

## January – December 2010 Incident Response Summary

"What we have today is to be ready for an uncertain tomorrow"

Mission: Committed to Saving and Protecting Lives and Property

Values: Professionalism and Integrity, Compassion and Respect, Teamwork, Excellence, Pride, Leadership, Proactive



### Incident Response Summary and Travel Time

	Jan - Dec 2009	Jan - Dec 2010	% Change
<b>Number of EMS Incidents</b>	7539	7763	2.97%
<b>Number of Fire Incidents</b>	1864	1982	6.33%
<b>Coroner</b>	140	158	12.86%
<b>Total Incidents</b>	9543	9903	3.77%

### Travel Time – Time from Dispatch of Call to Arrival

	0 – 4 Min	0 – 5 min	0 – 6 min
<b>Medical</b>	76.13 %	89.62 %	95.07 %
<b>Fire</b>	76.56 %	92.18 %	96.09 %

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### Incident Response by Type

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
<b>1 Fire</b>				
100 Fire, Other	6	0.06 %	\$0	0.00 %
111 Building fire	54	0.54 %	\$1,047,222	90.27 %
112 Fires in structure other than in a	4	0.04 %	\$10,600	0.91 %
113 Cooking fire, confined to container	28	0.28 %	\$130	0.01 %
114 Chimney or flue fire, confined to chimney	6	0.06 %	\$100	0.00 %
115 Incinerator overload or malfunction, fire	1	0.01 %	\$0	0.00 %
116 Fuel burner/boiler malfunction, fire	2	0.02 %	\$40	0.00 %
117 Commercial Compactor fire, confined to	1	0.01 %	\$0	0.00 %
118 Trash or rubbish fire, contained	7	0.07 %	\$500	0.04 %
121 Fire in mobile home used as fixed	1	0.01 %	\$0	0.00 %
122 Fire in motor home, camper, recreational	1	0.01 %	\$0	0.00 %
130 Mobile property (vehicle) fire, Other	1	0.01 %	\$0	0.00 %
131 Passenger vehicle fire	31	0.31 %	\$54,225	4.67 %
132 Road freight or transport vehicle fire	6	0.06 %	\$40,500	3.49 %
140 Natural vegetation fire, Other	5	0.05 %	\$500	0.04 %
142 Brush or brush-and-grass mixture fire	19	0.19 %	\$0	0.00 %
143 Grass fire	6	0.06 %	\$0	0.00 %
150 Outside rubbish fire, Other	8	0.08 %	\$0	0.00 %
151 Outside rubbish, trash or waste fire	13	0.13 %	\$0	0.00 %
152 Garbage dump or sanitary landfill fire	1	0.01 %	\$600	0.05 %
154 Dumpster or other outside trash receptacle	41	0.41 %	\$650	0.05 %
155 Outside stationary compactor/compacted	3	0.03 %	\$500	0.04 %
160 Special outside fire, Other	6	0.06 %	\$700	0.06 %
161 Outside storage fire	1	0.01 %	\$0	0.00 %
162 Outside equipment fire	4	0.04 %	\$800	0.06 %
171 Cultivated grain or crop fire	1	0.01 %	\$0	0.00 %
173 Cultivated trees or nursery stock fire	1	0.01 %	\$0	0.00 %
	<b>258</b>	<b>2.60 %</b>	<b>\$1,157,067</b>	<b>99.74 %</b>
<b>2 Overpressure Rupture, Explosion, Overheat(no fire)</b>				
200 Overpressure rupture, explosion, overheat	5	0.05 %	\$0	0.00 %
211 Overpressure rupture of steam pipe or	2	0.02 %	\$0	0.00 %
231 Chemical reaction rupture of process	1	0.01 %	\$0	0.00 %
243 Fireworks explosion (no fire)	1	0.01 %	\$0	0.00 %
251 Excessive heat, scorch burns with no	9	0.09 %	\$0	0.00 %
	<b>18</b>	<b>0.18 %</b>	<b>\$0</b>	<b>0.00 %</b>
<b>3 Rescue &amp; Emergency Medical Service Incident</b>				
300 Rescue, EMS incident, other	4	0.04 %	\$0	0.00 %
3211 EMS call BLS care only all patients	896	9.04 %	\$0	0.00 %
3212 EMS call ALS care on one or more patients	3,278	33.10 %	\$0	0.00 %
3214 EMS call all patients no treatment	688	6.94 %	\$0	0.00 %
3215 Medical Transfer - Non Emergency	867	8.75 %	\$0	0.00 %
3216 Medical Transfer - Emergency	291	2.93 %	\$0	0.00 %
3221 Motor vehicle accident with injuries	219	2.21 %	\$0	0.00 %

