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Scott McCullough, Director
Planning and Development Services
Lawrence Douglas County
Metropolitan Planning Office
Sixth and Massachusetts Streets
P. O. Box 708
Lawrence, KS 66044

March 29, 2010

Hand Delivered

Dear Scott:

With reference to Sheila Stogsdill's letter of April 18, 2007, this is to submit the annual 2009 report required as a condition of the Special Use Permit approved by the City Commission on April 17, 2007 for the Lawrence Community Shelter.

As attachments to this letter, you will find the requested

- LCS Log of ER calls (as previously agreed, the attached log does not include detail; even with names blacked out, the detail could break the confidentiality of the individual involved)
- Recap of police call categories from Lawrence Police Department records (new this year; not in previous years' reports)
- LCS Log of LCS guests who obtained jobs and housing and entered detox programs
- Numbers of guests who utilized the day and nighttime services
- Update on communications with the surrounding neighborhood and the general public
- LCS Annual 2009 Activities Report

Very truly yours,

Loring Henderson
Director

Enclosures -- 5 report copies for Mayor and City Commissioners
1 copy for City Manager
1 copy for Planning and Development Services Department

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City County Planning Office
Lawrence, Kansas

Mission Statement: The mission of the Lawrence Community Shelter is to provide safe shelter and comprehensive support services and programs that provide a path to a positive future for people experiencing homelessness and people who are at risk of homelessness.



Attachment 1

LCS log -- 2009 ER call log; log sheets attached
Ambulance/health calls -- 19 calls
Comparison in calls from 2008 from LCS logs
Ambulance/health -- 58% reduction from 45 to 19

Lawrence Police Department records -- (see Note below)

Total number of police calls for 2009	422
Total for eight largest police call categories	354
Percent of total of first eight categories	84%
Percent of first eight categories that were criminal (excluding criminal trespassing)	29%
Percent of trespassing calls in the first eight categories	32%

Eight largest police call categories for 2009 for 214 West 10th

Trespassing	112
Medical emergency	81
Disturbance (no weapon)	45
Request to speak to an officer	40
Battery	32
Check welfare	17
Wanted person	14
Theft	<u>13</u>
total	354

Note: This is the first year of using the more reliable and consistent Lawrence Police Department numbers instead of the LCS staff log. The Police Department numbers will be used in the future for the best comparison of activity over time.

2009 Annual SUP Report to the City of Lawrence Lawrence Community Shelter

Summary

2009 was a year of growth for the Lawrence Community Shelter (LCS) programs and planning for relocation and the future. In this active year, LCS

- Conducted what seems to have been a successful search for a new building
- Held several public meetings in conjunction with SUP applications for two relocation sites
- Wrote an updated Management Plan based on public input and LCS experience
- Assumed its role as the sole emergency shelter for Lawrence and Douglas County after the Salvation Army closed its nighttime emergency shelter on May 31
- Housed large numbers of people experiencing homelessness, up to 76 in the main LCS shelter building with overflow of up to 15 per church in each of four neighboring churches, during the cold weather months beginning October 1
- Provided simple breakfast and homemade evening meals prepared and brought in by volunteers for sometimes more than 90 persons
- Started homeless family program designed to enhance and restore the family as a unit.
- Served 14 families with 24 adults and 24 children in seven months after the Salvation Army closed its emergency night shelter that had been taking homeless families
- Enhanced Good Dog! Biscuits and Treats job training and entrepreneurial by renting its own space separate from LCS for storage, meetings, packaging, and distribution
- Held major fundraisers in April 2009 hosted by Bill and Cindy Self, in October featuring Sellout band, and in November hosted by Jayni (of Jayni's Kitchen) and Frank Carey
- Managed youth and adult volunteer programs for night shelter, evening dinner project, neighborhood clean-ups (with LCS guests), material collections, and special group projects for more than 200 individual volunteers; added new volunteer coordinator

