Lawrence Community Shelter, Inc. (LCS) **UPR 2007 Application**

At its meeting on March 14, 2006, the City Commission added a condition to the a. 2006 UPR for the Lawrence Community Shelter as follows: Develop a mechanism for communication with neighbors and the neighborhood association by working with the Community Cooperation Committee (CCC) appointed by the Community Commission on Homelessness and by developing a Good Neighbor Agreement describing responsibilities of both the LCS and neighbors.

Following the March City Commission meeting, the Lawrence Community Shelter held five public meetings at the Lawrence Public Library on April 15, 22, 27, October 16, and November 19, 2006. The chair of the Community Cooperation Committee helped to plan or facilitate these public forums and some other members of the CCC attended, in addition to LCS neighbors, board members and staff, and the general public. Additionally, the president of the LCS board of directors and the executive director met with the executive committee of the Oread Neighborhood Association (ONA) on April 12; and co-sponsored a community block party on June 16 attended by about 250 neighbors, LCS guests, city commissioners, and other interested members of the public. The Oread Neighborhood Association quarterly newsletter regularly publishes information about LCS supplied by the shelter director and ONA donated \$250 to LCS toward the cost of its new patio cover in the rear of the building. (see the attached copy of the Good Neighbor Agreement)

b. The City Commission also added the condition to the UPR to "Keep a log of police calls and level and type of concern".

See copies of logs attached. Names have been deleted for privacy.

The City Commission added the condition to the UPR to "Evaluate proper staffing c. levels for adequately meeting client and neighborhood safety needs."

The LCS currently has the following staff:

Paid directly by LCS Director (f/t)

Case manager (f/t)

Night/weekend monitors (5 p/t) Operations manager (p/t)

Administrative manager (p/t)

Job coach (p/t)

Paid indirectly but supervised by LCS Housekeeper (p/t)

Admin/reception (p/t)

Paid indirectly/partially supervised by LCS City funded outreach workers (4 p/t)

Volunteers supervised as staff by LCS Volunteer coordinator

Night shelter meal coordinator

The LCS could add the following positions further to meet client and neighbor needs:

Paid directly, indirectly, or volunteer Alcohol and drug counselor (f/t)

Receptionist (f/t)

Administrative manager (f/t) Grounds & outside monitor (f/t)

Nurse practitioner/health professional (p/t) Additional night/weekend monitor (p/t)

d. The City Commission added the condition to the UPR to "Keep a log of guests who obtain jobs and permanent housing."

Housing — 27 people [names are not listed for privacy] were housed based on a variety of funding options including Section 8, TANF, SSI, and personal funds. Housing options range from units or funding under the Lawrence Douglas County Housing Authority to private landlords and roommate sharing. Because of the nature of the majority of people served by the Lawrence Community Shelter, most people housed were individuals although two couples, a family of three, and a mother and new baby were part of the number of placements. Many individuals and mothers with children stay with friends temporarily at times throughout the year but are not permanently housed.

Jobs — 21 people [names are not listed for privacy] found employment at some time primarily through the Back to Work project of the Lawrence Community Shelter. This is a job coaching program where individuals are referred by case managers to the LCS employment person for a full range of assistance from (1) defining the job goal; (2) to writing the resume and preparing for the job search; (3) to interviewing; (4) getting hired; and, (5) being accompanied by the job coach to and/or from the job for a period of time to resolve employment issues that may develop in the first period of working. Many individuals, primarily men, at LCS find seasonal employment in the construction industry, many work odd jobs in landscaping, and several work for the Salvation Army as Christmas bell ringers. These positions are not included in the count for this report unless the work was found as part of the Back to Work project.

e. The City Commission added the condition to the UPR to "Develop a method for resolution for problems created for neighboring properties."

The process described above to reach out to the neighbors and to develop the Good Neighbor Agreement, in collaboration with the Community Cooperation Committee, combined with the generally positive publicity in the community and the LCS contact information published in the ONA newsletter, have helped to establish LCS in the public's mind to the point that neighbors know who to call if there is a question about possible homeless individuals. During the past year, three neighbors have called LCS directly and in each case the LCS director was in the shelter and was able to respond within minutes.