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<b>3 Rescue &amp; Emergency Medical Service Incident</b>				
3222 Motor vehicle accident -	22	0.22 %	\$0	0.00 %
3231 Motor vehicle versus pedestrian/bicycle	34	0.34 %	\$0	0.00 %
3241 Motor Vehicle Accident - No obvious	104	1.05 %	\$0	0.00 %
3242 Motor Vehicle Accident - Patient Refusal	102	1.03 %	\$0	0.00 %
342 Search for person in water	1	0.01 %	\$0	0.00 %
350 Extrication, rescue, Other	1	0.01 %	\$0	0.00 %
351 Extrication of victim(s) from	1	0.01 %	\$0	0.00 %
353 Removal of victim(s) from stalled elevator	15	0.15 %	\$0	0.00 %
354 Trench/below-grade rescue	1	0.01 %	\$0	0.00 %
355 Confined space rescue	2	0.02 %	\$0	0.00 %
357 Extrication of victim(s) from machinery	1	0.01 %	\$0	0.00 %
360 Water & ice-related rescue, other	5	0.05 %	\$0	0.00 %
3611 Rescue person in water near shore	1	0.01 %	\$0	0.00 %
3811 Medical Standby - For Law Enforcement	28	0.28 %	\$0	0.00 %
3812 Medical Standby - County Structure Fire	29	0.29 %	\$0	0.00 %
3814 Medical Standby - KU Event	62	0.62 %	\$0	0.00 %
3815 Medical Standby - Non KU Event	46	0.46 %	\$0	0.00 %
	<b>6,698</b>	<b>67.63 %</b>	<b>\$0</b>	<b>0.00 %</b>
<b>4 Hazardous Condition (No Fire)</b>				
400 Hazardous condition, Other	6	0.06 %	\$0	0.00 %
410 Combustible/flammable gas/liquid	4	0.04 %	\$0	0.00 %
411 Gasoline or other flammable liquid spill	26	0.26 %	\$0	0.00 %
412 Gas leak (natural gas or LPG)	64	0.64 %	\$0	0.00 %
413 Oil or other combustible liquid spill	5	0.05 %	\$0	0.00 %
421 Chemical hazard (no spill or leak)	3	0.03 %	\$0	0.00 %
422 Chemical spill or leak	11	0.11 %	\$0	0.00 %
424 Carbon monoxide incident	41	0.41 %	\$0	0.00 %
440 Electrical wiring/equipment problem,	14	0.14 %	\$0	0.00 %
441 Heat from short circuit (wiring),	8	0.08 %	\$0	0.00 %
442 Overheated motor	20	0.20 %	\$0	0.00 %
443 Breakdown of light ballast	2	0.02 %	\$0	0.00 %
444 Power line down	47	0.47 %	\$0	0.00 %
445 Arcing, shorted electrical equipment	90	0.90 %	\$3,000	0.25 %
462 Aircraft standby	4	0.04 %	\$0	0.00 %
463 Vehicle accident, general cleanup	1	0.01 %	\$0	0.00 %
	<b>346</b>	<b>3.49 %</b>	<b>\$3,000</b>	<b>0.25 %</b>
<b>5 Service Call</b>				
500 Service Call, other	6	0.06 %	\$0	0.00 %
520 Water problem, Other	4	0.04 %	\$0	0.00 %
521 Water evacuation	2	0.02 %	\$0	0.00 %
522 Water or steam leak	12	0.12 %	\$0	0.00 %
531 Smoke or odor removal	35	0.35 %	\$0	0.00 %
551 Assist police or other governmental agency	22	0.22 %	\$0	0.00 %

