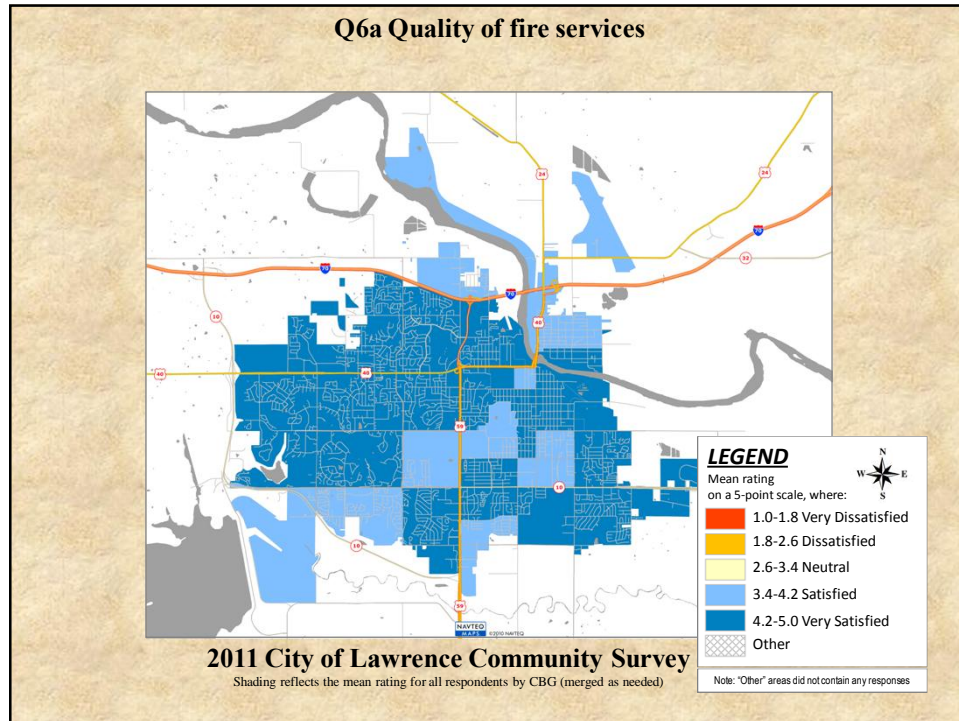
Q5d How safe residents feel in Downtown Lawrence after dark



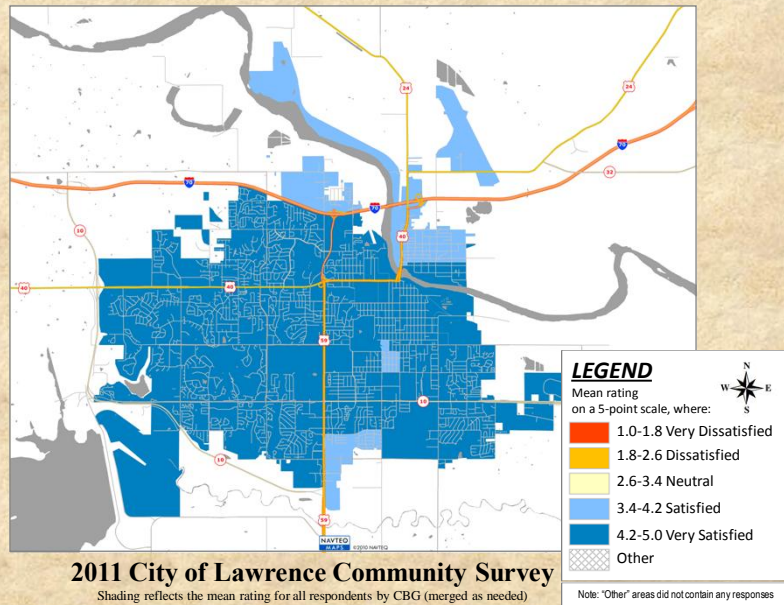
2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

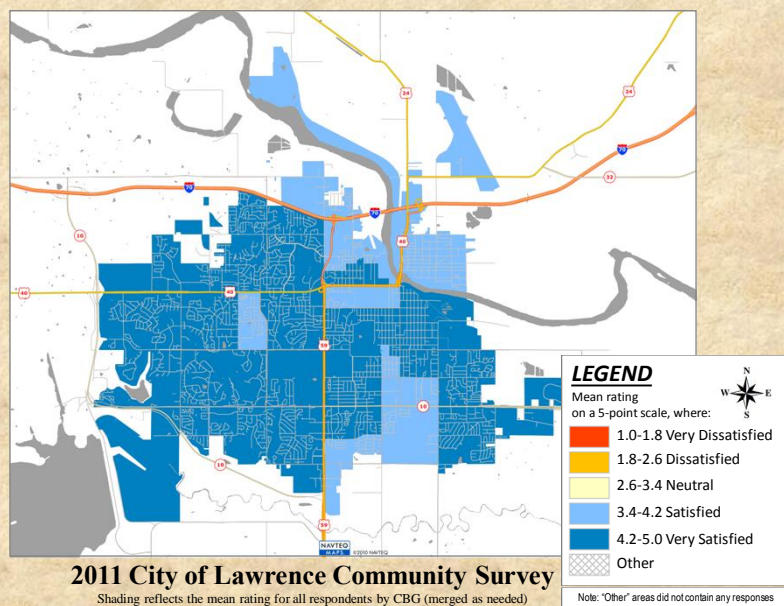




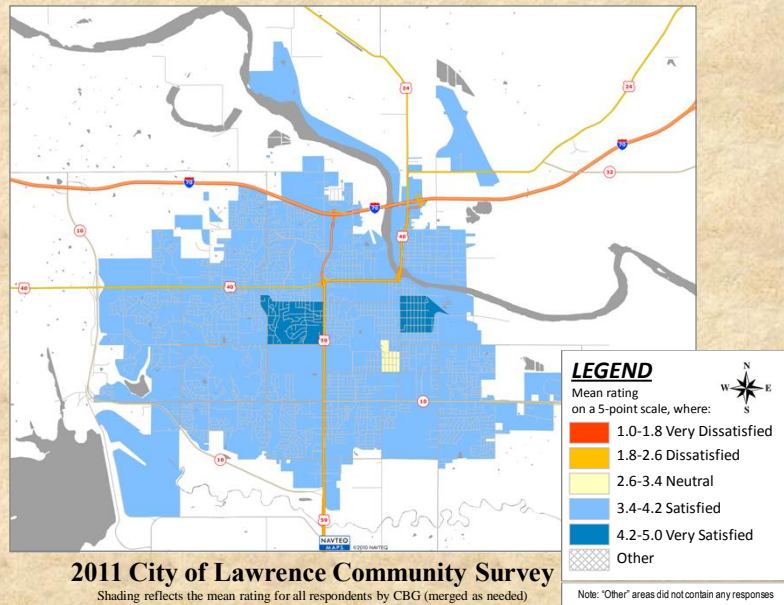
Q6c Professionalism of City's fire and EMS personnel



Q6d Quality of medical care provided by the City's fire medical services personnel



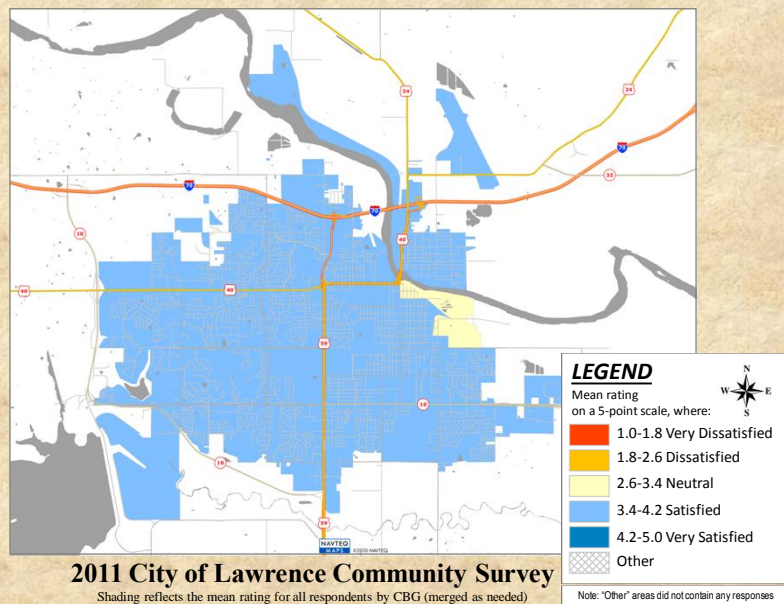
Q6e City's fire medical education program



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

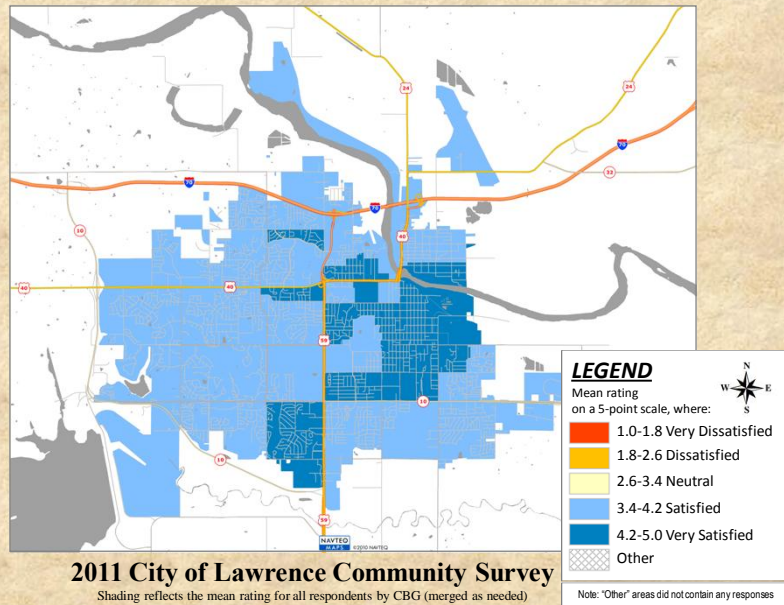
Q6f City's fire business inspection program



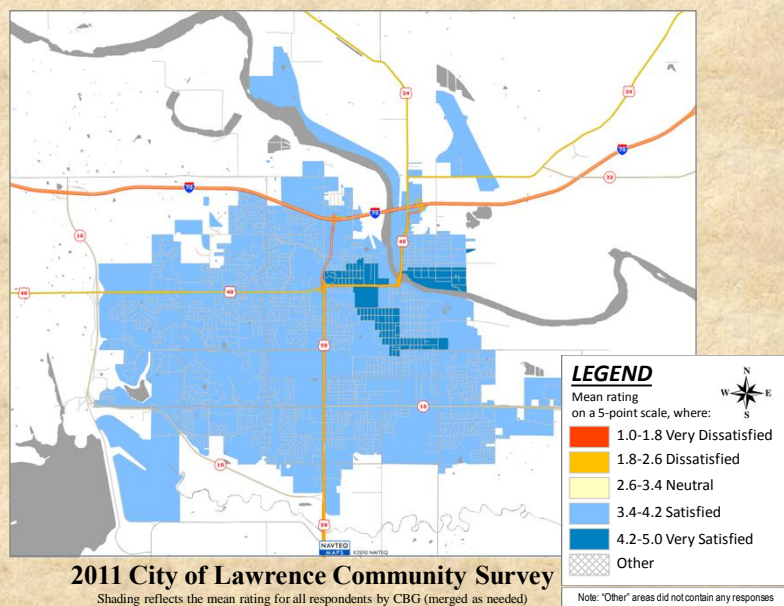
2011 City of Lawrence Community Survey

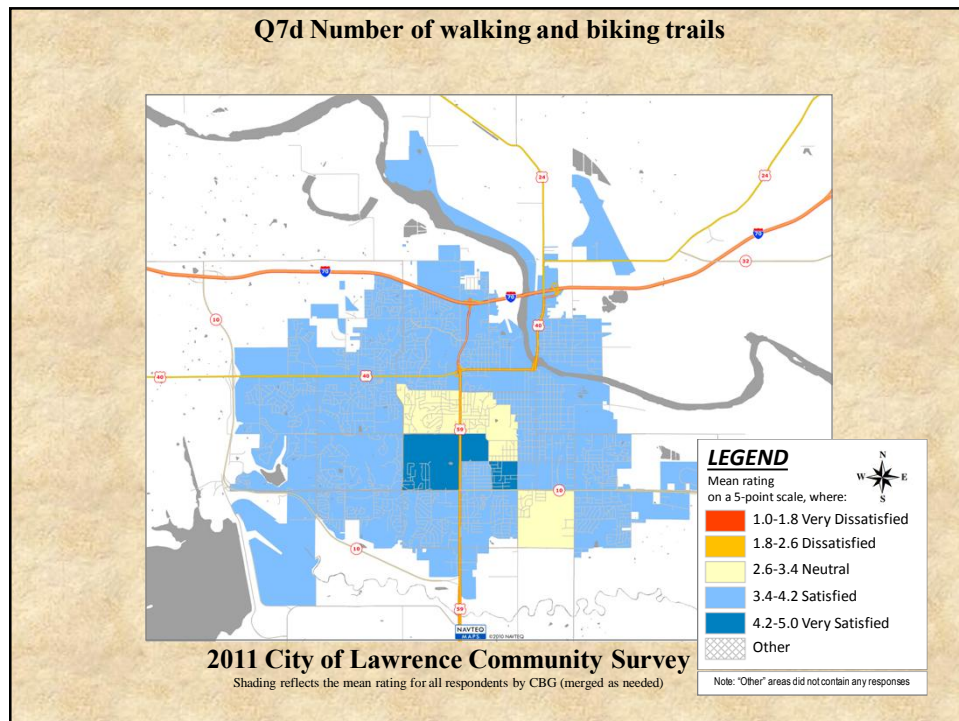
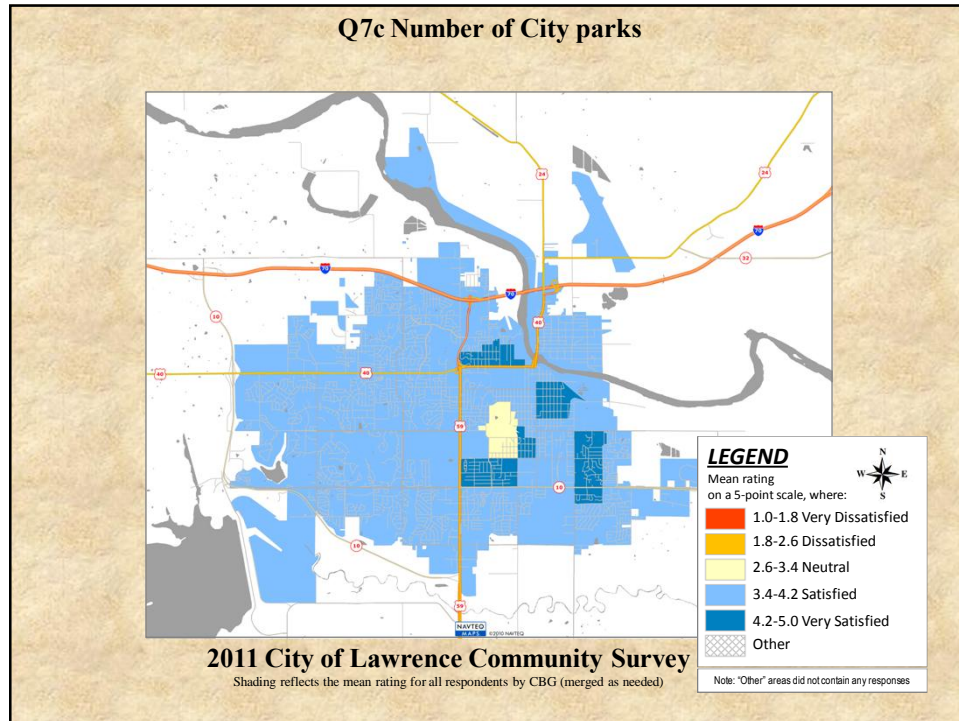
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q7a Appearance/cleanliness of City parks