- One call was about a man passed out in the back yard of a house in the 900 block of Tennessee Street, two blocks from the shelter. The man, who appeared not to be a student, was awakened and escorted off the caller's property (a student group house). The man was not known to the shelter and has not been seen since. He had been drinking.
- Two calls came from neighbor Phil Hemphill at 937 Kentucky Street, directly across from the shelter. One call was about two men passed out/sleeping behind Hemphill's garage. The LCS director responded, woke up the two men, one of whom was known to the shelter staff and the other was not, and escorted them off the property. The men had been drinking. Neither of these men has been seen again at the shelter.
- Two calls came from Kansas Advocates for Better Care, Inc. a small nonprofit
 housed in a four-unit apartment building at 913 Tennessee. There was evidence that
 people had been sleeping in the entryway of the building at night. The LCS director
 visited the building immediately upon being called, talked with the office staff
 person, and returned to the building several times at various hours over the next few

nights. No one was found in the space. The director also again put out the word at the shelter that people should not be sleeping in or on private property. A few days later, the same office called to report that four homeless appearing individuals were sitting on the outside steps of the building and blocking passage of its occupants. The LCS director went to the building, spoke with the four individuals, two men and two women, about sitting on private property, and moved them on to public space. The front of this building is a small/medium sized parking lot that is used by many people to pass between Tennessee and the businesses on 9th Street. The four people left without hesitation. The two men have subsequently been incarcerated and one of the women has left town. There have been no further reports of sleeping in the hallway or incommoding the steps. The Kansas Advocates tenant is trying to get the landlord to fix a broken front door lock to secure the interior hallway.

(see the attached copy of the Good Neighbor Agreement)

f. The City Commission added the condition to the UPR to "Develop a monetary list of measures that would keep the shelter safe and well-staffed and suggestions for government assistance and community fundraising."

There are several substantive issues that are under discussion by the board of the LCS and the Community Commission on Homelessness that affect the safety, the staffing, and the funding of the LCS. Key among these concerns is the building that houses LCS. It is not designed to be a shelter; is too small for the many demands being placed on it for day and night services and programs for people experiencing homelessness; and is working to meet multiple needs of the homeless and broader Lawrence community which ideally would be dealt with in different settings rather than the overlapping situation in the current building. The main example is operating a drop-in center with its more open inherent structure and services versus the controlled environment of a shelter. A monetary list of measures to meet this UPR condition would include:

- a new location for the shelter in a new or renovated building estimated \$2.75 million with suggestions for government assistance and community fundraising
 - o this building would be paid for with a mix of private and public funds aiming to utilize sources of existing foundation, individual, and federal government funding
 - continued operational and maintenance funding would be structured on precedents the City of Lawrence and Douglas County have with other organizations such as Bert Nash Community Mental Health Center and the Lawrence Arts Center with local and federal government assistance for ongoing utilities, insurance, maintenance, 24/7 coverage, etc. and some staff assistance
- additional staffing of (see also item c above)
 - o full time outside monitor to observe and control the exterior activities of the building estimated \$30,000 plus benefits
 - o a fence around the building estimated \$50,000
 - o additional part time night/weekend monitor \$22,000 plus benefits
 - o other staff as described in item c above as funding comes available

- community fundraising would continue to be built on the fundraising plan in place at the Lawrence Community Shelter that includes
 - o semi-annual major fundraising events Chocolate and Tea at Three in November and Dinner and Dancing at Dusk in April
 - o smaller events through the year e.g., Art in the Park Pie Sale in May
 - o quarterly or bimonthly newsletters to the LCS mailing list with return donation envelope
 - o foundation proposals to private and religious funding organizations
 - o individual donations from small to major contributors based on personal visits, letters, friends of friends, public speaking, etc.