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Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
<b>5 Service Call</b>				
553 Public service	1	0.01 %	\$0	0.00 %
5541 Assist person no obvious injury or	357	3.60 %	\$0	0.00 %
561 Unauthorized burning	14	0.14 %	\$0	0.00 %
	<b>453</b>	<b>4.57 %</b>	<b>\$0</b>	<b>0.00 %</b>
<b>6 Good Intent Call</b>				
600 Good intent call, Other	30	0.30 %	\$0	0.00 %
6113 Fire Call - Cancelled by Law Enforcement	28	0.28 %	\$0	0.00 %
6114 EMS Call - Cancelled by Law Enforcement	230	2.32 %	\$0	0.00 %
6115 Fire Call - Cancelled by Alarm Company	8	0.08 %	\$0	0.00 %
6116 EMS Call - Cancelled by Alarm Company	9	0.09 %	\$0	0.00 %
6117 Fire Call - Cancelled by Caller	9	0.09 %	\$0	0.00 %
6118 EMS Call - Cancelled by Caller	42	0.42 %	\$0	0.00 %
621 Wrong location	1	0.01 %	\$0	0.00 %
6221 No Fire Incident found on arrival at	65	0.65 %	\$0	0.00 %
6222 No EMS Incident found on arrival at	424	4.28 %	\$0	0.00 %
631 Authorized controlled burning	21	0.21 %	\$0	0.00 %
632 Prescribed fire	6	0.06 %	\$0	0.00 %
641 Vicinity alarm (incident in other	1	0.01 %	\$0	0.00 %
650 Steam, Other gas mistaken for smoke, Other	4	0.04 %	\$0	0.00 %
651 Smoke scare, odor of smoke	34	0.34 %	\$0	0.00 %
652 Steam, vapor, fog or dust thought to be	15	0.15 %	\$0	0.00 %
653 Smoke from barbecue, tar kettle	3	0.03 %	\$0	0.00 %
661 EMS call, party transported by non-fire	18	0.18 %	\$0	0.00 %
671 HazMat release investigation w/no HazMat	26	0.26 %	\$0	0.00 %
	<b>974</b>	<b>9.83 %</b>	<b>\$0</b>	<b>0.00 %</b>
<b>7 False Alarm &amp; False Call</b>				
700 False alarm or false call, Other	34	0.34 %	\$0	0.00 %
710 Malicious, mischievous false call, Other	13	0.13 %	\$0	0.00 %
711 Municipal alarm system, malicious false	6	0.06 %	\$0	0.00 %
712 Direct tie to FD, malicious false alarm	7	0.07 %	\$0	0.00 %
714 Central station, malicious false alarm	9	0.09 %	\$0	0.00 %
715 Local alarm system, malicious false alarm	3	0.03 %	\$0	0.00 %
721 Bomb scare - no bomb	1	0.01 %	\$0	0.00 %
730 System malfunction, Other	20	0.20 %	\$0	0.00 %
731 Sprinkler activation due to malfunction	14	0.14 %	\$0	0.00 %
732 Extinguishing system activation due to	3	0.03 %	\$0	0.00 %
733 Smoke detector activation due to	148	1.49 %	\$0	0.00 %
734 Heat detector activation due to	11	0.11 %	\$0	0.00 %
735 Alarm system sounded due to malfunction	131	1.32 %	\$0	0.00 %
7351 Medical Panic Alarm sounded due to	6	0.06 %	\$0	0.00 %
736 CO detector activation due to malfunction	11	0.11 %	\$0	0.00 %
740 Unintentional transmission of alarm, Other	21	0.21 %	\$0	0.00 %
741 Sprinkler activation, no fire -	16	0.16 %	\$0	0.00 %

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### Incident Response by Type