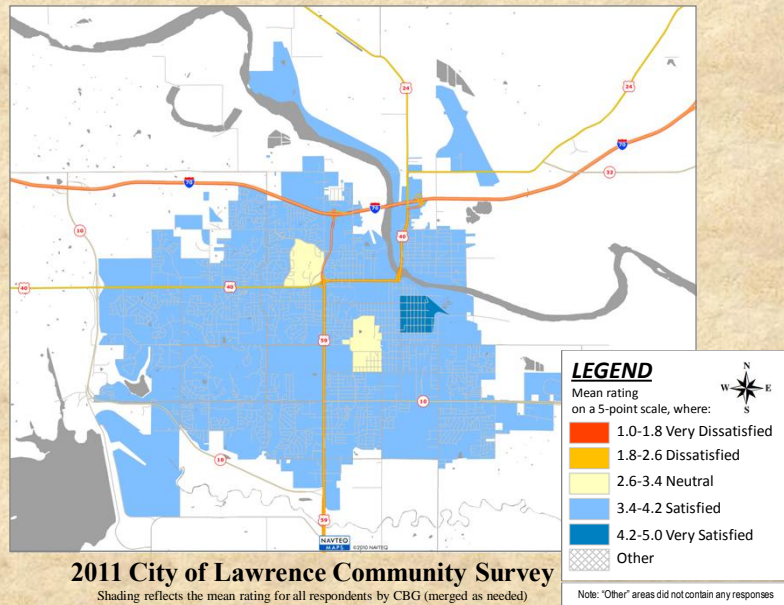


Q7b Condition of equipment and facilities at City parks

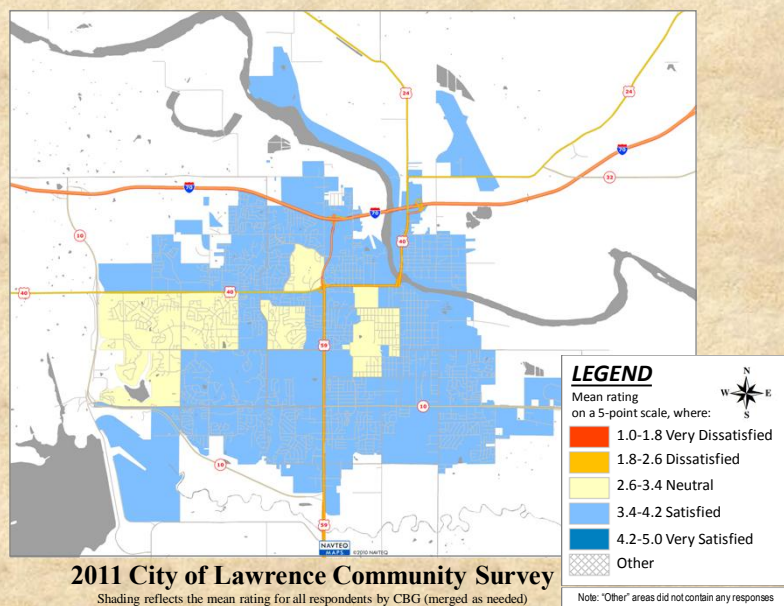


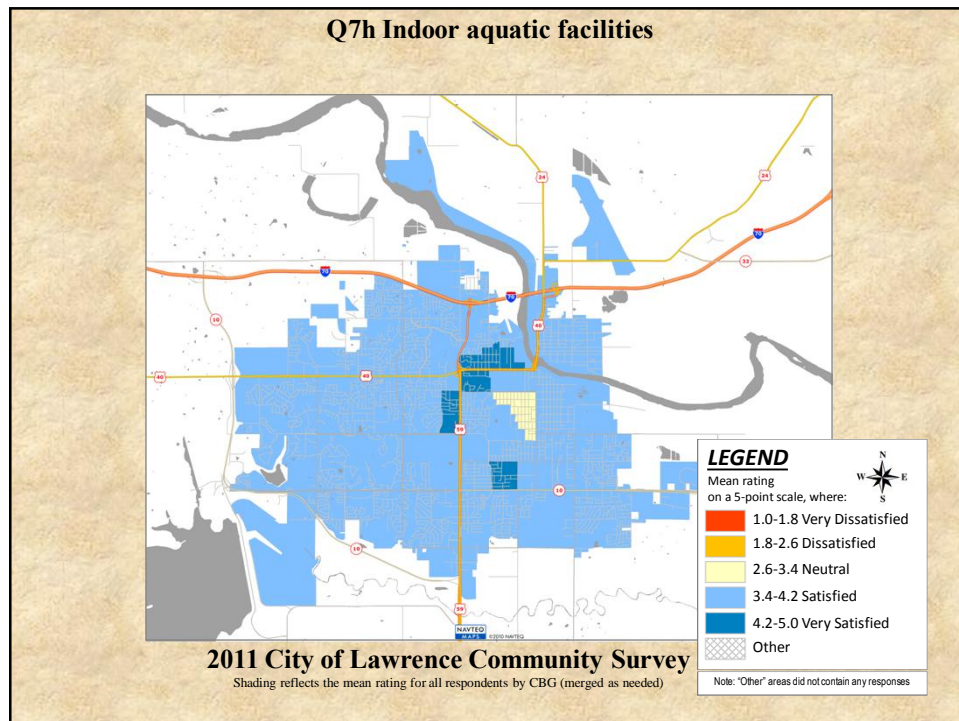
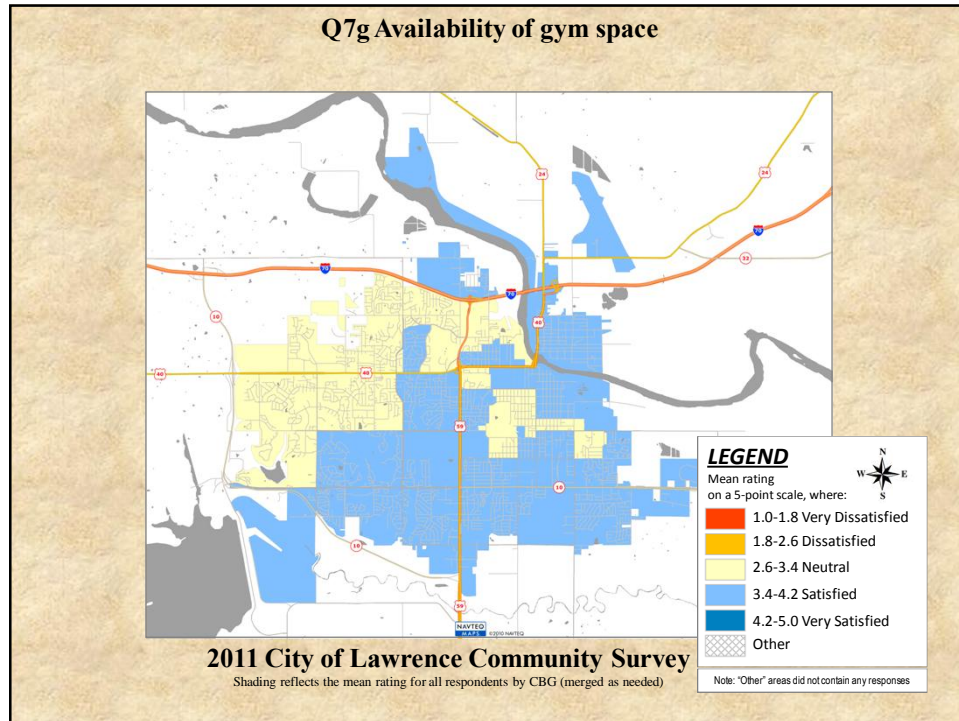


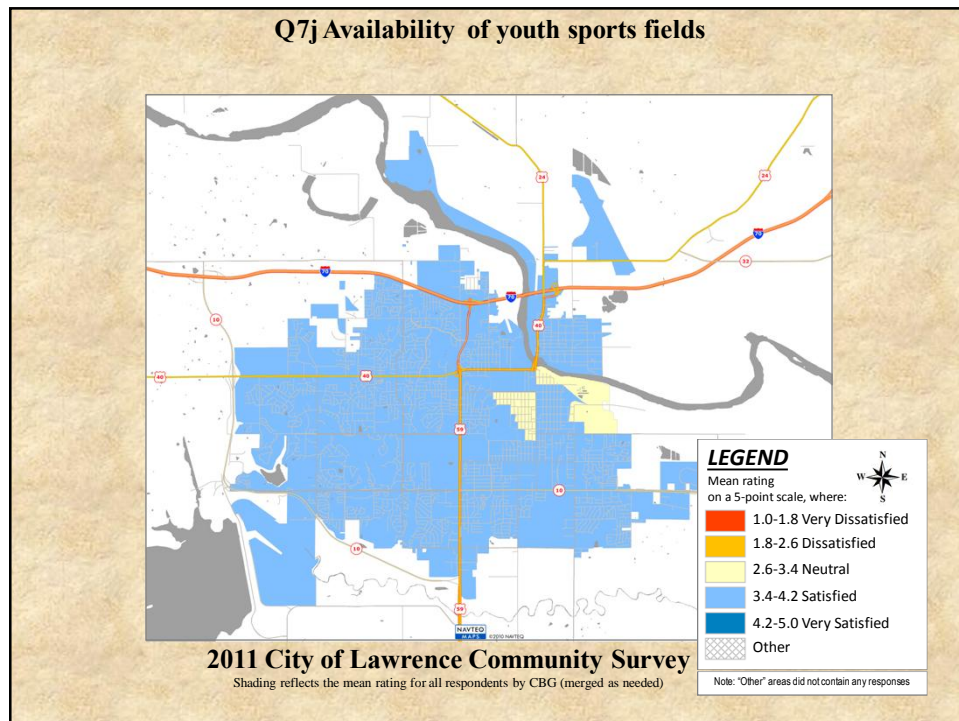
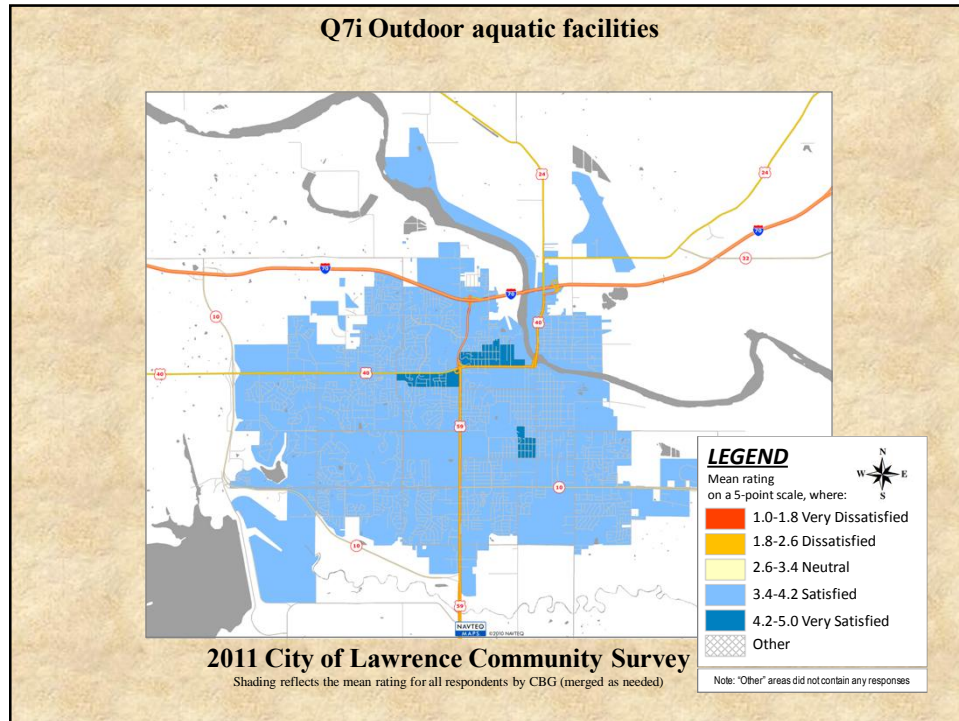
Q7e Outdoor recreation facilities

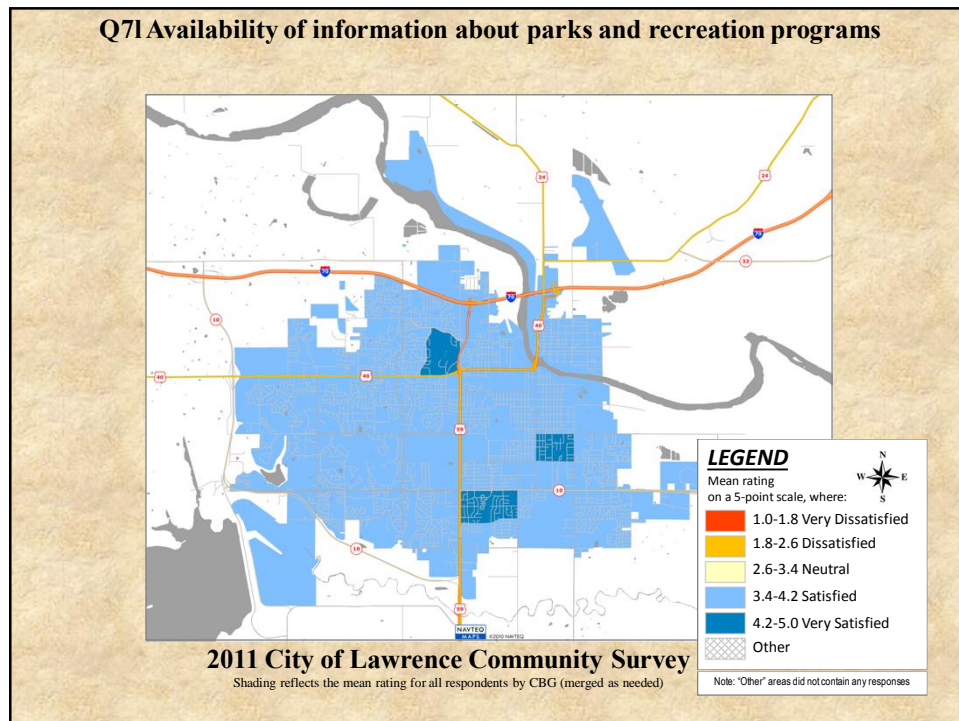
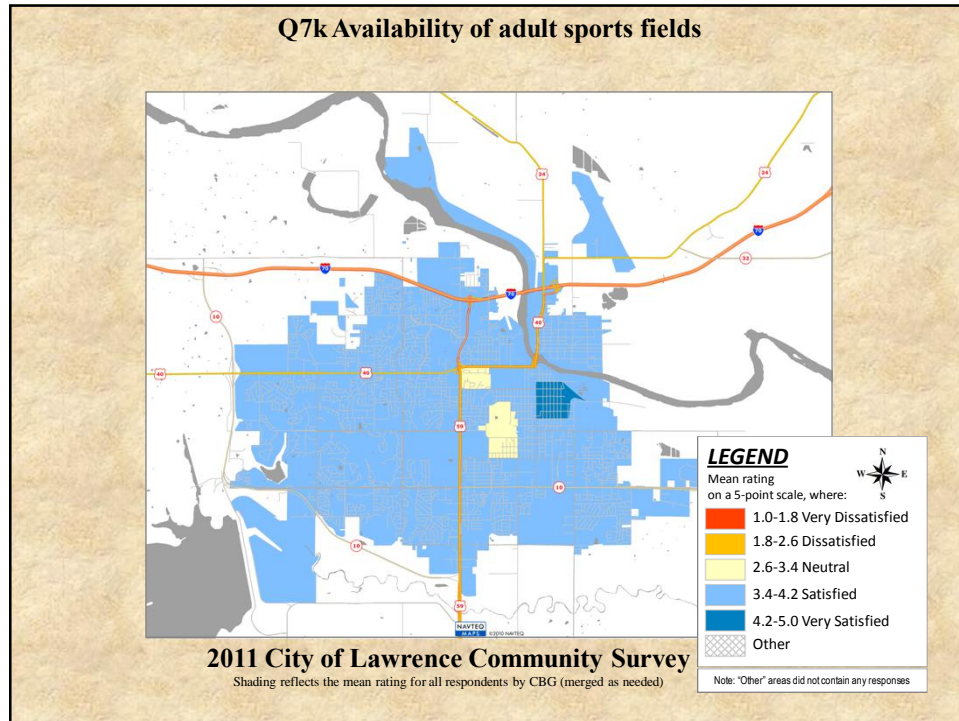