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Attachment 2

Log of LCS guests who obtained jobs and housing --
LCS log sheets attached

Jobs	Female	Male
Jan	--	2
Feb	2	3
Mar	1	2
Apr	1	2
May	2	3
Jun	1	3
Jul	2	--
Aug	2	2
Sep	--	3
Oct	1	3
Nov	2	2
Dec	<u>--</u>	<u>3</u>
	14	28

Housing	Female	Male
Jan	-	1
Feb	3	2
Mar	2	6
Apr	1	4
May	1	1
Jun	-	2
Jul	1	-
Aug	1	3
Sep	4	6
Oct	-	3
Nov	2	4
Dec	<u>1</u>	<u>1</u>
	16	33

Attachment 3

Numbers of guests utilizing LCS day and nighttime programs:
28,381 units of service provided in 2009

* Day time Drop-In Center and Case Management Services –

629 separate individuals; more than 50 persons a day

Drop-In Center – laundry, telephone, storage,
breakfast five mornings a week,
refuge from extreme weather,
AA, mail, health education &
screenings

Case Management – four program areas – employment,
housing, benefits, intervention; with
strengths based assessment, goal
setting and follow-up

* Night time sleeping space – evening meal, showers, storage,
counseling; as of June 1, 2009, LCS increased sleeping capacity
from 31 at all times for adults only to 53 adults and families
during fair weather months and 76 maximum during cold
weather from October 1 to March 31 with overflow in
neighboring churches when outside temperature is below 32
degrees. During fair weather months, LCS allows families and
special individuals with age and health considerations to
automatically have a bed each night, other adult guests are
selected by a lottery system which means 40 to 50 +/-
individuals and family members are without a place to sleep
those nights.

Attachment 4

Update on communications with the surrounding neighborhood and the Lawrence/Douglas County community -- 2009 and first quarter of 2010

- Participated in two annual public meetings and issued semi-annual and annual (attached) activities reports to the public as stated in the Good Neighbor Agreement
- Co-hosted annual block party with Oread Neighborhood Association
- Held neighborhood/public meetings preparatory to relocation of LCS with Prairie Park Neighborhood residents and business and residential neighbors of Don's Steak House and Franklin Park Circle sites
- Meeting with Lawrence Association of Neighborhoods
- Shelter guests and volunteers, particularly from Seabury Academy, conducted several Oread Neighborhood and nearby downtown clean-up tours
- Maintained working security agreements with churches neighboring Lawrence Community Shelter -- First Christian Church, First United Methodist Church, Plymouth Congregational Church, and Trinity Episcopal Church
- Public education/speaking at Family Promise breakfast for clergy; New Generations panel of agencies about homelessness; Downtown Ministers meeting; "River City Weekly" TV filming; talk to Girls State; KU Jayhawk Towers Study Group; Breakfast Optimists; DeSoto HS Social Studies Class; KLWN Jeremy Taylor Show; Chamber of Commerce Senior Council; CHC Panel on Mental Health & Homelessness; Unitarian Fellowship talk; KU Journalism Class presentation; KCUR Walt Bodine Show; First United Methodist Adult Sunday School talk; Winchester, KS Methodist Church youth group discussion; Muslim Student Assn. talk; Trinity Lutheran Men's Breakfast; United Way talks to Pinckney School teachers, and employees of Stephens Real Estate and Sunflower Cablevision; talks to Cosmo Club, Methodist Men's group, and Knights of Columbus.

Lawrence
Community
Shelter (LCS)

Annual
Activities
Report
2009

Lawrence Community Shelter, Inc. (LCS) ANNUAL ACTIVITIES REPORT - 2009

ONGOING PROGRAMS

Case Management -- Intake and assessment, goal setting, and progress meetings, basis for management of all program involvement

Housing

On-site emergency night shelter for 53 families and adults in warm weather, 76 in cold weather, and up to 136 in freezing weather (91 usual maximum), housing applications, referrals and collaborations with local landlords, Lawrence Douglas County Housing Authority, The Salvation Army, and Topeka Rescue Mission

Employment

Back-to-Work — job preparation, job search, job oversight, permanent and temporary employment assistance; Good Dog! Biscuits and Treats entrepreneurial jobs program — on-the-job training for production, marketing, and distribution skills. Collaborations with Work Force Center and employment agencies