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
<b>7 False Alarm &amp; False Call</b>				
743 Smoke detector activation, no fire -	210	2.12 %	\$0	0.00 %
744 Detector activation, no fire -	81	0.81 %	\$0	0.00 %
745 Alarm system activation, no fire -	202	2.03 %	\$0	0.00 %
7451 Medical Panic Alarm - Unintentional	13	0.13 %	\$0	0.00 %
746 Carbon monoxide detector activation, no CO	13	0.13 %	\$0	0.00 %
	<u>973</u>	<u>9.82 %</u>	<u>\$0</u>	<u>0.00 %</u>
<b>8 Severe Weather &amp; Natural Disaster</b>				
814 Lightning strike (no fire)	7	0.07 %	\$0	0.00 %
	<u>7</u>	<u>0.07 %</u>	<u>\$0</u>	<u>0.00 %</u>
<b>9 Special Incident Type</b>				
900 Special type of incident, Other	6	0.06 %	\$0	0.00 %
9001 Coroner Scene Investigation	93	0.93 %	\$0	0.00 %
9002 Coroner Scene Investigation - No Medic	65	0.65 %	\$0	0.00 %
9005 Overcrowding or Locked/Blocked Exit	6	0.06 %	\$0	0.00 %
9006 Grilling on Deck	2	0.02 %	\$0	0.00 %
911 Citizen complaint	4	0.04 %	\$0	0.00 %
	<u>176</u>	<u>1.77 %</u>	<u>\$0</u>	<u>0.00 %</u>

**Total Incident Count: 9903 Total Est Loss: 1,160,067**

# Annual Comparison 2007 - 2010

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## Incident Type - 4 Year Period Comparisons

Incident Type	01/01/2010 to 12/31/2010	01/01/2009 to 12/31/2009	01/01/2008 to 12/31/2008	01/01/2007 to 12/31/2007
100 Fire, Other	6	1	1	5
111 Building fire	54	68	71	67
112 Fires in structure other than in a building	4	0	3	7
113 Cooking fire, confined to container	28	26	35	32
114 Chimney or flue fire, confined to chimney or flue	6	2	3	2
115 Incinerator overload or malfunction, fire confined	1	0	1	0
116 Fuel burner/boiler malfunction, fire confined	2	0	2	3
117 Commercial Compactor fire, confined to rubbish	1	0	0	0
118 Trash or rubbish fire, contained	7	3	2	3
121 Fire in mobile home used as fixed residence	1	2	2	0
122 Fire in motor home, camper, recreational vehicle	1	0	0	0
130 Mobile property (vehicle) fire, Other	1	2	3	0
131 Passenger vehicle fire	31	42	45	43
132 Road freight or transport vehicle fire	6	5	5	3
137 Camper or recreational vehicle (RV) fire	0	1	0	0
138 Off-road vehicle or heavy equipment fire	0	0	1	0
140 Natural vegetation fire, Other	5	5	4	10
141 Forest, woods or wildland fire	0	0	2	4
142 Brush or brush-and-grass mixture fire	19	17	18	7
143 Grass fire	6	13	8	15
150 Outside rubbish fire, Other	8	3	12	8
151 Outside rubbish, trash or waste fire	13	23	33	22
152 Garbage dump or sanitary landfill fire	1	0	0	0
153 Construction or demolition landfill fire	0	1	1	1
154 Dumpster or other outside trash receptacle fire	41	39	49	30
155 Outside stationary compactor/compacted trash fire	3	0	0	0
160 Special outside fire, Other	6	2	3	3
161 Outside storage fire	1	1	1	1
162 Outside equipment fire	4	7	2	9
164 Outside mailbox fire	0	0	1	0
170 Cultivated vegetation, crop fire, Other	0	0	0	1
171 Cultivated grain or crop fire	1	0	0	0
173 Cultivated trees or nursery stock fire	1	0	0	0
200 Overpressure rupture, explosion, overheat other	5	2	3	1
210 Overpressure rupture from steam, Other	0	0	1	1
211 Overpressure rupture of steam pipe or pipeline	2	0	0	0
220 Overpressure rupture from air or gas, Other	0	0	0	1
221 Overpressure rupture of air or gas pipe/pipeline	0	0	0	1
231 Chemical reaction rupture of process vessel	1	0	0	0
240 Explosion (no fire), Other	0	1	0	0
242 Blasting agent explosion (no fire)	0	0	0	1
243 Fireworks explosion (no fire)	1	3	2	0
251 Excessive heat, scorch burns with no ignition	9	7	8	9

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## Incident Type - 4 Year Period Comparisons