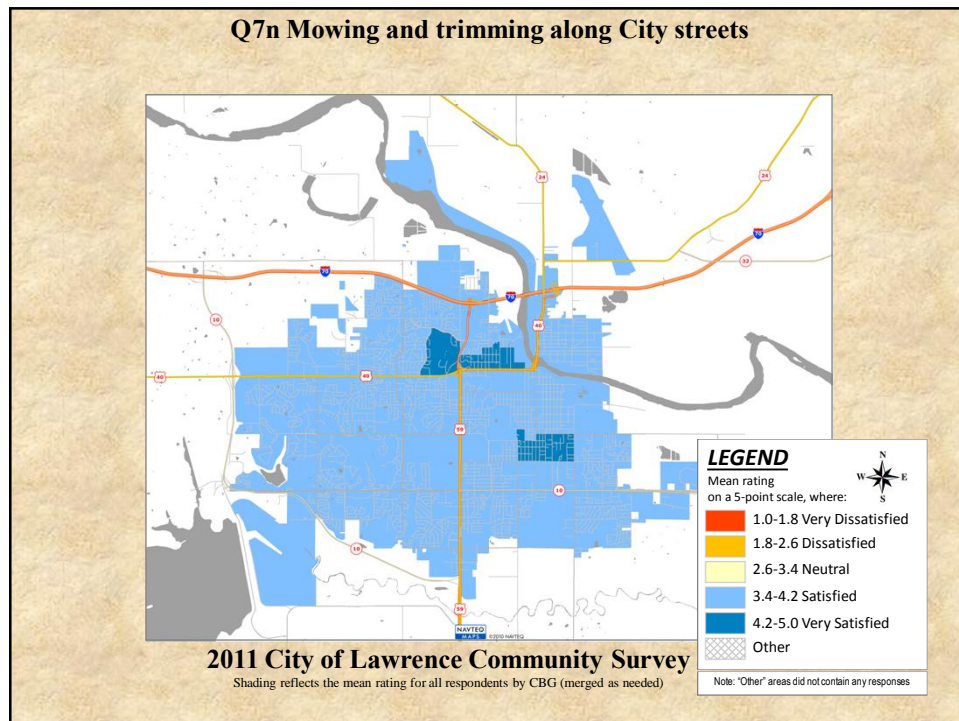
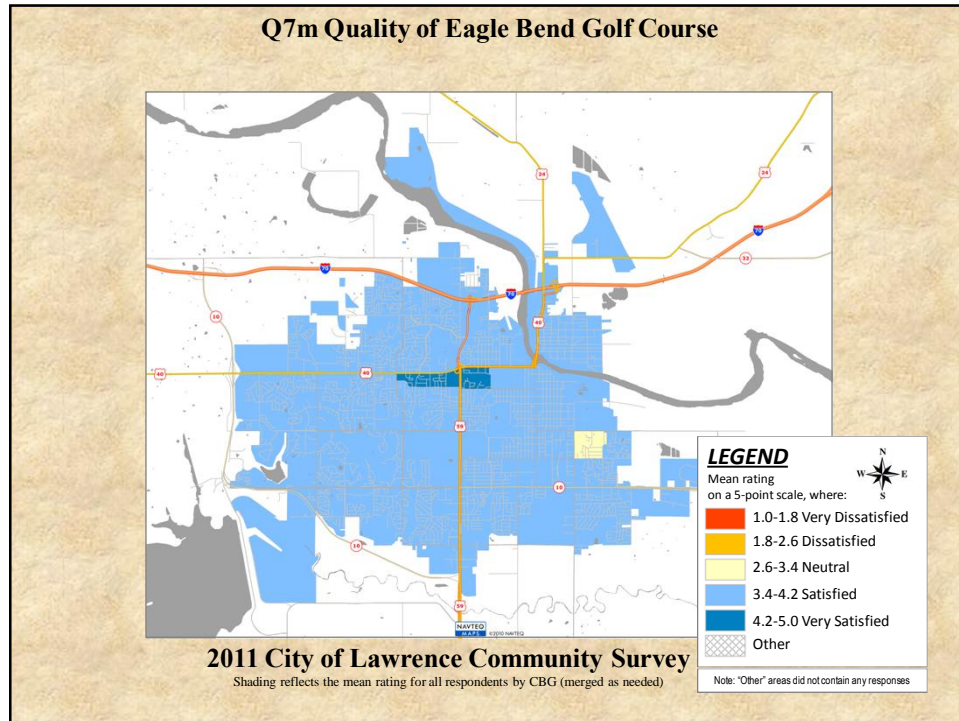
Q7f Indoor recreation facilities

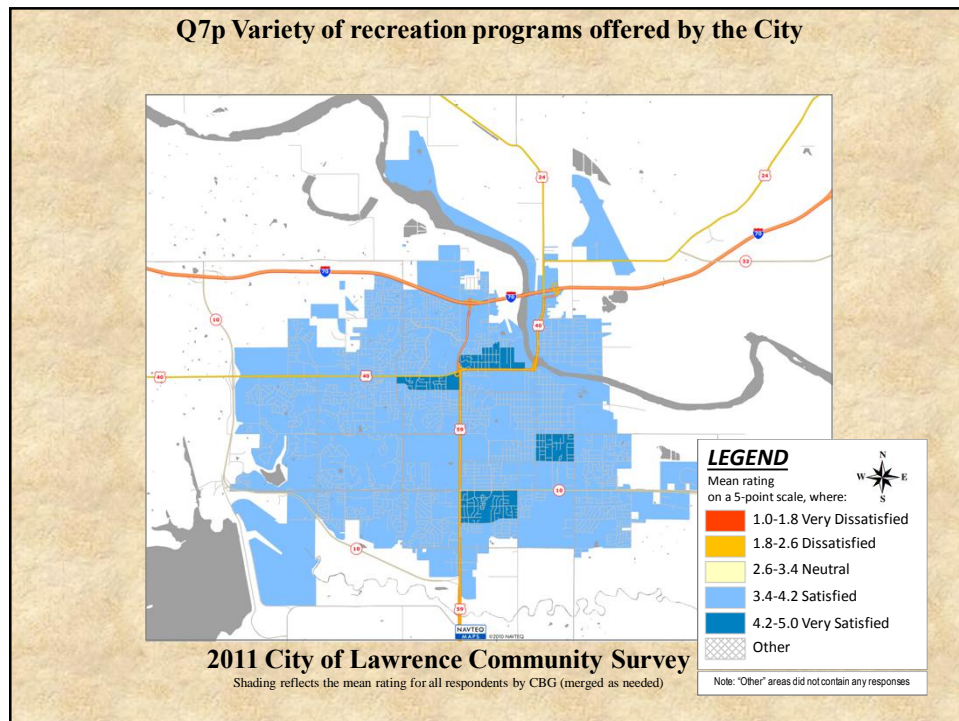
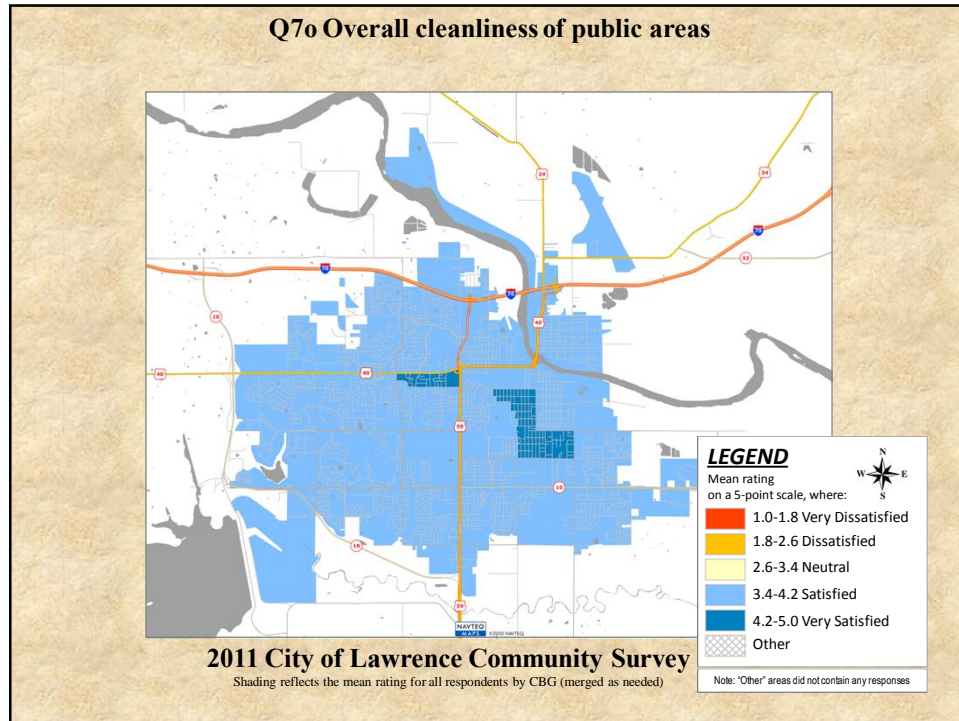




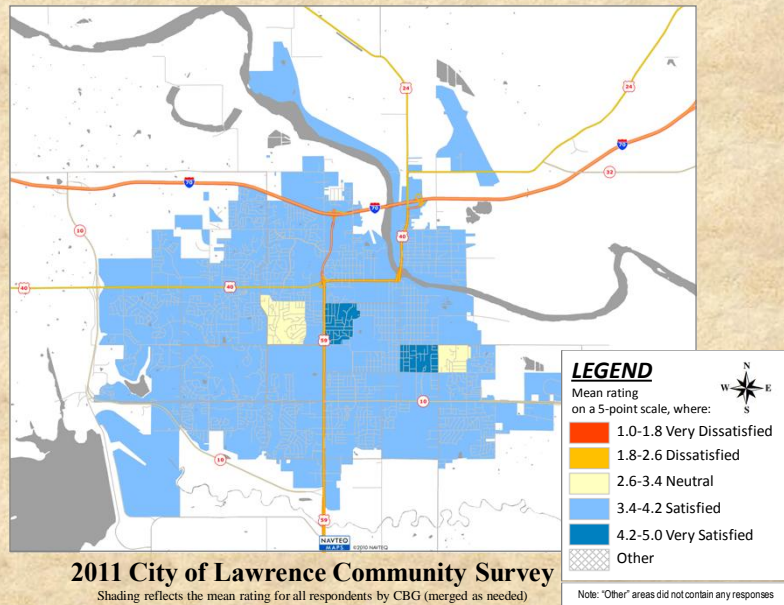




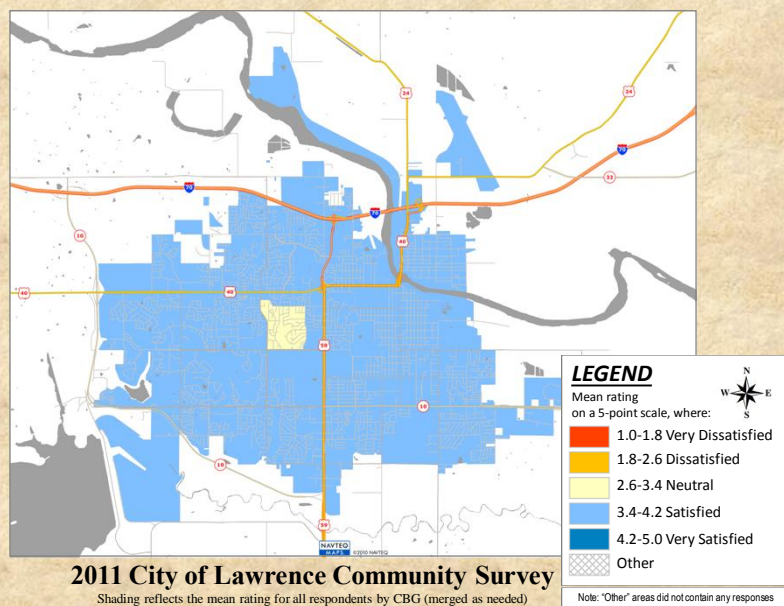




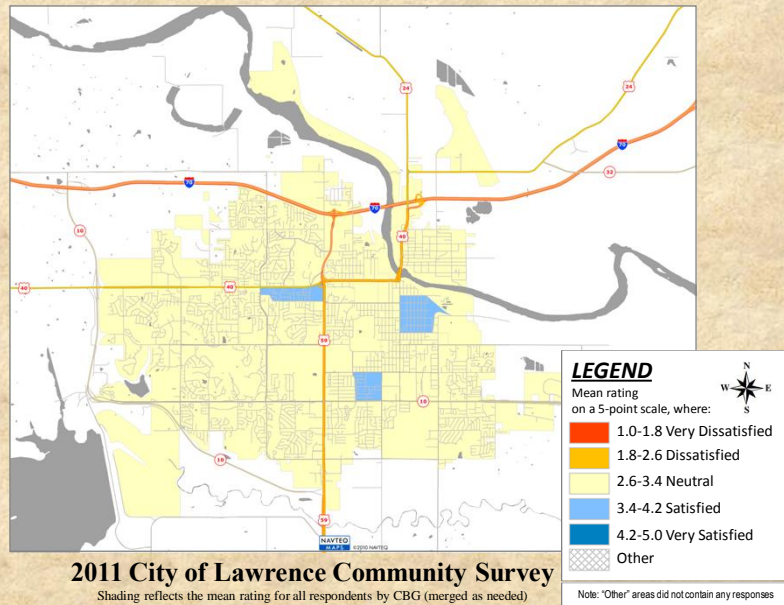
Q7q Cost of parks and recreation programs and services offered by the City



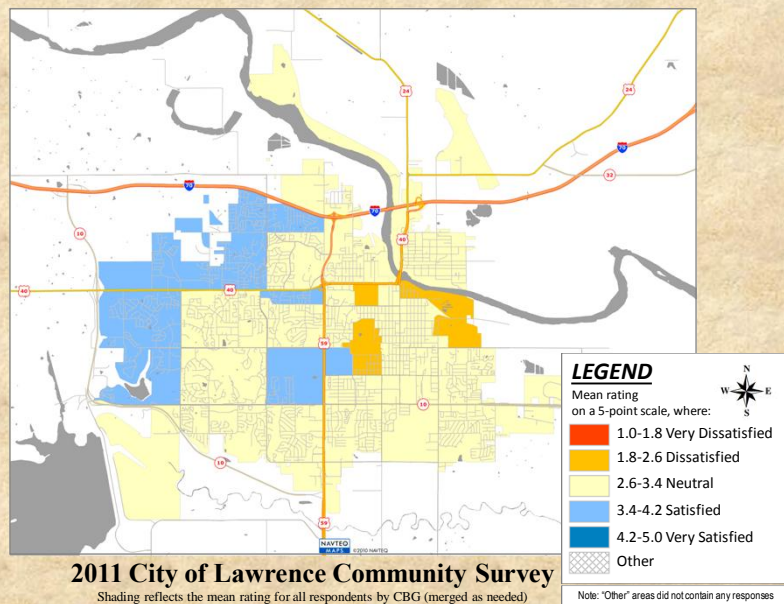
Q7r City's park and recreation website



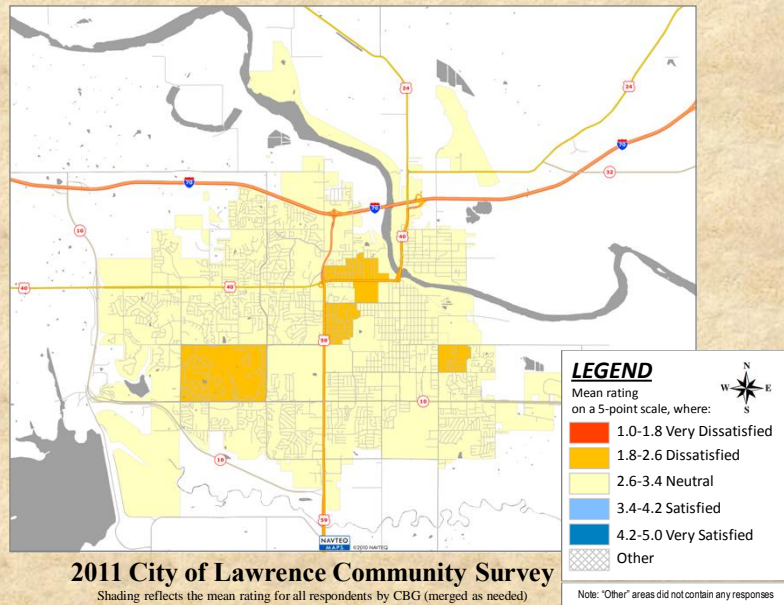
Q9a Condition of major city streets



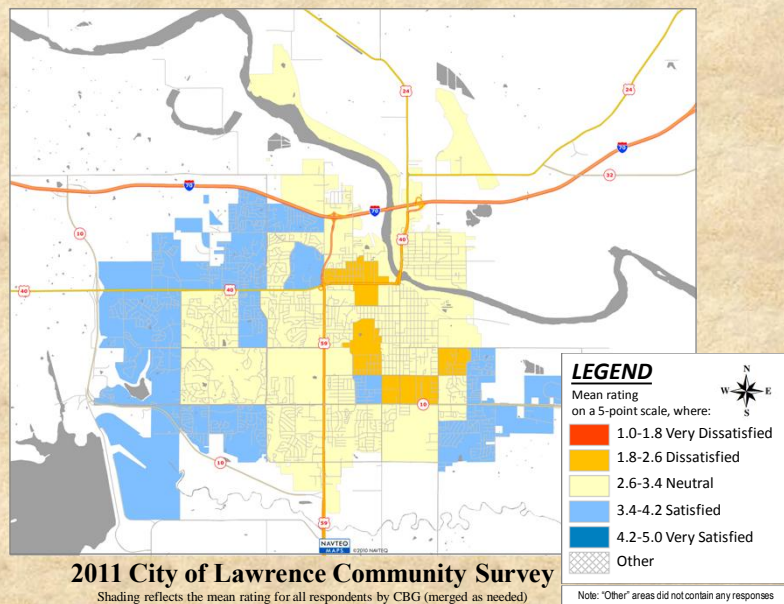
Q9b Condition of neighborhood streets



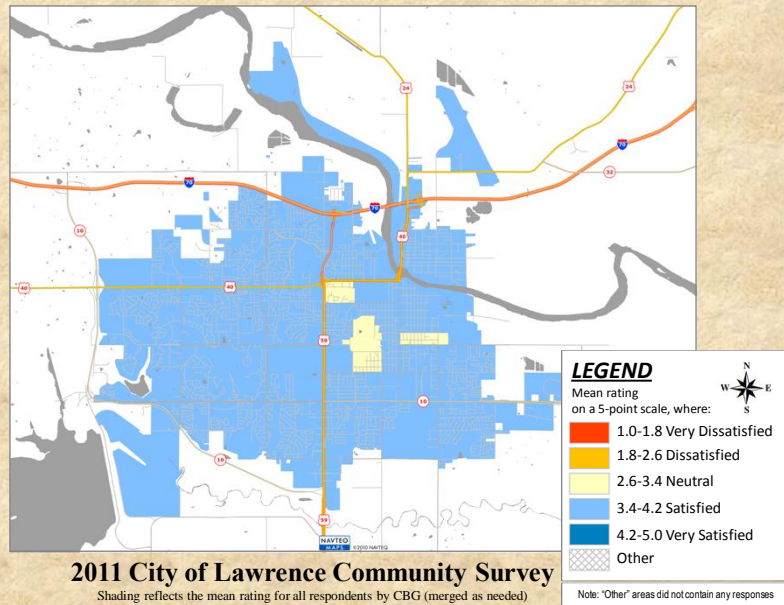
Q9c Timeliness of street maintenance repairs