Benefits, ID, Legal

Identification replacement, food stamp, disability, Medicaid and other applications, Kansas Legal Services, DMV, Social Security office, SRS

Intervention – Substance Abuse and Mental Illness

Alcohol and drug counseling, transportation to detox and rehab programs in Topeka, Johnson County, and Kansas City, AA meeting onsite; referrals and collaborations with DCCCA, RADAC, Valeo, and Johnson County Adult Detox Unit, Bert Nash Community Mental Health Center, Lawrence Memorial Hospital, and others

Drop-In Center/Daytime Services - breakfast, laundry, mail, telephone, storage, art therapy, chiropractor, health screenings and education, refuge from extreme weather

Night Services - sleeping spaces for 53 to 136 families and adults depending on the season and temperature, dinner, storage, showers, substance abuse intervention, counseling

TWELVE MONTHS SUCCESSES – 28,381 units of service delivered to the homeless

Housing -- staff helped with applications, landlord/tenant relations, fees, searches

- 49 people moved into permanent housing
- 12 others approved for Housing Authority waiting list
- 66 applied to Lawrence Douglas County Housing Authority

Employment -- staff helped with job coaching, state employment guidance, job searches

- 42 people started permanent jobs

Benefits -- staff helped obtain ID, birth certificates, licenses, SRS and SS applications

- 120 individuals applied for ID, driver's license, and other documentation
- 46 applied for disability

Intervention -- staff helped with mental and physical illness episodes, substance abuse detox and rehab

- 43 individuals entered substance abuse detox or rehab programs
- 50 others went to the emergency room or were hospitalized for physical illness
- 79 people went to mental health assessment or treatment

DEMOGRAPHIC PROFILE

- ❖ 311 intakes for new guests in 2009 into case management programs
- ❖ 629 individuals signed into day and night programs combined; since June 1, this number included 14 families with 24 adults and 24 children
- ❖ 71% male; 29% female
- ❖ 7% under 19 years of age; 73% between 20 and 50 years; 20% over 50 years of age
- ❖ 26% disabled; 39% with mental illness; 55% with substance abuse
- ❖ 70% from Lawrence/Douglas County

GOALS ACHIEVED

- New shelter and case management program as of June 1 for families with children
- New health screening project with nurses and students from Baker U. School of Nursing
- New relationships with churches for sleeping of 15 persons per church when freezing
- Growth of Good Dog! Biscuits and Treats entrepreneurial business and employment project now found in 7 Lawrence outlets and distributed out of its own 9th street center
- Increased success for Back-to-Work job preparation program
- Enlarged meals program for 75+ people five mornings a week and up to 91 every evening
- Daily living services (laundry, mail, storage, phone) provided to 50+ people daily
- 200+/- volunteers for the day and night shelters
- Continued funding support received from wide Lawrence community

COLLABORATIONS

Community Commission on Homelessness	30+ faith groups and LINK
Community Cooperation Committee	Seabury Academy
Coalition for Homeless Concerns	KU Community Outreach Office
"Change of Heart" street newspaper	United Way of Douglas County
Roger Hill Volunteer Center	

The Salvation Army, ECKAN, WTCS, First Step House, Interfaith Initiative, Bert Nash Community Mental Health Center, DCCCA, Douglas County Health Department, Cottonwood/Job Link, Health Care Access, Douglas County Jail Reentry Program, Leo Center/Heartland Clinic, and other providers

GOING FORWARD

- Finalize zoning applications and work with new neighbors for LCS relocation site
- Design renovated shelter
- Continue major relocation capital campaign
- Increase marketing and distribution of Good Dog! Gourmet Biscuits and Treats
- Participate in development of Transitional and Permanent Supportive housing for people experiencing homelessness in Lawrence/Douglas County
- Be an Assistance Center for 2010 Census of Douglas County homeless

Interested in Volunteering? Report a Problem? Make a Donation? Learn more about LCS?

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