| | Date/Time | Reason | Response | Caller |
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| | 1/2/06 | had increasely intoxicated | taken to latt (arbilance), stitched, come book | Stephen |
| | 1/30/06 | NOW-EMERGENCY - LETTING POLICE KNOW THAT WITH OUT AND ABOUT - FAIRLY VOLITTIE | WHIT COME BY TO FELL ME TO CALL AGAIN IF HE SHOWED UP | Sigh |
| | 2/19/06 | Drinking on property (2 person / Refusal to cooperate re Irave the prop(Zperson) Violent person (1) aski Hamilar | Besponded to obting for person already left. | NP |
| | 2/23/06 | Whitest person During of property the atomet quests a staff with marin and death Returned to Irave | Responded working for person already 10ft | w |
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| Date/Time | Reason | Response | Caller C |
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| 1-10-06 10. 20am | Medical | taken to LMH | Volunteer |
| 1/12/06 | medical (Seizure | taken to LMH | Restru |
| 1-14.06 | Medical (Suicidal |) taken to LMH | Kelly (|
| 1.14.0le | Guest Conflict (threat) | Collar left | Richard |
| 1.14.00 | Guest Ospute | Both were cited Bother | Stephen E. |
| 1.15.00 | Grusst, Corcern (| Police Assist: they spoke | |
| | See incident Rejon | rt, K.H. | 0 |
| 1.21.00 | | taken to LMH leguested on ambulance | Kellylt |
| 1.21.0c | | taken to LMH | Kelly |
| 1.99.00 | | Client requested police prese | |
| 1.39.06 | | Halento LMH | lisal. |
| 2.5.06 | Knife incident | 911 Cale | Danne M. |
| 2-2-06 | Car wreck 10 + Kentucky (no guests involved) | Police arrived | Chris F |
| 2/17/06 | Fight between the | PULCE CONVINS | Bring K. |
| 2/22/05 | palling in parking (ut | Police arried left shortly | City worker |
| 12/00 | MONTH to sten that stamps | left w/ police | ಸ್ಯೂ |

| Date/Time | Reason | Response | Caller |
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| 7/15/00 | Called to report un the side | wilk no therpass homing given | Loning |
| 3/24/05 | Called to report a fight between a | | Brud (|
| 3/24/00 | Called to report a fight ant | 0.1% | enes Brad |
| 413105 | (all to report on anyment | + between police arrively culting the | 1 1 1 1 |
| 4.8.06 | Medical: | alley for at least an hour Refusal | fore KellyH- |
| 4/-29.06 | Passal at in will | of parking by folias penbelines come - of | tike |
| 4. 28-66 | scross the start | wave tighting profes responds no errest. | Like |
| 5/12/06 | parsed out in the | w porking lot tuck away secizure stuyed here. | Brad |
| 5/23/05 | threather to harm healt | took her to the hospital | Romany |
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| 6/10/06 | truspessios + | is such the frashows property | |
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| 5/12/05 | on the property | Arrested on the proper | ty Toel |
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| Date/Time | Reason | Response | Caller | |
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| 7-26-86 | refused to love be | police out- 2 week for | Net | (|
| 4 /25/de 2:300 | avary i manic - asked police | collect disportation to motify | 12/25 | |
| 12/04 12:500- | proposely from his nost from being hit | police spoke wagorpout tops | 龙 | |
| 7/10/04 | Called for Tresspess & triable | They took him away | SR. | |
| 7/18/06 | Called because his ked me to getting accosted | They didn't catch perpetrators | se | |
| 7/13/06 | Called dealing drugs | Police No showed | 85 | |
| 714/06 XZ | Collectation fight slightly off prop. | police come | E | |
| 2/23/51a | called 911 "to get his meds back" | officer Lindsey comer sent | Deara | |
| и | hospital-comed dispostoled | office took | TRE | (|
| 7/30/04 | Not staying off of the property | charges, think he had some | (DD_, | 010 010 |
| 7/31/02 | Passed out mailey & | Police moved him from alleg to parting | 4R | pare |
| 7/31/04 | two animal rights people accosting him | They fook off before police convict. | 85 | |
| 7/31/06 | Recall to the if they were coming buck to deal the | They moved to de to | 42 | |
| 4/7/06 | called on tresspass | Kesponded an arrested | pp | |