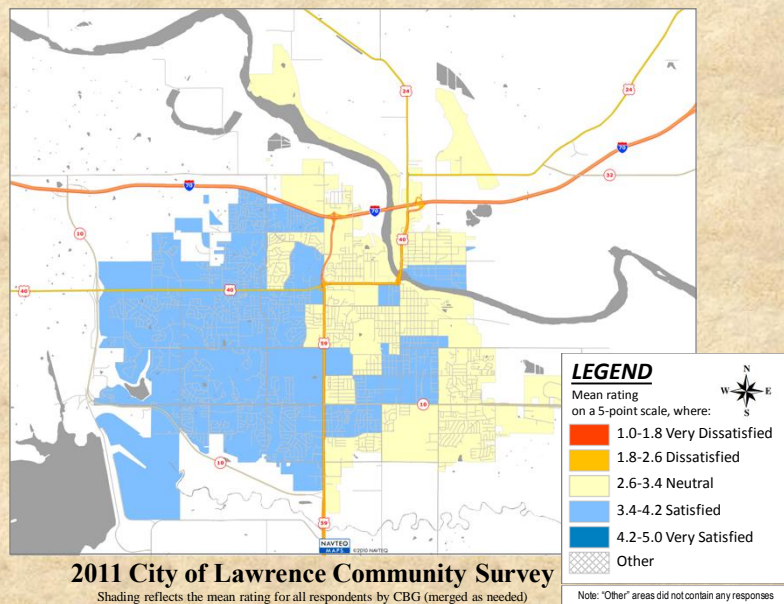
Q9d Condition of neighborhood sidewalks



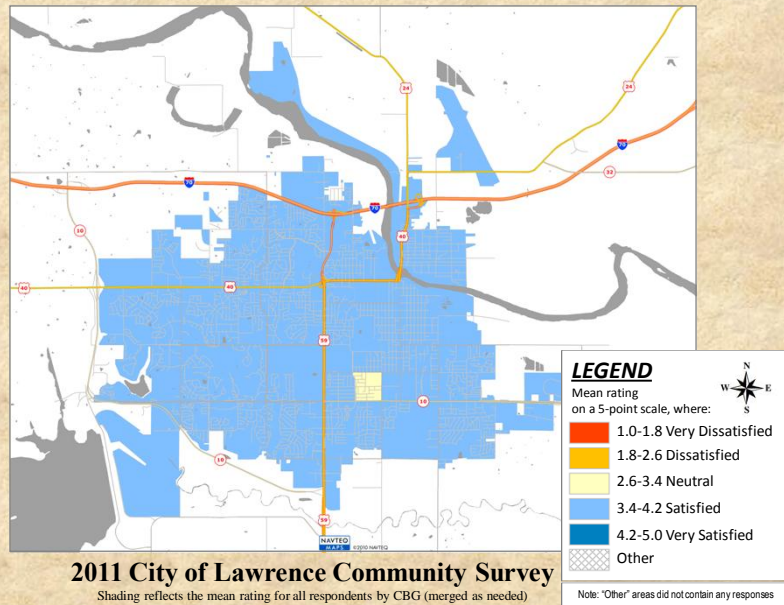
Q9e Maintenance of street signs



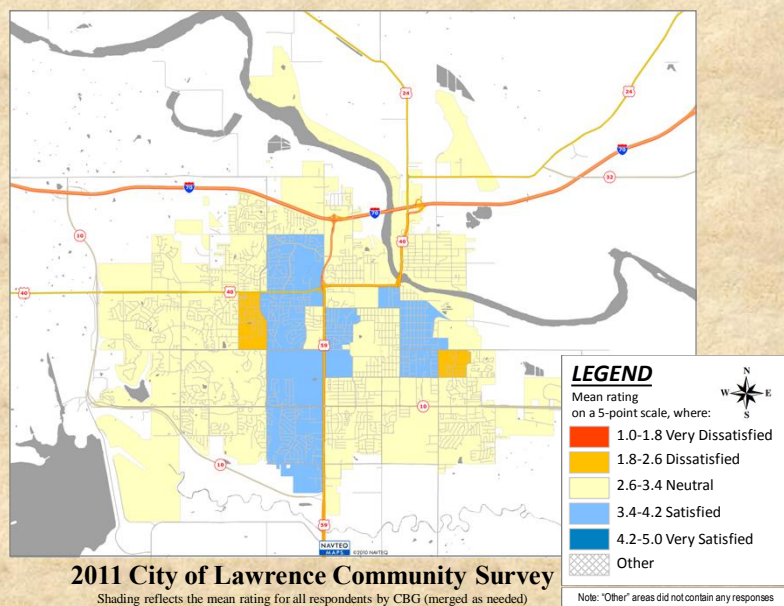
Q9f Adequacy of city street lighting

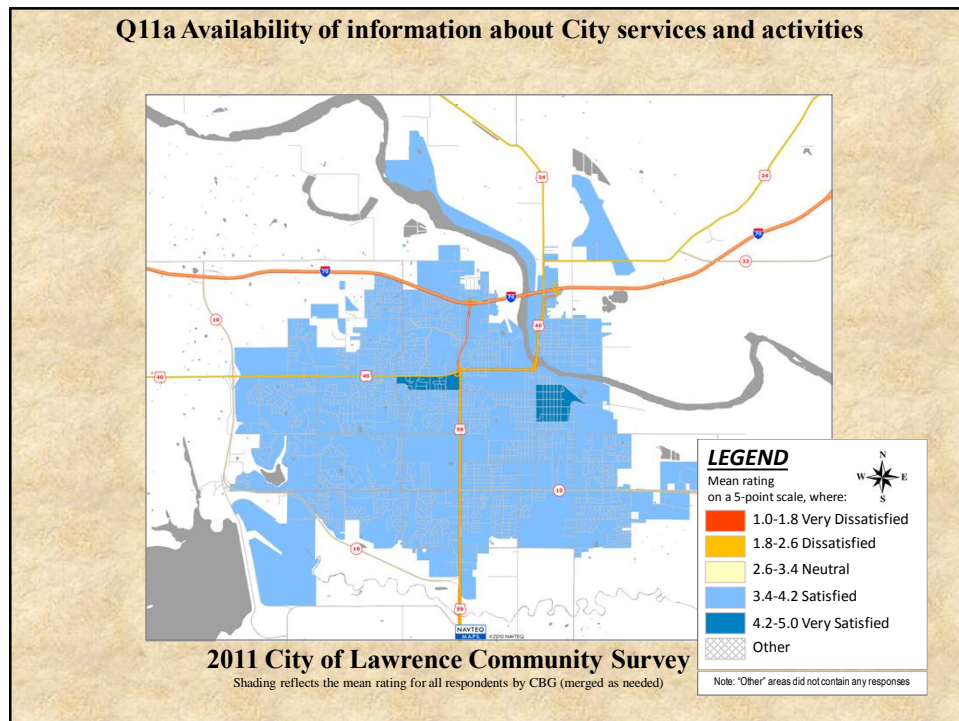
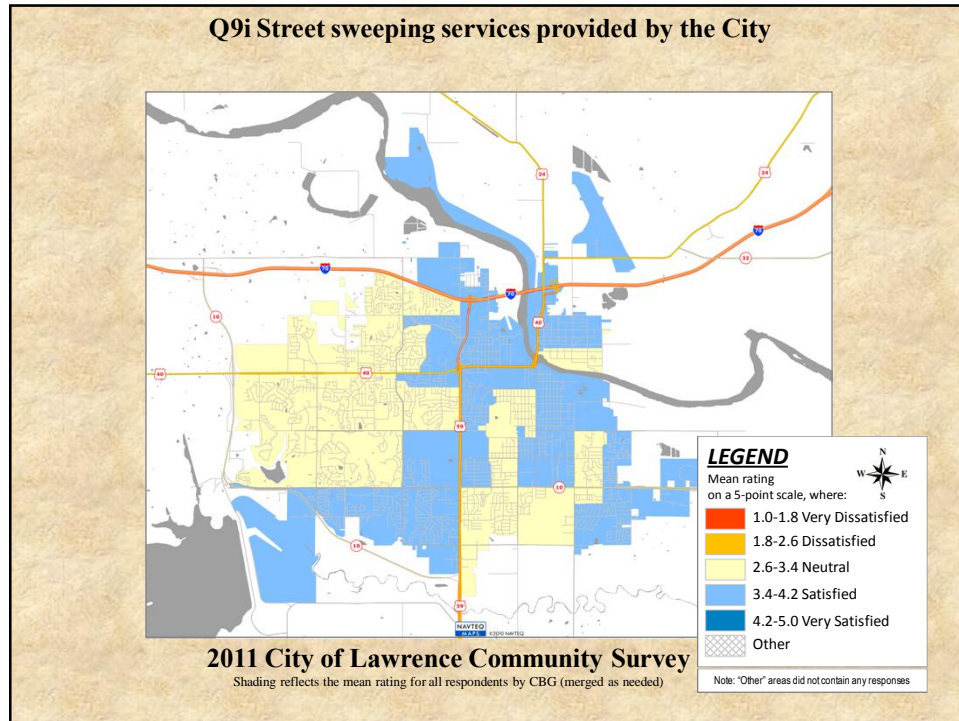


Q9g Snow removal on major City streets

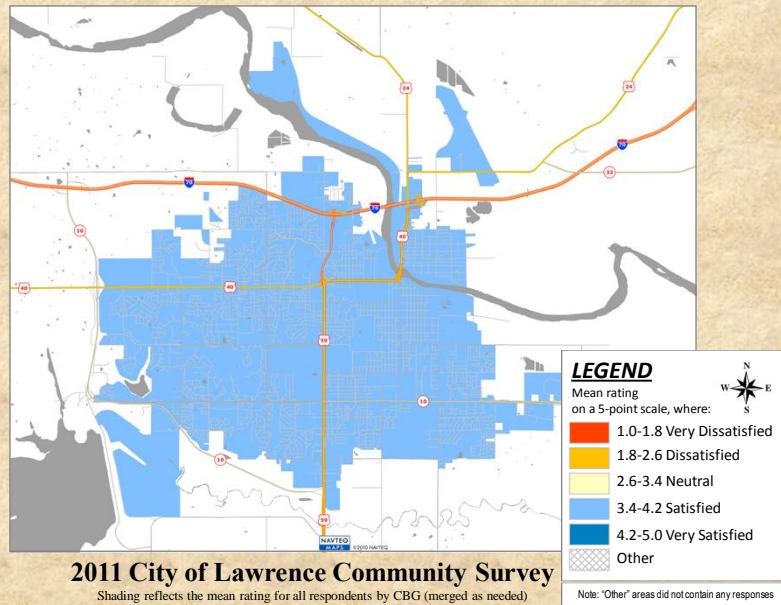


Q9h Snow removal on neighborhood streets





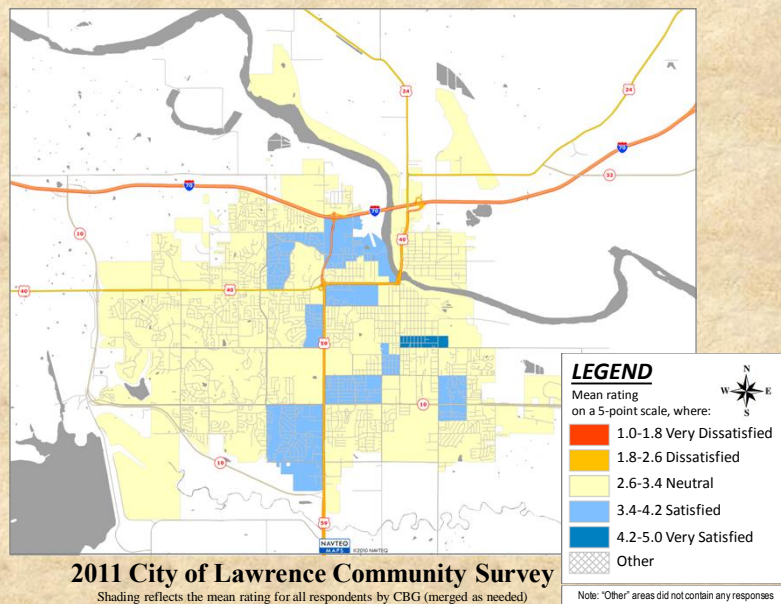
Q11b Timeliness of information provided by the City



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

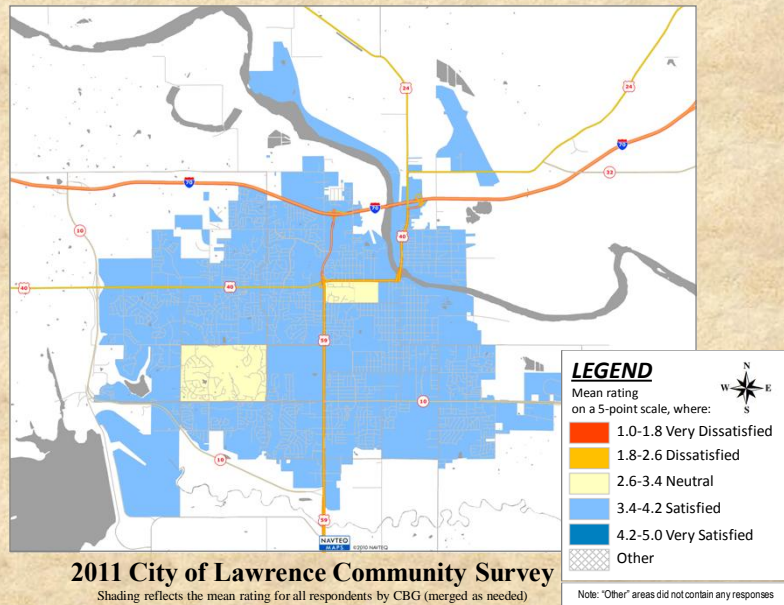
Q11c City's cable television channel



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

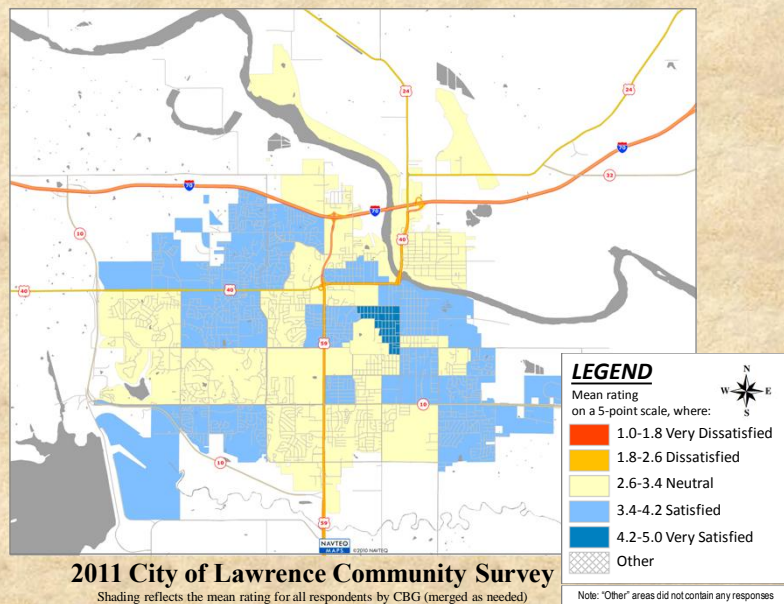
Q11d Usefulness of information available on the City's website



