

March 31, 2009

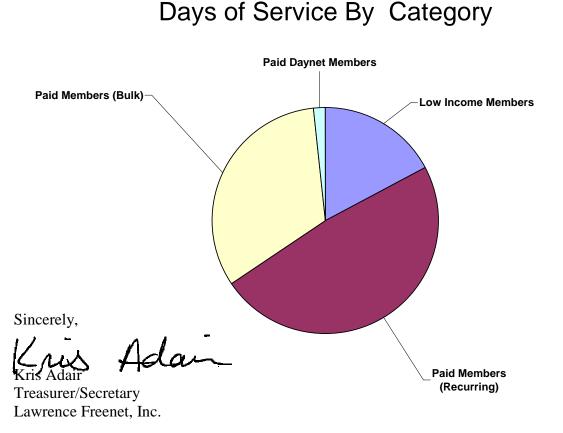
The City of Lawrence Attn: David Corliss $6 \to 6^{th}$ St. Lawrence, KS 66044

To Whom It May Concern:

This letter serves as an update on the status of the Lawrence Freenet low income family initiative. For the period from October 1, 2009 to December 31, 2009 the company provided a variety of services to low income families and to the community at large. Our overall ratio of free to paid services was 17% or roughly twice our target ratio.

Included in this service are such local non-profits as Habitat for Humanity, the O'Connell Youth Ranch, Lawrence Community Shelter and Assisted Residential Options just to name a few.

The project discontinued its free service for 785 area code members. This was largely due to a precipitous slide in short term "DayNet" usage. This revenue stream is vital to the project and could not be sacrificed in order to provide the 30 min window of free service.



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