| Date/Time | Reason | Response | Caller |
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| 6/15/06 | threatered suricide | Polite took him to the hospital | Brad |
| 6/17/08 | had a saizura | Andulana took har to LMH | 424. |
| 5/24/01 | refusal to heave property | taken into cuitaly | boka |
| 6/26/06 5:20 pm | will statements. | LPU responded - Talketto | mA |
| 6/26/06 7:45 on | in alley by troppen of heart po | | ho'pel |
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| 7/4/66 | 4 threater P | 2PD came +talk to 3 -bankas | me |
| 7/8/06 | to an projecty | did not make, contact | Luke |
| 719/06 | fell and hit his head | EMT responded but the | |
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| 7/15/06 | Medical | taken to LMH | Lu Ke |
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| 8/6/06 | guicidel. | LPP took him to LMH | Like |
| 2/8/00 | Cont breather. | and whole the along | Keny |
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| Date/Time | Reason | Response | Caller |
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| 8/14/06 | reported talking | O Depokota ambulance i polic | e arrived SE |
| 4/24/06 | Luke couldn't get | folia issued Notranspher | Esartic Nex |
| 9/2/04 | went would | d Not leave 2 cars- told him | n he could 1) 11 |
| 9/16/06 | regrested I call the 13/100 | Hered and Pollin Respuden | 1 set |
| 9/27/06 | the concrete fell ; hit | his head on Ambulance came of Read-taken to | THE PARTY |
| 9/2/66 | intoxicated to walk | 100 | officer Read |
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| 8/26/06 | on execute at reflect to locale so | to car Police no show aft | ter 50 min Luke |
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| 9/2C | Druing Drunk | Police Arrested The De | 0.410 | |
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| 10-14-06 | tred touding her stried to pick a fight a | Police avested | Bank | |
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| 11-10-06 8:00pm | - unexponsivi | Ambulance transport to LMH. Z WK ban. | 133 |
| 11-11-06 12:42pm | felt homicidal | Left peacefully with officer | 133 |
| 11-16-06 8:40AM | Délaing. | Ambulana transport | 出 |
| 11-18-06 1:00 pm | Shid been in a fight. | Ofer came, listened & left. | # |
| 11-24-06 8 #Spm | to leave bathroom. | non-embigency, police | MH |
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| 11-26-06 6:000 | | no arrests the total folial | PO |
| 12-1-06 6:55pm | refusing to leave. | no areats. Has to stay off property till tomorrow. | 坡 |
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| 12-27-06 4:59 | highly agitated | | Removed from Maperti | B. |
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Lawrence Community Shelter Public Forums

The Lawrence Community Shelter (LCS) Board of Directors invites you to attend its public forums on homelessness. These forums are an effort to nurture community acceptance of supportive programs and aid to assure a compassionate community for all.

The purpose of these forums is

- to educate the community on the population served by the LCS
 - to share open and honest communication
 - · to inform each other of concerns
 - to work with the Community Cooperation Committee,
 neighborhood associations, and individuals
 - to develop a plan to address concerns

SATÙRDAY, APRIL 15, 1:00 p.m. SATURDAY, APRIL 22, 3:30 p.m. THURSDAY, APRIL 27, 6:30 p.m.

Lawrence Public Library Auditorium 707 Vermont, Lawrence

Don Huggins, Chair, Board of Directors

Loring Henderson, Executive Director

Lawrence Community Shelter, Inc. (LCS)
214 West 10th Street
Lawrence, KS 66044
785-832-8864 (o) 785-331-2147 (fax)
cdic@sbcglobal.net

GOOD NEIGHBOR AGREEMENT BETWEEN LAWRENCE COMMUNITY SHELTER, INC. (LCS) AND ITS NEIGHBORS

The Lawrence Community Shelter, Inc. (LCS), renting property at 214 West 10th/944 Kentucky Streets, is a non-profit organization that provides safe shelter and comprehensive support services and programs that provide a path to a positive future for people experiencing homelessness and people who are at risk of homelessness in Lawrence, Kansas.

The neighbors of the LCS include residents of the Oread Neighborhood Association, and other renters, businesses, and owners within a reasonable distance of LCS.

All parties to this Good Neighbor Agreement share a common desire to:

- Maintain a peaceful, safe, and clean neighborhood
- > Share open and honest communications
- > Help each other address concerns and solve problems
- > Offer public service for the benefit of the neighborhood, the homeless community, and the Lawrence community at large.