2011 City of Lawrence Community Survey

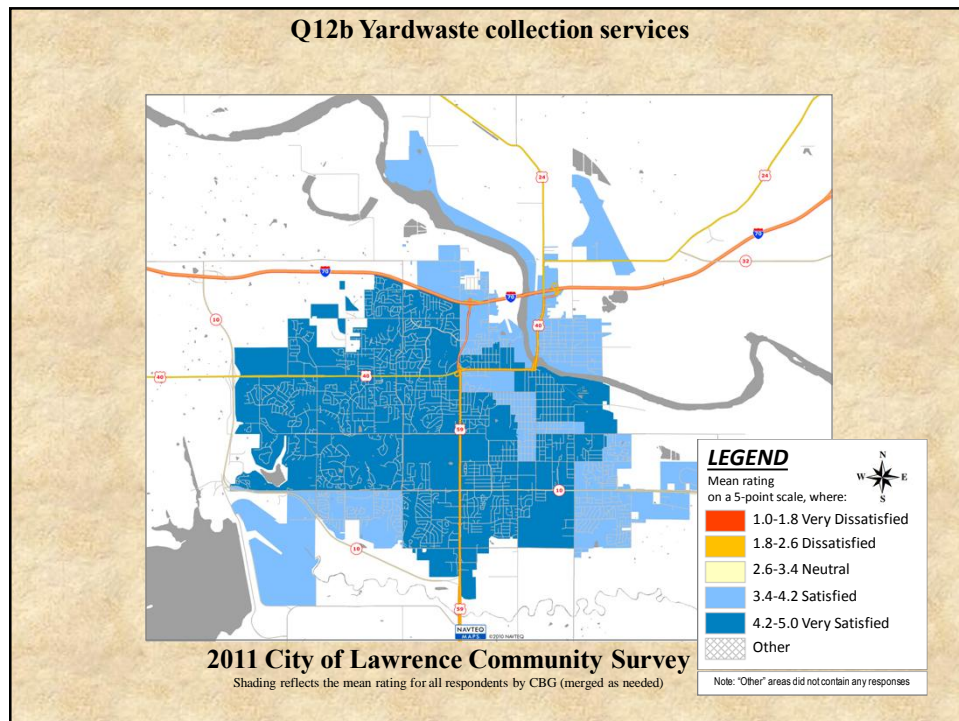
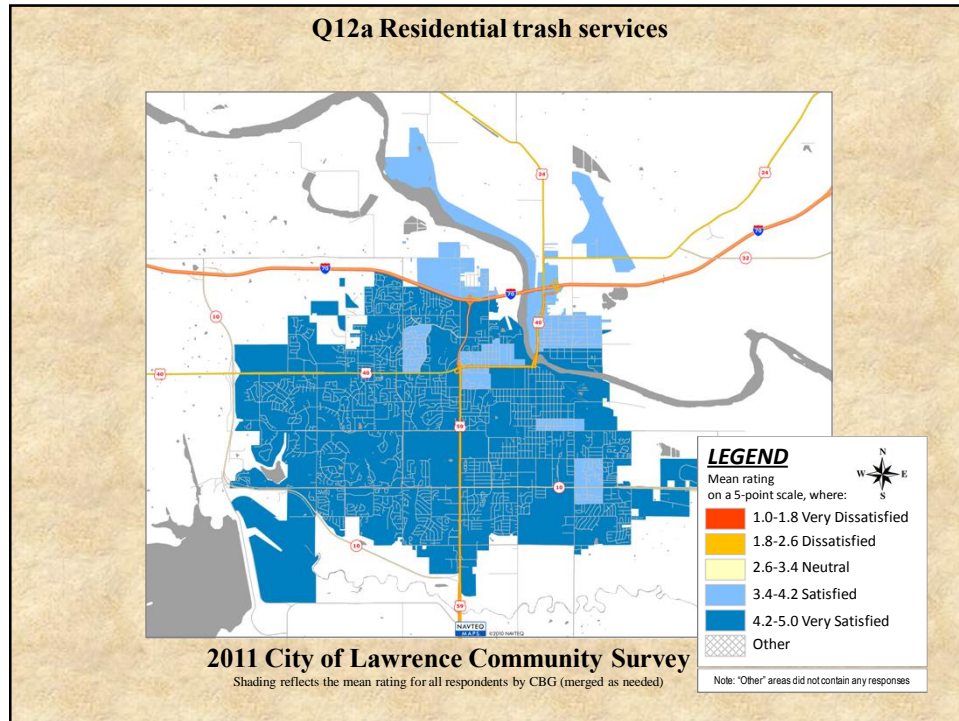
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11e Usefulness of information that is available through the City's social network sites

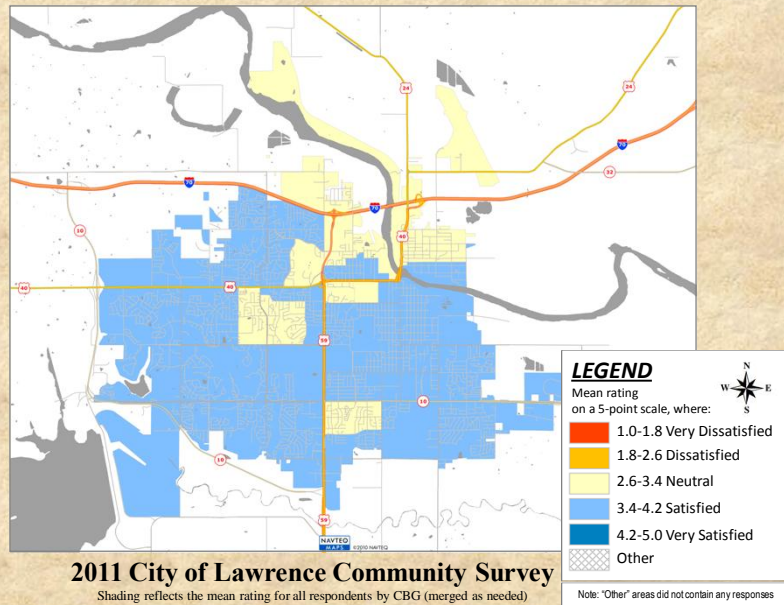


2011 City of Lawrence Community Survey

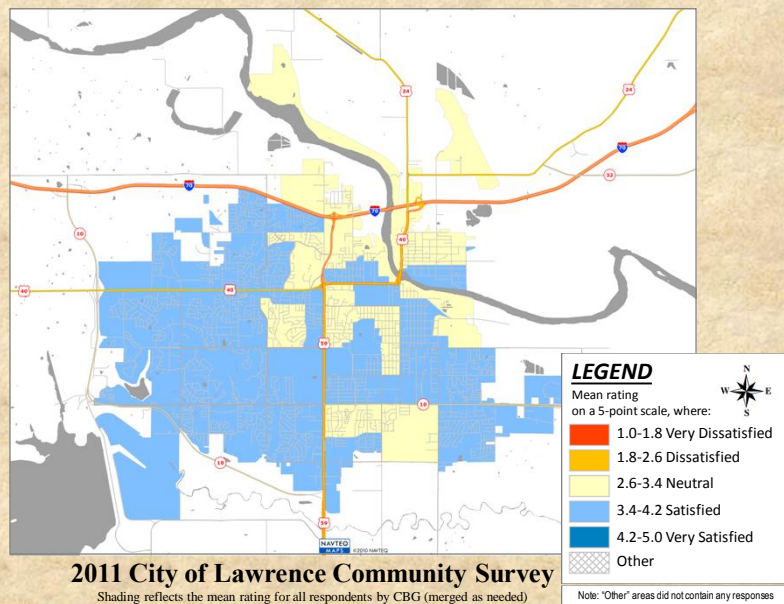
Shading reflects the mean rating for all respondents by CBG (merged as needed)



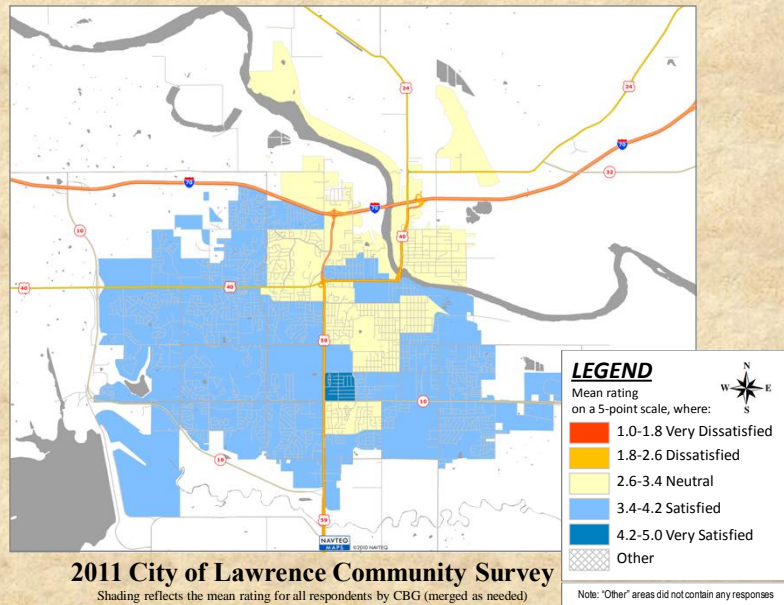
Q12c City efforts to inform residents about recycling opportunities



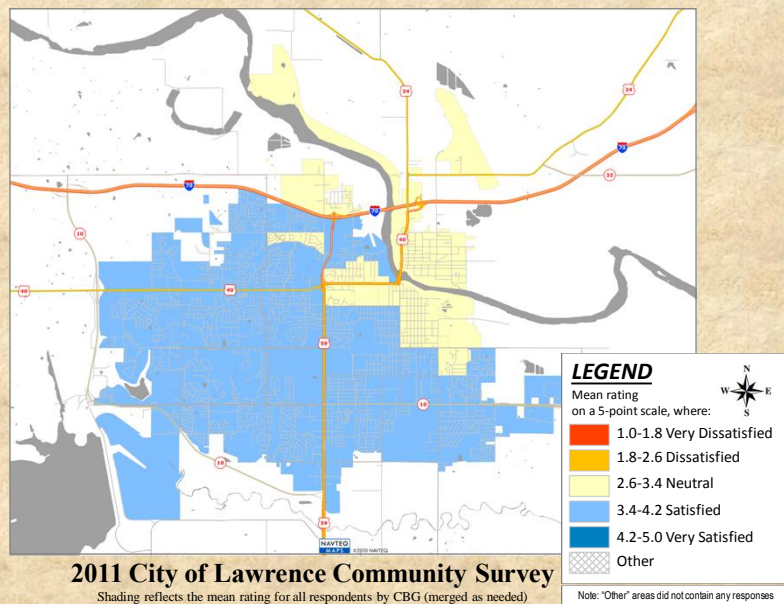
Q12d City's drop-off recycling sites

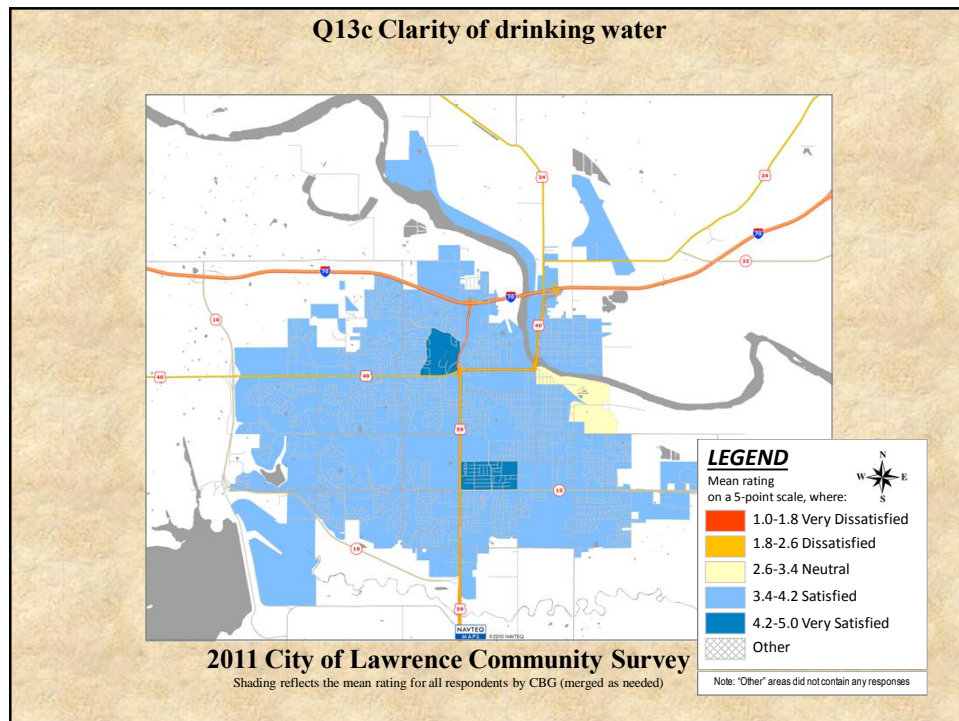
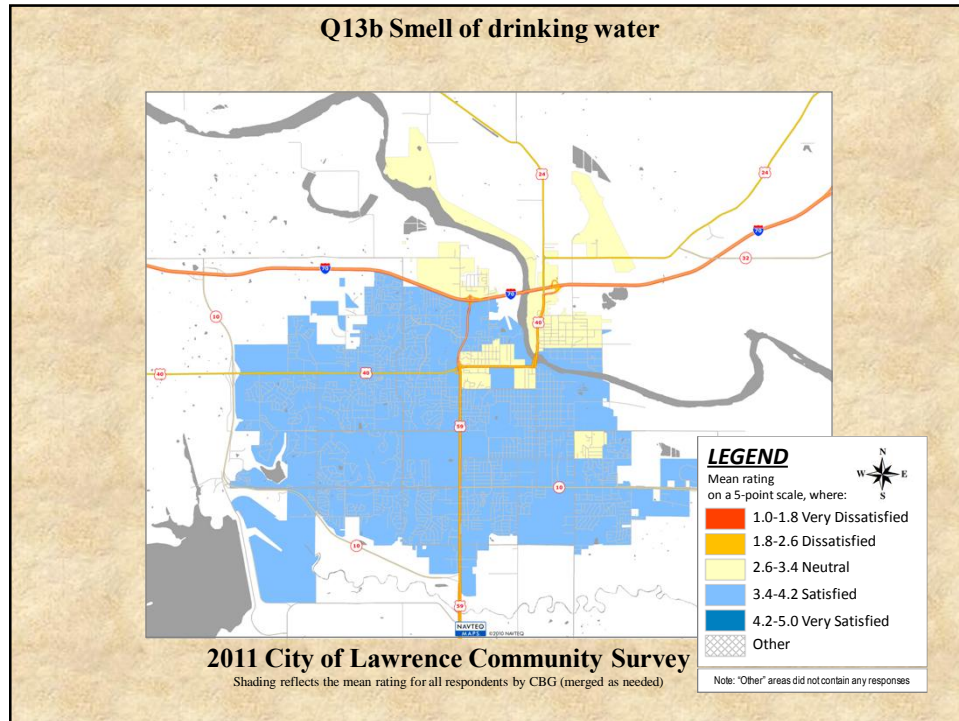


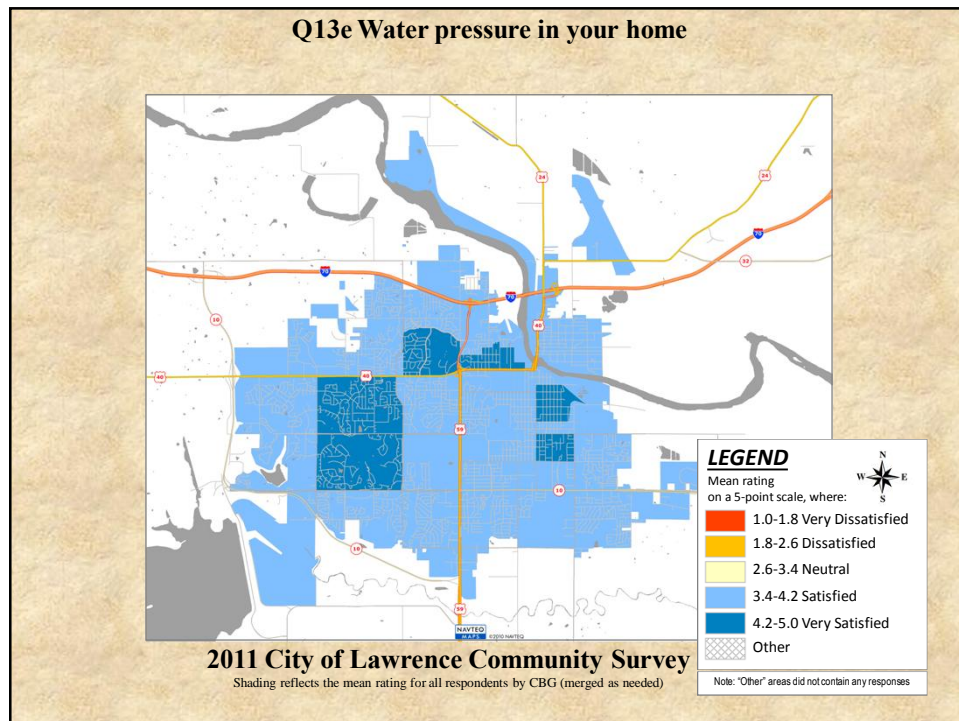
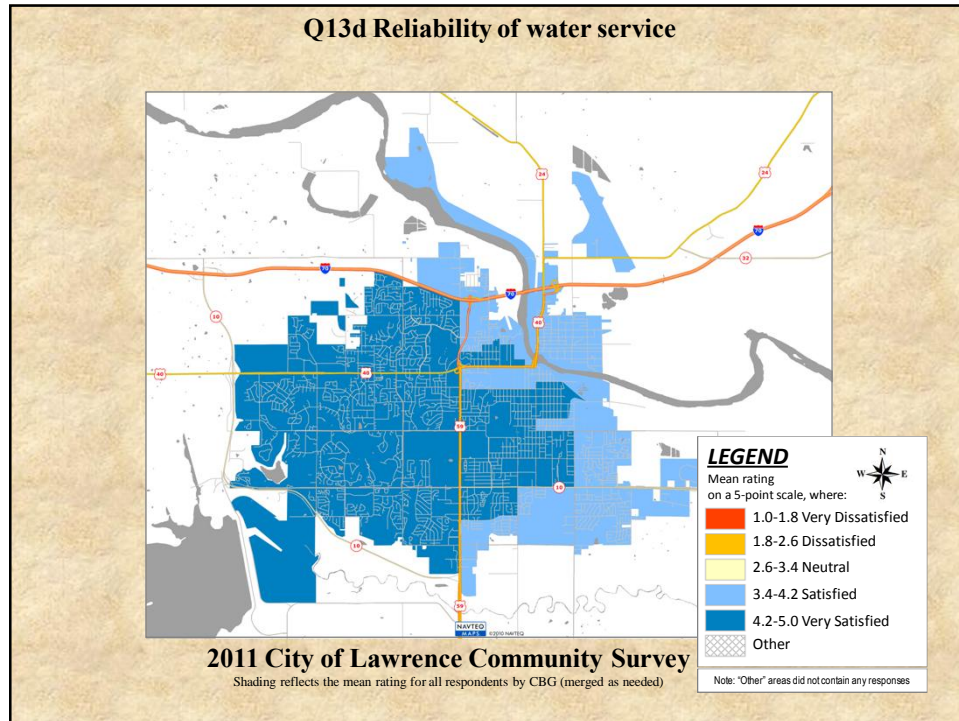
Q12e Household hazardous waste disposal service