Incident Type	01/01/2010 to 12/31/2010	01/01/2009 to 12/31/2009	01/01/2008 to 12/31/2008	01/01/2007 to 12/31/2007
300 Rescue, EMS incident, other	4	0	0	5
311 Medical assist, assist EMS crew	0	0	7	30
321 EMS call, excluding vehicle accident with injury	0	0	0	5658
3211 EMS call BLS care only all patients	896	593	551	0
3212 EMS call ALS care on one or more patients	3278	3390	3621	2
3214 EMS call all patients no treatment	688	819	822	0
3215 Medical Transfer - Non Emergency	867	813	785	0
3216 Medical Transfer - Emergency	291	190	161	0
322 Motor vehicle accident with injuries	0	0	0	383
3221 Motor vehicle accident with injuries	219	205	192	0
3222 Motor vehicle accident - injuries/extrication	22	28	23	0
323 Motor vehicle/pedestrian accident (MV Ped)	0	0	0	43
3231 Motor vehicle versus pedestrian/bicycle accident	34	37	28	0
324 Motor Vehicle Accident with no injuries	0	0	0	98
3241 Motor Vehicle Accident - No obvious Injuries/asses	104	103	66	0
3242 Motor Vehicle Accident - Pateint Refusal	102	126	118	0
331 Lock-in (if lock out , use 511 )	0	1	0	0
342 Search for person in water	1	2	1	0
350 Extrication, rescue, Other	1	0	1	2
351 Extrication of victim(s) from building/structure	1	0	2	0
352 Extrication of victim(s) from vehicle	0	0	0	1
353 Removal of victim(s) from stalled elevator	15	16	11	21
354 Trench/below-grade rescue	1	0	1	0
355 Confined space rescue	2	1	0	0
356 High-angle rescue	0	0	0	1
357 Extrication of victim(s) from machinery	1	0	0	0
360 Water & ice-related rescue, other	5	1	0	0
3611 Rescue person in water near shore Pond/Lake/River	1	6	3	0
363 Swift water rescue	0	2	0	5
365 Watercraft rescue	0	0	0	2
3651 Assist disabled boat (no medical care)	0	0	2	0
3652 Rescue person in water fell off boat	0	2	1	0
381 Rescue or EMS standby	0	0	0	129
3811 Medical Standby - For Law Enforcement	28	25	22	0
3812 Medical Standby - County Structure Fire	29	26	30	0
3814 Medical Standby - KU Event	62	58	64	0
3815 Medical Standby - Non KU Event	46	38	46	0
3819 Medical Standby - Not Otherwise Classified	0	2	0	0
400 Hazardous condition, Other	6	6	0	1
410 Combustible/flammable gas/liquid condition, other	4	1	4	5
411 Gasoline or other flammable liquid spill	26	28	50	52
412 Gas leak (natural gas or LPG)	64	59	47	69
413 Oil or other combustible liquid spill	5	4	6	12

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## Incident Type - 4 Year Period Comparisons

Incident Type	01/01/2010 to 12/31/2010	01/01/2009 to 12/31/2009	01/01/2008 to 12/31/2008	01/01/2007 to 12/31/2007
420 Toxic condition, Other	0	0	1	0
421 Chemical hazard (no spill or leak)	3	9	9	4
422 Chemical spill or leak	11	7	7	6
424 Carbon monoxide incident	41	36	56	37
440 Electrical wiring/equipment problem, Other	14	10	19	17
441 Heat from short circuit (wiring), defective/worn	8	6	5	7
442 Overheated motor	20	8	12	8
443 Breakdown of light ballast	2	2	3	4
444 Power line down	47	37	45	43
445 Arcing, shorted electrical equipment	90	39	67	62
451 Biological hazard, confirmed or suspected	0	1	2	0
460 Accident, potential accident, Other	0	0	2	2
461 Building or structure weakened or collapsed	0	2	0	2
462 Aircraft standby	4	8	16	10
463 Vehicle accident, general cleanup	1	2	2	0
471 Explosive, bomb removal (for bomb scare, use 721)	0	0	1	1
480 Attempted burning, illegal action, Other	0	2	1	0
481 Attempt to burn	0	1	2	1
500 Service Call, other	6	5	2	5
510 Person in distress, Other	0	35	39	2
511 Lock-out	0	0	1	1
512 Ring or jewelry removal	0	3	2	1
520 Water problem, Other	4	1	2	2
521 Water evacuation	2	2	1	1
522 Water or steam leak	12	6	12	7
531 Smoke or odor removal	35	25	38	42
541 Animal problem	0	1	0	0
550 Public service assistance, Other	0	6	3	15
551 Assist police or other governmental agency	22	14	24	26
552 Police matter	0	0	0	3
553 Public service	1	7	9	17
554 Assist invalid	0	0	0	225
5541 Assist person no obvious injury or assessment	357	463	424	0
555 Defective elevator, no occupants	0	1	3	0
561 Unauthorized burning	14	23	15	19
571 Cover assignment, standby, moveup	0	6	0	47
600 Good intent call, Other	30	48	20	50
611 Dispatched & cancelled en route	0	0	0	12
6111 Dispatched & Cancelled Prior to Arrival Fire Call	0	0	0	129
6112 Dispatched & Cancelled Prior to Arrival EMS Call	0	0	15	202
6113 Fire Call - Cancelled by Law Enforcement	28	29	35	0
6114 EMS Call - Cancelled by Law Enforcement	230	224	250	0
6115 Fire Call - Cancelled by Alarm Company	8	40	77	0