This document is a road map to further communications, it is not a final document and is not a specific list of management decisions. In order to accomplish the Good Neighbor Agreement goals, the parties to the agreement are united in support of the commitments described below:

1. Property

LCS has a responsibility to keep its property well-maintained. It is desirable for LCS, property owners, and residents to show pride in the community by caring for public spaces, and by assisting in maintaining and improving the landscape. In order to maintain property at the highest possible condition,

The LCS will:

- A. Intervene to maintain civilized behavior from all persons on LCS property, including drunkenness, fighting, and inappropriate congregating, sitting, or lying down on LCS property
- B. Insure that bicycles are parked at the LCS bicycle rack
- C. Prevent animals from staying on the LCS property and being tied to trees or porches
- D. Remove litter and other contributions to blight from LCS property
- E. Prohibit extended parking of seldom used or broken-down vehicles on LCS property
- F. Conduct monthly LCS neighborhood clean-up tours
- G. Encourage guests of LCS to use the rear patio as much as possible

The neighbors will:

- A. Make note of the condition of the building and grounds, and report to the LCS when property issues require attention
- B. Help develop and participate in volunteer activities to maintain the attractive neighborhood

2. Safety

Safety and security are essential for citizens to live peacefully and free from harm, and for neighborhoods to remain desirable and attractive. Property owners and residents share the responsibility of creating and maintaining a safe and secure neighborhood. In order to promote safety and security for all residents of the neighborhood, including guests of the shelter.

The LCS will:

- A. Maintain communications with the Community Cooperation Committee, city officials, and neighbors concerning security measures on LCS property
- B. Maintain existing LCS procedures for deterring harmful situations and respond promptly and firmly with in-house consequences
- C. Notify police when disruptive or illegal behavior occurs on LCS property
- D. Ensure that trespassing on neighbors' property by LCS guests is posted as not acceptable and is handled within the Actions and Consequences procedures of the LCS
- E. Maintain the policy of "no intoxication on LCS property during the day time"

The neighbors will:

- A. Provide comments and suggestions for improving safety at the LCS.
- B. Review semi-annual summary reports of neighbor complaints to LCS
- C. Disseminate the quarterly reports through the Oread Neighborhood Association, Lawrence Association of Neighborhoods

3. Communications

Communication between the LCS and the neighboring community is important to develop and to maintain positive relationships. Progress reports help make the community aware of positive developments and efforts to achieve success. Awareness of upcoming events offers the community ways to interact with residents and staff, and helps both parties become more integrated. Methods will be established to ensure routine communications, feedback, and monitoring of this agreement. In order to promote communication between the program and the neighborhood,

The LCS will:

- A. Ensure the anonymity, if requested, of communications from neighbors
- B. Support efforts of the Community Cooperation Committee to develop community-wide plans for dealing with concerns off LCS property
- C. Quarterly reports of LCS program activities, and outcomes and responses to neighborhood concerns will be provided to the Oread Neighborhood Association and Lawrence Association of Neighborhoods for further dissemination
- D. Hold semi-annual public meetings for the community at large to review the Good Neighbor Agreement and other LCS reports
- E. Publicize contact information to register comments and concerns with the LCS director.
- F. Respond promptly to neighbors concerns regarding use of and activities on LCS property
- G. Provide follow-up response to neighbor involved with reported problem on action taken
- H. Document and report positive outcomes of neighborhood meetings and concerns
- I. Provide notice of upcoming events and invite the community when appropriate
- J. Encourage use of the word "neighbor" to refer to LCS guests as well as residents of homes near LCS. All people at LCS to be considered responsible neighbors.

The neighbors will:

- A. Encourage community attendance at events
- B. Meet with the LCS at semi-annual gatherings
- C. Monitor progress and commitments within this agreement and offer suggestions and advice
- D. Serve as a vehicle for communications
- E. Notify LCS of repeated issues
- F. Seek resolution of community concerns
- G. Volunteer at LCS for, at least, one hour annually

4. Changes to Agreement

This agreement may be changed or modified from time to time upon mutual agreement of the LCS and a public process with its neighbors. The Good Neighbor Agreement is always a work in progress.

| | ontact LCS director and staff: |
|---|---------------------------------------|
| Website | - www.lawrenceshelter.org |
| Eman | loring@lawrenceshelter.org |
| Mail – 214 West 10 th Street, Lawrence, KS 66044 Telephone – 785-832-8864 | |
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| Signed. | |
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