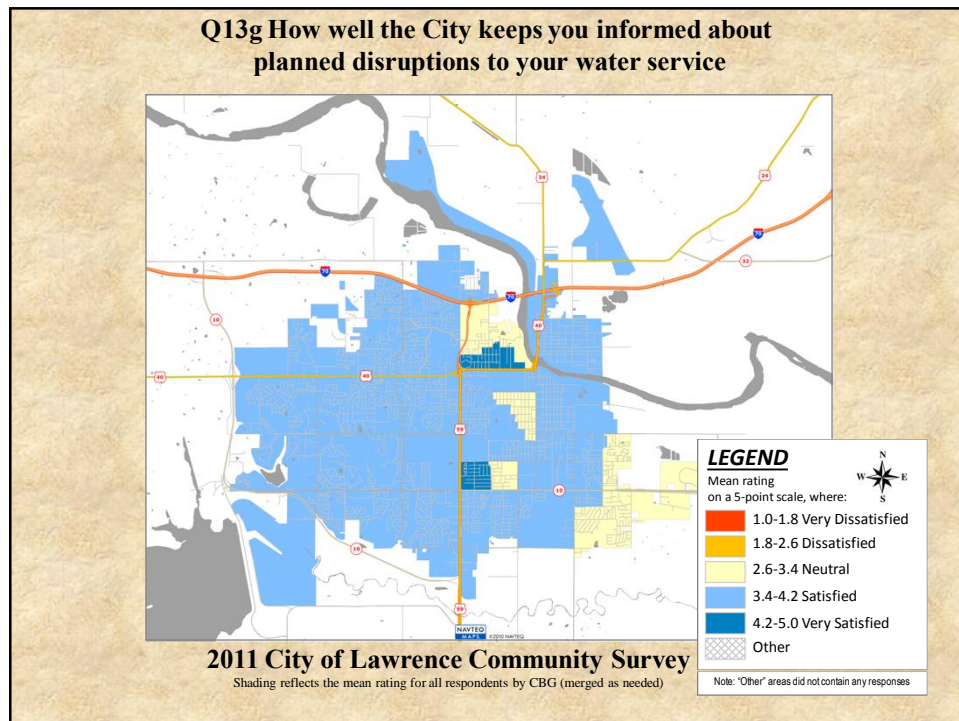
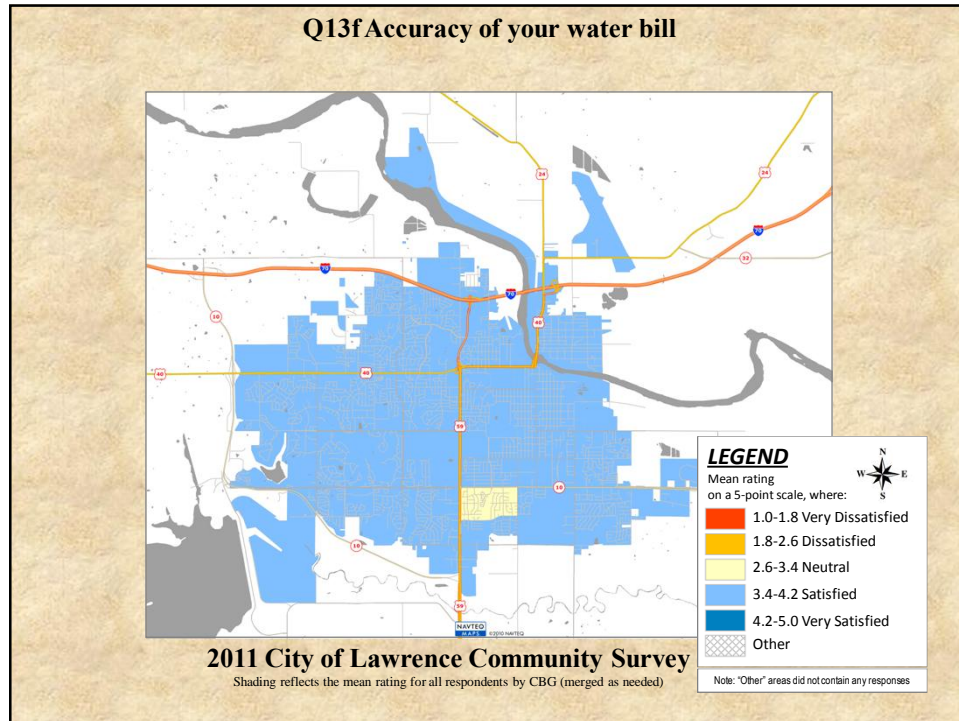


Q13a Taste of drinking water

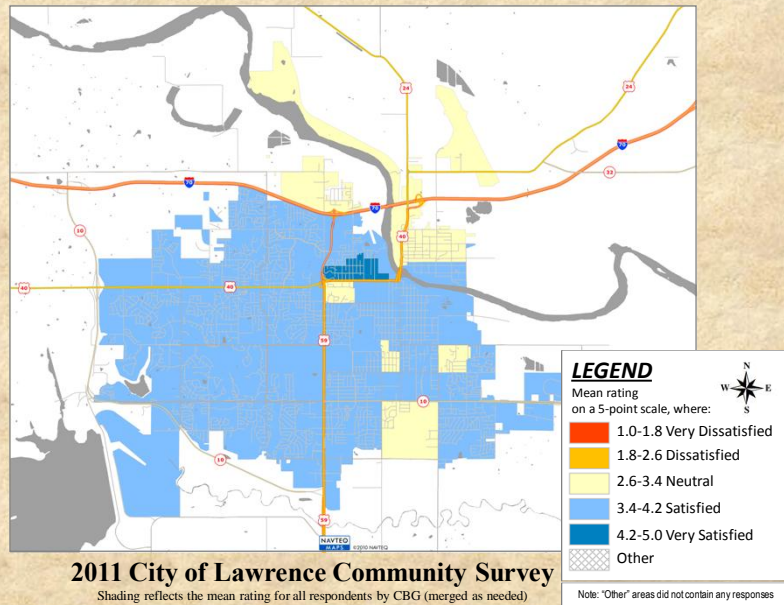








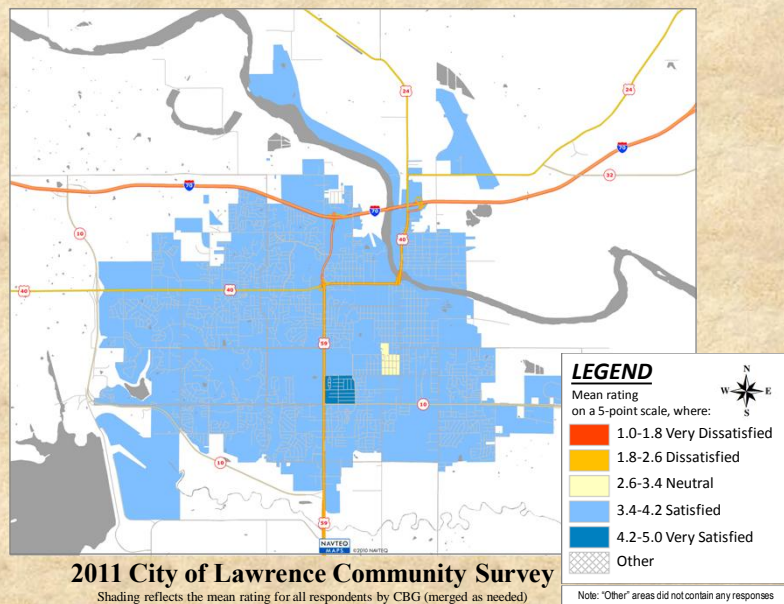
Q13h City efforts prevent backups of wastewater into your home



2011 City of Lawrence Community Survey

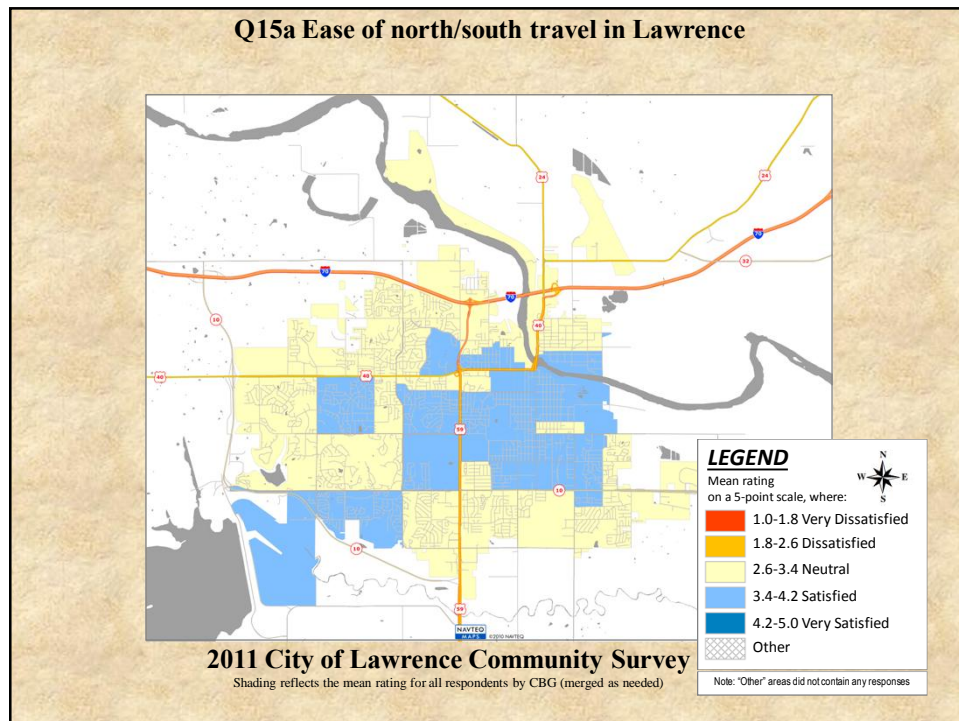
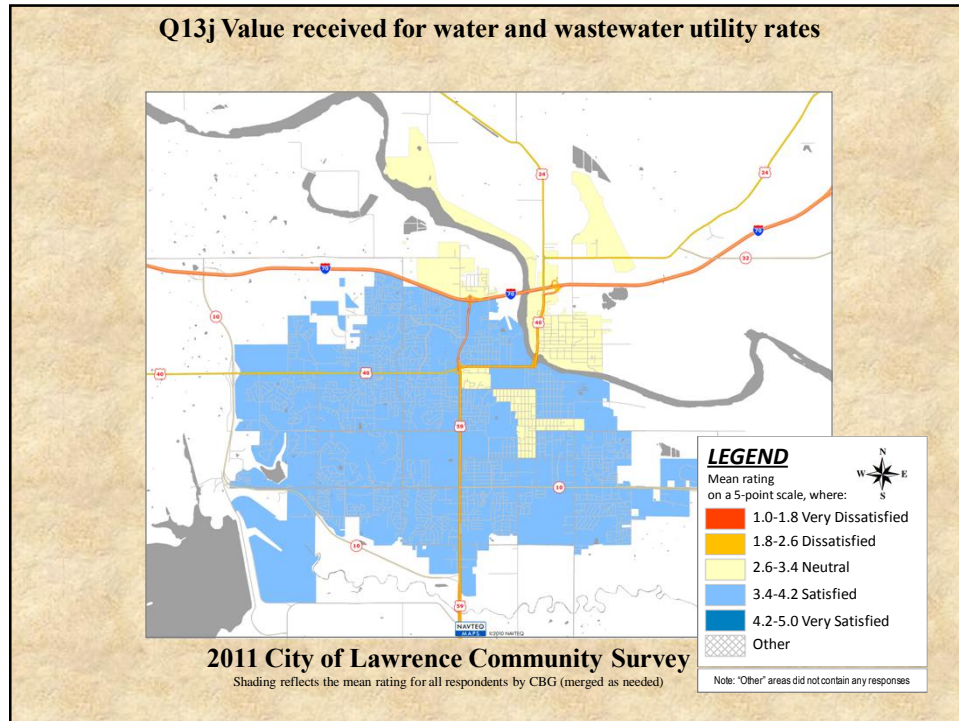
Shading reflects the mean rating for all respondents by CBG (merged as needed)

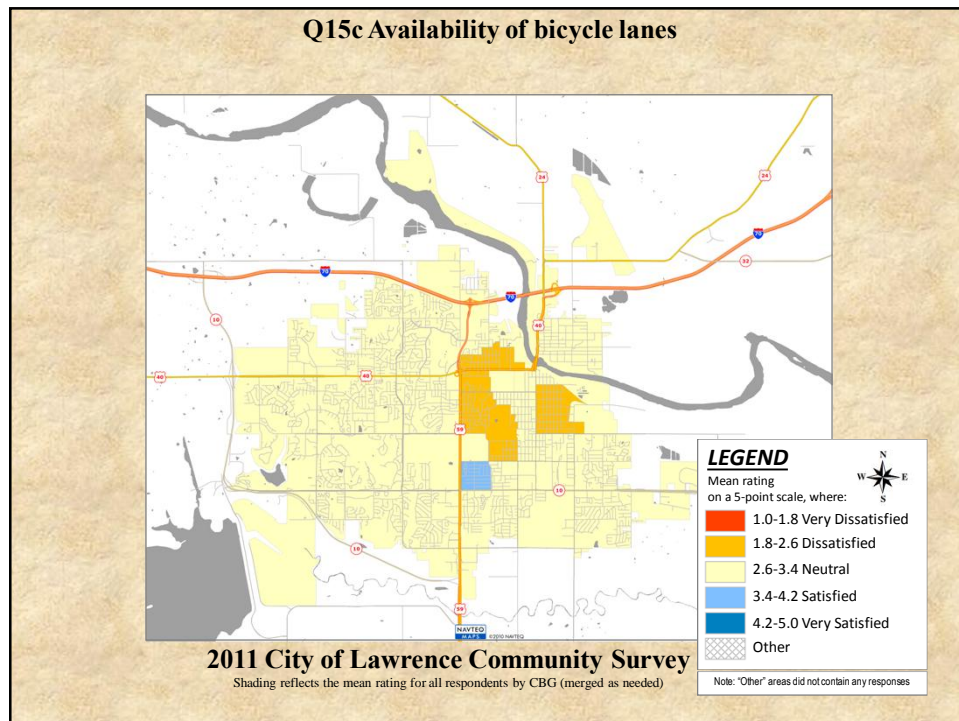
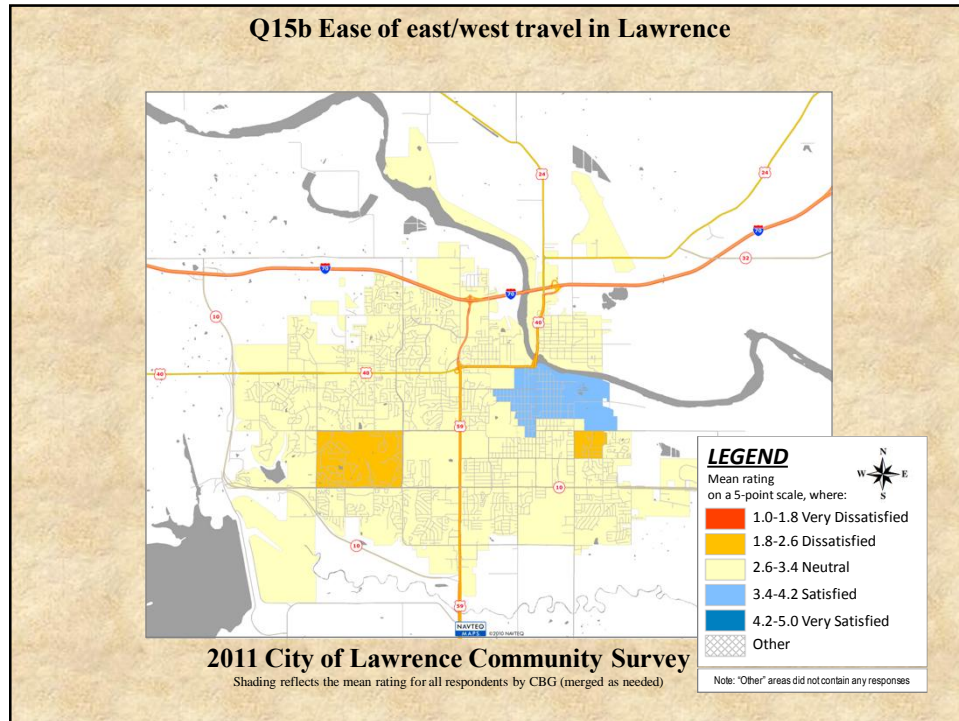
Q13i City efforts to minimize odor from wastewater treatment facilities