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Incident Type	01/01/2010 to 12/31/2010	01/01/2009 to 12/31/2009	01/01/2008 to 12/31/2008	01/01/2007 to 12/31/2007
6116 EMS Call - Cancelled by Alarm Company	9	7	13	0
6117 Fire Call - Cancelled by Caller	9	17	13	0
6118 EMS Call - Cancelled by Caller	42	52	57	0
621 Wrong location	1	1	1	0
622 No Incident found on arrival at dispatch address	0	0	0	105
6221 No Fire Incident found on arrival at location	65	34	26	0
6222 No EMS Incident found on arrival at location	424	297	252	0
631 Authorized controlled burning	21	45	36	26
632 Prescribed fire	6	4	2	1
641 Vicinity alarm (incident in other location)	1	0	1	1
650 Steam, Other gas mistaken for smoke, Other	4	6	0	0
651 Smoke scare, odor of smoke	34	53	54	47
652 Steam, vapor, fog or dust thought to be smoke	15	14	14	18
653 Smoke from barbecue, tar kettle	3	7	5	4
661 EMS call, party transported by non-fire agency	18	21	39	82
671 HazMat release investigation w/no HazMat	26	25	21	28
700 False alarm or false call, Other	34	33	8	42
710 Malicious, mischievous false call, Other	13	11	20	8
711 Municipal alarm system, malicious false alarm	6	5	5	5
712 Direct tie to FD, malicious false alarm	7	2	2	1
713 Telephone, malicious false alarm	0	2	3	0
714 Central station, malicious false alarm	9	17	18	21
715 Local alarm system, malicious false alarm	3	7	11	8
721 Bomb scare - no bomb	1	0	1	0
730 System malfunction, Other	20	18	18	14
731 Sprinkler activation due to malfunction	14	7	8	8
732 Extinguishing system activation due to malfunction	3	0	3	0
733 Smoke detector activation due to malfunction	148	116	151	142
734 Heat detector activation due to malfunction	11	5	5	4
735 Alarm system sounded due to malfunction	131	109	141	57
7351 Medical Panic Alarm sounded due to malfunction	6	3	5	0
736 CO detector activation due to malfunction	11	19	15	22
740 Unintentional transmission of alarm, Other	21	25	30	29
741 Sprinkler activation, no fire - unintentional	16	8	19	20
742 Extinguishing system activation	0	0	0	1
743 Smoke detector activation, no fire - unintentional	210	175	179	164
744 Detector activation, no fire - unintentional	81	83	85	66
745 Alarm system activation, no fire - unintentional	202	178	124	93
7451 Medical Panic Alarm - Unintentional	13	22	22	0
746 Carbon monoxide detector activation, no CO	13	6	9	8
813 Wind storm, tornado/hurricane assessment	0	0	3	0
814 Lightning strike (no fire)	7	1	4	1
900 Special type of incident, Other	6	4	0	12