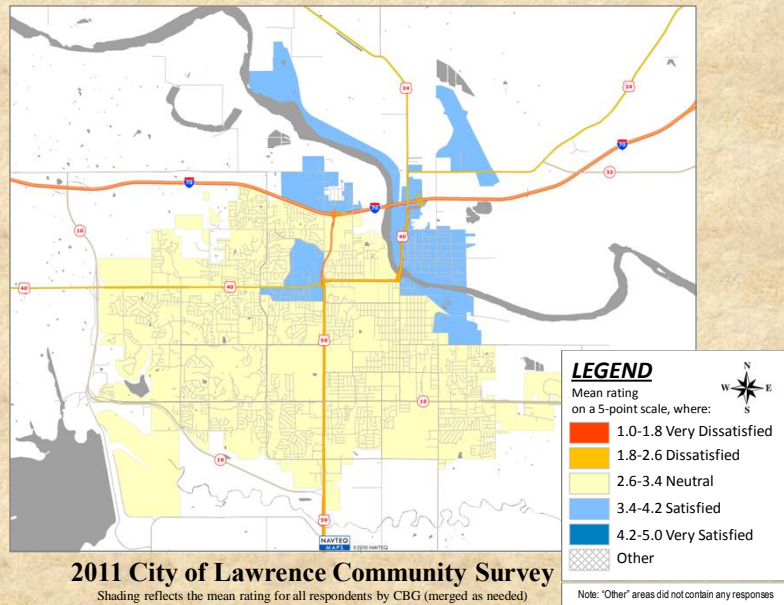
2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)





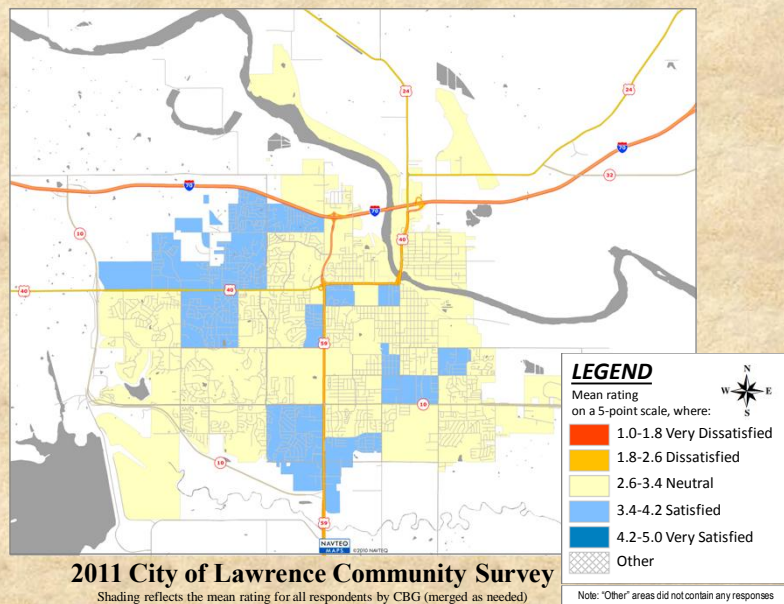
Q15d Traffic signal coordination on major city streets



2011 City of Lawrence Community Survey

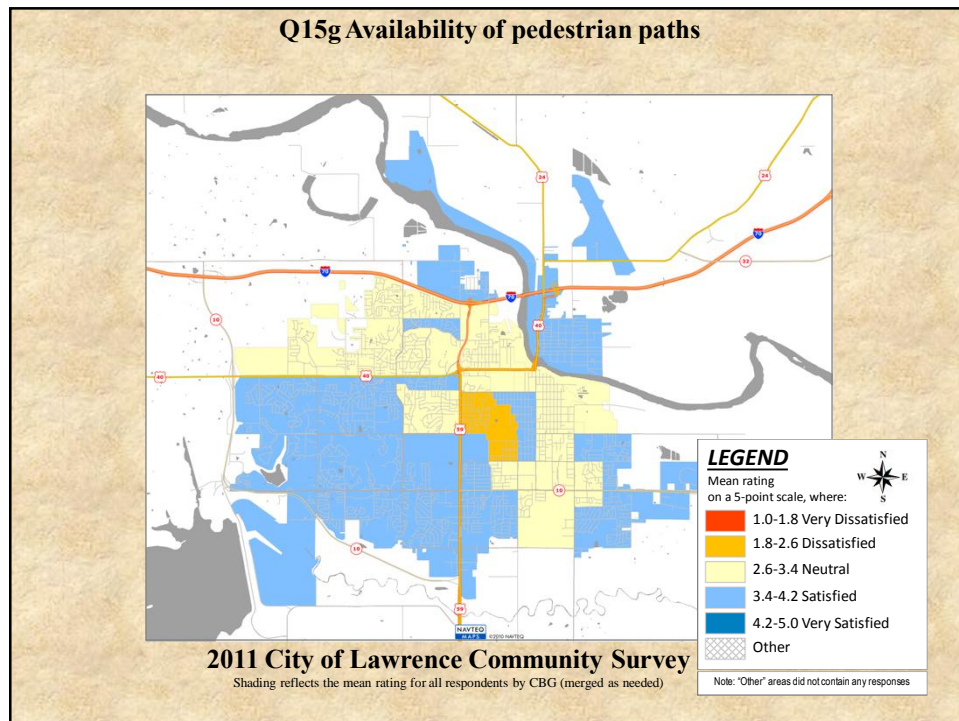
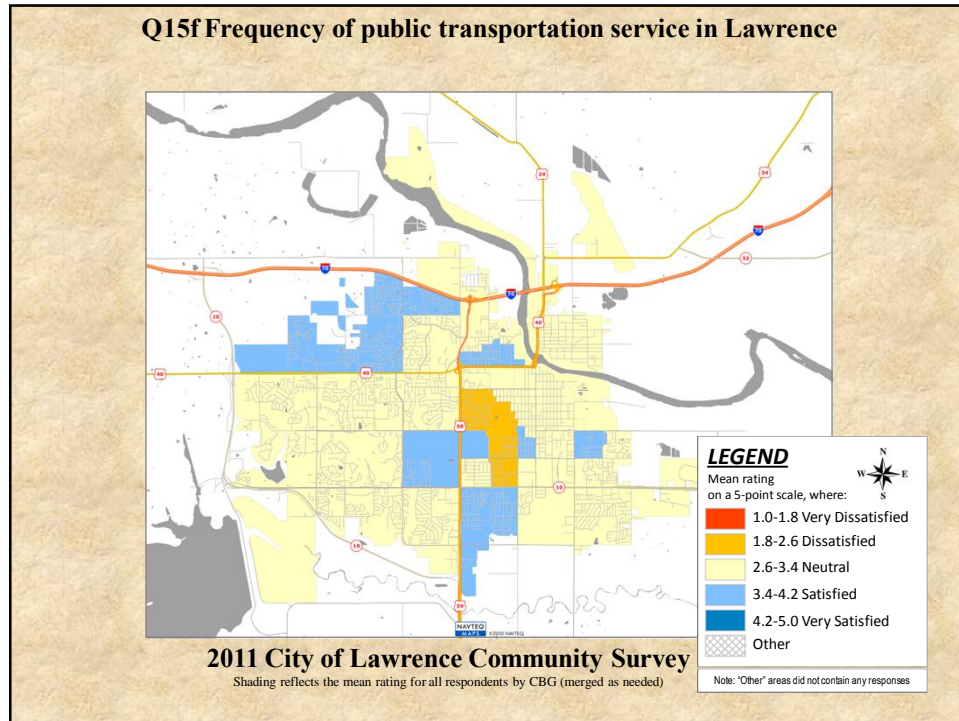
Shading reflects the mean rating for all respondents by CBG (merged as needed)

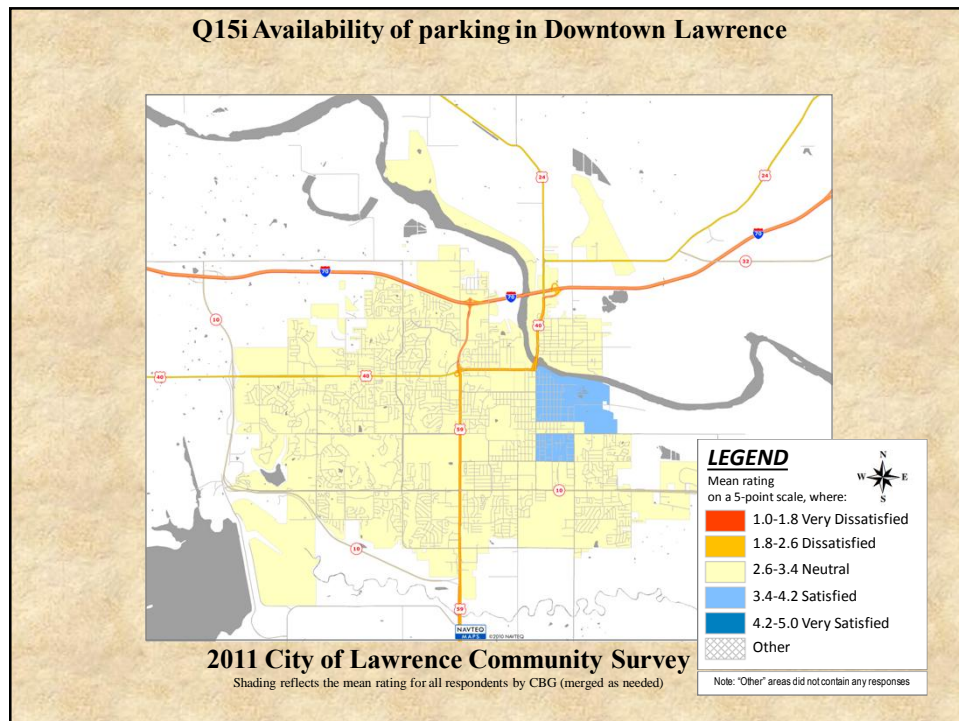
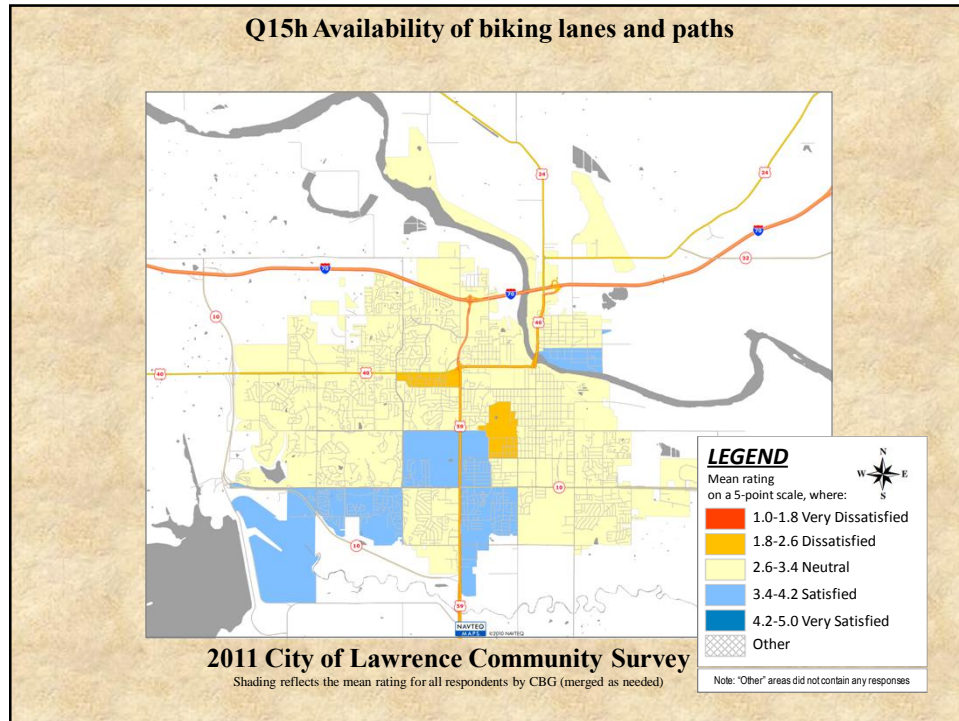
Q15e Number of destinations served by public transportation in Lawrence



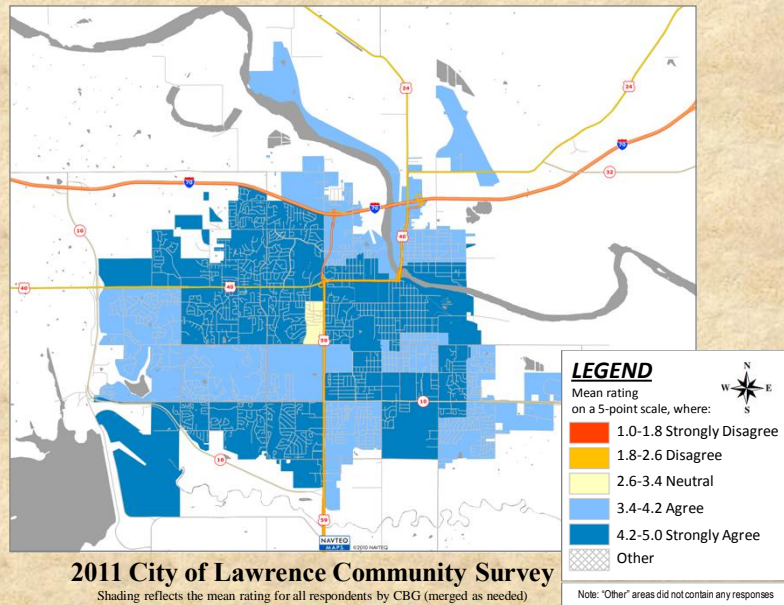
2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

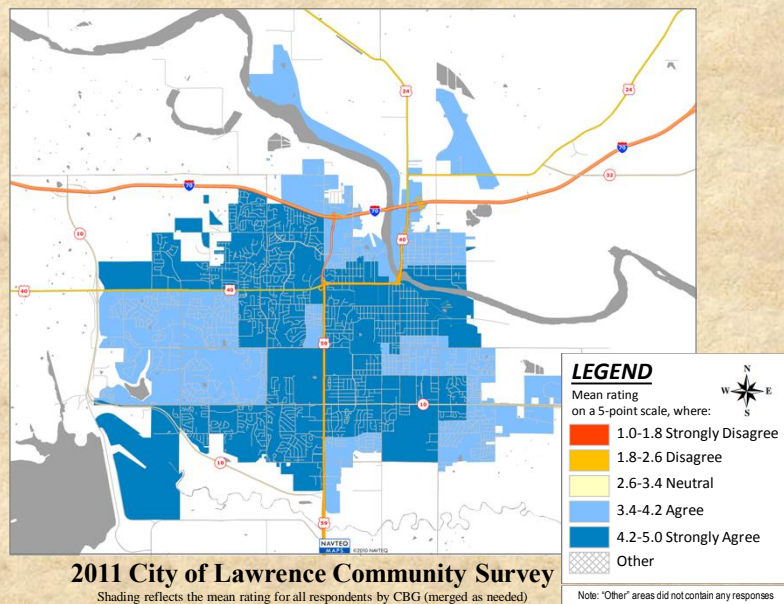




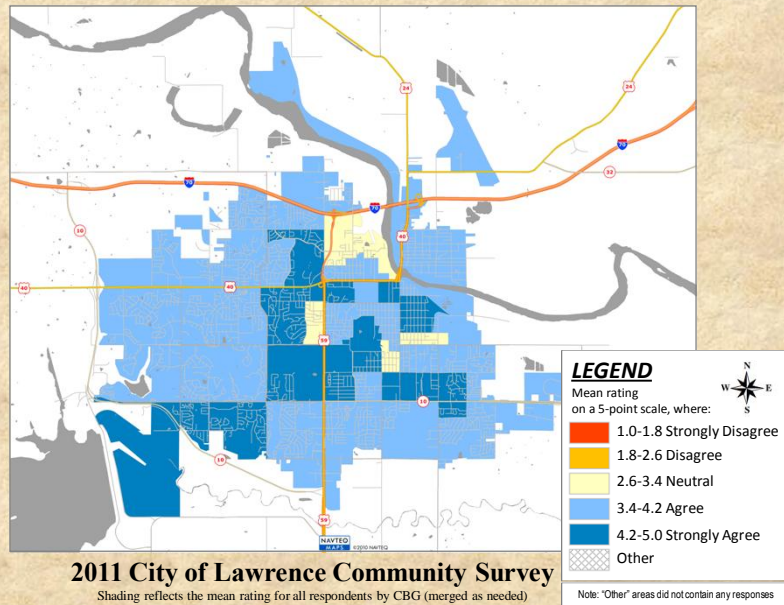
Q18b Agreement that City employees were courteous and polite



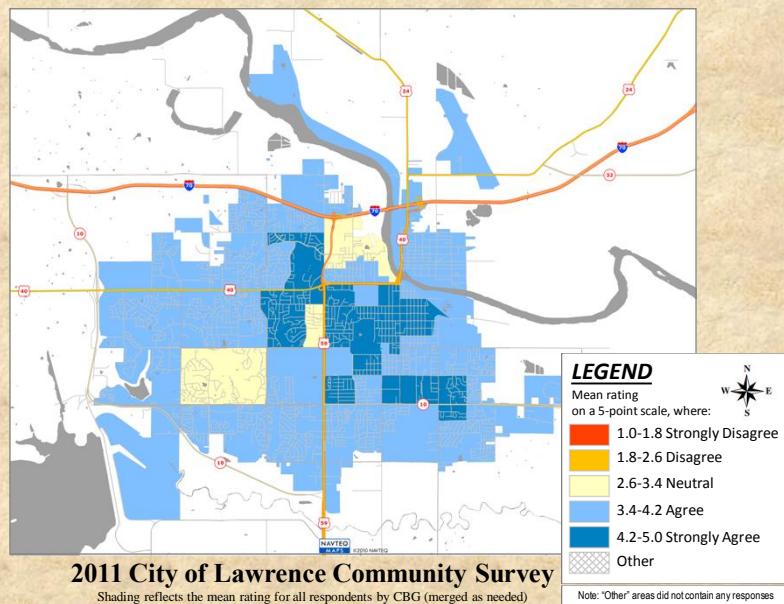
Q18c Agreement that City employees were professional



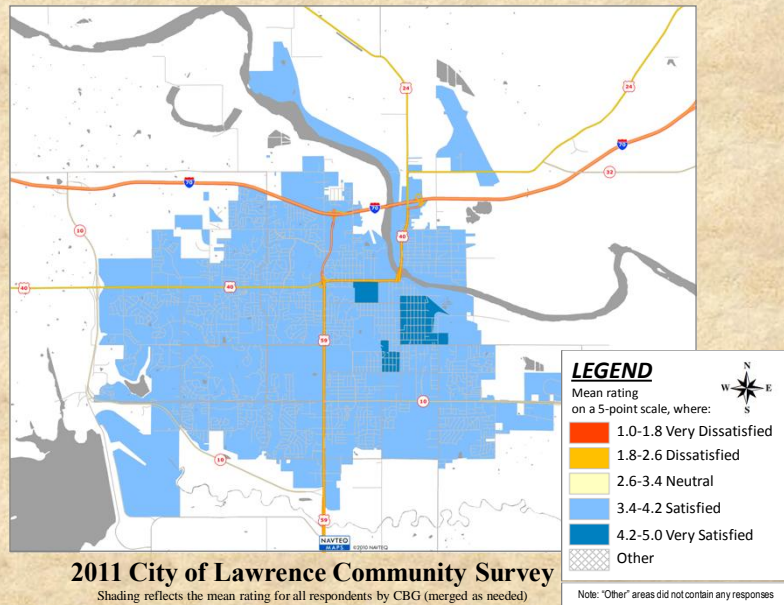
Q18d Agreement that City employees were responsive to resident concerns



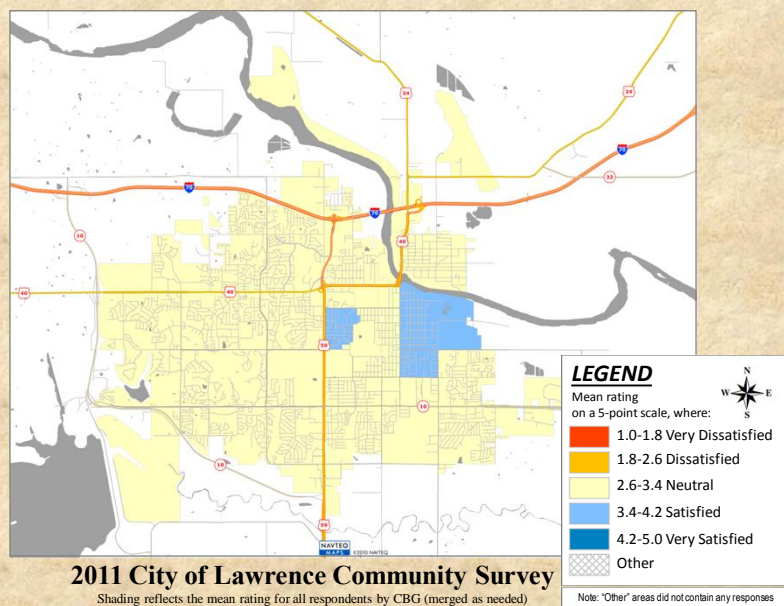
Q18e Agreement that residents were satisfied with the overall quality of service provided by City Employees



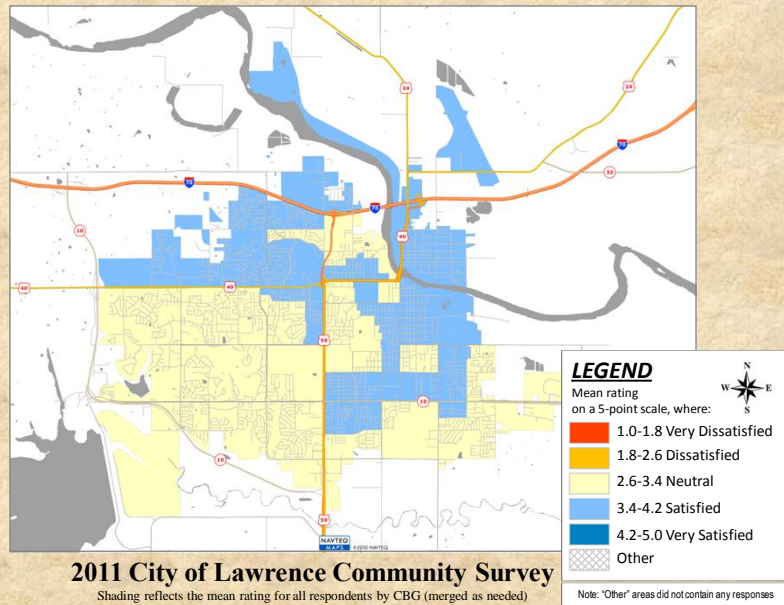
Q19a Appearance and cleanliness of Downtown Lawrence



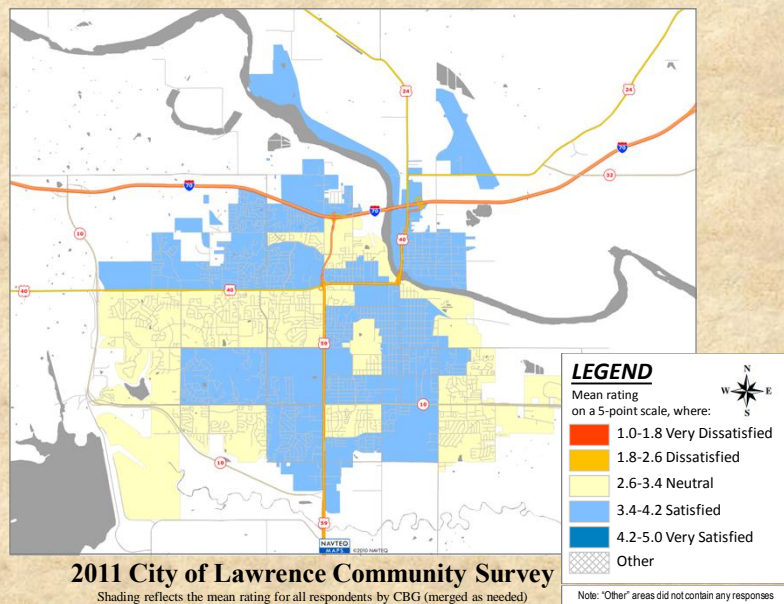
Q19b Availability of parking in Downtown Lawrence

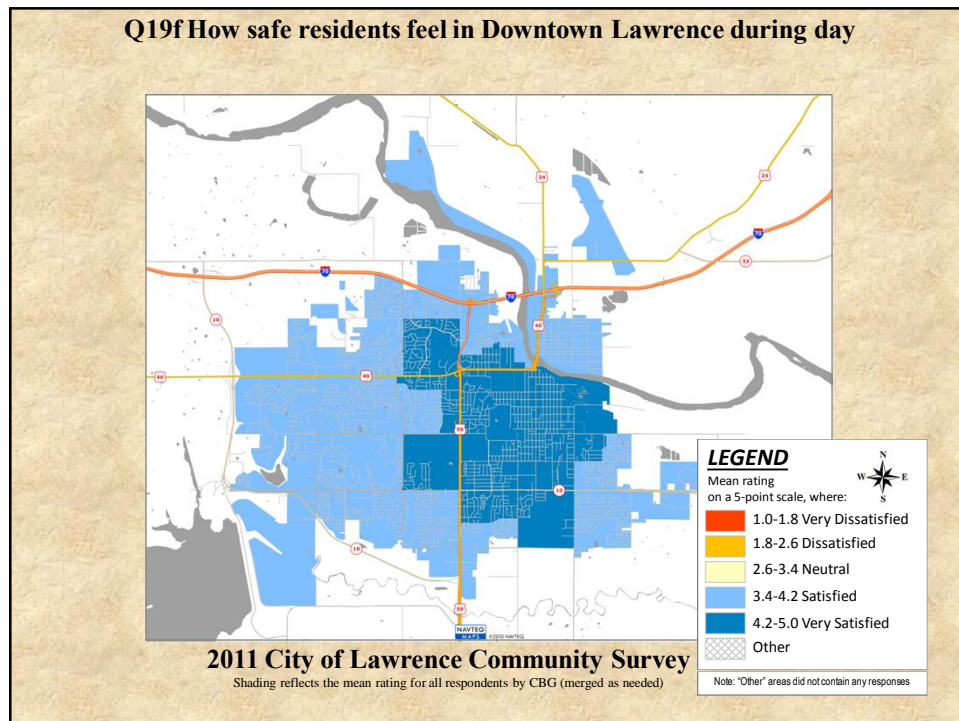
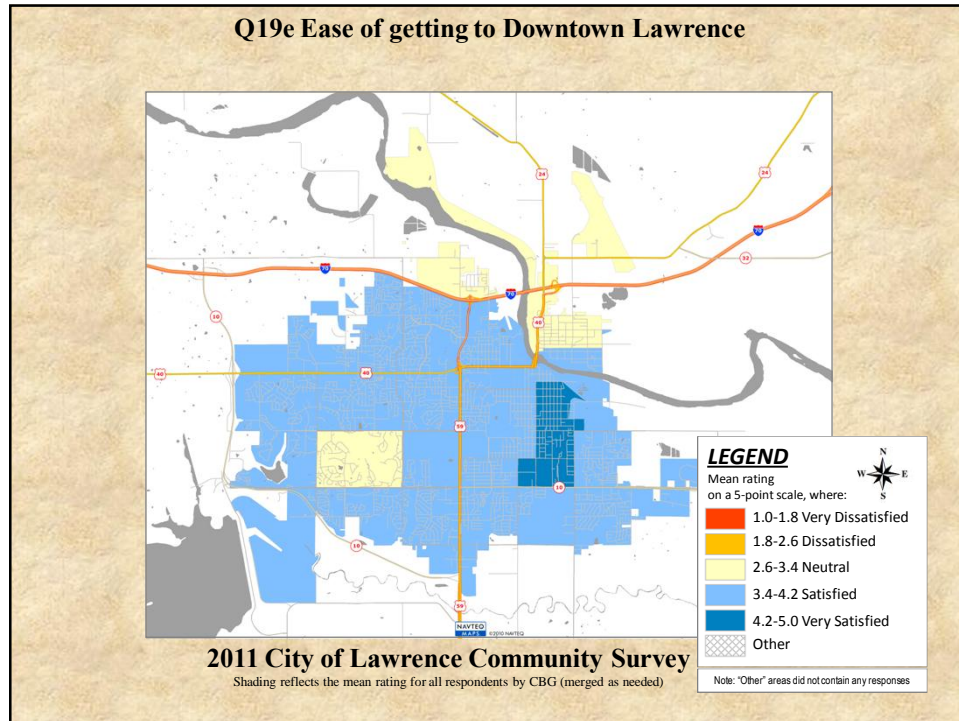


Q19c Types of retail and entertainment establishments available Downtown

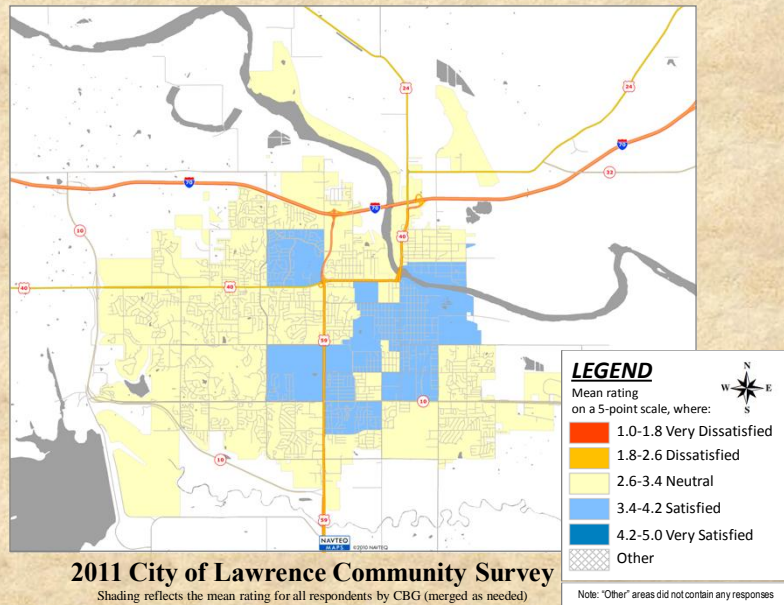


Q19d Hours businesses are open Downtown





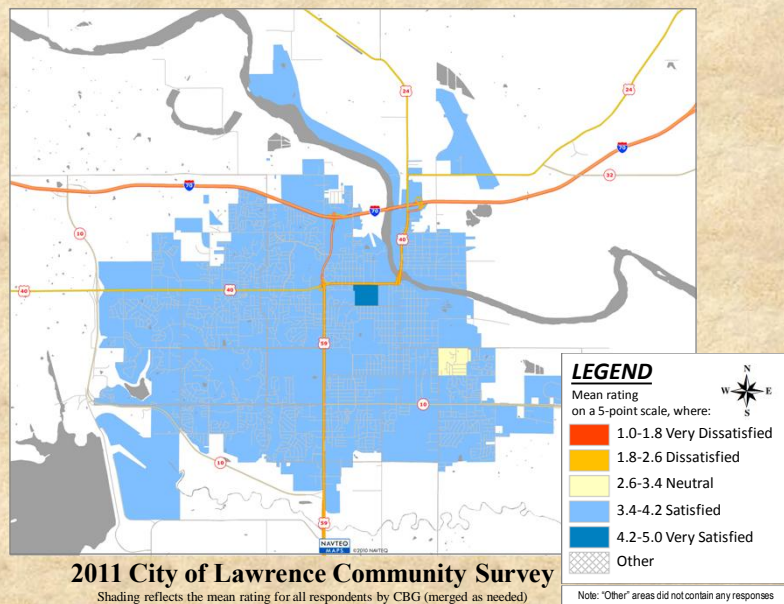
Q19g How safe residents feel in Downtown Lawrence after dark



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q19h Entertainment and programs in Downtown Lawrence



2011 City of Lawrence Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

